

January 29, 2011

PUCO
180 E. Board St.
Columbus, OH 43215

Case# 10-0176-EL-ATA

To Whom It May Concern:

Thirty-one years ago my wife and I built our home in a rural area of Ohio. Our options at the time for heating were oil or electric. We chose an all electric home option. The electric company reviewed our plans and agreed to a reduced rate because of the insulation value of the building components. We have since installed an energy management system, replaced windows and reduced our thermostats. In 2009, there was a huge increase in our monthly bill that forced us to go on the budget system.

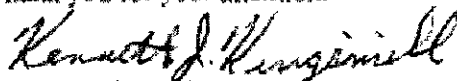
We want to join the other customers in the same fix we're in and voice our concerns;

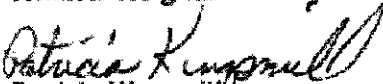
- Being all electric we have no furnace or duct work
- We have checked into solar and wind. Neither is feasible here.
- Oil is still an option but with no boiler or distribution system.

Some building codes and FHA home sales have requirements for financing a buyer. If the electric rates change for our home, selling it would be next to impossible. We would be required to make improvements like adding a different heating system before a deal could be made.

Our yearly income has not increased in the last two years, and doesn't look like things are going to be any better this year. Money is tighter every month. We feel the electric company entered into a verbal contract with us thirty-one years ago with no expiration date stated. If new rules need to apply to new homes, make it known up front, but all existing homes like ours should be grand fathered in per the agreement when we built.

Thank you for your attention.


Kenneth Kingsmill


Patricia Kingsmill

Kenneth and Patricia Kingsmill
12555 Princeton Road
Huntsburg, OH 44046

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician AK Date Processed FEB 07 2011

RECEIVED-DOCKETING DIV
2011 FEB -7 PM 4:04

PUCO

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 57777
Sent: 1/27/2011 2:40:47 PM
Message:
WEB ID: 57777 AT:01-27-2011 at 02:40 PM

Related Case Number:

TYPE: Complaint

NAME: Mr. wm kirk

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 35796 dorchester
- n ridgeville , Ohio 44039
- USA

PHONE INFORMATION:

- Home: 440-327-1568
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: captainkirk@loraincountyt.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: ohio edison
- Name on account: same
- Service address: same
- Service phone: same
- Account Number: 110012137615

COMPLAINT DESCRIPTION:

why has the kw rate jumped from 3.5 to 6.6 over the last 2 years? also rember rgarding columbia gas meetins that many all electric homes have baseboard heat and thus no duct work pls advise thanks

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

Re: All Electric Home Discount

Dear PUCO,

As a senior citizen in this ever changing economy, the stressful situations we have been put into, have been devastating. Many things are out of our hands, but the issue of increased electric utility rates by losing the "All Electric Home Discount" is unconscionable.

We were advised by the sales staff here at Columbia Park, a manufactured home community for 55 and older, when we bought our homes, that we will be receiving the "All Electric Home Discount". That discount has been in existence for over four decades. We can not afford to lose it. Many neighbors have had to leave Columbia Park due to uncontrollable financial circumstances.

As seniors we are not part of the greedy generation, we are only attempting to survive as we move forward in our lives since we moved to Columbia Park, sometimes referred to as "God's waiting room".

You have heard many stories over the last ten months or so about this issue. PUCO, please . . . we need you to consider us in your decision and need to have this "All Electric Home Discount" permanent.

Thank you,

Name MADelyn WILSON Date 1-25th

Address 82 PELIWINKLE DR.

City OLMSTED TWP State OH Zip 44388

Additional comments When we moved to
Columbia Park we were told about
this "Discount". That was 12 yrs ago.
They later responded that they increased
and help make our decision to come
here. I'm a widower now but a
fixed income and we're home a
different time if we lose the
discounts on our all electric home.
Please let us keep it - Rose & I
have a different time every day between
next - ^{staying} utility & medicine.
Thank you.

RECEIVED JAN 21 2011

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180 Broad Street
Columbus, OH 43215

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Thank you,

Name Annie Lenger Date 2.17.2011

Address 8 Tidalesticks

City Columbus Twp State Ohio Zip 44138

Additional comments we also have had no increase
in Social Security in 2 years but everything
is including Rent is going up, despite the
presidents remark about no cost of living increase.
I am severely handicapped now and must keep
with everything in order to stay in my home.

Sincerely Annie Lenger

RECEIVED JAN 24 2011

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Columbus, OH 43215

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Thank you,

Name Kathryn Jones Date 1/20/2011
Address 11 Brightwood Dr
City Cornelius State Ohio Zip 44138

Additional comments I've had All Electric Home
for 30 years. The only reason I had
electric home discount, when
you give your word I believe you people
Now that we are older, we need that
discount more now because we are
retired & living on S.S.

Thank
I trust you will
do the right thing
K Jones

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180 Broad Street
Columbus, OH 43215

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Thank you,

Name CAROL A. MATEAR Date JAN. 22, 2011
Address 5 HAWTHORN
City OLM-TWP. State OHIO Zip 44138

Additional comments

Would like you to know, that
I live alone, am 75 yrs. old and in
decent health. My last electric bill
was \$282.43^{dec} and previous to that one
220.16^{Nov.} I feel that to be way too much
for such a small mobile home.

