

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of John	)	
Dennis McCann,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 10-270-TP-CSS
	)	
AT&T Ohio,	)	
	)	
Respondent.	)	

ENTRY

The Commission finds:

- (1) On March 8, 2010, John Dennis McCann (complainant) filed a complaint against AT&T Ohio (AT&T). In his complaint, Mr. McCann alleges that he operates an automobile parts business. He states that on or about March 1, 2007, he began to experience problems making and receiving calls on two of his telephone lines. The problems continued in spite of several service calls. For relief, Mr. McCann sought compensation for lost time, lost sales, and credits for phone service that he did not receive.
- (2) AT&T filed an answer to the complaint on March 29, 2010. In its answer, AT&T traced the complainant's problems to 1-800 telephone numbers. AT&T asserted that it had no authority to address such issues. Moreover, AT&T alleged that the Commission lacks jurisdiction over the provisioning of 1-800 numbers.
- (3) By entry issued April 22, 2010, the attorney examiner scheduled a settlement conference. The parties appeared for a mediated settlement conference on April 28, 2010.
- (4) On September 30, 2010, the parties filed a joint letter requesting that the complaint be dismissed with prejudice. The parties explained that they have resolved the issues and, therefore, request that the complaint be dismissed with prejudice.

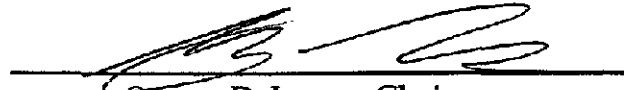
- (5) Being advised that the parties have resolved the issues and wish to dismiss the complaint with prejudice, the request to dismiss with prejudice should be granted.

It is, therefore,

ORDERED, That, in accordance with finding (5), the complaint in this matter be dismissed with prejudice. It is, further,


ORDERED, That a copy of this entry be served upon all parties and interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

  
Steven D. Lesser, Chairman

  
Paul A. Centolella

  
Valerie A. Lemmie

  
Cheryl L. Roberto

LDJ/vrm

Entered in the Journal

**FEB 02 2011**



Renee J. Jenkins  
Secretary