Large Filing Separator Sheet

Case Number: 10-176-EL-ATA

File Date: 3/9/11

Section: 3 of 3

Number of Pages: 125

Description of Document: Exhibits for Transcript Volume IV

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3390 - Release Date: 01/19/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@adelphia.net SMTP
RE: HOW TO COMPLAIN ABOUT YOUR HIGH ELECTRIC BILL!!!!! "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Friday, March 12, 2010 12:09 AM
To: sue2811@adelphia.net
Subject: Fw: HOW TO COMPLAIN ABOUT YOUR HIGH ELECTRIC BILL!!!!!

----- Original Message -----

From: Sue <mailto:sue2811@roadrunner.com> Steigerwald

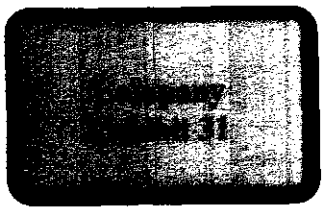
To: Sue <mailto:sue2811@roadrunner.com> Steigerwald

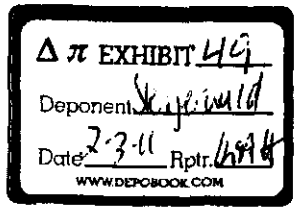
Sent: Tuesday, March 09, 2010 10:26 PM

Subject: HOW TO COMPLAIN ABOUT YOUR HIGH ELECTRIC BILL!!!!!

HOW TO COMPLAIN ABOUT YOUR HIGH ELECTRIC BILL!!!!!

Are you ready to cut and paste! We need to keep the complaints coming about
the elimination of the all-electric discount and the ridiculous 106%
increase for all customers in the distribution charges. When I went to the





columbus hearing, Fende and Newcomb said they had received about 200
complaints. Come on, we can do better than that! We know there are at
least 100,000 all electric customers out there, and you need to complain!
Along with 1.9 million others who have had their distribtution rates
doubled. I noticed at the hearing that only those state reps (like Fende
and Newcomb) who had received a lot of complaints from their constituents
bothered to show up at the hearing! They need to hear from you to become
active in this fight.

Here's what I am asking you to do. Please send a complaint to each address
I list below. It can say whatever you want so don't worry that you don't
know what to say. As long as you say you are unhappy about how much your
electric rates have gone up, that is enough!!! Of course, those who want to
write more should do so! All you have to do is cut and paste the same
wording into each of the links below. It should only take a few minutes,
but could save us all hundreds of dollars per month!

Please pass this along to all of your friends, even if they are not
all-electric. Because EVERYONE'S distribution rate raised 106% even if they
don't realize it.

Cut and paste baby, cut and paste!

Regards,

Sue

1. PUCO
https://www.puc.state.oh.us/secure/PicForm/index.cfm?navitem=right top

2. OCC http://www.pickocc.org/contact/question.php

3. GOVERNOR STRICKLAND
http://governor.ohio.gov/Default.aspx?tabid=150

4. REP. MATT LUNDY Bobbie.Gilbert@ohr.state.oh.us Mr. Lundy is chair of
committee who held Columbus hearing on this issue

5. REP FENDE neil.waggoner@ohr.state.oh.us Fende is Lake Co. rep and
active on this issue

6. REP Newcomb Emily.Barker@ohr.state.oh.us Newcomb is Astabula rep and
active on this issue

7. Sen. Grendell's Senate Office Lynne.Crow@senate.state.oh.us (Don't use
this address regarding lawsuit, just senate specific issues)

8. Sen Patton sd24@senate.state.oh.us attn: Tim Lynch (Sen. Patton is
working with Grendell on Senate solution for this issue)

Depending on where you live, please also send a complaint to the following
state reps and senators:

State Reps:

Sandusky - Jeff Wagner district81@ohr.state.oh.us

Geauga - Richard Hollington district98@ohr.state.oh.us

Huron - Terry Boose district58@ohr.state.oh.us

Medina - Dave Hall district97@ohr.state.oh.us

Portage - Steve Dyer district43@ohr.state.oh.us

Trumbull/Warren - Tom Letson district64@ohr.state.oh.us

Trumbull/Niles - Sandra Stabile Harwood -
district65@ohr.state.oh.us

Lake - Mark Schneider district63@ohr.state.oh.us

Representative Matt Patten District 18(Part of Cuyahoga):
Matt.Patten@ohr.state.oh.us

Representative Timothy J. Degeeter (Chair of the Public Utilities Committee): district15@ohr.state.oh.us

State Senators:

Loraine and Huron - Sue Morano sd13@maild.sen.state.oh.us

Ashland, Holmes, Medina, Wayne - Bob Gibbs sd22@senate.state.oh.us

Astabula and Trumbull - Capri Cafaro sd32@maild.sen.state.oh.us

Portage - Tom Sawyer sd28@maild.sen.state.oh.us

Summit - Kevin Coughlin sd27@senate.state.oh.us

Cuyahoga - Dale Miller SenatorMiller@maild.sen.state.oh.us

In case you are wondering, it does no good to complain to US reps and
senators because electricity is a state regulated entity. We must complain
to our state legislators.

** Note - Most rep. addresses are for the rep's aides instead of the generic
addresses posted on the websites. This is a more direct way of getting the
info to the rep.

For everyone's reading pleasure, see Funk's article in today's PD

PUCO admits it made a mistake when it allowed FirstEnergy to hike bills for
owners of all-electric homes

http://www.cleveland.com/business/index.ssf/2010/02/puco_takes_blame.html

---

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date:
01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date:
01/27/11?????? ??????????????????????›???????????
??""?? ??????????
?-?? ????????□??
????????????????›??????????????????????›??????????

?? ????????????????????????????????" Sue Steigerwald
sue2811@roadrunner.com SMTP 'Sue Steigerwald'
sue2811@roadrunner.com SMTP
RE: HOW TO COMPLAIN ABOUT YOUR HIGH ELECTRIC BILL!!!!! "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Friday, February 19, 2010 10:49 AM
Subject: HOW TO COMPLAIN ABOUT YOUR HIGH ELECTRIC BILL!!!!!

HOW TO COMPLAIN ABOUT YOUR HIGH ELECTRIC BILL!!!!!

Are you ready to cut and paste! We need to keep the complaints coming about
the elimination of the all-electric discount and the ridiculous 106%
increase for all customers in the distribution charges. When I went to the
columbus hearing, Fende and Newcomb said they had received about 200
complaints. Come on, we can do better than that! We know there are at
least 100,000 all electric customers out there, and you need to complain!
Along with 1.9 million others who have had their distribtution rates
doubled. I noticed at the hearing that only those state reps (like Fende
and Newcomb) who had received a lot of complaints from their constituents
bothered to show up at the hearing! They need to hear from you to become

active in this fight.

Here's what I am asking you to do. Please send a complaint to each address
I list below. It can say whatever you want so don't worry that you don't
know what to say. As long as you say you are unhappy about how much your
electric rates have gone up, that is enough!!! Of course, those who want to
write more should do so! All you have to do is cut and paste the same
wording into each of the links below. It should only take a few minutes,
but could save us all hundreds of dollars per month!

Please pass this along to all of your friends, even if they are not
all-electric. Because EVERYONE'S distribution rate raised 106% even if they
don't realize it.

Cut and paste baby, cut and paste!

Regards,

Sue

1. PUCO
https://www.puc.state.oh.us/secure/PicForm/index.cfm?navitem=right top

2. OCC http://www.pickocc.org/contact/question.php

3. GOVERNOR STRICKLAND
http://governor.ohio.gov/Default.aspx?tabid=150

4. REP. MATT LUNDY Bobbie.Gilbert@ohr.state.oh.us Mr. Lundy is chair of
committee who held Columbus hearing on this issue

5. REP FENDE neil.waggoner@ohr.state.oh.us Fende is Lake Co. rep and
active on this issue

6. REP Newcomb Emily.Barker@ohr.state.oh.us Newcomb is Astabula rep and
active on this issue

7. Sen. Grendell's Senate Office Lynne.Crow@senate.state.oh.us (Don't use
this address regarding lawsuit, just senate specific issues)

8. Sen Patton sd24@senate.state.oh.us attn: Tim Lynch (Sen. Patton is
working with Grendell on Senate solution for this issue)

Depending on where you live, please also send a complaint to the following
state reps and senators:

State Reps:

Sandusky - Jeff Wagner district81@ohr.state.oh.us

Geauga - Richard Hollington district98@ohr.state.oh.us

Huron - Terry Boose district58@ohr.state.oh.us

Medina - Dave Hall district97@ohr.state.oh.us

Portage - Steve Dyer district43@ohr.state.oh.us

State Senators:

Loraine and Huron - Sue Morano sd13@maild.sen.state.oh.us

Ashland, Holmes, Medina, Wayne - Bob Gibbs sd22@senate.state.oh.us

Astabula and Trumbull - Capri Cafaro sd32@maild.sen.state.oh.us

Portage - Tom Sawyer sd28@maild.sen.state.oh.us

Summit - Kevin Coughlin sd27@senate.state.oh.us

In case you are wondering, it does no good to complain to US reps and
senators because electricity is a state regulated entity. We must complain
to our state legislators.

** Note - Most rep. addresses are for the rep's aides instead of the generic
addresses posted on the websites. This is a more direct way of getting the
info to the rep.

For everyone's reading pleasure, see Funk's article in today's PD

PUCO admits it made a mistake when it allowed FirstEnergy to hike bills for
owners of all-electric homes

http://www.cleveland.com/business/index.ssf/2010/02/puco_takes_blame.html

---

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3390 - Release Date: 01/19/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP
RE: GRENDELL SUNDAY MEETING SUMMARY "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Wednesday, February 24, 2010 2:52 AM
Subject: GRENDELL SUNDAY MEETING SUMMARY

Hello again,

RE: CKAP - First Energy files new tariffs "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Thursday, March 18, 2010 1:47 AM
Subject: CKAP - First Energy files new tariffs

Hello CKAP Friends,

(That's short for Citizens for Keeping the All-Electric Promise)

The Big News today, was of course, that First Energy filed their actual
tariffs/rates based on the PUCOs March 3 Emergency Order. The Emergency
Order stated that First Energy must file tariffs to restore our bills to the
December 2008 level. The order did not specify HOW FE was to do this.
Basically, what has happened is that FE has accomplished this task by adding
additional credits to our bill but not by restoring the ORIGINAL
all-electric discount rates. FE claims it was not possible to restore the
original way our bills were figured because they have abandoned that rate
structure all together called ""declining block structure"" where the more
kilowatts we used, the less we got charged. Today's rate structure is
considered ""inclining block"" and the more you use, the more you get charged.

Anyway, back to OUR bills. What FE put in place is one additional credit
they are calling Residential Generation Credit (RGC). It will show as a
separate line item in your detailed billing section and will be titled
""Residential Generation Credit"". The amount of the credit is 4.2 cents for
CEI customers and 3.9 for Ohio Edison, and it applies to all kilowatts used.
So, if you look at one of your bills' total kilowatts used and multiply it

by either .042 or .039, that will be the dollar figure of the generation
credit you will receive off your next bill. This is IN ADDITION to the
already exisiting 1.9 cent generation credit figured into the ""Price to
Compare"" generation kilowatt price on all usage above 500kwh during winter
months. It is also in addition to the exisiting 1.7 cent distribution
credit currently being received on all usage above 500kwh during winter
months.

Now, if that isn't confusing enough... I did want to mention that at first
I was not happy when John Funk called me today and told me FE only filed a
Generation Credit and that they did not offer the Distribution Credit as
they had previously led Funk to believe. However, when I sat down and did
the math on one of my monster bills from Feb, it really does return my bill
back to the Dec 2008 level! It is just doing it in a very confusing and
round about way. Now, you too can take a look at your huge bills from Jan -
Mar of this year and test out the math too and see how much it will take off
your bills. Let me know if any of you disagree that this will indeed return
your bills to the point they were at last year (for similar kilowatts used).

Okay - So I am satisfied that FE did what was requested of them for this
temporary ""stop the bleeding"" order, but I am highly suspicious of why they
did it this way. I can believe that they are being honest and because they
abandoned the declining block structure, it was impossible technically for
them to re-program their system to restore the all-electric discount the way
it used to be calculated. After all, I was a computer programmer at one
time and know that this is certainly possible. However, I am more inclined
to believe they are setting us up to slowly take the discounts away over
time (like their original Feb 12 proposal suggested over 8 years). Maybe we

will learn more about why they did it this way over the coming weeks, but
either way, it makes it even more important for us to be vigilant over the
next 90 days in demanding all of our needs be met in the PERMANENT solution
(see website for details at www.allelectrichomes.info)

Sooo... Don't get too hung up on the fact we haven't officially been given
the ""all-electric discount"" back. Our bills will still have us classified
as ""Residential Service"" and not ""Residential All-Electric."" As long as
they make it permanent and tie it to the house, I don't care how they do it
as long as the bottom line on my bill is the same as what it used to be.
Again, let me know if any of you disagree as I want to make sure I am
speaking for the group, and not just my personal opinion.

