

DC
FILE

11-1947-EL-CSS

FAX # 614-7288373

MARCH 29, 2011

DEAR MR. LYNN,

PLEASE FIND ATTACHED COPIES OF MY
BILL PAYMENTS TO DUKIE. THEY ARE STILL
CLAIMING I'M NOT PAYING MY BILLS.
AND A STATEMENT STATING THEY ARE
GOING TO DISCONNECT MY ELECTRIC
ON APRIL 5, 2011, IF THEY DON'T RECEIVE
PAYMENT IN FULL OF \$53.20.

MY APT COMPLEX PAYS FOR HEAT. (SEE
COPY OF LEASE ATTACHED)

SO I'D LIKE TO START ANOTHER CLAIM TO
SETTLE THIS ISSUE PLEASE!

THANK YOU!

SINCERELY,

DEBBIE J. MALLOY

5326 C CAMERLOT DR

FAIRFIELD, OH 45014

(513) 829-0526

FAX (513) 829-F101

I HAVEN'T LIVED IN FOX SEDGEWAY NOW
FOR ALMOST 12 MOS. NOW.

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician A Date Processed APR 01 2011

PUCO

2011 APR -1 PM 1:03

RECEIVED-DOCKETING DIV

U.S. Bank Confidential Communication

Requested by: Kristy Sandlin

This check image contains confidential information. If you print this image, please store it in a secure place to avoid unauthorized usage of this information. Increased security awareness when discarding or destroying this document is recommended.



Item #1

Account No.:

Amount: \$49.32

Front:

Check No.: 0

Routing No.: 04200001

Sequence No.: 008990549111

Date: 01/10/2011

DEBORAH Y MAYLOV
5326 CAMELOT DR
FAIRFIELD OH 45014-4081

1-8-11

DATE

PAY TO THE
ORDER OF

Quake Energy

\$ 49.32

Fifty - Nine Dollars & 32/100

U.S. Bank

All of us serving you

MEMO
Your Bill Payment Selected G. Mailing

001200001300

Back:

ICL Deposit to JPMorgan Chase

Regulus LVL

00000406

03

Wsorter3

222222222222

1111111111

035685

101210

01/10/11

0110100 9880 888888 888888 888888

Print Images



U.S. Bank Confidential Communication

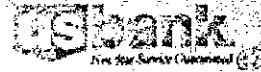
Requested by: Maria Juarez

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Item #1	Check No.: 0	Sequence No.: 008991005001
Account	Routing No.: 04200001	Date: 03/04/2011
Amount: \$28.65		
Front:		
DEBORAH J MALLOY 5326 CAMELOT DR FAIRFIELD OH 45014-4061		
DATE <u>March 4, 2011</u>		
PAY TO THE ORDER OF <u>Duke Energy</u>		
US Bank. All of US serving you		
MEMO <u>Debbie Malloy</u>		
10000027101		
ENCORSE HERE		
"Pay To The Order Of Bank of America For Deposit Only To Cnergy Receivables Co LLC/Coke Energy Ohio Acct# 4427087088"		
DO NOT WRITE, STAMP OR SIGN BELOW THIS LINE		
1 0513250 144 201 0804		
The security features listed below as well as those included on the front of the check are:		
Security Features:	Serial - chip	Watermark
MicroPrint Security Line	Serial Type - 1	White line appears as dotted line when held to light
Security Color	Color of ink	Verbiage on back of check
* FEDERAL RESERVE BOARD OF GOVERNORS REG. CC		

Back:

U.S. Bank Confidential Communication



Requested by: Kristy Sandlin

This check image contains confidential information. If you print this image, please store it in a secure place to avoid unauthorized use of this information. Increased security awareness when discarding or destroying this document is recommended.

Item #1

Account No. [REDACTED]

Check No.: 0

Sequence No.: 008993581315

Amount: \$77.61

Routing No.: 04200001

Date: 02/09/2011

Front:

DEBORAH J MALLOY
5326 CAMELOT DR
FAIRFIELD OH 45014-4081

DATE Jan 30, 2010PAY TO THE
ORDER OFAUM\$ 77.61Seventy Seven Dollars & 61/100 DOLLARS**U.S. bank** All of ☐ serving youMEMO Bill Due 2, 2011Debbie J. Malloy

⑆04 200001⑆

⑆0000007761⑆

Back:

1002166100
20 031 045465 8820799531
CHIT

1002166100
1002166100

DEPOSIT ONLY DEPOSIT
BANK OF AMERICA
BANK OF AMERICA
02/09/11

8820799531

Water Bill

Payment

& Dues Payment

with 30.00 in Penalty

charges for

your error!

