

10-176-EL-ATA

13

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 57768
Sent: 1/27/2011 10:58:40 AM
Message:
WEB ID: 57768 AT:01-27-2011 at 10:58 AM

Related Case Number:

TYPE: question

NAME: Mr. leonard bildstein

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 766 centennial st.
- geneva , Ohio 44041
- USA

PHONE INFORMATION:

- Home: 440-466-5952
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: leonardbildstein@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: leonard m.bildsteinJr.
- Service address: 766 centennial st.
- Service phone: 4404665952
- Account Number: 110028621354

QUESTION DESCRIPTION:

When are customers of the illuminating company going to receive refunds for illegal overcharges last winter when the Illuminating company illegally broke over 30 year verbal all electric contract with all the "all electric" customers?

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business
Technician Date Processed 1-31-11

RECEIVED-BOOKETING DIV
2011 JAN 31 PM 4:15
PUCO

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 57738
Sent: 1/25/2011 4:42:58 PM
Message:
WEB ID: 57738 AT:01-25-2011 at 04:42 PM

Related Case Number:

TYPE: comment

NAME: Mr. Robert K. Brown

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 410 Morningside Court
- Sandusky , Ohio 44870
- USA

PHONE INFORMATION:

- Home: (419) 625-2312
- Alternative: (419) 239-3730
- Fax: *(no fax number provided?)*

E-MAIL: rkbrownjr@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy - Ohio Edison
- Name on account: Robert K. Brown, Jr.
- Service address: 410 Morningside Court
- Service phone: (419) 625-2312
- Account Number: 11 00 10 8981 3 5

COMMENT DESCRIPTION:

I've heard it said that the main "justification" for cessation of a billing discount for all-electric customers is "...to promote energy conservation....". Whoever dreamed that one has no concept that all-electric customers are probably the most frugal who exist! Promoting "conservation" for all-electric customers is like "preaching to the choir". We cannot "reduce our consumption" in winter without freezing, unlike our "dual fuel" brethren, to whom the electricity supply, and billing, is only an extra "necessary inconvenience". We FINALLY had a PUCO commission member physically present for an evidentiary meeting in Sandusky, only to be informed that he

retired. WHAT IS UP WITH THAT ?? I'm beginning to believe that PUCO has become a rubber stamp, and doesn't really care about us anymore. If YOU don't care about us, then WHO DOES ? Most of our all-electric homes are designed and constructed in a fashion which PROHIBITS conversion to an alternative fuel source for heat; i.e., no space for a furnace, no duct work, etc...AND the majority of us are on fixed income as retirees. That means when the electric bill goes up, we have to make a serious choice: either HEAT, or EAT.

RECEIVED-DOCKETING DIV

2011 JAN 31 PM 4:15

PUCO

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 57699
Sent: 1/23/2011 11:22:52 PM
Message:
WEB ID: 57699 AT:01-23-2011 at 11:22 PM

Related Case Number:

TYPE: complaint

NAME: Mr. David Lawrence

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1815 Fixler Rd
- Wadsworth , Ohio 44281
- USA

PHONE INFORMATION:

- Home: 330-592-6070
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: lawrencedgolf@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- Name on account: David Lawrence
- Service address: 1815 Fixler Rd
- Service phone: 330-592-6070
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

We have stranded investment in our heating systems and our homes.

The expected present remainder life of my heating system is 30 years.

To remove and replace my heating system to avoid the rate shock would cost me in excess of \$ 13,000.

The electric heat rates made money for the company for many years going back to 1960 time frame.

The PUCO and the power companies are the ones that created this problem.

Make a smooth transition on the rates over the next 20 years.

The PUCO has the power and the authority to fix this rate problem.

When you build a home "TO LIVE BETTER ELETRICALY" it was a permanent long lasting thing that you did, and it was inspected by the power company etc.

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

RECEIVED

Re: All Electric Home Discount
JAN 27 2011

Dear PUCO,

As a senior citizen in this ever changing economy, the stressful situations we have been put into, have been devastating. Many things are out of our hands, but the issue of increased electric utility rates by losing the "All Electric Home Discount" is unconscionable.

We were advised by the sales staff here at Columbia Park, a manufactured home community for 55 and older, when we bought our homes, that we will be receiving the "All Electric Home Discount". That discount has been in existence for over four decades. We can not afford to lose it. Many neighbors have had to leave Columbia Park due to uncontrollable financial circumstances.

As seniors we are not part of the greedy generation, we are only attempting to survive as we move forward in our lives since we moved to Columbia Park, sometimes referred to as "God's waiting room".

You have heard many stories over the last ten months or so about this issue. PUCO, please . . . we need you to consider us in your decision and need to have this "All Electric Home Discount" permanent.

Please help us, please!

Thank you,

Name KARL & SANDRA Sadowsky Date 1/19/11

Address 47 PERIWINKLE DRIVE

City OLMSTED FALLS State OH Zip 44138

Additional comments My husband is on O₂ GEN 24/7
Our heat Set at 66-68, Rent Close \$500mo.
Electric, \$200, Medication \$275mo, plus
all other expenses. Every thing going up in
PRICE, Food gas etc, NO INCREASE FOR US.
SS only for me (less than \$900) NO PENSION.
PENSION FOR spouse (less than \$500). 2 SS, we
CANNOT make it month to month. We are CR. we
go that would be cheaper living. We lost
our house 3 yrs ago. NO Nest egg! We need
this SAVINGS. OUR SAVINGS is almost
GONE.