Some great news today for our water heater discount and load management
friends - You are included in this temporary restoration! I am not sure of
the specifics of the credits being applied, but I will find out from funk
tomorrow. We really thought FE was excluding you all, but found out today
that you were indeed included.

****
****
****

Request for facebook group - Didn't get to it today, but will put a Facebook
group connection to our website tomorrow.

****
****
****

Senator Grendell called me today to say he liked our website and our group's
new name. He wanted to talk about the way FE reinstated the credits, but we
played phone tag and didn't get to speak in person. Rep. Fende also left me
a message today but didn't get to speak to her. That's the first time she's

called me. I think our group is gaining some clout. There was an incident yesterday where one of our group called the Governor's office and was told not to call there because the gov had nothing to do with electric rates! I called and got told the same story. I sent an email about our experience to the media and several legislators (Newcomb's office followed up with the Governor's office) and I got a call from the head of the Governor's communication dept. assuring me it was quite appropriate for us to call the Gov and to keep calling. Again, I think our group is gaining some clout of sorts (which is good!)

****

Are we getting our overbilled money back? Is a popular question I am getting asked. The answer is that it is not provided for in this temporary order that was implemented today. However, we still have Grendell's lawsuit which is active and calls for the return of the money. Also, the return of the money is being asked for in the permanent solution by both us and the OCC.

****

Start writing/emailing your requests for our permanent solution to be implented!! I'll remind you every two weeks to do it again!

That's all for now,

Sue

Below here is the content of yesterday's email because so many of you were

on yahoo accounts and those messages all bounced back to me because the date
on my computer was set too far ahead. Here's yesterday's update:

Our group has an official name now: ""Citizens for Keeping the All-Electric
Promise"" I had to keep the name simple and it in no way is meant to exclude
the load management and/or water heating ONLY customers as you both are
still included.

I have also launched a simple website for our use and to help publicize our
group. The web address is: www.allelectrichomes.info
<http://www.allelectrichomes.info/> Check it out and let me know what you
think. My goal for the website is to keep only the most important info out
there, enough that if someone visited they could still accomplish the main
goal which is currently to ask for the permanent solution we want PUCO to
approve over the next 90 days. I also include a Contact Us page where
someone can send me their email and be added to receive these more frequent
and detailed newsletters.

I think with a website, we will be able to reach a lot more people. For one
reason, lots of people want to remain anonomys and don't want to join a
group, but will perform the actions on their own off our website. Also, it
will be a lot easier for us to publicize a website address than my email
address and people can get instant information on what they can do to help
with the cause.

Please start to publicize the website address as much as you can. You all
live in various cities with different city newsletters and newspapers, etc..
See if you can't get the website address put into those smaller publications
to reach more people. I will be doing a media blast out tonight announcing

the website address too and will hit most of the major papers like News-Herald, PD, and Akron Beacon Journal and the Geauga county papers. I
will do the same with the legislators we are currently working with asking
them to refer constituents to the website. Let me know any other ideas you
have on how we can get more publicity.

****
****
****
****
****

My emails are bouncing to those of you with Yahoo accounts as of today and
I'm not sure why! Any ideas, please advise.

****
****
****
****
****

Good News for FES customers

Connie Kline did extensive research today on the whole FES situaiton. What
she has uncovered (in writing and per phone call today) is that FES should
in no way harm your ability to receive the all-electric discount and/or load
management/water heater discount. If you currently have FES, stay with it
for now. If you are being offered FES, hold tight till tomorrow and we'll
advise further if it might actually be helpful to switch to it. The reason
for this is that FES is a percent discount (5%) off the apples to apples
compare rate which already includes all of your credits. Thus, you would
get your credit/discount and get the 5% on top of it.

****
****
****
****
****

Warning on FE WAY overestimating bills again!

Again, we have more complaints that FE is way overestimating bills. If you
get an estimate, call FE and tell them your meter reading to get an actual

reading based bill. They can tell you how to read your meter.

****
****
****
****
****

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP
RE: CKAP - FE Wins Delay in AE Case! "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Friday, November 12, 2010 8:51 PM
Subject: CKAP - FE Wins Delay in AE Case!
Importance: High

Dear CKAP Friends,

There was a flurry of activity on the AE case in Columbus this week. As you
might have read in the Plain Dealer article yesterday:
http://www.cleveland.com/business/index.ssf/2010/11/puco_to_firstenergy_ohio
_consu.html The PUCO finally granted OCC's request to allow it to investigate FirstEnergy's marketing practices and interview FirstEnergy
employees. FirstEnergy is supposed to provide its answer to the OCC's
discovery questions on Monday Nov. 15. This is good news! However, the

I'm simply asking that you post a few flyers in the busier stores in your town. Distributing these flyers could be the single most important action you can take in the fight to win the all-electric discount permanently. The OCC and the legislators we've been working with have all said that it is ONLY BECAUSE OF THE PUBLIC OUTCRY that we've gotten as far as we have. We are big, but we must be bigger to win!

Thanks,

Sue Steigerwald

Visit www.AllElectricHomes.info for the latest on how to fight to make the all-electric discount permanent for EVERYONE!

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

Company Exhibit 33

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP
RE: CKAP - Time to Complain again! "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Wednesday, March 31, 2010 9:47 AM
Subject: CKAP - Time to Complain again!

ΔπEXHIBIT S1
Deponent Steigerwald
Date 2-3-11 Rptr. KH
WWW.DEPOBOOK.COM

Hello Friends,

Two weeks has passed and it is time to file our complaints with the PUCO,
OCC and Governor again! Please remember that the automated responses you
get back from filing these complaints are basically going to say ""Sorry,
there is nothing we can do."" Don't let the automated responses get you
down, because the goal here is to have the complaints get to the right
people at the OCC, PUCO, and Governor office who do have the authority to
make appropriate changes in policy. Also, please send in your complaints
again, even if you send exactly the same wording, because it is the sheer
number of complaints that will also get the attention of these
organizations. For the all-electric issue, don't forget to ask for our 6
demands for a permanent solution as noted on
www.AllElectricHomes.info
<http://www.allelectrichomes.info/> . Since we now have 2 issues to
complain about (all-electric and $390 general increase in distr.), I suggest
you incorporate both complaints and case numbers in each complaint sent.
This info is on the website, but for your convenience, I've included it
here:

All-Electric= Case No. 10-176-EL-ATA

$390 million in General Distribution Increases= Case # 10-388-EL-SSO

File
<https://www.puc.state.oh.us/secure/PicForm/index.cfm?navitem=righttop>
Complaint with the PUCO
File Complaint with the
<http://www.pickocc.org/contact/question.php> Ohio
Consumer Counsel (OCC)

File <http://governor.ohio.gov/Default.aspx?tabid=150>
Complaint/Contact
the Governor
File Complaint/Contact your
<http://www.ohiosenate.gov/directory.html>
State Senator

File
<http://www.house.state.oh.us/index.php?option=com_displaymembers&
Itemid=73>
Complaint/Contact your State Rep.

Calls to the Governor's Office is also recommended at 614-466-3555.

****
****
****
****
****

Chartered Bus Protest/March in the planning

Many of us have been feeling a march on First Energy, PUCO, and the Governor
is necessary. As a result, Bill Sass, one of our group, has graciously done
research and is willing to organized a chartered bus trip for us to
Columbus. The cost per person will be minimal ($20). The tentative date is
Tuesday April 27 (so please start checking your calendars now). wE are not
taking official RSVPs yet, but we'd like to get an idea of interest. Please
email Bill Sass of your interest so we can get an idea of numbers at:
billsass1@windstream.net . We are checking on the date with our legislators
because we want their participation, along with certain key media. The
march will timed to influence the May 5 PUCO decision on the $390 million
general distribution increase case AND the early June all electric permanent
solution. This means, ANY AND ALL First Energy customers can come, not just
all-electric. Please carefully consider participating in this as we firm up
the date. The company has up to 90 busses available holding 55 people each!
To make an impact, we need to have at least 2 busses go down, but I'd like
to see 5 or more!

****
****
****
****
****

Lawsuit DOES NOT CURRENTLY include those who moved into their home after
2007, but OCC and PUCO actions do

Thanks to some due dilligence by our group's Rita Barton Lockhart, we
realize that the current Grendell Class Action Lawsuit does not cover the
circumstance of people who moved into their homes after 2007. Mr. Grendell
has been made aware of this and is currently deciding if the lawsuit can be
amended, as well as his Senate bill 236. Yesterday, I resent him our
complete list of 6 demands in a permanent solution and asked him to be sure
they are all included not only in the class action lawsuit but likewise in
his Senate bill 236. I am waiting to hear back from him. Either way, if
you did buy your house after 2007, please understand that the most likely
place we are going to get a solution for on this issue (the OCC and the
PUCO) definitely IS LOOKING at your situtation and in no way has definitely
excluded you.

****
****
****
****
****

March Bill Only includes a few discounted days after March 17

Please remember that when you get your March bill that it is prorated, and
ONLY THE DAYS AFTER March 17 got the 4.2 cent RGC, so your bill may not
appear that much lower. Your next bill, though, should show a whole month
of the discount.

****
****
****
****
****

Thanks,

Sue Steigerwald

Visit www.AllElectricHomes.info for the latest on
how to fight to make the all-electric discount permanent
for EVERYONE!

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3363 - Release Date:
01/06/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date:
01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue
Steigerwald' sue2811@roadrunner.com SMTP
RE: CKAP - SB 236 Hearing Summary "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Friday, May 21, 2010 10:44 AM
Subject: CKAP - SB 236 Hearing Summary

Hello CKAP Friends,

On Tuesday at 6pm, the Senate hearing on SB 236 happened and 10 of
our CKAP
members presented testimony! Those who testified were Jim Reed,
Kim and Ed
Kossick, Gail Larson, Joan Heginbotham, Jim Jankura, Tom Logan,
Bill Sass,
Rita Lockhart, Dan Ross, Tom Sweeney, and me. We also had the
support of
CKAP members Lynn Stoltz, Rich Jordan, and our Senior Advisor - 90
yr. old

continues onto Euclid for final dropoff.

6:25 p.m. Bus arrives at Euclid and passengers depart.

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date:
01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date:
01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue
Steigerwald' sue2811@roadrunner.com SMTP
RE: CKAP - Make sure your letters are in the PUCO Docket! "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Thursday, April 08, 2010 4:54 PM
Subject: CKAP - Make sure your letters are in the PUCO Docket!

Company Exhibit 34

Hello CKAP,

ΔπEXHIBIT 52
Deponent Steigerwald
Date 2-3-11 Rptr. KMH
WWW.DEPOBOOK.COM

CN001192

Currently, there are only 576 letters/items filed in the official docket at
the PUCO for the All-Electric Case, and 151 items filed in the $390 million
distribution case. I think those numbers seems low considering there are
2,500 CKAP members and many of you have written more than once. It is
important when you submit letters and other documents to specifically
request it be filed in the docket for case # 10-176 for the all-electric
case, and Case # 10-388 for the $390 million distribution case. Otherwise,
it does not get filed and does not become evidence in the case!

You can submit complaints to the PUCO docket by any of these methods:

Email to PUCO at
https://www.puc.state.oh.us/secure/PicForm/index.cfm?navitem=right top
(limit 6,000 characters)

Mail to PUCO at: ATTN: IAD Public Utilities Commission of Ohio 180
E. Broad St. Columbus, Ohio 43215-3793
Fax to PUCO at (614) 752-8351

After they have received your document, you can verify if they have
officially filed it in the docket by clicking here
http://dis.puc.state.oh.us/FulltextSearch.aspx and typing your last name,
then selecting the radio button for ""Document Records"", then clicking the
""Search Button"". Once the list of results shows, find yours and click on
the date filed. Another screen will load, and from there you can click on
the ""View Image"" link to see the actual copy of your letter they have filed
in the docket.

****
****
****
****
****

Bus Trip

Please remember to send in your reservation early for the bus trip. I've
already been contacted by Rep. Fende's office about meeting with us, so we
need to get things firmed up soon. Also, here is Bill Sass' email address
if you need to contact him: billsass1@windstream.net Details about where
to board the busses is on the registration form.

****
****
****
****
****

Sun News Article highlighting CKAP and Strongsville Members

A nice article appeared in the Sun Newspapers
www.cleveland.com/sunstarcourier/index.ssf/2010/04/citizens_for_keeping_the_
all-e.html
highlighting CKAP and our Strongsville members in particular. I have to
give Strongsville credit as the city who is doing the most ""word of mouth""
spreading of news about the all-electric issue. Almost every day I receive
new emails from Strongsville residents who heard from a friend (or flyer)
about CKAP. Great job Strongsville!

