

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 58779
Received: 3/25/2011 2:45:09 PM
Message:
WEB ID: 58779 AT:03-25-2011 at 02:43 PM

09-1947-EL-POR

Related Case Number:

TYPE: complaint

NAME: Mr. John Nakoneczny

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5466 Dorothy Dr.
- Nortgh Olmsted , Ohio 44070
- USA

PHONE INFORMATION:

- Home: 440-777-7557
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: johnnak1@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Co.
- Name on account: John Nakoneczny
- Service address: 5466 Dorothy
- Service phone: 440-777-7557
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

How can you let the Illuminating Co. Charge its' customers \$54 for their CFL Program fiasco? I have CFL's I don't need anymore. Durring these tough economic times it is hard just to get by. Now we have to pay \$54 extra money! They should take the money out of their profit margin. WHO IS RESPONSIBLE?

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Technician  Date Processed **MAR 28 2011**

RECEIVED-DOCKETING DIV
2011 MAR 28 AM 10:59
PUCO