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Dear Mrs Roberts,

I am 69 years of age and my husband is 72. We bought the home of our dreams - the first home we ever had built. It was all-electric based on the promise of a discounted rate that makes it affordable to heat and cool with 100% with 100% electric. We had no reason to believe the all-electric rate could be significantly increased because it had been in place since the 1960's. We made plans to live the rest of my life "knowing" we could afford our electric bill.

In your work as a Public Utilities Commissioner, please keep in mind that FirstEnergy has three advantages that we don't have - money, people, and the capacity to innovative. We have our own, our retirement income, and our house that is no longer marketable!

If you fail to hold FirstEnergy accountable for its verbal and written promises, thousands of senior citizens will become financially vulnerable and unable to maintain our independence.

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Sincerely
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