****
****
****
****
****

Our Legislators Reactions to the $390 Million Proposed Distribution Increase

Several of you have asked what Senator Grendell and/or our other reps have
done to oppose the $390 Million Distribution Rate Increse. I've posted
their letters of opposition to this on our website under sidebar option
""$390 Mil. Distr. Rate Increa"". I've reorganized the website a bit to keep
the Main Home Page from being so long. It is pretty simple to find stuff
now, just look on the sidebar menu.

Also regarding this Distribution Increase, there will be eight local

hearings to oppose this! As all-electric customers, this increase will
dramatically raise your bills yet again, so I suggest you plan to attend and
speak out at one of these hearings. The last distribution increase was $137
million in comparison, and it raised my bill $100 by itself in winter! As
soon as I know the dates and times for these hearings, I will let you know.
Please make it a priority to attend one of these hearings and speak out
against the increase. Remember this increase affects EVERY FirstEnergy
customer, so plan to ask your friends to join you and testify. It simply
affects the all-electric customer MORE because it is based on how many
kilowatts are used.

****
****
****
****
****

Thanks,

Sue Steigerwald

Visit www.AllElectricHomes.info for the latest on
how to fight to make the all-electric discount permanent
for EVERYONE!

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

---

http://allelectrichomes.info/BusRallyMarch.aspx Don't assume because the
Governor has intervened again that a permanent solution is guaranteed, we
must continue to voice our concerns while it is a hot topic!

****
****
****
****
****

FYI - Ron Young, who is running this election for the 63 State Rep. District, again (he was term limited in 2004).
http://www.rightohio.com/tag/ron-young/ is in favor of a permanent
all-electric discount!

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP
RE: CKAP - Friday is Pester the PUCO Day! "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Thursday, June 10, 2010 9:46 PM
Subject: CKAP - Friday is Pester the PUCO Day!
Importance: High

Company Exhibit 35

Hello CKAP Friends,

Friday is Pester the PUCO Day! It is time to wakeup the PUCO Docket with a
new influx of letters regarding the all-electric issue. Specifically, I
want your emails/phone calls to ask: 1) What is the status of the PUCO

Δ π EXHIBIT 53
Deponent Steigerwald
Date 2-3-11 Rptr KMH
WWW.DEPOBOOK.COM

report on the All-Electric issue? 2) When will the PUCO have a permanent solution recommendation and will it be prior to September 30? 3) When and where will the public hearings be on the All-Electric issue? 4) Also, tell the PUCO that they MUST consider the broken promises and builder enticements FirstEnergy made when deciding on the permanent solution and who will pay for the discount. In the last PUCO ruling/order, they stated that that is out of their ""jurisdiction."" If they play that game, then their only choice in developing a rate plan will be to ask for other customers to subsidize our discount. We must tell the PUCO to consider the broken promises so that they can use that as evidence to make FirstEnergy pay part or all of the discount. The OCC has already filed a motion to ask for rehearing on this matter and it can be viewed at: http://dis.puc.state.oh.us/TiffToPDf/A1001001A10E17B64530E47492.pdf

Please remember to mention in your email/phone calls to log the case in the docket under Case # 10-176 so it becomes an official part of the record:

Contact the PUCO Online at:
https://www.puc.state.oh.us/secure/PicForm/index.cfm?navitem=right top

Call the PUCO at: 800-686-7826

Everyone wants this problem to be solved through the regulatory/PUCO process, so we'll play by their rules. We will make orchestrated communications throughout the summer to keep the pressure up on the PUCO to do their job. We will be using the press, our reps and senators, and the governor's office in various ways to keep the pressure on the PUCO. Please follow through on all requests to write and make phone calls. I will spread them out through the next 2 months so that we keep the focus, but don't get ourselves burned out.

In our meeting with the Governor's staff and at the Senate hearing, PUCO Chairman Schriber said the problem was simple to solve. He said it was a simple rate design issue and the only issue is who pays for the all-electric discount. Yes, FE used us for 30 years and sold us their excess electricity at a discount because it benefitted them. We all keep saying that FE should pay, and I truly believe this is the right thing. However, after speaking to so many people now, I feel this is not necessarily going to happen. I keep asking why? If FE paid for this discount for 30 years, why does someone else now need to pay for it? The answer I keep getting is that the rate structure is different now, and that (like it or not), FirstEnergy is guaranteed a certain amount of profit ""pie,"" and if we get a discount, then someone else has to make up the difference. As infuriating as this is, we need to accept this but fight for FirstEnergy to ""pay"" for as much of the lost income as possible, or else to accept a smaller profit pie.

That is why point # 4 above is so important, because the PUCO is trying to say they aren't going to consider the broken promises of FirstEnergy when deciding who's going to pay for the lost income. They simply want to charge other customers for this and call it a subsidy. This reason alone is most likely why the PUCO and the Governor's office do not want to make a permanent decision on the issue until after the election. Yes, they could make 200,000+ AE customer's happy by permanently granting us the discount, but they risk ticking off a whole lot more Ohio residential and industrial voters if the permanent decision includes a subsidy to be paid by them (however small it may be). Part of our orchestrated attack should include trying to educate others on the fact that subsidies are a part of life. The gas user already subsidizes the low income gas user who cannot afford full

price. Also, we need to educate people on the well accepted quantity
discount concept. If we use 5000 kwh and the gas user uses 750 kwh, why
should our price per kwh be the same? Feel free to begin this education
process with letters to the editors, etc.

I've updated our website to hopefully entice more people to join CKAP.
Please keep encouraging others to join.

Thanks,

Sue Steigerwald
CKAP - Citizens for Keeping the All-Electric Promise

Visit www.AllElectricHomes.info for the latest on
how to fight to make the all-electric discount permanent
for EVERYONE!

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11?? ??? ??????????????????????????????" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP
RE: CKAP - FirstEnergy admits all-electric owners were never subsidized "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Monday, March 22, 2010 12:10 AM

Sue Steigerwald
CKAP - Citizens for Keeping the All-Electric Promise
Visit www.AllElectricHomes.info to sign our on-line petition and for the latest news on how to fight to make the all-electric discount
permanent for EVERYONE!

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP
"RE: CKAP - Hearings, NOPEC, Winter Rates, have returned...."
"

Company Exhibit 36

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Tuesday, November 02, 2010 4:21 PM
Subject: CKAP - Hearings, NOPEC, Winter Rates, have returned....

Hello CKAP Friends,

I was unable to attend the Sandusky Hearing but heard things went very well.
I did attend the Strongsville hearing and the testimonies were fantastic!
You all did a wonderful job telling your own version of your situation in a
very powerful way. I could not have asked for better testimony, and the

ΔπEXHIBIT 54
Deponent Steigerwald
Date 2-3-11 Rptr. bAt
WWW.DEPOBOOK.COM

head of the PUCO - Schriber (who attended) would have had to have a heart of
stone not to be affected by such moving testinonies.

For those who could not make it, it was very crowded and the PD reported
800+ in attendance. About 40 people testified, and at least 40 other names
were called to testify, but the persons had already left. The hearing
started at 6:00 and lasted till 10:30. Because there was only one court
reporter present, two 15 minute breaks had to be taken to give her a rest.
Although necessary, that's unfortunate for us because a decent percent of
the crowd leaves after each break.

Because it was so crowded, Schriber announced a few times that if people had
to leave, they could leave their testimony in writing with his designated
person. This has NEVER happened before, according to the OCC lead attorney
who was present. We are still trying to verify if testimony left and not
read will actually count on the official record.

If you live in Strongsville and you did not have a chance to attend and/or
testify in Strongsville, please consider attending the North Ridgeville PUCO
Hearing Monday, November 22, 2010 at 6 p.m.
North Ridgeville Education Center Community Room
5490 Mills Creek Lane

Even if you were able to attend Strongsville, it would be great to have
several hundred in attendance at North Ridgeville, so please come if you
can, even if just for the first hour.

********** NOPEC
****
****
****

I continue to hear from CKAP members who are just now getting their

NOPEC/Aggregation Mailing letters. The reason you are getting a second
letter when you just received one in July is because the July letter covered
a contract period that expires in Jan 2011. The new letter covers a
contract period through 2014. My recommendation remains to OPT-OUT by
mailing back the bottom half of the form. See a full explanation of my
recommendation on our website's NOPEC page at:
http://allelectrichomes.info/NOPEC.aspx

********** WINTER RATES HAVE RETURNED...ARE YOU
GETTING YOUR DISCOUNT? **********

Everyone who purchased their all-electric home prior to Jan 1, 2007 began
receiving the temporarily reinstated AE discount beginning March 17. For
those who were originally left out of this order, you were officially
reinstated with the temporary AE discount in the second order beginning May
21 (for a whole 11 days...) These people included those who had moved into
their AE home after Jan 1, 2007 or had an account name change due to rental,
divorce, etc. Bottom line is that as long as the homes/apt./condo you are
currently living in has ever had the AE discount with any previous owner,
YOU SHOULD BE RECEIVING IT NOW on a temporary basis.

To tell if you are receiving the temporary AE discount, look on page 3 of
your bill in the detailed charges section. You are looking for two credit
line item deductions called ""Residential Distribution Credit"" and
""Residential Generation Credit."" If you see these two line items, you are
temporarily reinstated with the AE discount, guaranteed through May 2011.
The permanency of this discount is what we are currently fighting for. I've
attached a sample bill with the two credits highlighted in blue. If you
have any questions about this, feel free to email me.

********** PUCO DOCKET COMMENTS
****

Finally,

I'd like to see a fresh, but very large influx of comments into the PUCO
Docket about the AE Issue. Please take 5 minutes after you read this
email to send a comment to the docket in support of the AE discount being
permanently reinstated. Perhaps you could mention attending one of the
recent hearings and hearing the overwhelmingly compelling testimony.
Perhaps you gave testimony yourself. Perhaps you could mention that you
plan to attend either the upcoming N. Ridgeville or Lakeland College
hearing. Either way, it is the right time now to see a few hundred more
entries logged into the docket specifically asking for the PUCO Staff and
Commission to rule in favor of permanently reinstating the AE Discount. To
log a comment into the docket, you must state to file your comment in Case #
10-176 and click here to fill out the short form:
https://www.puc.state.oh.us/secure/PicForm/index.cfm?navitem=right top

Thanks,

Sue Steigerwald
CKAP - Citizens for Keeping the All-Electric Promise
Visit www.AllElectricHomes.info
for the latest news on how to fight to make the all-electric discount
permanent for EVERYONE!

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

reading based bill. They can tell you how to read your meter.

****
****
****
****
****

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date:
01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date:
01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue
Steigerwald' sue2811@roadrunner.com SMTP
RE: CKAP - FE Wins Delay in AE Case! "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Friday, November 12, 2010 8:51 PM
Subject: CKAP - FE Wins Delay in AE Case!
Importance: High

Company Exhibit 37

Dear CKAP Friends,

There was a flurry of activity on the AE case in Columbus this
week. As you
might have read in the Plain Dealer article yesterday:
http://www.cleveland.com/business/index.ssf/2010/11/puco_to_firste
nergy_ohio
_consu.html The PUCO finally granted OCC's request to allow it to
investigate FirstEnergy's marketing practices and interview
FirstEnergy
employees. FirstEnergy is supposed to provide its answer to the
OCC's
discovery questions on Monday Nov. 15. This is good news!
However, the

Δ π EXHIBIT SS
Deponent
Date 2-3-11 Rptr.
WWW.DEPOBOOK.COM

PUCO waited 5 months to rule on the OCC's request for this info. This is
bad news!

The reason this is bad is because the current procedural schedule had expert
witness testimony due on Monday Nov. 15 also, and the Evidenciary Hearing
(the final hearing on everything) was supposed to happen November 29.
Because of the positive new development that the OCC and CKAP will have the
ability to question FE's marketing practices and their employees (current
and past), FE today requested a continuance. The new timeframe has the
Expert Testimony due on Jan. 7 and the final Evidenciary Hearing on Jan. 27.
See article to appear in tomorrow's Plain Dealer here:
http://www.cleveland.com/business/index.ssf/2010/11/firstenergy_corp_wins_delay_in.html As a side note, it only took the PUCO less than 4 hours to rule
on FE's motion, as opposed to taking 5 months to wait to make a decision on
the OCC's proposal, which caused the need to the delay.

Now that you all understand the details of this delay, feel free to write
into the PUCO docket and let them know what you think about this double
standard. I am quite irritated by the delay, so help me out by writing in
your complaints since I've been instructed to keep a low profile in the
media and PUCO docket for now. Click here to log your comments into the
PUCO Docket (remember to include case # 10-176)
https://www.puc.state.oh.us/secure/PicForm/index.cfm?navitem=right top and
let them know we don't want any more delays! Thanks to all of you who
wrote fresh complaints into the PUCO Docket last week! It was wonderful to
see over 100 new complaints and comments filed urging the commission to
listen to what is said at the public hearings and to rule in our favor!

