

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

**Formal Complaint Form**

Stanley Statman  
Customer Name (Please Print)

2776 Plunridge Loop  
Customer Address

The villages PK 32162  
City State Zip

**Against**

7800-0547-34-3  
Account Number 7800-0547-22-7

1047 Consider Ave  
Customer Service Address (if different from above)

Duke Energy  
Utility Company Name

Cincinnati, Ohio 45205  
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

*Steven Statman  
for Stanley Statman*

Signature

Customer Telephone Number

Steven 513-515-5411  
513-761-0268

Stanley  
352-259-9717

RECEIVED DOCKETING DIV  
2011 MAR -1 AM 11:55  
PUCO

February 23<sup>rd</sup> 2011

Public Utilities Commission of Ohio  
Attn: Docketing

CASE ID: SSTA0105114X

Current Address-  
Stanley Statman  
2776 Plainridge Loop  
The Villages, FL 32162  
352-259-9717

Address & Account of Complaint Reference  
1047 Considine Ave.  
Cincinnati, Ohio 45205  
Acc. # 7800-0547-34-3  
7800-0547-32-7

Greetings PUCO,

My name is Steven Statman. I am filing this formal complaint against Duke Energy of Ohio, on behalf of my father, Stanley Statman who was the customer. My father is elderly and is in poor health as is my mother. They reside in Florida which they have since 2004, which makes it very hard for them to conduct these proceedings. Included in this packet is a copy of a signed documentation authorizing me to conduct these matters. Please see paper marked with an "A". Duke Energy has contacted him to verify this, and it will be in their documentation. I believe PUCO contacted him also to verify this, and this should be noted in our file with you, as well.

I have labeled all enclosed submitted documents with exhibit letters, for ease of reference.

Please note, I am not an attorney or an expert, but will do my best to provide these facts in a coherent manner. If any items or issues seem inappropriate or irrelevant, I would appreciate any guidance you may provide. I was advised by PUCO, that legal representation was not necessary as you are here to assist us in this matter.

**Summation of facts for basis of complaint:**

Pursuant to Ohio Revised Code 4905.26, we feel the actions of Duke Energy are unjust, unfair and unreasonable, for charges on above stated address and accounts for the period(s) from December 2007 thru April 2009, and any other charges pending on this account. Please reference bills - See marked B and C - with "due dates" of Oct. 28, 2008 and Aug 21, 2009. Duke claims that the reason for charges stems from an "automatic turn on agreement" or now called, a "revert to owner service program".

**Resolution requested of Commission:**

We request the Commission to determine, that Duke Energy is unjustly billing Stanley Statman for these charges. And, to have Duke Energy drop all claims against him relating to these and any other charges/bills related to this property under his name (Stanley Statman).

Please see enclosed documents for more detailed explanation and background.

**My contact info:**

Steven Statman  
3646 Donegal Dr  
Cincinnati, Ohio 45236  
Day phone - 513-761-0268

### **Supporting statements and documentation:**

Please excuse some of the pages that have scribbling on them or are not orientated correctly as notes were made in conversing with Duke and some were faxed, both from my father and from Duke Energy.

#### **Pertinent Background Info:**

Mr. Statman sold this property in June of 2006 to Mr. Orville Clark (see page C from Hamilton County Auditor noting recording date 7-20-2006). At that time Mr. Statman called Duke and requested a "Final" bill notifying Duke that he had sold the property. A final reading was done, and a bill prepared on July 18, 2006. This was paid with check #886 for \$141.92 – See page D. On October 6, 2006 a corrected bill was sent out, stating a \$241.50 credit. Upon receiving this, Mr. Statman called and talked to Sandy at XT. 6517 and was informed a check would be mailed out on October 23, 2006. See page E. Note on both of these bills the mailing address is 2776 Plainridge Loop, The Villages FL which is correct. The reason this should be noted, is that Duke maintains that they sent subsequent bills (the ones in question) to their old address of Mount Hope Ave, Cincinnati, Ohio as they claim that was the address of record. Now, if in 2006, bills and credits, were noted and sent to Florida; where, when and why, was the address reverted to a prior address? Obviously the Florida address was the address of record, and was noted back then at the latest. Note on page F that Mr. Clark had a bill from July 12<sup>th</sup> to August 14<sup>th</sup> of 2006, confirming the timeline and transfer into his name.

#### **First notification:**

Sometime in 2009 (not sure of exact dates as I do not have original notices) my father received collection notices – See pages H1 & H2 - At that time, my father called Duke to find out why, and to dispute the charges. He was advised to fill out and file a Fraud and Identity Theft Report – (There was no mention of a "revert to landlord agreement") He did file the notarized forms as instructed – See pages G1 thru G8. Then, later in 2010, he received another collection notice. As I stated his health has seriously declined since and that is when he asked me to look into this matter.

#### **Contact with Duke Energy:**

The first thing I did was contact the collection agencies on 11-29-10 to advise them that we were disputing the charges and to please put collections on hold. Helvey & Assoc. (See -Pg H2) informed me that the claim they had, had been canceled out of that office, and had no other info. J.L. Walston (See- Pg H1) - stated it was an active claim, but would note our conversation and hold off on collecting. At that point, I also contacted Duke. I was informed that the claims and charges were still active due to the fact that the Identity Theft papers were not properly filed. I was told that what was missing, was a police record. Again, still no mention of this supposed reverting contract. At that time, Duke mailed to me new Fraud Papers to re-file, to make this matter go away. After running into issues with obtaining a police report due to the fact that in Florida police will not make a report for fraud but only make a contact note. Since my parents do not live in Cincinnati, it was not possible to get one here, but again was told, they would make a note. I then went to the Duke offices on Lynn St. to talk with someone in person. The service rep. was very helpful and noted many inconsistencies on this account. Some of the issues she noted were: At one point during billing times in question, there was a request for service by someone (not able to give out name) and that person was denied an account due to them owing Duke money. She noted at that point, it seemed that is when it reverted into my father's name. She also noted that meters were pulled for non-payment at this location. She then requested I give her a couple days to investigate. When she got back with me she informed me that the charges were not fraud related, but had reverted to my father due to a "Reverting Contract". She found many inconsistencies with the billing and address the bills were supposedly sent to. She informed me that she would take it up with the PUCO liaison in their office and get back with me. When she did, I was informed that Duke was standing by this supposed contract and Mr. Statman was liable.