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, January 31, 2011 11:55 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/31/2011

Re: Lloyd Amster
31989 Sedgefield Oval

Solon, OH 44139

Docketing Case No.:
10-176 el-ata

Notes:

Please docket the attached in the case number above. From: "webmaster@puc.state.oh.us"

To: "ContactThePUCO@puc.state.oh.us"

Subject: 57812

Sent: 1/30/2011 4:18:11 PM

Message:

WEB ID: 57812 AT:01-30-2011 at 04:17 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items
. 31989 Sedgefield Oval
. Solon , Ohio 44139
. USA
list end

PHONE INFORMATION:

list of 3 items

- . Home: (440) 349-9764
 - . Alternative: (no alternative phone provided?)
 - . Fax: (no fax number provided?)
- list end

E-MAIL: ljma313@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

- . Company: FirstEnergy/The Illuminating Company
 - . Name on account: Lloyd Amster
 - . Service address: 31989 Sedgefield Oval
 - . Service phone: (440) 349-9764
 - . Account Number: 11 00 25 9179 6 1
- list end

COMPLAINT DESCRIPTION:

I own an all-electric home and am writing to support permanently reinstating the discount: Case Number 10-176-EL-ATA.

I own an all-electric home and am writing to support reinstating the discount that First Energy/The Illuminating Company are trying to discontinue.

The following need to be done as a permanent solution regarding the all-electric home discount:

1. A permanent, all-electric rate differential on generation and distribution charges for nine months of the year for all-electric heating, load management, and water heating customers that stays with the property upon transfer to a new owner, including homes, apartments, and condos. The rate differential should be equivalent to the pre-2007 declining block structure.
2. The rate differential should be given to EVERY property, even those currently excluded because they were built or converted to all-electric after Jan 1, 2007.
3. Overcharges made by FirstEnergy between May 2009 and May 2010 should be refunded in full.
4. FirstEnergy must NOT raise the rates of other ratepayers, but rather absorb the cost of this program which benefited FirstEnergy for the last 30 years. FirstEnergy made verbal and written promises to owners and builders alike to entice them to go all-electric, and they must not be allowed to break these promises and charge others for their breach of contract.

As cold as it has been this winter, I have not set my heat above 63 degrees. You know how cold it has been this

winter. I have to do that so I can save a little bit on the electric bill so I can have some money to pay on my other bills.

You need to make First Energy permanently re-instate the all electric discount and repay every penny of the money they received by reneging on contracts and promises they made.

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

Every two months I am making the equivalent of a mortgage payment that is going the Electric company not my mortgage holder.

Without the above four actions taking place Ohio will have hundreds of thousands of homes that can not be sold because the high cost of electricity to all-electric homes. This will create another housing catastrophe. I don't want to be stuck with a wonderful home I can't sell because the electric bills are too high.

I am lucky enough to be working. But where I work we did not receive a pay raise in 2009 or an end of year bonus. It is 2010 and I am trying to survive on the income I was making two years ago. Yet First Energy is raising utility prices to ridiculous levels. I didn't get a 60 to 100 percent pay increase last year. But my electric bill has increased that much.

ie: All Electric Home Discount

Additional comments _____

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, January 31, 2011 4:12 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/31/2011

Re: Richard Marchus
11940 Girdled Rd

Concord Twp, OH 44077

Docketing Case No.: 10-0176-EL-ATA

Notes:

We had our home built in 1989 by Shamrock Construction . One of the things we had to do was to decide if we wanted propane or all electric heat. Shamrock set up a meeting with a representative from Illuminating Co for myself and my wife to discuss this topic and determine which type of heat we wanted. Shamrock was also present at the meeting to provide the house layout. The Illuminating representative along with shamrock went through the numbers and said electricity was cheaper, that they could put us on a plan with the same payment every month. Now they want to change everthing. I am now retired and can not afford a electric bill that is going to be two or three times higher then it is right now.

Please docket the attached in the case number above.

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 57810
Sent: 1/30/2011 11:17:28 AM
Message:
WEB ID: 57810 AT:01-30-2011 at 11:17 AM

Related Case Number:

TYPE: comment

NAME: Mr. Steve McCoy

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 24841 County Road D
- Archbold , Ohio 43502
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: 419-551-7610
- Fax: *(no fax number provided?)*

E-MAIL: spm808@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Toledo Edison
- Name on account: Steve McCoy
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Comment on the proposed changes to all electric home rates served by Toledo Edison. I own a all electric home that was built in 1963. In 2001 I explored the possibility of changing my ceiling heat to forced air propane since we live in the country where natural gas isn't available. Upon exploration several heating contractors informed me that it would be better to do a heat pump and stay all electric because of the all electric rates would be cheaper than propane since I was grandfathered into cheaper all electric rates. I contacted Toledo Edison to see if this was true and what the future of any changes in all electric rates. I was assured over the phone that we were

grandfathered in to rate system and I did not need to worry about all electric rates discounts being taken away as I was "grandfathered in".to the current rate structure. After receiving assurances from Toledo Edison, I decided to stay all electric and put in a forced air heatpump all electric system at a cost of \$7,600.

I find it quite disturbing now that Toledo Edison is saying they never said this. No, I did not ever receive a written letter to this but since these rate patterns have been the same since 1963 and they said they would stay the same why would I request it in writing because somewhere down the road there might need to be a hearing to determine if they would try to change history with all electric customers. I understand that rates do go up but again I was told the discount percentages for all electric homes would stay in place in comparison to homes that were not all electric and our rate break would stay as long as I remained all electric.

If this rate systems changes, my home value will plummet unless I change my heating system. I hope that PUCO rules for Toledo Edison to honor their promise and commitment they made to us home owners who remain all electric by keeping the rate structure the same as it has been for my home now for 48 years.