********** PUBLIC
HEARINGS STILL

ON SCHEDULE!!!
****

Two nearby public hearings are still scheduled to be held as follows:

Monday, November 22, 2010 at 6 p.m.
North Ridgeville Education Center Community Room
5490 Mills Creek Lane
North Ridgeville, Ohio 44039

Tuesday, November 23, 2010 at 6 p.m.
Lakeland Community College
7700 Clocktower Drive
Kirtland, Ohio 44094

Please, please plan to attend one of these hearings! I'll send out a review of what to include in testimony in the next few days! Even if you won't be testifying, please show up as a show of support. There were over 600 people at the Strongsville hearing and it sent a very strong message to the PUCO and the media who were present.

********** LET ME KNOW IF YOU TURNED IN WRITTEN TESTIMONY AT STRONGSVILLE**********

If you had to leave before you verbally testified in Strongsville, yet you turned in your written testimony to the PUCO person sitting in the front row, please send me an email with your full name. That testimony is supposed to be added to the written transcript of the Strongsville Hearing and want to check and make sure everyone's was included. Only send me a note on this if you did not read your testimony in person, but rather just handed it in.

Thanks,

Sue Steigerwald
CKAP - Citizens for Keeping the All-Electric Promise
Visit www.AllElectricHomes.info

for the latest news on how to fight to make the all-electric discount
permanent for EVERYONE!

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP
"RE: CKAP - ESP Passes, Sandusky Forum, Hearings Soon, Look for Documents, NOPEC stuff again" "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Friday, September 03, 2010 10:18 PM
Subject: CKAP - ESP Passes, Sandusky Forum, Hearings Soon, Look for
Documents, NOPEC stuff again

Dear CKAP Friends (and welcome to our new Sandusky home owners and Paul
Bouman who owns/operates 1,000 all electric apartments/condos along with his
partner Jim Schoenegge):

There is quite a bit to report on, and rumor has it things are going to be
kicking back into high gear very soon!

********** NEW ESP Rate Plan Passes **********

****
****
****
****
****

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3363 - Release Date: 01/06/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP
RE: Comment AGAINST Feb 12 filing and answer PD poll question
"

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Tuesday, February 23, 2010 1:08 AM
Subject: Fw: Comment AGAINST Feb 12 filing and answer PD poll question

----- Original Message -----

From: Sue <mailto:sue2811@roadrunner.com> Steigerwald

To: sue2811@adelphia.net

Sent: Tuesday, February 23, 2010 1:00 AM

Subject: Comment AGAINST Feb 12 filing and answer PD poll question

Hello fellow Electric Tea Party friends,

I have a lot of info to pass along to you but will be prioritizing the order

over the next few days so as not to overwhelm! First and foremost, Mr.
Grendell wants you all to know that it is of UTMOST importance that we keep
the complaints rolling in, the media engaged, and basically do everything we
can to make First Energy's (FE) life miserable! It is only because of the
huge outpouring of complaints that we have gotten as far as we have. Please
remember this and TAKE THE TIME to do the things that will be suggested in
this email and future ones. I went to the Strongsville ""town hall"" meeting
tonight and there were 700 people there (Holy Cow!) Keep in mind the first
meeting with Grendell on this issue had only 4 people present! We must keep
the momentum going and I will try to make it as easy on you as possible to
do the actions/file the complaints, etc.

OK, Here we go! Action item # 1 for today is fairly simple and involves
answering the weekly Sunday Plain Dealer ""Question of the Week"". This
week's question is: ""SHOULD ALL-ELECTRIC HOMES GET DISCOUNTED RATE$?""
http://www.cleveland.com/business/index.ssf/2010/02/should_all-electric_home
s_cont.html Please click the link and respond YES! . The last poll of was
it good for Grendell to file the lawsuit ended 81% in favor and we need to
keep these polls supporting our cause as much as possible. Remember you can
pass along the poll info to all your email contacts and ask them to vote YES
too.

Action item # 2 - We all need to formally oppose First Energy's 20% cap
proposal submitted February 12 and currently being reviewed by the PUCO, as
well as a current case they have pending to actually take away our
""Residential Distribution Credit"". One of the many reasons the PUCO and OCC
have given for approving the elimination of the all-electric rate is that no
one opposed it! Of course, that is not true, but we we need to make sure

they understand our opposition to the proposal loud and clear. To recap,
FEs Feb 12 proposal would cap our total bill increase to a max of 20% to
start, then would gradually phase in the remaining increases over 8 years.
We need to oppose both of these cases! please click on the following link
to do so and cut and paste the italicized text below into the complaint
form:
https://www.puc.state.oh.us/secure/PicForm/index.cfm?navitem=right top
Of course, feel free to add some of your own text too, but at MINIMUM, cut
and past what I have below.

I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the
PUCO NOT to approve it! As an all-electric customer, there are many reasons
I am opposed to the case. First of all, the case proposes a cap of a 20%
increase to my current bill over last year's bill, but 20% is too much! The
case also proposes phasing in the remaining rate increase over the next 8
years which is completely unacceptable and will render the future sale of my
home impossible. Finally, the case claims First Energy needs to raise small
business rates to recover the costs of additional residential credit and
this is simply wrong! First Energy needs to fully honor its 30 year promise
to offer discounted all-electric rates to all-electric home owners, and if
they need to find a funding source for this, I suggest taking it from their
2009 one billion dollars in profits or the 13 million dollar salary of its
president!

I am also adamantly opposed to First Energy's case 090906-EL-SSO and
understand the OCC also opposes this issue! In this case, First Energy is
requesting the elimination of a current credit the all-electric home owners
are receiving to off-set the ridiculous 106% increase in distribtution
costs. The credit First Energy is asking to remove is the ""Residential

Distribution Credit"" and if this credit is removed, our bills will increase
an additional 20% on top of where they are at now!!! You must not
eliminate the ""Residential Distribtuion Credit"" but rather fully reinstate
our original all-electric rate structure and fulfill your 30 year long
promise!

Cut and paste friends, cut and paste!

Sue

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3390 - Release Date: 01/19/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11?????? ?????
??""?? ??????????
?-?? ????????□??
???????????????›???????????????????›??????????

?? ????????????????????????????????" Sue Steigerwald
sue2811@roadrunner.com SMTP 'Sue Steigerwald'
sue2811@roadrunner.com SMTP
RE: Clarifying who's in and who's left out of PUCO Reinstatement Order "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Friday, March 05, 2010 12:24 AM
Subject: Clarifying who's in and who's left out of PUCO Reinstatement Order

Hello Friends,

Most of today was spent trying to figure out who's in and who was left out of the PUCO's Wed. emergency reinstatement of the all-electric rate. We believe the following people are still left out:

1) Load Management

2) Water Heater Only Discount

3) Took home ownership after Jan 1, 2007

4) Made account name change at FE on bill and lost discount

Company Exhibit 40

We don't want anyone left out and are working to get everyone included. Here's some things that are happening to help with this:

1) Amy Gomberg from the OCC said they are preparing a motion for the PUCO to ask for everyone to be included

2) I made sure your plight was mentioned in both the PD and the NH articles (both front page, top stories today)

3) Tom Beres is doing a story Ch. 8 Friday about those who are left out. I've provided him several names from our group that fall into this category. If I gave him your name, I sent an email to you. Our group's Kevin Corcoran will also be interviewed during this segment as he represents Bob Schmitt all electric home builders.

4) I've sent a special request to Sheryl Harris of the PD to help us with the special circumstance of the account name change folks. These should be the easiest ones to get included (in my opinion) since it was only

Δ π EXHIBIT SS
Deponent Steigerwald
Date 2-3-11 Rptr. KMH
WWW.DEPOBOOK.COM

by clerical error that they were excluded in the first place.

5) I will be interviewed on some PBS show called Feagler and Friends.
I will be sure to include comments about those who have been left out. If
you want to put a face to my name, you can watch it at 8:30 p.m. Friday or
11:30 a.m. Sunday.

For those who have been left out, here's what you need to do to file a
formal complaint. Again, we will use the PUCO website (this is the portal
for all complaints). You need to send a complaint stating that you want to
be included in the emergency PUCO ruling reinstating all-electric rates and
that you have been left out due to xxxxx (here's where you specify your
specific situation). You must also then include the words ""Please file this
in the docket for Case No. 10-176-EL-ATA. Here is the PUCO link to file
this complaint: PUCO
https://www.puc.state.oh.us/secure/PicForm/index.cfm?navitem=right top.

While you are at it, you should cut and paste the same complaint and send it
to the rest below too (Remember, the more people who hear our complaints,
the more we seem to get done.....We especially need to make sure our
legislators realize people have been left out!.)

OCC http://www.pickocc.org/contact/question.php

3. GOVERNOR STRICKLAND
http://governor.ohio.gov/Default.aspx?tabid=150

4. REP. MATT LUNDY Bobbie.Gilbert@ohr.state.oh.us Mr. Lundy is chair of
committee who held Columbus hearing on this issue

5. REP FENDE neil.waggoner@ohr.state.oh.us Fende is Lake Co. rep and
active on this issue

6. REP Newcomb Emily.Barker@ohr.state.oh.us Newcomb is Astabula rep and
active on this issue

7. Sen. Grendell's Senate Office Lynne.Crow@senate.state.oh.us (Don't use
this address regarding lawsuit, just senate specific issues)

8. Sen Patton sd24@senate.state.oh.us attn: Tim Lynch (Sen. Patton is
working with Grendell on Senate solution for this issue)

Depending on where you live, please also send a complaint to the following
state reps and senators:

State Reps:

Sandusky - Jeff Wagner district81@ohr.state.oh.us

Geauga - Richard Hollington district98@ohr.state.oh.us

Huron - Terry Boose district58@ohr.state.oh.us

Medina - Dave Hall district97@ohr.state.oh.us

Portage - Steve Dyer district43@ohr.state.oh.us

State Senators:

Loraine and Huron - Sue Morano sd13@maild.sen.state.oh.us

Ashland, Holmes, Medina, Wayne - Bob Gibbs sd22@senate.state.oh.us

Astabula and Trumbull - Capri Cafaro sd32@maild.sen.state.oh.us

Portage - Tom Sawyer sd28@maild.sen.state.oh.us

Summit - Kevin Coughlin sd27@senate.state.oh.us

Remember, even those of us not left out can help out those who are by filing
a general complaint stating we want EVERY all-electric home owner to be
included. Just be sure to reference case docket # 10-176-EL-ATA.

****
****
****
****
****

A few people have called FE and requested a detailed 24 month billing
statement be sent to them including kilowatt usage and charges. I suggest
you all do this, especially if you don't have past bills. This could be
very important in proving the refund of any overcharges we hope to receive
back. This is a free service, so I'd highly recommend it. Here are the
numbers.

The Cleveland Electric Illuminating Company
(The Illuminating Company) 1-800-589-3101 or Ohio Edison Company
1-800-633-4766

****
****
****
****
****

Many of you have asked about getting refunds, and the PUCO order from Wed.
does not include this. That order was just meant to stop the current
overcharges but does not address any refunds. We still believe we deserve
refunds and so do many others. This topic is included in Grendell's
lawsuit, his new bill he introduced, and in the OCC proposal. So, we don't
know for sure that we are getting a refund, but many people are going to
fight for us to get one.

****
****
****
****
****

Grendell's Senate website auto response now includes my email address if
someone wants to join our grass roots group, and I've gotten several new
people already. Also, councilwoman Fenderbosch from Avon Lake has joined
our group and is passing along our info to her 400 electric home owners.
Thus, I estimate our group now tops 1,000 voices strong.

****
****

****
****

I forget who but one of you made a great suggestion to ask our out of state
relatives and friends to send us a copy of their electric bill for comparison and hopefully to help us prove that unlike what Strickland says,
we DO NOT enjoy some of the lowest rates in the country. Let me know if you
all get any good info from out of state bills.... I heard all-electric
homes were not pushed that much out of the state of OHio, but it would be
great to see bill from all-electric home. Either way, we can still compare
the per kilowatt charge even if not all-electric....

****
****
****
****

And finally, many of you are just as tired as I am of hearing about us being
subsidized. Kevin and I also plan to address this in our interviews
tomorrow. In a nutshell, here's our philosophy. We do not believe any
other FE customer's rate should be hiked to subsidize the all electric
discount. Instead, we think FE should pay for this from stockholder profits
because it was their mistake. FE broke their promise to us with a bait and
switch tactic and they should have to pay the consequences. Also, there is
no proof that we have ever been subsidized by the gas users. When FE
started the all electric program, it was beneficial to them because winter
is their off peak time, and they needed to sell more electricity to pay for
their fixed overhead charges. Therefore, the all electric program was born
and heavily marketed for 30 years. Once deregulation happened in 2001, FE
was permitted to sell their off-peak electricity on the grid for a higher
price than they were selling it to us, so they didn't need us anymore, and
basically DUMPED us. Yes, now there is a big difference in our 1.9 cent
charge and what they can sell the kwh for on the grid currently (about 6

cents), so that is why they are saying they need to charge others more.
However, we feel since they broke their promises to us, they should have to
pay the loss.....