Please remember the all electric
discount - so that I and many others
will be able to stay in our own
homes. Thank you for your consideration

Carol Matear
Columbia Park Mobile Home
owner.

RECEIVED JAN 3 1 2011

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180 Broad Street
Columbus, OH 43215

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Thank you,

Name MARILYN WALESCHE Date 1-21-11
Address 3 JESSIE R LANE "COLUMBIA PARK MANIC HOME"
City DELMISTED, TWP State OH Zip 44138

Additional comments WHEN WE MOVED HERE IN 1994, MY
HUSBAND + I PLANNED TO STAY HERE FOR THE REST
OF OUR LIVES. 2 YEARS LATER HE DIED. NOW I AM
FACING THE FUTURE KNOWING I MAY HAVE TO MOVE
ALSO. WITH PRICES OF EVERYTHING GOING UP,
MY BILLS WILL SOON EXCEED MY INCOME.
I AM 75, MY MEDICATIONS AND MEDICAL BILLS
ARE SCORING. PLEASE PLEASE LET US KEEP
OUR ALL ELECTRIC HOME DISCOUNT.

THANK YOU,

Marilyn Walesech

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

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Thank you,

Name CHARLES F. PATAKY Date 1-31-11
Address 8 CHURCH ST. COLUMBIA PARK
City OLINGTOWN TWP State OH. Zip 44138

Additional comments _____

SELLING MY HOME AFTER 2 YEARS
ON THE MARKET IS ALL THE MORE
DIFICULT WHEN CLIENTS HEAR
THE COST OF ELECTRICITY

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Columbus, OH 43215

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Thank you,

Name Barbara Kamola Date 1-31-2011
Address 2 CORTREE DRIVE
City OLMSTED TWP. State OHIO Zip 44138

Additional comments When I purchased my new home, Brookins owned the park. One of the selling points for all electric home was the discount through the Illuminating Co.

Contacted Illuminating Co but was never told the discount could be stopped.

Who in their right mind, would buy an all electric home without some kind of discount.

If I decide to sell, who would buy without a discount?

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 57884
Sent: 2/3/2011 5:00:06 AM
Message:
WEB ID: 57884 AT:02-02-2011 at 08:23 PM

Related Case Number:

TYPE: question

NAME: Mr. Ryan Reed

CONTACT SENDER ? Yes

MAILING ADDRESS:

- (NO CITY?) , Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

- Home: (216) 543-2182
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: ryan.reed@parker.com

INDUSTRY:Other

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

QUESTION DESCRIPTION:

Hello - I'm writing in regard to case number 10-0176-EL-ATA - the situation involves First Energy's all-electric rate. As you know, First Energy cut the 'permanent' discount given to all-electric houses and eventually reinstituted a 'temporary' discount once PUCO and other officials got involved. The 'temporary' discount is set to expire in May of this year. I have been looking for a new house, and found one that I like which happens to be an all-electric house. Currently, the major impediment in my way of purchasing this house is the uncertainty of what will happen with electric rates for all-electric houses. I will only be able to move forward with this purchase if I can get some clarity as to what will happen with electricity rates going forward. Is there any way you can help me with this? Is it reasonable to expect a long-term extension of electricity discounts for all-electric houses moving forward? Thanks in advance for any insight you can help me with.

Ryan Reed

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 57874
Sent: 2/2/2011 2:24:44 PM
Message:
WEB ID: 57874 AT:02-02-2011 at 02:24 PM

Related Case Number: 10-0176

TYPE: complaint

NAME: Mr. Michael Reeder

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2707 Springfield-Xenia Rd.
- Springfield , Ohio 45506
- USA

PHONE INFORMATION:

- Home: 937-325-6879
- Alternative: 937-631-8750
- Fax: *(no fax number provided?)*

E-MAIL: mcreeder6@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison/First Energy
- Name on account: Catherine Reeder
- Service address: 2707 Springfield-Xenia Rd.
- Service phone: 937-325-6879
- Account Number: 110033052702

COMPLAINT DESCRIPTION:

I just heard about this case and felt the need to share my story. About six or seven years ago I contacted First Energy to find out about the all electric program to save money on my heat bill for the winter. After a lengthy conversation, the customer service representative basically sold me on the idea of upgrading my whole house to save money on my heat bills. She actually pitched the idea like a sales person citing the great reduced rates I would get for all electric as a benefit and that anyone who bought my house in the future would get the same great rates. She made it a point to say it would be a selling point of my home. I spent \$4500 dollars upgrading to a new heat pump, electric furnace, electric water tank and 210 electric service. A couple years later the rates are gone and my bills sky rocket. When I called to complain I found out that during the time I was being sold on the idea of all electric to get

special savings, First Energy was also lobbying to have those rates taken away. How could they be allowed to sell a product and at the same time lobby to get rid of it, then stick me with all the setup cost as well as increased monthly bills. Also, they sold me on the idea when I sell the house the new owners would get the same great rates. I have been cheated and feel I am owed compensation for the years my rate increased, and I feel that any all electric household should get the same reduced rates we were promised. Furthermore, the rate should be transferable to new owners of my house or anyone else who decides to change over to all electric.