09-1947EL-PUR

From: webmaster@puc.state.oh.us

To: ContactThePUCO Subject: Spam: 58755

Received: 3/24/2011 8:24:26 PM

Message:

WEB ID: 58755 AT:03-24-2011 at 08:23 PM

NESTINED - DOCKETING DO

2811 MAR 29 PM 1: 38

PUCO

Related Case Number:

TYPE: comment

NAME: Mrs. Laura A. Trickey

CONTACT SENDER ? No

MAILING ADDRESS:

- 3734 W.132 ST.
- Cleveland, Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

Home: (no home phone provided?)

Alternative: (no alternative phone provided?)

Fax: (no fax number provided?)

E-MAIL: (no e-mail address provided)

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: First Energy
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am very dissatisfied with your ruling with First Energy concerning the 2009 light bulb campaign. Letting the utility get away with charging us consumers for their fiasco is like pouring salt on a wound. I totally disagree with your ruling. Also, are you gonna make sure after 36 months the fee is dropped? I just keep shaking my head is disbelief.

> This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician Date Processd MAR 2 9 2011