From: "webmaster@puc.state.oh.us" To: "ContactThePUCO@puc.state.oh.us" Subject: 57663 Sent: 1/21/2011 9:48:46 AM Message: WEB ID: 57663 AT:01-21-2011 at 09:48 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Myron Bliss

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 11990 Burlington Glen Drive
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

- Home: (440) 285-2697
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: blissml@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Myron Bliss
- Service address: 11990 Burlington Glen Drive, Chardon, Ohio 44024
- Service phone: (440) 285-2697
- Account Number: 11 00 27 8304 5 1

COMPLAINT DESCRIPTION:

Gentlemen:

I do not have a document concerning the discount practice for all electric homes, such as my own.

However, I have never seen evidence from The Illuminating Company stating that the discount was temporary; i.e., introductory offer, etc.

It reminds me of the analogy of a common-law marriage, after so many years you become legally married without a marriage certificate (document). Therefore, The Illuminating Company after so many

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years is bound by the understood agreement, that an all electric home is always under a discounted electricity rate.

As you can understand, all electric homes will probably be under a disadvantage when they are put of the market for sale, plus many other disadvantages; i.e., cost of conversion to gas, etc.

Thank you,

Myron Bliss