

FILE

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Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us  
Sent: Monday, February 14, 2011 12:51 PM  
To: Docketing  
Subject: Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/14/2011

Re: Lloyd Amster  
31989 Sedgefield Oval

Solon, OH 44139

Docketing Case No.:  
10-176 el-ata

Notes:

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"

Subject: 58070

Sent: 2/12/2011 12:00:09 AM

Message:

WEB ID: 58070 AT:02-12-2011 at 12:00 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items  
. 31989 Sedgefield Oval  
. Solon, Ohio 44139  
. USA  
list end

PHONE INFORMATION:

RECEIVED-DOCKETING DIV  
2011 FEB 15 PM 4:53  
PUCO

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business  
Technician JD Date Processed 2-15-201

list of 3 items

. Home: (440) 349-9764

. Alternative: (no alternative phone provided?)

. Fax: (no fax number provided?)

list end

E-MAIL: [ljma313@gmail.com](mailto:ljma313@gmail.com)

INDUSTRY:Electric

#### ACCOUNT INFORMATION:

list of 5 items

. Company: FirstEnergy/The Illuminating Company

. Name on account: Lloyd Amster

. Service address: 31989 Sedgefield Oval

. Service phone: 440-349-9764

. Account Number: 11 00 25 9179 6 1

list end

#### COMPLAINT DESCRIPTION:

I own an all-electric home and am writing to support reinstating the discount: Case No. 10-176-EL-ATA

I am lucky enough to be working. But where I work we did not receive a pay raise in 2009 or an end of year bonus. It is 2010 and I am trying to survive on the income I was making two years ago. Yet First Energy is raising utility prices to ridiculous levels. I didn't get a 60 to 100 percent pay increase last year. But my electric bill has increased that much!

You need to intervene and stop the uncontrolled greed of First Energy.

The following need to be done as a permanent solution regarding the all-electric home discount:

1.A permanent, all-electric rate differential on generation and distribution charges for nine months of the year for all-electric heating, load management, and water heating customers that stays with the property upon transfer to a new owner, including homes, apartments, and condos.

The rate differential should be equivalent to the pre-2007 declining block structure.

2.The rate differential should be given to EVERY property, even those currently excluded because they were built or converted to all-electric after Jan 1, 2007.

3.Overcharges made by FirstEnergy between May 2009 and May 2010 should be refunded in full.

4.FirstEnergy must NOT raise the rates of other ratepayers, but rather absorb the cost of this program which benefited FirstEnergy for the last 30 years.

FirstEnergy made verbal and written promises to owners and builders alike to entice them to go all-electric, and they must not be allowed to break these promises and charge others for their breach of contract!

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

Every two months I am making the equivalent of a mortgage payment that is going the Electric company not my mortgage holder.

Without the above four actions taking place Ohio will have hundreds of thousands of homes that can not be sold because the high cost of electricity to all-electric homes. This will create another housing catastrophe.

Please docket the attached in the case number above.