**Contact with PUCO:**

I was advised to contact PUCO, which I did. I talked with Sherri on January 5, 2011. She informed me that once "Final Bill" has been issued and/or once a property has been sold, that we would no longer be responsible. I contacted Duke again, and relayed this info. I was told that was not true due to this contract. I then called back to PUCO and initiated an informal complaint. It was denied; again stating that this reverting contract (**which had been canceled**) was being upheld.

**Issues – Inconsistencies – Items for Consideration – Basis for Request:**

In my conversations with Duke I requested proof of this contract. They sent one form, marked automatic turn on agreement, where there is no mention of this address. The address listed is Dayton Street, Newport, Ky. See page ~ I. Another sheet they sent, is an application and contract for services – See Page – J, this one does mention 1047 Considine Ave. but is not dated. This form also states (see line 3) that if failure to pay services will be denied. Now if all these bills were not paid – Why was service continued?

Examine the bills in question - **Pages A&B** Note that the charges are for gas only, no electric. Who paid the electric, and why was the gas portion not in that parties name? Why were services not terminated after the first missed payment – Which was \$1176.06? How can gas usage charges for such a small house be so high? Would this not raise a red flag? Duke has a practice of investigating, both unusually high and unusually low usages at a location. Why was this not investigated? Why did service in Stanley Statman's name get reinstated after a lapse from May 29<sup>th</sup> 2008 to October 31<sup>st</sup> 2008 – **5 full months with a balance due of \$6327.54?** This makes no sense! Then when the billing started again in October 31<sup>st</sup> 2008 it was gas only again?

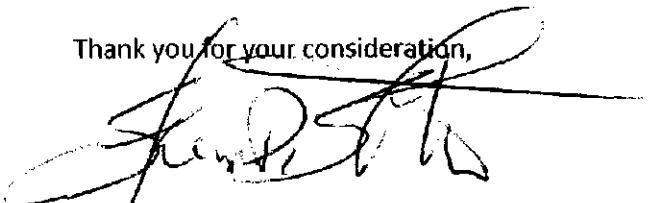
Duke maintains that it was sending bills to my father. My father never received any bills. Duke maintains that they were sending them to their old address on Mount Hope Ave, in Cincinnati, but yet bills from 2006 were sent to their new address in Florida (as previously presented). Duke obviously had that address as the current address as that is where they mailed the "FINAL BILL" and a REFUND on that FINAL BILL. It is also where they directed the collection agencies to go. Do you not think that in January 2009 (from the first billing cycle of Dec 13<sup>th</sup> 2008 to Jan 16<sup>th</sup> 2009) that my parents would have not responded and questioned that bill after not owning that property for over two years?

Duke also stated to me that a phone call is not good enough to cancel this reverting contract. See page – K it was downloaded from Dukes web site, it states on line #2 that a phone call is an acceptable means of cancellation. It seems obvious that Duke's records of all this are incorrect. My father claims they DID cancel all services to that location in 2006.

**Request of action:**

Therefore we request The Public Utilities Commission of Ohio to find in our favor and determine that these charges are unjust, unfair and unreasonable. We ask that all collections and amounts claimed owed, on this account and property be erased and cleared, and any other pending charges (that may have not come to light yet) be deemed the same.

Thank you for your consideration,

A handwritten signature in black ink, appearing to read 'Steven Statman', written over a horizontal line.

Steven Statman  
For Stanley Statman



Duke Energy  
Cincinnati, Ohio

Re: 1047 Considine

This authorizes my son, Stephen Statman, to represent me in discussing and resolving the energy dispute pertaining to the property at 1047 Considine Ave. in Cincinnati, Ohio. This property was sold to Clark Orville in July of 2006.

Feel free to call me at 352-259-9717 for any reason to validate this. I also have included a witness signature below as proof of this document.

Sincerely,

Stanley D. Statman

 12/1/2010

Witness:

 12/1/10

Account Number 7800-0547-32-7

10 11

For less detailed billing information on  
your monthly bill, check box on right

☐

**CORRECTED DISCONNECT**

Due Date	Amount Due
Oct 28, 2008	\$6,327.54

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
HeatShare Contribution Amount Enclosed  
(for Customer Assistance)

**B1**



Stanley Statman  
500 Mount Hope Ave # 3  
Cincinnati OH 45204-1360

PO Box 9001076  
Louisville KY 40290-1076

410 00006327540 78000547327 102820088 00006327540

**DISCONNECT NOTICE**

Page 1 of 3

Name / Service Address	For Inquiries Call	Account Number
Stanley Statman 1047 Considine Misc: F Cincinnati OH 45205	Duke Energy 513-651-5100	7800-0547-32-7

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Oct 06 not included Bill prepared on Oct 06, 2008

**IMPORTANT:** This corrected bill does not stop any disconnection activity on your account.

Meter	Number	Reading Date	From	To	Days	Meter Reading	Usage
Gas	000221433	May 14	May 29		15	2883 E 2943	60

Gas - Residential	Current Billing
Usage - 60 CCF	Amt Due - Previous Bill \$2,649.78
Duke Energy - Rate RS \$88.61	Late Payment Charge(s) 39.75
Current Gas Charges \$88.61	Canceled Charges:
Gas Cost Recovery \$1.14210000/CCF	Gas Charges 1,174.92cr
	Prior Month(s) Charges:
	Gas Charges 4,724.32
	Balance Forward 6,238.93
	Current Gas Charges 88.61
	Current Amount Due \$6,327.54

This bill contains final charges for gas service on Meter #221433.

