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March 18, 2011

Renee Jenkins Chief of Docketing The Public Utilities Commission of Ohio 180 E. Broad Street, 11th Floor Columbus, Ohio 43215

Re:

In the Matter of the Application of Aqua Ohio, Inc. to Amend Tariff Pages to Its

Stark Regional Division Tariff.

PUCO Case No. 11-681-WW-ATA

Tariff Case No. 89-7028-WW-TRF

Dear Ms. Jenkins:

Please file and place on the docket the attached four (4) final copies of the two (2) tariff sheets regarding the above-referenced cases. One copy is for the tariff docket, one copy is for the application to amend tariff case docket, with the remaining two copies for distribution to the Rates and Tariffs, Energy and Water Division of the Commission's Utilities Department. The required documents are attached in the following order for the Stark Regional Division P.U.C.O. Tariff No. 1:

- 1. Section 2, Eighth Revised Sheet No. 4, Canceling Seventh Revised Sheet No. 4
- 2. Section 3-2, Second Revised Sheet No. 4, Canceling First Revised Sheet No. 4

Do not hesitate to contact me with any questions or concerns. Thank you for your assistance.

Very truly yours.

4822-8263-9369, v. 1

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Aqua Ohio, Inc. Stark Regional Division Section 2
Eighth Revised Sheet No.4
Canceling Seventh Revised Sheet No. 4

## **SUBJECT INDEX**

<u>Description</u>	<u>Section</u>	Sheet No.	Effective Date
Rates	4	See "Sch. of Rates"	1/1/07 7/1/10 1/1/11
Reconnection of Service}	3-2	4	9/24/03 9/26/08 3/18/11
Requirements for }	3-6	4	9/24/03
Related Facilities	3-7	2	9/24/03 4/1/04
Repair of Customer Facilities	3-2	1	9/24/03
Restoring of Service – Requirements	3-2	4,5	9/24/03 9/26/08
	3-6	4	9/24/03
S			
Schedule of Rates	4	1-5	1/1/07 7/1/10 1/1/11
Service - Application	3-4	1	9/24/03
Service – Building Construction	3-2	1	9/24/03
Service – Calls After Hours	3-2	5	9/24/03
Service – Company Lines	3-5	1	9/24/03
Service – Company Operating Control	3-5	1	9/24/03
Service - Cross Connections	3-2	1	9/24/03
Service – Curb Stops	3-5	1	9/24/03
Service – Customer Lines	3-5	1	9/24/03
Service – Deficiency or Failure	3-2	1	9/24/03
Service – Discontinuance	3-2	2	9/24/03
Service – Emergency Call Charges	3-2	5	9/24/03
Service – Installation Dates	3-5	2	9/24/03
Service – Maintenance and Repair	3-5	1	9/24/03
Service – Private Fire	3-8	1	9/24/03
Service – Reconnection	3-2	1	9/24/03
Service – Regulations	3-5	ĄII	9/24/03
Service – Separate Meter Requirement	3-6	1	9/24/03
Service – Size and Type	3-5	1	9/24/03

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## P.U.C.O. TARIFF NO. 1

## GENERAL REGULATIONS GOVERNING SERVICE (continued)

- C. Those Company employees who normally perform the termination of service will be authorized to either:
  - 1) Accept payment in lieu of termination;
  - 2) Be able to dispatch an employee to the premises to accept payment; or
  - 3) Be otherwise able to make available to the customer a means to avoid disconnection.

Such employees at the premises may or may not be authorized to make extended payment arrangement at the discretion of the Company.

- 12. In any case in which two or more customers are supplied through one service line and the Company is entitled under Subsection 11, above, to discontinue service to any or all of them, the Company shall notify the property owner that he must do one of the following:
  - a) Within 30 days, install separate outside shut-offs, in a location approved by the Company, for each of the meters so that the Company can discontinue service to only the offending customer(s);
  - b) Within 21 days, install a setting for a single meter, in a location approved by the Company, to service the property and request service be placed in his name;
  - c) Pay the outstanding bill on account of the offending customer(s) and put the account in his name going forward;
  - d) Provide access to Company personnel to the offending customer(s) meter or separate shut-off during normal business hours in order to assure service to the offending customer(s) can be disconnected.

In the event the property owner selects one of the above options and that option fails to work, the property owner may select one of the three remaining options in lieu of disconnection of service to the building.

The property owner shall notify the Company, within 7 days of receiving the above notification, of which option he is choosing. In the event the property owner does not comply with the above, at least 10 days notification will be given to both the property owner and tenants prior to discontinuing service to the property.

- 13. If a customer whose service has been disconnected for non-payment of bills or for violation of or failure to comply with regulations of the Company desires a reconnection, such reconnection may only be made after the customer:
  - a) Has paid the full amount of arrears for which service was disconnected; or
  - b) Has made a deferred payment plan between the customer and the Company; and
  - c) Has paid a reconnection or turn-off fee as set forth on each Division's rate schedule included in Section 4 of this Tariff; and

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