Your AUM Statement for Camelot East Apartments Ph I

Visit us online at
www.aum-no.com

Residents

Debbie Malloy
5326 Camelot Dr
Apt C

Contacts

Remit to:
AUM
P.O. Box 6436
Carol Stream, IL 60197-6436

Questions about your Bill?
Call toll free (866) 520-1245
9:00 a.m. - 5:00 p.m. M-F

Always write your account
number on your check.
Please allow 5-7 business
days for your payment to
reach us.

Do not enclose written
correspondence with payment
Please send written
correspondence, including
Change of Address to P.O.
Box 4957, Oak Brook, IL
60522-4957

Summary of Charges

Beginning Balance	\$28.44
Payments/Credits	
Payment - Thank You	\$28.44
Balance Forward	\$0.00
Current Charges	
Electric Recovery	\$23.31
Sewer	\$12.42
Water	\$7.53
AUM Admin Charge	\$4.35
Utility Recovery Charge	\$20.00
Late Payment Charge	\$10.00
Total Current Charges	\$77.61
Total Amount Due	\$77.61
Amount Due After 02/02/2011	\$87.61

Message Center

This bill you have received is from AUM, Inc., a member of the
AUM Solutions Provider, and is not from the actual utility
company.

CD Feb 1, 2011

you billed me wrong

02/02/11

02/02/11

02/02/11

02/02/11

Our records indicate the above utilities have not been transferred from
the apartment community to your name. To avoid possible utility
disconnection, please establish utility service in your name.

Utility Recovery

Utility	Start Date	End Date	Service Days	Prorated Days	Amount Billed
Electric	10/20/10	11/18/10	30	28	23.31

*Billed thru my
water company*

IN CONSIDERATION of their mutual promises, Camelot East, whose address is 1400 Sherwood Drive, Fairfield, Ohio 45014 and
Debbie Malloy and Marilyn Romp (RESIDENT) agree as follows:

1. **PREMISES.** The Owner leases to the Resident, apartment number 5326C a 1 bedroom apartment at Camelot East Apartments community, which has an address of 1400 Sherwood Drive, Fairfield, Ohio 45014
2. **TERM AND RENEWAL.** The term of the lease will commence on October 22, 2010 and subject to the renewal provisions, will terminate on October 31, 2011

If the Resident remains in possession of the lease property after expiration of the original term of this agreement, such possession shall be as a month-to-month tenant under the same terms and conditions of this agreement, except that Owner may increase the amount of the monthly rent to be paid or change terms upon thirty (30) days prior written notice to Resident. The month-to-month tenancy may be terminated by either party at the end of any month, upon thirty (30) days prior written notice.

3. **RENT AND PAYMENT.** The Resident will pay as rent the sum of Six thousand six hundred sixty Dollars (\$ 6,660.00), payable in equal monthly installments of Five hundred Dollars (\$ 555.00).

Except for the first rental installment, which shall be prorated and paid on the date this lease commences, the rent will be due before the first day of the calendar month. Any rent received after the fifth of the month must be accompanied with a \$25.00 per month plus \$2.00 per day late fee from the fifth. In addition, if the Resident has a check returned, the Resident must redeem the check within 24 hours after notice of its return, and pay \$25.00 plus applicable late fees and daily charges from the late charge date until acceptable payment is received by the management office. Payment received will be applied in the following order: property damages, bad check charges, late charges, delinquent rent and balance to current rent.

4. **SPECIAL PROVISIONS.** X check if none

5. **DEPOSITS.** Resident shall pay One hundred fifty Dollars (\$ 150.00) as a security deposit to secure the performance of all terms of this agreement. If the Resident fails to perform the terms of this agreement, Owner may deduct any amounts owed from the security deposit. Resident shall be liable for any monies owed to Owner which exceed the security deposit. If within 30 days after the termination of this agreement, if Resident provides Owner in writing a forwarding address, the Owner will prepare a written statement of security deposit disposition in which there will be a written itemization of any deductions from the security deposit (if any) and a refund to the Resident of the balance, if any, of the security deposit.

6. **APARTMENT CONDITION/INSPECTIONS/SECURITY.** Resident has inspected the apartment and the apartment building/complex and accepts them "as is". Resident acknowledges that the premises are in good condition at the commencement of the lease. If the owner provides any storage area to the Resident, Resident will only store non hazardous and nonflammable materials, and Resident will store items at Resident's own risk. This agreement shall in no way be construed to be or infer to be a guarantee of the Resident's security and Resident agrees to rely solely on Resident's own insurance to protect resident in this area.

7. **UTILITIES.** It shall be the Resident's obligation to have non furnished utilities placed in his/her name prior to occupancy, and to have final readings taken upon vacating. Resident shall pay for all utilities except Heat, no exceptions. There shall be no diminution or abatement of rent or any other compensation for interruption or curtailment of any "service" or utilities which Owner agrees to provide, when such interruption or curtailment shall be due to accidents, alterations, or repairs desirable or necessary to be made, or to inability or difficulty in securing supplies or labor for maintenance of such service or to some other cause beyond Owner's control.