That's all for now,

Sue

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11????□????????????????????????????????????" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald'
    sue2811@roadrunner.com SMTP
RE: CKAP -LAST DAY to contact GOVERNOR KASICH "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Friday, January 14, 2011 10:14 AM
Subject: CKAP -LAST DAY to contact GOVERNOR KASICH

Hello CKAP! Today is the last day of our campaign to contact Gov. Kasich. I've been told by many that the email address I have below doesn't work, so I apologize. It worked earlier, but may have been disabled. Keep me posted if you receive any good responses back from the Gov's office! Thanks to all of you who have sent me the letters/emails you wrote and told me about the calls you made. You all did a wonderful job and I greatly appreciate your effort!

Sue

price. Also, we need to educate people on the well accepted quantity
discount concept. If we use 5000 kwh and the gas user uses 750 kwh, why
should our price per kwh be the same? Feel free to begin this education
process with letters to the editors, etc.

I've updated our website to hopefully entice more people to join CKAP.
Please keep encouraging others to join.

Thanks,

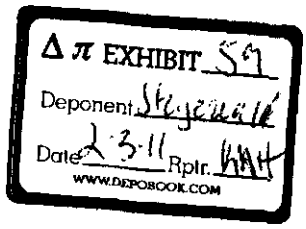
Sue Steigerwald
CKAP - Citizens for Keeping the All-Electric Promise

Visit www.AllElectricHomes.info for the latest on
how to fight to make the all-electric discount permanent
for EVERYONE!

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11?? ??? ??????????????????????????????" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP
RE: CKAP - FirstEnergy admits all-electric owners were never subsidized "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Monday, March 22, 2010 12:10 AM



Subject: CKAP - FirstEnergy admits all-electric owners were never subsidized

Hello all!

Good Week in the Press!

Some significant things have been documented in the press this week. The most important is that for the first time, FirstEnergy is stating that the all-electric customer was NEVER subsidized in the past by other residential homeowners! See the quote from Ellen Raines, FirstEnergy spokesperson that appeared in the Akron Beacon Journal and see the full article at the link below:

""FirstEnergy officials have said the company will work with the PUCO to find a long-term solution, but the discounts were eliminated because over the years, the rates all-electric customers paid had fallen to a level below the cost FirstEnergy was paying to provide service. Raines said other customers never subsidized the all-electric discounts, but in the newest rates, which went into effect last June, a special rider was added to help recover the distribution still provided to the all-electric customers. That special rider is being paid by small and medium-sized businesses and not other residential customers, she said.""

http://www.ohio.com/news/break_news/88272457.html Akron Beacon Journal

Another significant event (I feel) was Governor Strickland being quoted in a small Geauga County newspaper Geauga Times Courier. He is now making statements that he wants to see the discount reinstated permanently. I attached a JPG file of the article. BTW, the reporter for this article has been following this story since Day 1 (Joe Koziol) and was the ONLY reporter present at the first two town hall meetings!

Our CKAP group, our demands for a permanent solution, and our website have
gotten publicity in the Plain Dealer, News-Herald, and Ashtabula Star Beacon
this week too. See links below:

http://www.cleveland.com/business/index.ssf/2010/03/customers_want_more_guar
antees.html

http://news-herald.com/articles/2010/03/20/news/nh2213467.txt

http://www.starbeacon.com/archivesearch/local_story_079003837.html

****
****
****

FirstEnergy Case to take away our Residential Distribution Credit

I've learned from Amy Gomberg of the OCC that the Case where FirstEnergy is
trying to take away the original Residential Distribution Credit is in its
final settlement discussions, and we need you all to log into the PUCO
website and say you are opposed to the elimination of the Residential
Distribution Credit. You must state the Case No. 09-906-EL-SSO, otherwise,
it will not get posted to the case docket. Please do this Monday! We
cannot afford to start losing credits when we don't even have a permanent
solution in place yet!

Here's the link to the PUCO:
https://www.puc.state.oh.us/secure/PicForm/index.cfm?navitem=right top

****
****
****

The New Residential Generation Credit

I have put an example on the Home Page of the website showing how to
calculate the Residential Generation Credit (RGC) for your upcoming bills,

and how to check a new bill against one of your old bills to see if the
credit did bring your bill down to the correct level. Please note I made an
error originally by stating the CEI credit was .0425 and it is really .042.
Please note this calculation (in theory) could also be used on all of our
bills from May 09 through March 10 to calculate the amount of our
overcharges that should be refunded.

****
****
****

Still Requesting Copies of Your Bills

If you have not done so already, please mail me copies of your Jan and Feb
09 and 10 bills. I need all pages of the bill so that your kilowatt usage
for the month and the past year is included. I've also discovered it is
very timeconsuming on my end to receive the bills via email as I then need
to email them to another computer in my house and then print them off..
Therefore, I am requesting they be snail mailed to me ASAP at 10731
Beechwood Drive, Kirtland, OH 44094. Please know that your personal data
will not appear in any data compilation I perform, however, the compilation
is critical to provide usage information to the PUCO, OCC, and media.
Thanks!

****
****
****

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP

after 500 kwh.

2) If you were one of the AE customers who moved into a house after 2007
and were included in 2nd ruling, you should have begun receiving the
Residential Generation Credit for days of service from May 21 through May 30
(then it will kick in again in Sept). If you did not see a discount on your
bill, please call FE. By this time,they should have you categorized as AE.
If they tell you that you are not categorized and you know that the house
you lived in previously had the discount, please let me know!

Thanks,

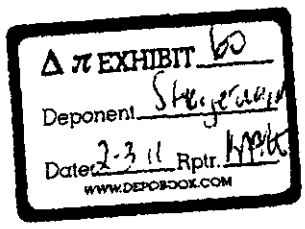
Sue Steigerwald
CKAP - Citizens for Keeping the All-Electric Promise

Visit www.AllElectricHomes.info for the latest on
how to fight to make the all-electric discount permanent
for EVERYONE!

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP
RE: CKAP - Overall Update on Everything! "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Sunday, December 12, 2010 1:01 AM
Subject: CKAP - Overall Update on Everything!



Dear CKAP Friends,

********** LAST OF THE PUBLIC HEARINGS **********

The last of the 6 public hearings was held at Lakeland College on Nov. 23. On Nov 22, the hearing was held in N. Ridgeville. All hearings went very well! You all did such a fantastic job with your testimony! We also got MANY key documents entered into evidence. Furthermore, we had the privilege of having a former employee from each of the three operating companies testify on OUR behalf that they did, indeed, sell the AE lifestyle to builders and customers alike, in exchange for the discount. A Toledo Edison former employee testified in Maumee. He was a surprise witness to us and we had not been in contact with him prior to his testimony. At Strongsville, a former OE employee, Teryl Bishop testified. Teryl was the first former employee to come forward all the way back at a town hall meeting at Lakeland College in February. At the Nov. 23 Lakeland hearing, we also had Chester Karchefsky, former CEI employee, testify and present many key internal documents to help our case. We all owe these gentlemen a ton of thanks for coming forward to help our cause. THANK YOU!

**********WHAT HAPPENS NEXT? **********

The next two key dates in the case are Jan 7, when expert witness testimony is due, and Jan. 27, when the Evidentiary Hearing will be held in Columbus. After the Evidentiary Hearing, all attorney's file their briefs of the case (I think they have 1 week). Then after that, all that is left is we wait for the PUCO commissioners to make their decision and rule on the case. CKAP and the OCC are working very closely together as we both prepare for Jan 7 and the Evidentiary Hearing on Jan 27. Basically, although you won't see anything in the papers or the news, now's the time that a lot of the heavy work on the case is being done by the attorneys (Kevin for us), and several attorneys for the OCC. I plan to work closely with Kevin and offer him some much needed assistance since has no support staff. There will be hundreds of pages of testimony to go through and key documents to be marked.

********** REMEMBER, THE OCC ARE OUR ALLIES **********

Although both the OCC and the PUCO initially let the AE customer down by passing the original case that took away the AE discount, I feel the OCC has more than made up for their initial error. We now consider them our close allies, and Kevin and I speak with them very frequently. We are basically planning the case together,

against FE. Just wanted you all to know that the OCC is our friend in all of this.

**********PUCO CHAIRMAN ALAN SCHRIBER TO RETIRE **********

In case you missed the news, Alan Schriber is retiring from being the head of the PUCO effective Dec 31. This means he will not be around to make a decision on our case, and another new chairman will be appointed by Gov. elect Kasich in January. The "jury" is out on how this will affect our case. On the one hand, Schriber's retirement could be considered expected as it was always a good possibility the new, incoming Governor Kasich would appoint a new chairperson. Perhaps he told Schriber ahead of time, and Schriber decided not to wait around to be replaced. But, there are also some rumors that Schriber did not want to be around for any decision on the AE case (meaning either to take the flack from FE if decision went against them or flack from us if we lost). We probably will never know the real reason, and just must focus on presenting the best case possible and hope the PUCO Commissioners who do rule on the case will rule fairly.

********** ILLUMINATING COMPANY SURVEY????? **********

A week or so ago, I received a 7 page Illum. Company Survey asking very detailed questions about how I heat my house, water, cook, dry my clothes, etc. It is sent under the premise of finding suitable homes to be in a smart meter pilot program. Both Kevin and I are recommending that you DO NOT fill out this survey. To us, the questions look too dangerous with regards to potentially disqualifying you from the AE discount program.

********** NAMES OF WHOEVER SUBMITTED TESTIMONY IN WRITING ONLY*********

One last request. If you attended the N. Ridgeville or Lakeland Hearing and did not testify orally, but just turned in your testimony in writing, please send me a quick email with your name. We want to make sure your testimony gets added to the transcript record.

Sue Steigerwald

CKAP - <http://www.AllElectricHomes.info>
www.AllElectricHomes.info

Citizens for Keeping the All-Electric Promise

" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP "RE: CKAP - NOPEC, Help with High Balances, Sandusky All-Electric Forum" "

Sue Steigerwald
CKAP - Citizens for Keeping the All-Electric Promise
Visit www.AllElectricHomes.info
for the latest news on how to fight to make the all-electric discount
permanent for EVERYONE!

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date: 01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date: 01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue Steigerwald' sue2811@roadrunner.com SMTP
RE: CKAP - Publicize the Website!! "

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Wednesday, March 24, 2010 1:03 AM
Subject: CKAP - Publicize the Website!!

Greetings Friends,

March Bills Seem High

Some of you are reporting receiving your March bills that appear high. This
is because the RGC that went into effect March 17, does not apply to the
entire month's usage. It only applies to the handful of days starting at
March 17 and forward. Your April bill should have a full month's worth of

days that the RGC will apply to. Of course, it will be warmer out and our
kwh usage lower, but you should still be able to use the math and make sure
they gave you the full credit due to you.

****
****
****
****
****

Small Flyer/Handbill/Poster attached

I've attached a single 8 1/2 x 11 inch page flyer to publicize our group's
website and goals. We shoul try to get them posted in as many public places
as possible. Please take the time to put some in frequently traveled places
in your towns, like: libraries, senior centers, corner stores, gas
stations, grocery stores, and pharmacies/drug stores. For those of you who
live on all-electric streets, it would REALLY BE SUPER GREAT if you could
pass the flyer to your neighbors!

****
****
****
****
****

Media Contacts

I contact the following newspapers with CKAP news: Plain Dealer,
News-Herald, Ashtabula Star Beacon, Akron Beacon Journal, Sun Newspapers,
Geauga Times Courier, Chagrin Valley Times, Chesterland News, Kirtland
Gazette and all Gazette papers, Lake County Gazette, Sandusky Register,
Cleveland Crains, Lake Business Journal, WCPN/Ideastream. I also regularly
send emails to all the major TV stations and news radio programs. Do you
see any papers from your area that I am missing? If so, please send me the
name!!!

****
****
****
****
****

Account Name Change Experiment Failed

Those of you who reported calling FE today and asking for your discount to
be reinstated due to your FE account name being changed had no luck. I've
asked for Ellen Raines' phone number and I plan to call her and discuss this
issue myself. Will keep you posted.

****
****
****
****
****

Senator Grendell's Office sends up Appliance Rebate Info

Senator Grendell's office forwarded to us the following announceembt of
some rebates for buying energy star applicances. Read below for details.

COLUMBUS, Ohio - March 22, 2010 - The Office of the Ohio Consumers' Counsel
(OCC) wants to make consumers aware rebates for the purchase of energy
efficient appliances will become available March 26 when the Ohio Department
of Development launches the Ohio Energy Efficient Appliance Rebate Program
it administers.

The program was made available through funding from the federal American
Recovery and Reinvestment Act. Its goal is to boost interest in Energy
Star-rated appliances, which can increase efficiency in Ohio homes and help
consumers save money on monthly energy bills.

""This program underscores the importance energy efficiency has for Ohioans,""
Consumers' Counsel Janine Migden-Ostrander said. ""Consumers who take
advantage of the rebates will see considerable savings on the purchase of
new appliances and will save on energy and water costs for years to come.""