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

**DISCONNECT NOTICE**

Due Date	Amount Due
Oct 28, 2008	\$6,327.54

## DISCONNECT NOTICE

Page 2 of 3

Name	Service Address	Account Number
Stanley Stalman	1047 Considine Misc: F Cincinnati OH 45205	7800-0547-32-7

~~81~~  
81  
Pg 2

Explanation of Current Charges			
Gas Meter - 000221433	Duke Energy Rate RS - Residential Service		
CCF Usage - 60	Fixed Delivery Service Charge	\$ 3.00	
May 14 - May 29 / 15 Days	Usage-Based Charge		
	60 CCF @ \$ 0.18591000	11.15	
	Gas Delivery Riders	5.93	
	Gas Cost Recovery		
	60 CCF @ \$ 1.14210000	68.53	\$ 88.61
Total Current Gas Charges			\$ 88.61

Explanation of Prior Month(s) Charges			
Gas Meter - 000221433	Duke Energy Rate RS - Residential Service		
CCF Usage - 193	Fixed Delivery Service Charge	\$ 6.00	
Apr 15 - May 14 / 29 Days	Usage-Based Charge		
	193 CCF @ \$ 0.18591000	35.88	
	Gas Delivery Riders	15.16	
	Gas Cost Recovery		
	193 CCF @ \$ 1.14210000	220.43	\$ 277.47
Gas Meter - 000221433	Duke Energy Rate RS - Residential Service		
CCF Usage - 573	Fixed Delivery Service Charge	\$ 6.00	
Mar 14 - Apr 15 / 32 Days	Usage-Based Charge		
	573 CCF @ \$ 0.18591000	106.53	
	Gas Delivery Riders	32.55	
	Gas Cost Recovery		
	573 CCF @ \$ 1.18770000	680.55	\$ 825.63
Gas Meter - 000221433	Duke Energy Rate RS - Residential Service		
CCF Usage - 910	Fixed Delivery Service Charge	\$ 6.00	
Feb 14 - Mar 14 / 29 Days	Usage-Based Charge		
	910 CCF @ \$ 0.18591000	169.18	
	Gas Delivery Riders	47.96	
	Gas Cost Recovery		
	910 CCF @ \$ 1.02810000	935.57	\$ 1,158.71
Gas Meter - 000221433	Duke Energy Rate RS - Residential Service		
CCF Usage - 1,032	Fixed Delivery Service Charge	\$ 6.00	
Jan 16 - Feb 14 / 29 Days	Usage-Based Charge		
	1,032 CCF @ \$ 0.18591000	191.86	
	Gas Delivery Riders	53.29	
	Gas Cost Recovery		
	1,032 CCF @ \$ 1.00320000	1,035.30	\$ 1,286.45
Gas Meter - 000221433	Duke Energy Rate RS - Residential Service		
CCF Usage - 986	Fixed Delivery Service Charge	\$ 6.00	
Dec 13 - Jan 16 / 34 Days	Usage-Based Charge		
	986 CCF @ \$ 0.18591000	183.31	
	Gas Delivery Riders	51.43	
	Gas Cost Recovery		
	986 CCF @ \$ 0.94860000	935.32	\$ 1,176.06
Total Prior Gas Charges			\$ 4,724.32

✓  
acc Louie  
# to Staff-

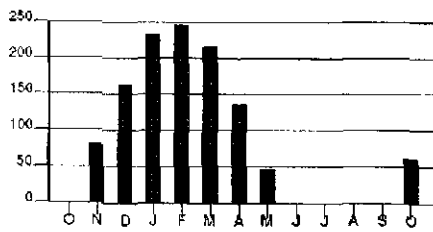
NO

## DISCONNECT NOTICE

Page 3 of 3

Name	Service Address	Account Number
Stanley Statman	1047 Considine Misc: JF Cincinnati OH 45205	7800-0547-32-7

CCF Gas Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 1,181  
Average Usage 131

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Gas	0	80	184	234	245	216	136	46	0	0	0	0	60

81  
123

Account Number 7800-0547-34-3

10 11

For less detailed billing information on  
your monthly bill, check box on right ☐Stanley Statman  
500 Mount Hope Ave # 3  
Cincinnati OH 45204-1360

## CORRECTED DISCONNECT

Due Date	Amount Due
Aug 21, 2009	\$ 1,447.94

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
HeatShare Contribution Amount Enclosed  
(for Customer Assistance)

PO Box 9001076  
Louisville KY 40290-1076

410 00001447947 78000547343 082120092 00001447947

## DISCONNECT NOTICE

Page 1 of 3

Name / Service Address	For inquiries Call	Account Number
Stanley Statman 1047 Considine Misc: .F Cincinnati OH 45205	Duke Energy 513-651-5100	7800-0547-34-3

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jul 30 not included Bill prepared on Jul 30, 2009

IMPORTANT: This corrected bill does not stop any disconnection activity on your account.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Gas	000221433	Mar 17 Apr 03	17	4056 E	4181	125

Gas - Residential	Current Billing
Usage - 125 CCF	Amt Due - Previous Bill \$ 1,930.20
Duke Energy - Rate RS \$ 112.03	Late Payment Charge(s) 28.95
Current Gas Charges \$ 112.03	Canceled Charges:
Gas Cost Recovery \$0.64470000/CCF	Gas Charges 1,852.70cr
	Prior Month(s) Charges:
	Gas Charges 1,229.46
	Balance Forward 1,335.91
	Current Gas Charges 112.03
	Current Amount Due \$ 1,447.94

This bill contains final charges for gas service on Meter #221433.

Should payment of this bill by the due date present a problem, please call us at the number listed in the  
"For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

This is your first bill for gas service. We estimated the previous meter reading.