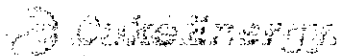
8. **REPAIRS.** Owner will perform necessary repairs or replacements to be made at its own expense whenever such repairs are deemed necessary by Owner due to normal wear, obsolescence, or mechanical failure not due to the fault of the Resident. Resident must pay for maintenance and repair of all fixtures including defect or failure in the structure or mechanical equipment of the premises to Owner. Resident must also pay for all damage to the property, for example but not limited to broken glass, windows, doors, screens, and the like. No diminution or abatement of rent or other compensation shall be claimed or allowed for inconvenience or discomfort arising from repairs or improvements made to buildings or its appliances, no for any space taken to comply with any law, or ordinance, or order or governmental authority.

9. **USE.** Resident agrees to use the premises solely as a private residence for the occupant's use and that no other person other than those on the application will occupy premises, unless there is prior approval by the Owner.

10. **PETS.** No pets, except guide dogs for the handicapped, may be brought onto any part of the apartment community without Owner's written consent.

EARLY TERMINATION BY RESIDENT. If Resident wishes to terminate this agreement prior to the end of the term as set forth in paragraph 2, then Resident shall do all of the following: (1) provide written notice to Owner at least thirty (30) days in advance of the expected move-out date; (2) pay all rent as required through the expected move-out date; (3) and pay a fee equal to two (2) additional monthly rental installments as set forth in paragraph 3 as an early termination fee plus \$250.00 for preparation of the premises to be re-leased by Owner. If the premises are not delivered to Owner in reasonable condition normal wear and tear excepted, then Resident shall also be responsible for any additional damages due.

And the management of this agreement appears on the reverse side.



DISCONNECT NOTICE

Account Number 1920-0157-56-0

50 15

Due Date	Amount Due
Apr 5, 2011	\$ 853.20

\$ _____ \$ _____

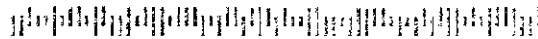
#19D0 Y1KL 56CM SE06#

HeatShare Contribution
(for Customer Assistance)

Amount Enclosed

0002392

01 A1 0.35/ M/M/T/O 3 0 4052 4501 403971 001 0000 012 116



Debbie Malloy
5326 Camelot Dr
Apt C
Fairfield OH 45014-4036

PO Box 1327
Charlotte NC 28201-1327

410 00000853206 19200157560 040520112 00000864200

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 1

Name/Service Address	For Inquiries Call	Account Number
Debbie Malloy 5326 Camelot Dr Apt C Fairfield OH 45014	Duke Energy 513-651-5100 1-800-648-7777	1920-0157-56-0

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Mar 14 not included Last payment received Mar 04 Bill prepared on Mar 14, 2011 Next meter reading Mar 23, 2011

IMPORTANT: Your service may be disconnected if your past due amount of \$674.46 is not paid before 04/08/2011. A reconnection charge will be required. In addition, a service deposit may be required; if so, payment arrangements may be available. For questions, please call the number shown above.

PLEASE NOTE: A service deposit has been charged to your account as a result of your request for new service(s). Please pay the stated deposit amount by the due date indicated or contact us at the number listed for payment arrangements.

Current Billing	
Amt Due - Previous Bill	\$ 28.65
Payment(s) Received	28.65
Balance Forward	0.00
Transfer From 61802171-15	793.20
Deposit Amt Due	120.00
Current Amount Due	\$ 853.20

Your deposit and accrued interest will be credited to your account after you have paid your utility bill promptly each month for the required time period, or at the time you request to have your service terminated.

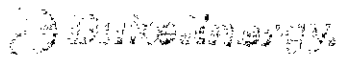
For your convenience, we have included your final charges for service at 2455 FOXEDGE WAY. If your final bill has been paid, please disregard the final charges included above.

The due date for any new charges on this bill will be reflected on your next scheduled bill. Any previous charges are due on the date shown on your prior bill.