Ohio has about $10.5 million to offer through more than 89,000 rebates for
refrigerators, clothes washers, dishwashers, high-efficiency gas water

heaters and electric heat pump water heaters. Rebates range from $100-$250.
The Ohio Department of Development anticipates the rebates will be exhausted
in a few weeks. Consumers considering the purchase of a new appliance in
conjunction with this program should act quickly to receive a rebate.

""We are pleased to help implement this federal stimulus program which will
go a long way in helping Ohioans become more energy efficient and save on
critical home energy and water costs,"" said Lisa Patt-McDaniel, Director of
the Ohio Department of Development. ""We anticipate a high interest level and
will work diligently to accommodate each request in a timely manner but
encourage consumers to move quickly to take advantage of these savings.""

To qualify, a purchase must be made on or after March 26. The old appliance
must be properly recycled. Only one rebate per appliance type per household
will be honored. More information, applications for rebates and a list of
qualifying appliances are available at www.OhioApplianceRebate.com.

Ohioans are expected to save 11,656,501 kilowatt-hours (kWh), and 449,755
therms, and reduce water consumption by 175,652,211 gallons annually from
the new appliances installed because of this program.

****
****
****
****
****
Thanks,

Sue Steigerwald

Visit www.AllElectricHomes.info for the latest on
how to fight to make the all-electric discount permanent
for EVERYONE!

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1191 / Virus Database: 1435/3375 - Release Date:
01/12/11

No virus found in this message.
Checked by AVG - www.avg.com
Version: 10.0.1204 / Virus Database: 1435/3406 - Release Date:
01/27/11" Sue Steigerwald sue2811@roadrunner.com SMTP 'Sue
Steigerwald' sue2811@roadrunner.com SMTP
RE: CKAP - PUCO Makes Ruling to Clarify All-Electric Discount
"

From: Sue Steigerwald [mailto:sue2811@roadrunner.com]
Sent: Friday, April 16, 2010 12:00 AM
Subject: CKAP - PUCO Makes Ruling to Clarify All-Electric Discount

> Hello CKAP Friends:
>
> Today the PUCO had a hearing and ruled on the clarification of
the
> All-Electric Discount Case. The hearing was prompted by the
Governor's
> letter last week, and the ruling specifically addressed the
issues in the
> March 8 OCC Request for Clarification. Here is the Press
Release on what
> the PUCO decided:
>
http://www.puco.ohio.gov/PUCO/MediaRoom/MediaRelease.cfm?id=10003
and the
> Plain Dealer article
>
http://www.cleveland.com/business/index.ssf/2010/04/firstenergy_or
dered_to_e
xpand_low_all-electric_rates.html
>
>
> The good news about the PUCO ruling is that more residences are
now
> granted
> the all-electric discount who were previously excluded by the
March 3
> Emergency Order.
>
> Specifically, these groups are NOW INCLUDED:

Company Exhibit 44

Δ π EXHIBIT 64
Deponent Steigerwald
Date 2 3 11 Rptr. LHA
WWW.DEPOBOOK.COM

> that was built new and/or converted to all-electric. It is obvious that
> the all-electric home no longer benefits FE, so they must put an end to
> it. So I suppose it makes sense that they will use their original date
> (2007) as the cutoff date since this is the date they published and
> originally told builders about. FE has plenty of documentation to backup
> the fact that they warned everyone that any new home built after 2007
> would not get the discount. I hate to say this, but my gut instinct is
> that fighting this aspect anymore is a lost cause. I would like to hear
> from those of you out there who specifically fall into this category. I
> know several of you converted to geothermal after 2007, but I don't know
> which of you bought a brand new all-electric home after 2007 as first
> owner. I'd like to get an idea of how many of you fall into this
> category.
>
> I am thrilled for those of you who will now receive the discount!
> Nothing was said today as to how FE will know WHO you are, so you will
> need to carefully watch your bills and make sure they give you the
> discount you deserve. Specifically, you should start to see two
> additional line items showing up on your bills that say ""Residential
> Distribution Credit"" and ""Residential Generation Credit"". But remember
> that these line items will only appear if your bill covers days of usage
> AFTER April 22 (7 days from today's ruling). So for most of you, you
> probably won't start seeing the credits appear until your May bills
> arrive.
>
> I am frustrated about the PUCO delaying the permanent resolution to this
> issue until after the next winter's heating season! I am glad they feel
> it necessary to study all the evidence and give all interested
> stakeholders a chance to have a say in the case, but I don't like the
> idea of the case dragging on. Is the PUCO purposely delaying the
> decision on the permanent solution so that we all lose interest, only to
> sneak in rate hikes/removal of the discount a year from now? Did the

> Governor ask for the delay because this is an election year and he did
> not want it to negatively impact his campaign? Who knows, but our
> strategy will need to be adjusted and readied for a more long term
> battle. Uggghh!!
>
****
****
> I've heard from some of you who have had trouble reading my emails
> because the lines are too long. Thus, I've reverted to using plain text
> so those who were having trouble can more easily view the emails. If you
> were one of those having trouble viewing my emails, please let me know if
> this new format solves your viewing problem. The only downside is that
> in this plain text format, I cannot use any bolding, etc to set off text,
> so my emails might be a little harder to read.
>
> Below the next asterisk line, I am going to cut and paste the last group
> email I sent out, so that those who had trouble reading them can get the
> info. Please keep in mind that it is still very important for you to
> attend one of the hearings listed below on the Distribution Case. These
> hearings technically deal with the new ESP filed by FE which will set the
> price of electricity for a three year period for EVERYONE. Part of the
> new ESP is their request to increase the distribution costs up to $390
> million dollars (a huge increase compared to the $137 million increase FE
> just received 14 months ago). So this case is a totally different case
> than the all-electric case, BUT it will greatly affect the all-electric
> customer since we use more kilowatts and the proposed increases are a per
> kilowatt charge. Hence, we would get hit the hardest.
>
****
****
****
****
> The Local Hearing Schedule has been announced for FirstEnergy's Recent

> ESP filing including a request for $390 million increase in distribution
> charges for all customers. Remember FirstEnergy is asking the PUCO to
> ""fast track"" the approval by May 5. This is on top of the $137 million
> increase FirstEnergy received in distribution rates just 14 short months
> ago. These requested increases are unreasonable and unaffordable, and
> the only chance we stand to prevent FirstEnergy from making them is to
> file official complaints with the PUCO and the Governor and to speak out
> at one of the Public Hearings Listed Below.
>
> This filing by FirstEnergy was announced on March 22 and I have already
> notified you of it in a previous email. The OCC fought hard to get local
> hearings for you to attend, and we really need you all to attend and
> speak out at the one nearest you. The OCC is working on a list of
> ""talking points"" for us to use and I will pass those along when they are
> ready. Please reserve time on your schedule NOW for the meeting closest
> to you. Remember that although this increase affects the all-electric
> customer the most, it does affect EVERYONE, so please invite your friends
> and neighbors to attend and speak out too!
> Take Action! Attend and Speak Out at One of the Following Public
> Hearings Near YOU!!!!!!!
>
>
>
>
>
>
> Akron, Monday, April 19, 2010 at 6:00 p.m.
>
> Oliver R. Ocasek Government Center
> 161 South High Street
>
>
>
>
>
>
> Toledo, Monday, April 19, 2010 at 6:00 p.m.
>
> Michael V. Disalle Government Center
>
> One Government Center

>
> 640 Jackson Street
>
>
>
>
>
> Cleveland, Tuesday, April 20, 2010 at 1:00 p.m.
>
> Frank J. Lausche State Office Building
>
> Second Floor Auditorium
>
> 615 West Superior Avenue
>
>
>
>
>
> Garfield Heights, Tuesday, April 20, 2010 at 6:00 p.m.
>
> Garfield Heights Civic Center
>
> Lower Level, Council Chambers
> 5407 Turney Road
>
>
>
>
>
> Austintown, Wednesday, April 21, 2010 at 6:00 p.m.
>
> Austintown Middle School Auditorium
>
> 800 South Raccoon Road
>
>
>
>
>
> North Ridgeville, Wednesday, April 21, 2010 at 6:00 p.m.
>
> North Ridgeville Education Center, Community Room
>
> 5490 Mills Creek Lane
>
>
>
>
>
> Springfield, Thursday, April 22, 2010 at 6:00 p.m.
>
> Springfield City Hall
>
> City Forum - First Floor
>
> 76 East High Street

>
>
>
>
>
>
> Kirtland, Tuesday, April 27, 2010 at 6:00 p.m.
>
> Lakeland Community College
>
> Performing Arts Theatre, D Building, First Floor
>
> 7700 Clocktower Drive
>
>
>
>
>
****
****
****
> Bus Trip is STILL ON!
> The Bus Rally/March is still on for Wednesday May 12, so please hurry and
> get your reservations in to Bill Sass ASAP! We must have 110 people
> registered to go! There is reservation money that has been paid to hold
> the busses, and we do not want to lose this money! Please respond today
> if you plan to attend! Deadline is April 30 for final registration.
> Click Here to download registration form from our website
> http://allelectrichomes.info/BusRallyMarch.aspx Don't assume because the
> Governor has intervened again that a permanent solution is guaranteed, we
> must continue to voice our concerns!
>
> A press release on the bus rally has been sent to the media and also to
> our legislators. Final schedule will be announced once the legislators
> respond on how they wish to participate.
>
>
>
> Thanks,
>
> Sue Steigerwald
> CKAP - Citizens for Keeping the All-Electric Promise
>
> Visit www.AllElectricHomes.info for the latest on
> how to fight to make the all-electric discount permanent
> for EVERYONE!

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Wednesday, February 24, 2010 3:12 PM
To:	Docketing
Subject:	Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/24/2010

Re: Gayle Santavicca
250 Deer Dr

Chardon, OH 44024

Docketing Case No.:10-0176-EL-ATA

RECEIVED-DOCKETING DIV
2010 FEB 24 PM 3:45
PUCO

Notes:
I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

Company Exhibit 39

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician OR Date Processed 2/24/10

Δ π EXHIBIT 57
Deponent St Gerald
Date 2-3-11 Rptr. WRH
WWW.DEPOBOOK.COM

FILE

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 51401
Sent: 2/23/2010 6:54:29 PM
Message:
WEB ID: 51401 AT:02-23-2010 at 06:54 PM

10-176-EL-ATA

TYPE: complaint

NAME: Mr. Allen Fredrickson

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 14660 Winfield Park Dr
- Novelty , Ohio 44072-9669
- USA

RECEIVED-DOCKETING DIV
2010 FEB 24 PM 2:28
PUCO

PHONE INFORMATION:

- Home: (440) 338-8522
- Alternative: (440) 338-4852
- Fax: (440) 338-4852

E-MAIL: alcraft1@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Co.
- Name on account: Allen C. Fredrickson
- Service address: 14660 Winfield Park Dr
- Service phone: (440) 338-8522
- Account Number: 11 00 27 5865 9 0

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician _____ Date Processed 2-24-10

COMPLAINT DESCRIPTION:

I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

FILE

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 51357
Sent: 2/23/2010 1:09:26 PM
Message:
WEB ID: 51357 AT:02-23-2010 at 01:09 PM

TYPE: complaint

10-176-EL-ATA

NAME: Mrs. Rose Yaecker

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 15121 Sperry Rd
- Novelty , ohio 44072
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: slicktoes@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy/CEI
- Name on account: Christopher Yaecker
- Service address: 15121 Sperry Rd, Novelty, Ohio
- Service phone: 440-338-5896
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, February 25, 2010 2:35 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Larry Bohannon
21521 Timber Oak
Strongsville, OH 44149

Docketing Case No.: 10-0176-EL-ATA

Notes: I am opposed to First Energy proposal 10-01760EL-ATA filed February 12, 2010. The 20% cap is still too much and phasing in the rest of increase over 8 years is not acceptable because of what it will do to my budget and decrease the value of my home. It is also wrong to raise small business rates to pay for our discount. I am opposed to Frist Energy case 090906-EL-SSO that takes away "Residential Distribution Rate" and will increase our bills 20%. I am a 69 year old male confined to a wheelchair because I am a double amputee, living on disability and unable to get a job even as a Walmart Greeter to help with this increase in electricity. DON'T YOU FOLKS TAKE THESE THINGS INTO CONSIDERATION WHEN YOU MAKE A DECISION?
Regards,
Larry K. Bohannon

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Thursday, February 25, 2010 2:47 PM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Scott Horvath
9778 Plum Brook Ln
Cleveland, OH 44119