## DISCONNECT NOTICE

Due Date	Amount Due
Aug 21, 2009	\$ 1,447.94

B-2  
  
 Katoga  
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 there  
 now  
 since  
 2 yrs

## DISCONNECT NOTICE

Page 2 of 3

Name	Service Address	Account Number
Stanley Statman	1047 Considine Misc: ,F Cincinnati OH 45205	7800-0547-34-3

Explanation of Current Charges			
Gas Meter - 000221433	Duke Energy Rate RS - Residential Service		
CCF Usage - 125	Fixed Delivery Service Charge	\$ 11.48	
Mar 17 - Apr 03 17 Days	Usage-Based Charge 125 CCF @ \$ 0.10704400	13.38	
	Gas Delivery Riders	6.58	
	Gas Cost Recovery 125 CCF @ \$ 0.64470000	80.59	\$ 112.03
	Total Current Gas Charges		\$ 112.03

Explanation of Prior Month(s) Charges			
Gas Meter - 000221433	Duke Energy Rate RS - Residential Service		
CCF Usage - 217	Fixed Delivery Service Charge	\$ 20.25	
Feb 16 - Mar 17 29 Days	Usage-Based Charge 217 CCF @ \$ 0.10704400	23.23	
	Gas Delivery Riders	11.44	
	Gas Cost Recovery 217 CCF @ \$ 0.80340000	174.34	\$ 229.26
Gas Meter - 000221433	Duke Energy Rate RS - Residential Service		
CCF Usage - 230	Fixed Delivery Service Charge	\$ 20.25	
Jan 16 - Feb 16 31 Days	Usage-Based Charge 230 CCF @ \$ 0.10704400	24.62	
	Gas Delivery Riders	11.98	
	Gas Cost Recovery 230 CCF @ \$ 0.99140000	228.02	\$ 284.87
Gas Meter - 000221433	Duke Energy Rate RS - Residential Service		
CCF Usage - 238	Fixed Delivery Service Charge	\$ 20.25	
Dec 15 - Jan 16 32 Days	Usage-Based Charge 238 CCF @ \$ 0.10704400	25.48	
	Gas Delivery Riders	12.31	
	Gas Cost Recovery 238 CCF @ \$ 0.97360000	231.72	\$ 289.76
Gas Meter - 000221433	Duke Energy Rate RS - Residential Service		
CCF Usage - 246	Fixed Delivery Service Charge	\$ 20.25	
Nov 12 - Dec 15 33 Days	Usage-Based Charge 246 CCF @ \$ 0.10704400	26.33	
	Gas Delivery Riders	12.65	
	Gas Cost Recovery 246 CCF @ \$ 1.02900000	253.13	\$ 312.36
Gas Meter - 000221433	Duke Energy Rate RS - Residential Service		
CCF Usage - 88	Fixed Delivery Service Charge	\$ 8.10	
Oct 31 - Nov 12 12 Days	Usage-Based Charge 88 CCF @ \$ 0.10704400	9.42	
	Gas Delivery Riders	4.62	
	Gas Cost Recovery 88 CCF @ \$ 1.03490000	91.07	\$ 113.21
	Total Prior Gas Charges		\$ 1,229.46

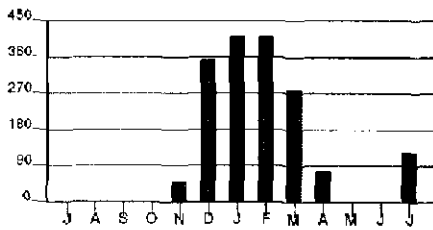
B-2  
P 2

## DISCONNECT NOTICE

Page 3 of 3

Name	Service Address	Account Number
Stanley Statman	1047 Considine Misc: F Cincinnati OH 45205	7800-0547-34-3

CCF Gas Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill will display in your historical usage graph and chart on your next bill.

Total Usage 1,713  
Average Usage 245

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Gas	0	0	0	0	52	351	413	412	281	79	0	0	125

~~7~~  
B-2  
Pg 3

# Dusty Rhodes, Hamilton County Auditor generated on 4/22/2009 1:14:45 PM (EST)

## Summary

Parcel ID	Address	Index Order	Card
173-0004-0043-00	1047 CONSIDINE AVE	Street Address	1 of 2

Tax Dist	001 CINTI CORP-CINTI CSD-001110	Year Built	1890
School Dist	1 CINCINNATI CSD	Total Rooms	7
Land Use	510 Single family Dwlg	# of bedrooms	4
Finished Square Ft	1704	Full Bathrooms	2
acres	0.081	Half Bathrooms	0
Appraisal Area	EAST PRICE HILL 03200 EAST PRICE HILL		
Sales			

**Property Information**  
 1047 CONSIDINE AVE  
 25 X 140 LOT 84  
 G F MEYERS 2ND SUB

**Owner Information**  
 Call 946-4015 if Incorrect  
 CLARK ORVILLE  
 8755 ARBORCREST DR  
 CINCINNATI, OH 45236 USA

**Mail Information**  
 Call 946-4800 if Incorrect  
 CLARK ORVILLE  
 8755 ARBORCREST  
 CINCINNATI, OH 45236 USA

Board of Revision	Yes(07)	Other Assessments	Yes
Rental Registration	Yes	Front Ft	25.00
Homestead	No	Mkt Land Value	2,910
2.5% / Stadium Credit	Yes	Cauv Value	0
Divided Property	No	Mkt Impr Value	51,870
New Construction	No	Mkt Total Value	54,780
Foreclosure	No	Total TIF Value	0
Date	7/20/2006	Abated Value	49,930
Conveyance #	62975	Exempt Value	0
Sale Amount	\$5,000	Taxes Paid	\$98.82
# of Parcels	1	Tax as % of Total Value	1.950%
Deed Type	17 WD-Warranty Deed	(See Payments Tab For Details)	
Deed Number	98261		

### Note

1) 7-25-08 10 YEAR CRA ABATEMENT-RENOVATION-\$275,000 MAX-BEGAN TAX YEAR 2008 THRU 2017 BACK TO TAXABLE 2018 PAYABLE 2019

Date updated on 04/21/09

Name/Service Address: **STATMAN**

Stanley Statman  
1047 Considine  
Misc: F  
Cincinnati OH 45205

Duke Energy

513-421-0000

Mail Payments To:

PO Box 9001076  
Louisville KY 40290-1076

Payments after Jul 18 not included

Order	Account	Billing Period	Due Date	Amount	Previous Bill	Current Bill	Page
Gas	000221433	Jun 14 Jul 12	28	8724 E	8726	2	
Elec	056300376	Jun 14 Jul 12	28	76923 E	77018	95	

**Pay**

<b>Gas - Residential</b>	
Usage -	2 CCF
Duke Energy - Rate RS	\$ 13.56
Current Gas Charges	\$ 13.56
Gas Cost Recovery \$0.90380000/CCF	

<b>Electric - Residential</b>	
Usage -	95 kWh
Duke Energy - Rate RS	\$ 13.49
Current Electric Charges	\$ 13.49

<b>Current Billing</b>	
Amt Due - Previous Bill	\$ 14.43
Prior Month(s) Charges:	
Gas Charges	57.57
Electric Charges	42.87
Balance Forward	114.87
Current Gas Charges	13.56
Current Electric Charges	13.49
Current Amount Due	\$ 141.92

8/6 *pd*  
*\$886*

Printed on recyclable paper.