Debbie Malloy

DISCONNECT NOTICE

Due Date	Amount Due	After
Apr 5, 2011	\$ 853.20	Apr 5, 2011
		\$ 854.20



DISCONNECT NOTICE

Account Number 1920-0157-56-0

50 15

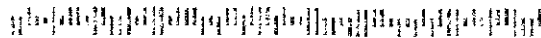
For less detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Apr 15, 2011	\$ 880.67

#19D0 Y1KL 56CM SE06#

0000340

01AY 0.335 MAILD 43 0860 15014-40367 101100000-112146



Debbie Malloy
5326 Cameiot Dr
Apt C
Fairfield OH 45014-4036

\$ _____ \$ _____
HeatShare Contribution (for Customer Assistance) Amount Enclosed

PO Box 1327
Charlotte NC 28201-1327

430 00000880671 19200157560 041520116 00000892084

DISCONNECT NOTICE

DUKE ENERGY FIELD OFFICE (FOR CUSTOMER SERVICE)

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Debbie Malloy 5326 Camelot Dr Apt C Fairfield OH 45014	Duke Energy 513-651-5100 1-800-648-7777	1920-0157-56-0

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Mar 24 not included Bill prepared on Mar 24, 2011 Next meter reading Apr 21, 2011

IMPORTANT: Your service may be disconnected if your past due amount of \$674.46 is not paid before 04/18/2011. A reconnection charge will be required. In addition, a service deposit may be required; if so, payment arrangements may be available. For questions, please call the number shown above.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Elec	057258152	Feb 22 Mar 23	29	12721	12899	178

Electric - Residential	Current Billing
Usage - 178 kWh	Amt Due - Previous Bill \$ 853.20
Duke Energy - Rate RS \$ 27.47	Balance Forward 853.20
Current Electric Charges \$ 27.47	Current Electric Charges 27.47
	Current Amount Due \$ 880.67

Order your FREE compact fluorescent light bulbs today! Call 1-800-943-7585 and choose option 1, or visit www.duke-energy.com/freecils1 to see if you are eligible.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 8.71 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

2011 Printed on recyclable paper

DISCONNECT NOTICE

Due Date	Amount Due	Amount
Apr 15, 2011	\$ 880.67	\$ 880.08

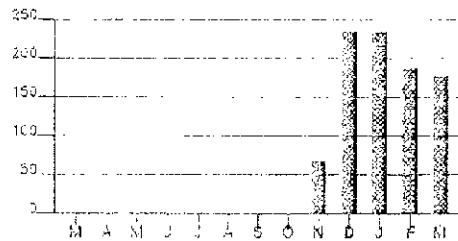
DISCONNECT NOTICE

Page 2 of 2

Customer Name	Service Address	Account Number
Debbie Malloy	5326 Camelot Dr Apt: C Fairfield OH 45014	1920-0157-56-0

Explanation of Current Charges			
Electric Meter -	057253152	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage -	178	Distribution-Customer Chg	\$ 5.50
Feb 22 - Mar 23	29 Days	Delivery Charges	
		Distribution-Energy Chg	
		178 kWh @ \$0.02212600	3.94
		Delivery Riders	2.38
		Total Delivery Charges	\$ 6.32
		Generation Charges	
		Generation Energy Chg	
		178 kWh @ \$0.04234500	7.54
		Rider FPP	5.41
		Rider AAC	1.59
		Rider TCR	1.11
		Total Generation Charges	\$ 15.65
			\$ 27.47
Total Current Electric Charges			\$ 27.47

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 903
 Average Usage 182

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Electric									88	237	237	188	179



ALICIA

FA# 287-4373

Account Number 6180-2171-15-2

50 07

For less detailed billing information on
your monthly bill, check box on right

\$ _____ \$ _____

HeatShare Contribution
(for Customer Assistance)

Amount Enclosed

0015414 01AV0335 **AUTO L&D 106146069-000774 KCD1-P00000412.1

Debbie Malloy
2455 Fox Sedge Way Apt B
West Chester OH 45069-8887moved out
April 15, 2010PO Box 9001076
Louisville KY 40290-1076

CLO APT

4/16 4579 C4C2S PAGE SEE ATTACHED
LETTER FOR VERIFICATION

400 00000674460 61802171152 040520104 00000684589

HAMILTON, OH 45011

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Debbie Malloy 2455 Foxsedge Way Apt. B West Chester OH 45069	Duke Energy 513-421-9500 1-800-544-6900	6180-2171-15-2

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Mar 12 not included Bill prepared on Mar 12, 2010 Next meter reading Apr 12, 2010

Meter Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Elec 104871802	Feb 05 Mar 11	34	62588	63243	555

Electric - Residential	
Usage -	555 kWh
Duke Energy - Rate RS	\$ 77.79
Current Electric Charges	\$ 77.79

Current Billing	
Amt Due - Previous Bill	\$ 0.00
Balance Forward	0.00
Current Electric Charges	77.79
Transfer From 61802171-10	596.67
Current Amount Due	\$ 674.46

For your convenience, we have included your final charges for service at 2455 FOXSEGE WAY. If your final bill has been paid, please disregard the final charges included above.

Customers who heat their home electrically may be able to reduce their heating costs with our Optional Residential Heating Rate. Call for details.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.36 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	After
Apr 5, 2010	\$ 674.46	Apr 5, 2010
		\$ 684.58



1061-01-00-0015414-0001-0030751

visit us at www.duke-energy.com

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