Docketing Case No.: 10-0176-EL-ATA

Notes: I am against First Energy's case 10-0176-EL-ATA filed February 12, 2010, because a 20% cap is still too much! I am also against phasing in the rest of the increases over 8 years because of what it will do to my budget and home value. How could I sell a house with such a large electric bill?!? It is also wrong to raise small business rates to try to pay for this discounted rate. I am also opposed to First Energy's case 090906-EL-SSO where First Energy is planning to take away my "Residential Distribution Credit". This will raise my bill about 20% more than it currently is! Please stop this madness!!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Thursday, February 25, 2010 2:43 PM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Gary Korecky
18452 Saratoga Trl
Strongsville, OH 44136

RECEIVED-DOCKETING DIV
2010 FEB 25 PM 3:03
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: I am writing to voice my strong opposition to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer for over 30 years, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!
Respectfully, Gary Korecky

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, February 25, 2010 2:29 PM
To: Docketing
Subject: FirstEnergy Rate Case

RECEIVED-DOCKETING DIV
2010 FEB 25 PM 2:31
PUCO

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Frank Guarnera
16904 Falmough Dr
Strongsville, OH 44136

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! Furthermore, Steven Lesser, cheif of staff at the PUCO openly admitted that approving this rate increase was a complete mistake. I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Thursday, February 25, 2010 2:26 PM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Jeff Strouk
183 Parsons
Avon Lake, OH 44012

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Thursday, February 25, 2010 2:23 PM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Donna Haders
4020 Brewster Dr
Westlake, OH 44145

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, February 25, 2010 2:42 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: William Hance
539 Battles Rd
Gates Mills, OH 44040

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, February 25, 2010 2:41 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Richard Koller
18550 Shaw Rd
Auburn Township, OH 44023

Docketing Case No.: 10-0176-EL-ATA

Notes: am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, February 25, 2010 2:38 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Wilbert Steigerwald Iii
10731 Beechwood Dr
Kirtland, OH 44094

Docketing Case No.: 10-0176-EL-ATA

Notes: am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is ludicrous! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, February 25, 2010 2:39 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Kilee Yarosh
1765 S Denmark Rd
Jefferson, OH 44047

Docketing Case No.: 10-0176-EL-ATA

Notes: In regards to case 10-0176-EL-ATA, I am adamatly opposed to this case and demand PUCO NOT APPROVE it! As an all-electric customer there are reasons why I am opposed to this proposal. First, the case proposes a 20% increase cap to my year over year bill, but 20% is excessive and will cause hardship for my family. The case also proposes slowly (over 8 years) phasing in the remaining portion of the hike, which is unaccepatable and will serve to make our home unsalable. First Energy needs to honor its 30 year old committment to all-electric customers and offer deep discounted rates to hese customers. I chose to remain an all-electric home during a recent re-model because of the high efficency electric offers. If First Energy needs to find a way to offset increased commercial business they need to look elsewhere, perhaps within the 1 BILLION dollar profit they recorded in 2009. While the consumers are choosing to pay their mortgage or the electic bill the electric company is touting huge profits. Perhaps they could look to the 13 million dollar salary of its president. I am also opposing case 090906-EL-SSO and understand the OCC also opposes this issue. First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to offset the ridiculous rate increase we have seen. You MUST NOT elminate this "Residential Distribution Credit" but rather FULLY enstate our original all-electric rate and remain true to the committment that was made over 30 years ago. The manner in which the rate increase was made known to consumers was inappropriate, we open a bill in June 2009 to find out rate was now close to 7kWh, this is unacceptable.

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Friday, February 26, 2010 8:47 AM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/26/2010

Re: Kevin Ditto
10804 Meadow Trl
Strongsville, OH 44149

Docketing Case No.: 10-0176-EL-ATA

Notes: I oppose First Energys case #10-0176-EL-ATA Filed 2-2-10. A 20% cap is still too much and phasing in the increase over 8 years. First Energy failure to abide by the contract it had made with the all electric home owners will destroy the value of my home and the community I live in. Tax revenues for the communities affected will plummet as the home values plummet. This will also severly impact my budget as I will have to spend an ever increasing amount to heat my home. I also strongly oppose shifting this increase to businesses. I am a busisness owner. What are you crazy??? Are you trying to destroy our fragile economy? I also strongly oppose Case # 090906-EL-SSO for all the same reasons. First Energy made a promise, they must keep it.

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Friday, February 26, 2010 8:50 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/26/2010

Re: Gary Kriegmont
7133 Stearns Rd
Olmsted Falls, OH 44138

Docketing Case No.: 10-0176-EL-ATA

Notes: I am against First Energy's case 10-0176-EL-ATA filed February 12, 2010 because 20% cap is still too much I am also against phasing in the rest over the next 8 years It is wrong to raise small business rates to try to pay for our discounted rates. This will raise our bills about 20% and I can barely afford them now. My bill was $300 last month!!!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Friday, February 26, 2010 10:41 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/26/2010

Re: Jessica Sheets
5825 Ridgeview Blvd
North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Friday, February 26, 2010 10:38 AM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/26/2010

Re: Barbara Leskovich
32942 Woodhaven Cir
North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Friday, February 26, 2010 10:31 AM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/26/2010

Re: Richard Nesselhauf
8716 Timber Edge Dr
North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Friday, February 26, 2010 10:33 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/26/2010

Re: Robert Wodecki
10791 Stafford
Chagrin Falls, OH 44023

RECEIVED-DOCKETING DIV
2010 FEB 26 AM 11:07
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: First of all we would like to state that we are against First Energy's case 10-0176-EL-ATA filed February 12, 2010. We are against it because 20% cap is still too much. We are retired and live on social security and phasing in the rest of increases over the next 8 years would be a financial burden and our home value would drop substantially. We are also opposed to First ENERGY's case 090906-EL-SSO where First Energy is planning to take away our distribution credit. This will raise our bills another 20% then they currently are. Our Social Security does not increase every year, how do you think we will pay for electricity?? We were promised in 1976 that we were entitled to an "all electric home discount" and it would passed on to the new owners when we sell. I can't sell my home because of te electric bills Please Help!!
Marlene & Robert Wodecki

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician DR Date Processed 2-26-2010

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Friday, February 26, 2010 10:27 AM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/26/2010

Re: Tammy Wigren
6675 Shilling Rd
Geneva, OH 44041

Docketing Case No.: 10-0176-EL-ATA

Notes: I am against First Energy's case 10-0176-EL-ATA filed February 12, 2010 the 20% cap is way too much.
Also against phasing in rest of the increases over 8 years because of what it will do to my budget and home value. It is NOT fair to raise small business rates to try to pay for our discounted rates. Very much opposed to First Energy's case 090906-EL-SSO where First Energy is planning to take away my "Residential Distribtuion Credit" all this will do is raise it more. This came with no warning and something should be done! Who can afford a home with electric reaching $600 a month and more for others. My mother in law is in a very small mobile home and her's was 425.00. Should be against the law.

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Friday, February 26, 2010 10:21 AM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/26/2010

Re: Andrew Jaycock
1776 Valley Pkwy
Broadview Heights, OH 44147

Docketing Case No.: 10-0176-EL-ATA

Notes: I am against First Energy's case #10-0176-EL-ATA This initial increase of 20% is still way too much (let alone the phase-in they are planning). First Energy lured all electric customers with the concepts of reduced unit rates stemming from "bulk" purchases, load management and off peak usage. They can't simply walk away from this customized pricing that they created. There must be more considered thought to the impact on the consumers budgets and home values during these already difficult (nearly unprecedented) economic times. I am also opposed to First Energy's case #090906-EL-SSO

Please docket the attached in the case number above.

FILE

2

NAME: Mr. Frank Kajder

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 17881 Geauga Lake Rd
- Chagrin Falls , Ohio 44023
- USA

PHONE INFORMATION:

- Home: (440)543-1912
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: famkaj@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Frank J. Kajder
- Service address: 17881 Geauga Lake Rd
- Service phone: 440-543-1912
- Account Number: 11 00 25 7278 0 8

COMPLAINT DESCRIPTION:

I am adamantly opposed to First Energy's case **10-0176-EL-ATA** and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not

eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, March 01, 2010 11:11 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/1/2010

Re: Nicholas Genco
6781 Cheryl Ann Dr
Seven Hills, OH 44131

RECEIVED-DOCKETING DIV
2010 MAR -1 AM 11:20
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: I am against First Energy's case 10-0176-EL-ATA fioled 2-12-2010. The 20% cap is still too high and please do not let the rest of the in rate increases over the next 8 years phase in. I bought my all electric home in the late 70's based on a promise that we would have a unique rate, I believe it was labeled "F" on my invoices. I also purchased a load management device offered by the utility to monitor and manage my usage in order to avoid a peak rate. Then I was young and working, now I am retired on fixed income. I am also opposed to First Energy's case 090906-EL-SSO for the same reason that the utility is opereating in bad faith on it's sale 30+ yers ago.

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, March 01, 2010 11:17 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/1/2010

Re: Deborah Albertini
8739 Timber Edge Dr
North Ridgeville, OH 44114

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, March 01, 2010 11:20 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/1/2010

Re: Rose Leskovich
33154 Eagles Glen Ct
North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president!
I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, March 01, 2010 2:29 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/1/2010

Re: Kathy Dombrowski
16700 Howe Rd
Strongsville, OH 44136

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Monday, March 01, 2010 2:37 PM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/1/2010

Re: James Kowski
38920 Woodhaven
North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president!
I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Monday, March 01, 2010 2:22 PM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/1/2010

Re: Lynn Westphal
8715 Timber Edge Dr
North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!
Why do you people let these companies increase their rates without thoroughly investigating what is going on? Why did First Energy give Bob Schmitt $20,000 for building and promoting all electric homes? Seems like fraud.
Are you people elected or appointed????? Because I want to know who appoints you so that I can tell him how you people suck.

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Monday, March 01, 2010 2:25 PM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/1/2010

Re: Harold Swafford
32899 Woodhaven Cir
North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president!
I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Monday, March 01, 2010 2:53 PM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/1/2010

Re: Maureen Sheldon
8735 Mallard Cir

North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requestingridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!
Page 2 of 2
file:/A\

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 9:13 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Gary Freeh
32430 Bluffstone
North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 9:16 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Linda Barita-Pountney
32673 Heron Cir
North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 8:57 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Kym Ladow
15345 Mayfield Rd
Huntsburg, OH 44046

RECEIVED-DOCKETING DIV
2010 MAR -2 AM 9:14
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 9:05 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Danette Brandt
4552 Lenox New Lyme Rd
Jefferson, OH 44047

Docketing Case No.: 10-0176-EL-ATA

Notes: I am writing against First Energy's case 10-0176-EL-ATA filed February 12, 2010. The 20% cap is still too much and I am against phasing in the rest of the increases over 8 years because of what it will do to my budget and home value. It is also wrong to raise small business rates to try to pay for our discounted rates. I am also opposed to First Energy's case 090906-EL-SSO where First Energy is planning to take away our "Residential Distribtuion Credit". This will raise our bills about 20% more than they currently are. There are too many people struggling to survive in this economy as it is with the First Energy making this enormous and exorbitant rate changes.
Thank you for listening. Please feel free to contact me via email or at my home phone number. Sincerely,
Danette Brandt

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 12:18 PM
To: Docketing
Subject: 10-0176-EL-ATA

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: John Rowles
12084 Heath Rd

Chesterland, OH 44026

Docketing Case No.:

Notes:

I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 2:39 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Sarah Barys
Strongsville, OH 44149

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

With the economy in a crisis, jobs lost, foreclosures of homes, etc., etc. you think nothing of raising our rates. Shame on you - A promise made is a promise kept! Cut CEO salaries and cut your staff-that alone is a big savings for you instead of coming after the residents of ALL electric homes! We have tighten our belts and you should do the same!!!!!!!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Tuesday, March 09, 2010 2:58 PM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/9/2010

Re: Paul Sciarrino
11572 Oak Holw
Chardon, OH 44024

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-El-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of add'l residential credit and this is simply wrong! First Energy needs to fully find a funding source for this; I suggest taking it from their 2009 one-billion $'s in profits or the 13 million dollar salary of it's president!
I am adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an add'l 20% on top of where they are at now!! You must not eliminate the "Residential Distribution Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!
We are a single income family who receive 2% salary increases, if lucky for cost of living and we are well below the "six-figure" salary range. We have no computer, cable, cell telephones and have replaced all of our appliances with Energy Star rated ones and our bills continue to rise. We set our thermostat on 60 degrees and freeze all winter and roast all summer long even though we have Energy Star rated air conditioning. Do we have to live in the dark ages to pay our energy bill when we are doing everything we should be doing to reduce usage? These increases are outrageous and greatly affect our home and health.