PLEASE NOTE: This is your final bill for service at 1047 CONSIDINE.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.22 cents per kWh. Your Price to Compare may be different based on your usage. Visit [www.duke-energy.com](http://www.duke-energy.com) to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

**\*\* FINAL BILL \*\***

Due Date	Amount Due	Rate
Aug 9, 2006	\$ 141.92	\$ 144.05



visit us at [www.duke-energy.com](http://www.duke-energy.com)



**\$ 0.00**

10 11

10/10/2016

**Amount Enclosed**

~~last three years~~

00029835 CGE 1 ZA 05280 ZIPCODE 05 YNNNNN 1A2

Stanley Statman  
2776 Plainridge Loop  
The Villages FL 32162-3308

PO Box 9001076  
Louisville KY 40290-1076

400 00000241504 7A000547297 103020069 00000241504

Page 1 of 3

Name/Phone Address	For Whom to Call	Emergency Phone
Stanley Staiman 1047 Considine Misc: F Cincinnati OH 45205	Duke Energy	513-421-9500 7800-0547-29-7

Mail Payment To:	Account Number:
PO Box 9001076 Louisville KY 40290-1076	Payments after Oct 06 not included Last payment received Aug 15 Bill generated on Oct 06, 2006

Material	Quantity	Reading Date	Day	Reading Previous	Reading	Change
Gas	000221433	Jun 14 Jul 12	20	8522E	8524	2

Usage -	2 CCF	
Duke Energy - Rate RS		\$ 13.56
Current Gas Charges		\$ 13.56
Gas Cost Recovery	\$0.90380000/CCF	

Am't Due - Previous Bill	\$ 141.92
Payment(s) Received	141.92cr
Late Payment Charge(s)	2.13
Canceled Charges:	
Gas Charges	330.07cr
Prior Month(s) Charges:	
Gas Charges	72.88
Balance Forward	255.06cr
Current Gas Charges	13.56
Current Amount Due	\$ 241.56cr

**This bill contains final charges for gas service on Meter #221433.**

**This bill reflects canceled and rebilled gas charges for prior months.**

Nothing to pay. . . the amount indicated is a credit, not an amount to be paid. We will apply this credit to your next bill.

to your next bill.

Refund 241.50 go out Monday 10-23-06

Sandy x 6517

**"CORRECTED BILL"**

AMOUNT DUE
\$ 0.00

**CORRECTED BILL**

**\$0.00**

Name / Service Address	For Inquiries Call	Account Number
Orville Clark 1047 Considine Misc: ,F Cincinnati OH 45205	Duke Energy 513-421-9500	7800-0547-30-0

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Aug 17 not included Next meter reading Sep 18, 2006

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Gas	000221433	Jul 12	Aug 14	33	8726	8728 E	2
Elec	056300376	Jul 12	Aug 14	33	77018	77155 E	137

Gas - Residential	
Usage -	2 CCF
Duke Energy - Rate RS	\$ 13.54
<b>Current Gas Charges</b>	<b>\$ 13.54</b>
Gas Cost Recovery \$0.89560000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 0.00
<b>Balance Forward</b>	<b>0.00</b>
Current Gas Charges	13.54
Current Electric Charges	17.40
<b>Current Amount Due</b>	<b>\$ 30.94</b>

Electric - Residential	
Usage -	137 kWh
Duke Energy - Rate RS	\$ 17.40
<b>Current Electric Charges</b>	<b>\$ 17.40</b>

Urgent Message - The charges on this bill have been estimated because the doors were locked and no one answered. Please call us to make permanent meter reading arrangements before your next schedule meter reading date.

Due Date	Amount Due	After Sep 8, 2006
Sep 8, 2006	\$ 30.94	\$ 31.40

 **Duke Energy**

visit us at [www.duke-energy.com](http://www.duke-energy.com)

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Duke Energy

Name STANLEY D. STATMANPhone number 352-259-9717

## Claimant Signature

I, STANLEY D. STATMAN (print name), declare under the penalty of perjury that the information I have provided in this affidavit is true and correct to the best of my knowledge. I also understand that this affidavit or the information it contains may be made available to federal, state, and/or local law enforcement agencies for such action within their jurisdiction as they deem appropriate. I understand that knowingly making any false or fraudulent statement or representation may constitute a violation of federal, state, or local criminal statutes, and may result in imposition of a fine or imprisonment or both. Furthermore, by submitting this completed Identity Theft Affidavit, I am granting permission for Duke Energy to contact applicable parties and use all available means to substantiate my claim. I understand that submission of this information does not guarantee that my financial responsibility for the Disputed Account will be waived or that the person responsible for the identity theft or fraudulent account will be prosecuted.

(Signature)

(Date Signed)

7/2/09

## Notary

I, JOANNE PADILLA, a Notary Public for LAKE COUNTY County in the State of FLORIDA, do hereby certify that the individual named above personally appeared before me this day to present two forms of personal identification (minimum one with photograph) and acknowledged due execution of the foregoing instrument.

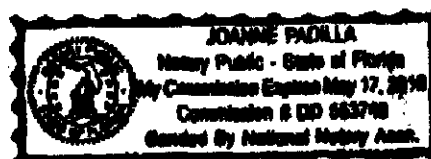
WITNESS my hand and official seal this 2 day of July in the year of 2009.