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, March 10, 2010 7:35 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Scott Wade
10789 Waterfall Rd
Strongsville, OH 44149

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, March 10, 2010 7:44 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: James Vinciquerra
10909 Wilson Mills Rd
Chardon, OH 44024

RECEIVED-DOCKETING DIV
2010 MAR 10 AM 8:4
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Wednesday, March 10, 2010 10:35 AM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Joe Hays
21707 Cedar Branch Trl
Strongsville, OH 44149

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! Who among us gets these kinds of increases in pay to cover this stuff. Also, the case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable. As Senators Grendell and Patton have said, "It's just a stay of execution. In the end we're still dead." My home has already been devalued $40,000 from the price we paid, and utility bills of the size we're currently paying will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! Look, somewhere along the line you simply must realize that what First Energy has done is price-gouge us far beyone any sense of reasonableness. You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate the original all-electric rate structure and and require First Energy to fulfill its 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, March 10, 2010 1:55 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Donita Holden
6018 W Maple Rd
Geneva, OH 44041

Docketing Case No.: 10-0176-EL-ATA

Notes: I am against First Energy's case 10-0176-EL-ATA filed February 12, 2010 because a 20% cap is still too much. I'm also against phasing in the rest of the increases over 8 years because of what it will do to my budget and home value. It is also wrong to raise small business rates to try to pay for our discounted rates. I'm also opposed to First Energy's case 090906-EL-SSO where First Energy is planning to take away our "Residential Distribution Credit". This will raise our bills about 20% more than they currently are.

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, March 10, 2010 7:31 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Chris Yaecker
15121 Sperry Rd
Novelty, OH 44072

Docketing Case No.: 10-0176-EL-ATA

Notes: PUCO needs to reverse the action of allowing The Illuminating Company from eliminating the discount it gave to it's all electric service customers! First of all, we were promised a life time discount if we went all electric when we built our home. Because of this promise, we installed a very expensive, energy saving Geo-thermal heating unit. We would never have chosen this type of heating unit had we not be promised the discount! Our bills have gone up drastically! By doing this, they have also hurt the value of our home! Who wants to buy a home with an electric bill the amount of a mortgage payment! I will be writing to governor Strickland and asking him to rethink who he has appointed to PUCO, as you are obviously looking our for the the utility company and not the consumer. And the audacity to allow this to happen to people during this economy! OUTRAGEOUS!!!!!!!!!!!!!!!

I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, March 10, 2010 2:06 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Gerald Yosowitz
28251 Cambridge Ln
Pepper Pike, OH 44124

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rath

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Wednesday, March 10, 2010 1:57 PM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Frank Kajder
17881 Geauga Lake Rd
Chagrin Falls, OH 44023

RECEIVED-DOCKETING DIV
2010 MAR 10 PM 2:1
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

Troupe, Tanowa

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, March 25, 2010 1:58 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/25/2010

Re: Andrea Sturtevant
21860 Meadows Edge Ln
Strongsville, OH 44149

Docketing Case No.:

Notes:

Please docket in the case number above.

We are adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons we are opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, we suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president!
We are also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!
In addition we MUST have this discount attached to our property permanently because without this promise are homes are basically unsellable.
THANK YOU!!

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Wednesday, March 10, 2010 10:30 AM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Mark Rhoades
12576 Burton Heights Blvd
Burton, OH 44021

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!
Mark and Ginger Rhoades

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Wednesday, March 10, 2010 10:29 AM
To:	Docketing
Subject:	FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: John Rowles
12084 Heath Rd
Chesterland, OH 44026

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, March 10, 2010 12:00 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Richard Angelino
18066 Haskins Rd
Chagrin Falls, OH 44023

Docketing Case No.: 10-0176-EL-ATA

Notes: Regardless of the "unintended" consequences of dropping my ALL ELECTRIC status First Energy broke a contract with me that was entirely their idea in the first place. When I built my jouse in 1978 they came to me with the ALL ELECTRIC offer. I accepted and have stayed a loyal customer. I even put in new electric burners in my furnace and put in a new heat pump when my old one wore out. A Deal is a Deal. I've lived with you for 32 years, now you have to live with me.
am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, March 18, 2010 12:45 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/18/2010

Re: Kathleen Spore
500 W Jackson St

Conneaut, OH 44030

Docketing Case No.:10-176-el-ata

Notes:

To: docketing@puc.state.oh.us
CC:
BCC:
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/10/2010

Re: Kathleen Spore
500 W Jackson St
Conneaut, OH 44030

Docketing Case No.: 10-0176-EL-ATA

Notes: I am against the first energy case 10-0176EL-ATA filed on Feb. 12 2010.20% is way to high.I am retired and phasing the rest in over the next 8 years would send me to the poor farm.It is not right to raise the rates on small business.First Energy case 090906-EL-SSO IS A DISGRACEand LAST BUT NOT LEAST I WANT MY ALL ELECTRIC RATE REINSTATED.They have breached their conracts to over 100,000 customers. They should be ashamed.Sincerely, Ms.Spore

FILE

2

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Monday, March 22, 2010 2:27 PM
To:	Docketing
Subject:	Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/22/2010

Re: Kevin Ditto
10804 Meadow Trl

Strongsville, OH 44149

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician _____ Date Processed 3/22/10

Docketing Case No.:

Notes:

To: docketing@puc.state.oh.us
CC:
BCC:
Subject: FirstEnergy Rate Case

RECEIVED-DOCKETING DIV
2010 MAR 22 PM 3:29
PUCO

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/26/2010

Re: Kevin Ditto
10804 Meadow Trl
Strongsville, OH 44149

Docketing Case No.: 10-0176-EL-ATA & 090906-EL-SSO

Notes: I oppose First Energys case #10-0176-EL-ATA Filed 2-2-10. A 20% cap is still too much and phasing in the increase over 8 years. First Energy failure to abide by the contract it had made with the all electric home owners will destroy the value of my home and the community I live in. Tax revenues for the communities affected will plummet as the home values plummet. This will also severly impact my budget as I will have to spend an ever increasing amount to heat my home. I also strongly oppose shifting this increase to businesses. I

am a busisness owner. What are you crazy??? Are you trying to destroy our fragile economy? I also strongly oppose Case # 090906-EL-SSO for all the same reasons. First Energy made a promise, they must keep it.

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 23, 2010 1:52 PM
To: Docketing
Subject: Follow-up E-mail. Case: AMAT022310KG

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/23/2010

Re: Andrea Matic
Miso Matic
12880 Tallow Tree
Chardon, OH 44024

Docketing Case No: 10-0176-EL-ATA

Notes: First Energy's case 10-0176-EL-ATA filed February 12, 2010 I am against it because 20% cap still too much I am also against phasing in rest of increases over 8 years because of what it will do to my budget and home value It is very wrong to raise small business rates to try to pay for our discounted rates. Small Buisness is already hurting in this economey. I also opposed the First Energy's case 090906-EL-SSO where First Energy is planning to take away our "Residential Distribtuion Credit" I have 2 homes with all electric. I make them all electric because I was promised a all electric rate.

Please docket the attached in the case number above.

FILE

2

Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Monday, June 14, 2010 3:56 PM
To:	Docketing
Subject:	Docketing
Attachments:	158661.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 6/14/2010

Re: Gary Freeh
32430 Bluffstone

North Ridgeville, OH 44039

Docketing Case No.:
10-176

Notes:

To: docketing@puc.state.oh.us
CC:
BCC:
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Gary Freeh
32430 Bluffstone
North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is

completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise!

Please docket the attached in the case number above.
Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, June 30, 2010 11:26 AM
To: Docketing
Subject: Docketing 10-176-EL-ATA.

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 6/30/2010

Re: Wayne Heginbotham
33069 Pebble Brook Dr
North Ridgeville, OH 44039

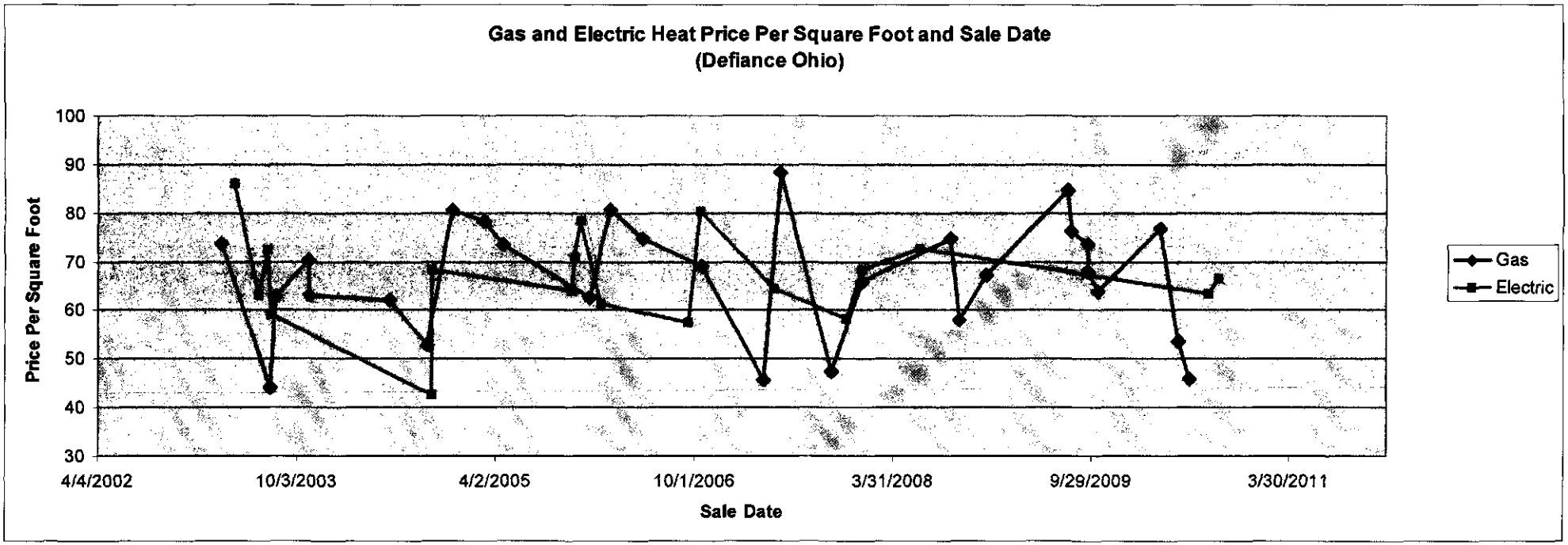
Docketing Case No.:10-176-EL-ATA.

Notes:
I am adamantly opposed to First Energy's case 10-0176-EL-ATA and demand the PUCO NOT to approve it! As an all-electric customer, there are many reasons I am opposed to the case. First of all, the case proposes a cap of a 20% increase to my current bill over last year's bill, but 20% is too much! The case also proposes phasing in the remaining rate increase over the next 8 years which is completely unacceptable and will render the future sale of my home impossible. Finally, the case claims First Energy needs to raise small business rates to recover the costs of additional residential credit and this is simply wrong! First Energy needs to fully honor its 30 year promise to offer discounted all-electric rates to all-electric home owners, and if they need to find a funding source for this, I suggest taking it from their 2009 one billion dollars in profits or the 13 million dollar salary of its president! I am also adamantly opposed to First Energy's case 090906-EL-SSO and understand the OCC also opposes this issue! In this case, First Energy is requesting the elimination of a current credit the all-electric home owners are receiving to off-set the ridiculous 106% increase in distribtution costs. The credit First Energy is asking to remove is the "Residential Distribution Credit" and if this credit is removed, our bills will increase an additional 20% on top of where they are at now!!! You must not eliminate the "Residential Distribtuion Credit" but rather fully reinstate our original all-electric rate structure and fulfill your 30 year long promise! We are senior citizens on fixed incomes and quite honestly- will not be able to pay the significantly higher bills. We may not be able to buy medicines, groceries, much less pay to be somewhat warm- if 66-68 degrees is considered warm when you're older. As you know, it is very costly to run a furnace in an all-electric home, and we simply cannot support this increase.

Please docket the attached in the case number above.

Attachment CRR-4 (revised)

Graph of Transaction Price Per Square Ft. Of Residences with Gas or Electric Heat in the Defined Submarket Area

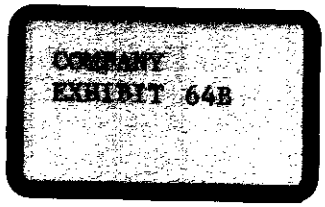


COMPANY
EXHIBIT 64A

Defiance data analysis 2003-2010 (revised)[7]

Statistic	Electric heat	Gas heat
Average price per square foot	±$66.55	±$66.92
Median price per square foot	±$65.43	±$67.98
Average days on market	±102.67	±113.32
Median days on market	±92.50	±95.00
Average sale-to-list price ratio	±95.99%	±95.69%
Median sale-to-list price ratio	±97.99%	±95.46%

[7] Supporting data is provided in Attachment CRR-1. A map listing the location of the residences studied shown in Attachment CRR-4A.



Defiance data analysis 2007-2010 (revised)

Statistic	Electric heat	Gas heat
Average price per square foot	±$67.72	±$66.08
Median price per square foot	±$66.45	±$67.42
Average days on market	±135.86	±137.07
Median days on market	±105.00	±100.00
Average sale-to-list price ratio	±93.93%	±94.82%
Median sale-to-list price ratio	±96.26%	±95.08%