Date Commission expires: 5-17-2010

Address: 2501 N. Citrus Blvd

City: Leesburg State: FL Zip: 34748

(Notary Signature)





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Duke Energy

Name STANLEY D STATMANPhone number 352-259-9717

## Identity Theft Affidavit

## Claimant Information

My full legal name is STANLEY D STATMAN  
(First) (Middle) (Last) (Jr., Sr., III)When the events described in this affidavit took place, my full legal name was (if different from current full legal name) SAME  
(First) (Middle) (Last) (Jr., Sr., III)My date of birth is 8-1-36  
(Month/Day/Year)My Social Security number is 281-30-1697My driver's license (or identification card) information is \_\_\_\_\_  
(Issuing State / Number)My current address is 2776 PLAINRIDGE LOOP  
City The Villages State FL Zip Code 32162I have lived at this address since 2-10-05  
(Month/Year)

When the utility services I am claiming to have been unauthorized as described in this affidavit took place, my address was (if different from current address)

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

I lived at this previous address from \_\_\_\_\_ until \_\_\_\_\_  
(Month/Year) (Month/Year)My contact information is (352) 259-9717 (daytime phone)  
SAME (evening phone)  
MYRNA.MLS@GMAIL.COM (email address)

Initials \_\_\_\_\_

www.dukeenergy.com

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Duke Energy

Name \_\_\_\_\_

Phone number \_\_\_\_\_

**How the Fraud Occurred**

Check all that apply for Items 1 - 5:

- (1) ☒ I did not authorize anyone to use my name or personal information to obtain the utility service described in this affidavit.
- (2) ☐ My identification documents (for example, birth certificate, driver's license, Social Security card, etc.) were ☐ stolen ☐ lost on or about \_\_\_\_\_ (Month/Year)
- (3) ☐ To the best of my knowledge and belief, the following person(s) used my information (for example, my name, address, date of birth, Social Security number, etc.) or identification documents to get utility services without my knowledge or authorization:

\_\_\_\_\_  
Name (If known)

\_\_\_\_\_  
Name (If known)

\_\_\_\_\_  
Address (If known)

\_\_\_\_\_  
Address (If known)

\_\_\_\_\_  
Phone (If known)

\_\_\_\_\_  
Phone (If known)

\_\_\_\_\_  
Additional information (If known)

\_\_\_\_\_  
Additional information (If known)

- (4) ☒ I do not know who used my information or identification documents to obtain utility service without my knowledge, permission or authorization.

- (5) ☐ Additional comments: (For example, description of the fraud, how you noticed the fraud, which documents or information were used or how the thief gained access to your information)

ORVILLE PHARK IS CURRENT OWNER AFTER  
07/06, SERVICE WAS CANCELLED BY ME IN JULY 06, WHEN  
BOUGHT BY MR. PHARK.  
ADDRESS OF MR. PHARK IS 2155 ARBORCREST

\_\_\_\_\_  
(Attach additional pages if necessary)

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Duke Energy

Name STANLEY D. STATMANPhone number 352-259-9717**Supporting Documentation Checklist**

Please indicate the supporting documentation you are including with this affidavit. Attach copies (NOT originals) to the affidavit before mailing it.

- (1) ☒ A copy of a valid government-issued photo identification card (for example a driver's license, state-issued photo ID card or passport)
- (2) ☐ Proof of residency at a location other than the address where the Disputed Account service was provided for the dates referred to in this affidavit – A minimum of two of the following items must be included:
- ☐ Two months of utility bills
  - ☐ Bank statements
  - ☐ Lease agreement
  - ☐ Mortgage Statements
  - ☒ Deed *CLIPPING STATMAN*
  - ☒ Other proof of residency at this address  
*proof of sale of property*
- (3) ☐ A copy of the official report you filed with a law enforcement agency (if available)
- (4) ☐ A copy of any letter or notice from a company or agency stating that your personal information has been stolen, released or disclosed without your authorization (if available)
- (5) ☒ A copy of any statement, letter or notice from a collection agency regarding the Disputed Account
- (6) ☐ Any other documentation substantiating your claim related to this Disputed Account

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Duke Energy

Name STANLEY D. STATMAN

Phone number 952-259-9712

**Claimant's Law Enforcement Actions**

Duke Energy requires individuals claiming fraudulent activity related to their identity to take legal action with the intent to prosecute the party responsible for criminal behavior.

I ☒ am ☐ am not willing to assist in the prosecution of the person(s) who committed this fraud.

Please contact your local law enforcement agency or the law enforcement agency in the community where the identity theft took place, if known, and file an identity theft report. If law enforcement is unwilling to take your identity theft report, ask to file a "Miscellaneous Incidents" report, or try another jurisdiction (for example, Sheriff's department or state police). You also can check with your state Attorney General's office to find out if state law requires the police to take reports for identity theft.

In the event you have contacted a law enforcement agency, but they would not complete any official report, please provide the following:

City of Cincy  
(Agency Name)

\_\_\_\_\_  
(Officer / Agency personnel contacted)

7/2/09  
(Date of contact)

\_\_\_\_\_  
(Badge number, if any)

513-252-3536  
(Phone number)

\_\_\_\_\_  
(Physical address)



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Duke Energy

Name STANLEY D. STATMANPhone number 352-259-9917**Disputed Account Statement****I declare (check all that apply):**

- ☒ The following account (Disputed Account) was opened or maintained by Duke Energy in my name without my knowledge, permission or authorization (Refer to cover letter):

From 3-  
(Month/Year)To \_\_\_\_\_  
(Month/Year)

Billing Address \_\_\_\_\_

Account Number \_\_\_\_\_

Disputed Amount \$ \_\_\_\_\_

Note: If a collection agency has sent you a statement, letter or notice about the Disputed Account listed above, please attach a copy of that document (NOT the original).

- ☒ I had/have the following authorized utility account with Duke Energy:

From 9-1-76  
(Month/Year)To 4-20-06 SOLD  
(Month/Year)Billing Name STANLEY STATMANBilling Address 2776 PLAINRIDGE AVE The Villages FL 32162Account Number 7800547-34

- ☐ I have not had an authorized utility account with Duke Energy. I am providing proof of residency at a location other than the address where the unauthorized utility service was provided for the dates disputed in this affidavit (minimum of two of the following items must be included - utility bills (2 months), bank statements, lease agreement, mortgage statements, deed or other proof of residency at this address).

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SENDER: COMPLETE THIS SECTION		ADDRESSEE: COMPLETE THIS SECTION	
<p>■ Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</p> <p>■ Fill your name and address on the reverse so that we can return the card to you.</p> <p>■ Attach this card to the back of the mailpiece, or on the front if space permits.</p>		<p>A. Signature <u>J. Cook</u> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>X <u>J. Cook</u></p>	
<p>1. Article Addressed to:</p> <p><b>DUKE ENERGY</b>  <b>644 LINN ST. E767</b>  <b>CINCINNATI, OH 45203</b></p>		<p>B. Received by (Printed Name) _____ C. Date of Delivery _____</p>	
<p>2. Article Number <b>7008 1300 0001 2370 8017</b></p> <p>(Transfer from reverse)</p>		<p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If YES, enter delivery address below: _____</p>	
<p>3. Service Type</p> <p><input type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail</p> <p><input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise</p> <p><input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.</p>		<p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes <input type="checkbox"/> No</p>	

PS Form 3811, February 2004 Domestic Return Receipt 10000-02-00-1000

7008 1300 0001 2370 8017

U.S. Postal Service  
**CERTIFIED MAIL RECEIPT**  
 (Domestic Mail Only. No Insurance Coverage Provided.)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

**OFFICIAL USE**

Postage	\$	52.00
Certified Fee	\$	1.00
Return Receipt Fee (Endorsement Required)	\$	0.00
Restricted Delivery Fee (Endorsement Required)	\$	0.00
Total Postage & Fees	\$	53.00

Sent To \_\_\_\_\_

Street, Apt. No., or PO Box No. \_\_\_\_\_

City, State, ZIP+4 \_\_\_\_\_

Postmark: JUL 03 2009 34484



**J. L. WALSTON & ASSOCIATES, INC.**  
1107 W. Main St., Ste. 201, Durham, NC 27701

Toll Free: 800-489-7999

Fax: 919-286-4026

N.C. Dept. of Insurance Permit #738

Email: mygoodcredit@jlwalston.com

Reference #: Q01666

Date: 11/18/10

**CREDITOR**

DUKE ENERGY

**ACCT#**

78000547003

**REGARDING**

1047 CONSIDINE CINCINNATI OH

**AMOUNT**

\$6327.54

PREVIOUS BALANCE

\$0.00

**TOTAL AMOUNT DUE****\$6327.54****WE CAN HELP YOU FIND THE RIGHT SOLUTION TO PROTECT YOUR CREDIT STATUS**

Your account has been placed for collection. While collecting past due accounts is our business, helping people solve their financial problems is our commitment. We've worked with hundreds of individuals like you but we need your help. Simply choose one of the options listed below to resolve this account.

1. Pay your bill online at [www.jlwalston.com/payonline](http://www.jlwalston.com/payonline). PIN # 49102174
2. Call us at 1-800-489-7999 to make a check or credit card payment by phone.
3. Mail your payment along with the bottom portion of this notice.
4. If your account has been paid, call us immediately at 1-800-489-7999. To protect your credit status, please pay this office directly.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice, this office will obtain verification of the debt or obtain a copy of a judgment and mail a copy of such a judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor. This communication is an attempt to collect a debt and any information obtained will be used for that purpose.

Sincerely,

John L. Walston  
President

THIS COMMUNICATION IS FROM A DEBT COLLECTION AGENCY

201 TECHNOLOGY LN  
MT AIRY NC 27030-6684  
RETURN SERVICE REQUESTED

DETACH AND RETURN THIS PORTION  
(MAKE SURE ADDRESS SHOWS THROUGH WINDOW)

Reference #: Q01666  
Total Amount Due: \$6327.54  
Date: 11/18/10

\*\*\*\*\*AUTO\*\*MIXED AADC 270  
1454240 6647-COL 1188 1 1

STANLEY STATMAN  
2776 PLAINRIDGE LOOP  
THE VILLAGES FL 32162-3308

J. L. WALSTON & ASSOCIATES  
1107 W MAIN ST STE 201  
DURHAM NC 27701-2028



# HELVEY & ASSOCIATES, INC.

1015 E. Center Street • Warsaw IN 46580-3420

Telephone: (800) 733-3957 • (574) 267-7922

Office Hours: 8:00am-9:00pm (M-F) • 8:00am-5:00pm (Sat)

www.helveypay.com

*H-2*

August 19, 2009

## ACCOUNT IDENTIFICATION

Re: DUKE ENERGY OHIO RESIDENTIAL

Ref: 780005470034

1047 CONSIDINE

Account Number: 3375251

Total Due: \$1447.94

*11-29-10*

*Lucas  
Circled  
out of  
the office*

**Your account has been placed with us for collection.**

The total balance due as of the date of this letter is stated above.

Maybe you did not intend to overlook this bill, but it is due in full.

Pay in full to our office by cash, check, or money order. (VISA and MasterCard are accepted.)

**This communication is from a debt collector and is an attempt to collect a debt.  
Any information obtained will be used for that purpose.**

## IMPORTANT NOTICE ON REVERSE SIDE.

For prompt credit detach and return when mailing payment

ICU008100N1N



CU008100

PO Box 1022

Wilcox MI 48393-1022

ADDRESS SERVICE REQUESTED

I authorize Helvey & Associates, Inc. to charge my credit card account.

VISA ☐

MasterCard ☐

Card Number

Expiration Date

Security Code

(on back in signature strip)

Print Name

Signature

Payment Amount

Service Fee

Total Charge Amt

\$

\$7.00

\$

RE: DUKE ENERGY OHIO RESIDENTIAL
Account #: 3375251
Total Due: \$1447.94

3375251-N1N 210638987



STANLEY STATMAN

2776 Plainridge Loop

The Villages FL 32162-3308

Remit to:

Helvey & Associates, Inc.

1015 E Center Street

Warsaw IN 46580-3420



## ADDITIONAL PAYMENT OPTIONS.

On-line at [www.helveypay.com](http://www.helveypay.com)

Check or Credit Card by phone call (800) 733-3957

12/15/2010 08:23 FAX 1 513 287 2088

FAX Cashiers Office

005/005

01/31/2004 05:07 5134711946  
02/08/04 MON 10:00 FAX 317 838 6000

Duke Energy

STATMAN

0007

PAGE 01

# AUTOMATIC TURN-ON AGREEMENT

4470

CONTRACT NUMBER:	PROPERTY OWNER'S NAME <b>Stanley Statman</b>	ACCOUNT NUMBER <b>8000160028153</b>
SERVICE ADDRESS <b>808 Daulton</b>	SERVICE CITY <b>Newport</b>	STATE <b>KY</b>
SPECIAL MAIL ADDRESS <b>410711</b>	SPECIAL MAIL CITY <b>Cincinnati</b>	
SPECIAL MAIL ADDRESS <b>500 Mt Hope #102</b>	STATE <b>OH</b>	ZIP CODE <b>45204</b>
TYPE OF SERVICE INCLUDED IN THIS AGREEMENT <input type="checkbox"/> ELECTRIC UTILITY <input type="checkbox"/> OUTDOOR LIGHTS <input type="checkbox"/> OTHER		
SPECIAL INSTRUCTIONS		
PHONE NUMBER <b>513-471-1946</b>		
SOCIAL SECURITY NUMBER		

Please list any contact persons authorized by you to receive notices at your properties:

NAME	NAME	NAME	NAME

I hereby request Cinergy Corp. to leave the above described service connected in my name at this address in the event anyone other than myself orders it disconnected, unless the order of disconnection be by judicial and/or lawful administrative mandate. I agree to pay a service deposit upon request, and assume responsibility for electric service bills rendered in my name as a result of this request. By this request I agree to the General Terms and Conditions Applicable to Electric Service and further agree to save harmless and indemnify Service Company from and against any liability resulting from my request. It is understood that this agreement does not apply where service is disconnected for failure to pay bill. This agreement will continue in force until cancelled in writing.

DATE: **Feb 9-04**

*[Signature]*  
PROPERTY OWNER'S SIGNATURE

Page  
I#

12/15/2010 08:23 FAX 1 513 287 2099

Bake-Baker

006

**APPLICATION AND CONTRACT FOR SERVICE**

I/We hereby request

The Union Light Heat and Power Company, (hereinafter referred to as Company)

to supply gas and/or electric service(s) (hereinafter referred to as utility service) as indicated on this Application to the address or complex with \_\_\_\_\_ accounts

Please attach a complete list of addresses.

839 Monmouth, 1047 Considine, F.R.

Please mail bills for the above listed address to Stanley Stannan102 Mt. Hope #102, Cincinnati, Ohio 45204

1. I/We recognize the responsibility to notify Company if Mailing Address changes.
2. I/We agree to pay the Company for and use such utility service in accordance with the Company's rates, rules, terms, conditions or regulations applicable to this utility service, which shall upon the date of this request or at any time during the period utility service is supplied, be in effect as published in date the Company's schedules or future supplements, amendments, or revisions thereof lawfully filed with The Public Utilities Commission of Ohio.
3. If I/we fail to pay for said service, this Application is immediately NULL and VOID.
4. This Application will also serve as authorization for Company to automatically turn on and/or transfer responsibility for any utility service at Address in the name of the undersigned owner, manager, agent, etc., in the event of the resident/tenant moving out AND canceling utility service.
  - I/We understand Company will bill said address to the undersigned as of the date of the resident/tenant moves out and cancels utility service.
  - I/We understand that estimated meter readings may be used for calculation of final utility bills.
5. I/We hereby agree to give two weeks written notice to the Company if I/we no longer assume the responsibility for the payment of said utility service. This notice shall be required, but not limited to any transfer of ownership or management responsibility.
6. I/We represent that I/we have the authority to make this Application.
7. In consideration for the Company performing this service, I/we agree to indemnify and hold the Company harmless for their failure to do so except where their failure was the result of a willful or wanton act on their part.
8. **THIS APPLICATION ONLY APPLIES TO THE ADDRESS LISTED HEREIN AND DOES NOT APPLY TO ANY OTHER ADDRESS OWNED BY ME/US. I/WE RECOGNIZE MY/OUR DUTY TO MAKE APPLICATION TO COMPANY FOR OTHER ADDRESSES NOT LISTED HEREIN. THIS SPECIFICALLY DOES NOT APPLY TO NON-PAY DISCONNECTIONS.**

Date

x \_\_\_\_\_  
 Company Witness to Signature(s)  
 of Applicant(s)

x \_\_\_\_\_  
 Signature of Applicant

x \_\_\_\_\_  
 Signature of Applicant

WORK TELEPHONE NO.

HOME TELEPHONE NO. 471-1946

Page  
K

## Revert to Owner Service Program Description

1. When a resident requests disconnection of a rental property, service will not be disconnected. Instead, Duke Energy will read the meter and automatically set up the account in the name shown above with the following exceptions:
  - a. The service will not be automatically transferred into your name if service to a resident has been disconnected for nonpayment of bill or violation of Duke Energy's Service Regulations.
  - b. An inspection may be required by local government if changes are made to the electrical wiring in the facility.
2. In order to participate in the Revert to Owner Service Program, the owner or property manager will provide a list of account addresses along with a signed authorization form. **The owner or property manager must notify Duke Energy of accounts to be added or deleted from the Revert to Owner Service in writing or by phone.**
3. Residential accounts established in the owner's or property manager's name will be set up on the same residential service rate schedule as the previous resident.
4. Non-residential accounts established in the owner's or property manager's name will be set up on the applicable general service rate schedule, G or GA. The contract kw will be set on 15 kw or less.
5. Revert to Owner Service will apply to all electric service agreements on the designated account, (e.g., multiple meters, outdoor lighting, etc.)
6. Accounts used solely for services such as outdoor lighting and common facilities that are not leased to tenants should not be included on the list of participating accounts.
7. When a non-residential account is established on the Revert to Owner Service Program, a copy of the service agreement will be mailed to the owner or property manager, the terms of which will apply to each subsequent period that the account is set up in the owner's or property manager's name between tenants.
8. Failure to pay any bills while service is in the name of the property owner or manager may result in transfer of the outstanding balance to another account, disconnection of service and / or removal from this service.