

FILE CASE # CHERO, 2011 BY

10-176-EL-A TA

23

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

Re: All Electric Home Discount

Dear PUCO,

As a senior citizen in this ever changing economy, the stressful situations we have been put into, have been devastating. Many things are out of our hands, but the issue of increased electric utility rates by losing the "All Electric Home Discount" is unconscionable.

We were advised by the sales staff here at Columbia Park, a manufactured home community for 55 and older, when we bought our homes, that we will be receiving the "All Electric Home Discount". That discount has been in existence for over four decades. We can not afford to lose it. Many neighbors have had to leave Columbia Park due to uncontrollable financial circumstances.

As seniors we are not part of the greedy generation, we are only attempting to survive as we move forward in our lives since we moved to Columbia Park, sometimes referred to as "God's waiting room".

You have heard many stories over the last ten months or so about this issue. PUCO, please... we need you to consider us in your decision and need to have this "All Electric Home Discount" permanent.

Thank you,

Name Carolyn Nersmann

Address 51 Periwinkle Dr.

City Olmsted Twp. State OH Zip 44138

RECEIVED
JAN 20 2011
INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

Additional comments In addition to financial hardships for many and extreme hardship for many others, the matter of the all-electric-home discount is a matter of honor and moral principle. At a time of so much corruption on so many fronts being exposed, such high bonuses and misuse of taxpayers money in so many arenas, it would be a sigh of relief and a confidence builder for thousands of customers to see a giant corporation step up to the plate and honor its commitment - not slip through some contrived loophole.

Please consider the customers who believed in you for forty years.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician SMB Date Processed 1/24/11

Hunter, Donielle

From: Sierra Club Membership Services [membership.services@sierraclub.org] on behalf of Cheryl Duffy [morwyn333@aol.com]
Sent: Sunday, January 23, 2011 3:35 PM
To: Docketing
Subject: Tell Duke No Nuke! We Want Low-Cost Efficiency and Renewables!

Jan 23, 2011

Public Utilities Commission

Docket # 10-503

Ohio utilities rely too heavily on dirty and expensive fossil fuels. Ohio's new law that requires utilities to invest in efficiency and renewables is a step in the right direction - creating jobs, protecting public health, and cleaning our air. But Duke wants to be let off the hook for its efficiency responsibilities and has proposed to build an expensive new nuclear plant instead. Please hold Duke accountable! Ohioans want efficiency and renewables - not a new nuclear plant!

Many market potential studies have proven that it's cost effective for Duke to go well beyond its efficiency requirements, and many renewable technologies are far cheaper than building a nuclear plant. Efficiency and renewables are the most cost effective ways of shielding consumers from high energy costs and protecting the environment.

If Duke is let off the hook for its energy efficiency requirements, every utility in the state may try to follow suit. Please protect all customers and the environment through strong enforcement of SB221.

Sincerely

Ms. Cheryl Duffy
3506 W 48th St
Cleveland, OH 44102-6036

FILE

110-176-EL-ATA

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

re: All Electric Home Discount

RECEIVED - BOOKLETING DIV
2011 JAN 24 PM 5:30
PUCO

Dear PUCO,

As a senior citizen in this ever changing economy, the stressful situations we have been put into, have been devastating. Many things are out of our hands, but the issue of increased electric utility rates by losing the "All Electric Home Discount" is unconscionable.

We were advised by the sales staff here at Columbia Park, a manufactured home community for 55 and older, when we bought our homes, that we will be receiving the "All Electric Home Discount". That discount has been in existence for over four decades. We can not afford to lose it. Many neighbors have had to leave Columbia Park due to uncontrollable financial circumstances.

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You have heard many stories over the last ten months or so about this issue. PUCO, please . . . we need you to consider us in your decision and need to have this "All Electric Home Discount" permanent.

Thank you,

Name MARILYN LONG Date 1-16-11

Address 79 SYCAMORE DR.

City OLMSTED TWP State OH Zip 44138

Additional comments _____

*We, the Seniors of Columbia Manufacture
Home Park (55+ older) would really
appreciate it if you could please keep
things the way they are.*

Thank you.

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JAN 20 2011

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

FILE

10-176-EL-ATA

January 20, 2011

Mr. Steven Lesser, Chairman
Ohio PUCO
180 East Broad Street
Columbus, OH 43215

RECEIVED-DOCKETING DIV
2011 JAN 24 PM 4:35
PUCO

Chairman Lesser:

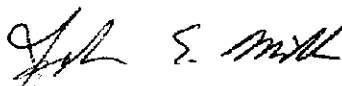
You have inherited a number of problems upon assuming your Chairmanship; but I am writing to address one significant problem in particular. That is the promise of a discounted electric rate for all-electric homes. Without the promised discounted rate, all-electric homes would not have been affordable to heat/cool when they were built. Any rate increases today are equally, or more, unaffordable.

In this harsh economy, First Energy's tactics are especially reprehensible. I own a building in our town's Historic Center, which I renovated into loft apartments in the early 1990's. At that time, I was 'wooded' by the Ohio Edison representative into going all-electric for these units. If this discount is removed, I will be unable to rent the apartments for the rental needed to amortize my costs. I am retired, and this is part of my retirement income. Also, adding quality units to the central core contributes to much-needed revitalization of the downtown. Removal of the all-electric discount will have a serious impact on me; on tenants who need affordable housing, and jeopardize our fragile downtown rebirth.

First Energy, on the other hand, has the advantage: they have money, people, the capacity to innovate (and also to be thriftier in their operations).

If you fail to hold First Energy accountable for its promises, thousands more seniors and young families will become financially vulnerable and unable to maintain their home and their independence.

Sincerely,



John E. Miller
1075 West Main Street
Bellevue, OH 44811

FILE

3004 Scheid Road
Huron, OH 44839
419-433-4710

January 20, 2011

Commissioners Valerie Lemmie, Paul Centolella,
Cheryl Roberto and Steven Lesser
Public Utilities Commission of Ohio
180 E. Broad Street
Columbus, OH 43215

Reference: Case No. 10-176 - Ohio Edison/FirstEnergy Reneging on Their Deal
to Keep the All-Electric Discount for Owners of All-Electric Homes

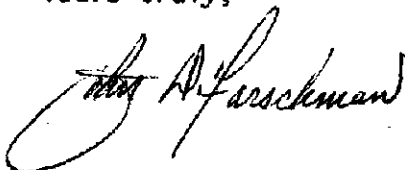
Dear Commissioners:

Please be advised of the following:

- * We constructed our all-electric home in 1974.
- * Our heating contractor brought out a representative of the electric provider who told us if the company could mount a box on our house, so they could directly control consumption, as long as the home was all-electric, we would be charged \$.04/KWH (a fixed rate) during the winter operating season, starting in the fall, and ending in the spring.
- * Based upon this commitment, we accepted the deal.
- * In June of 2008, based upon that commitment, again, we replaced our heating and cooling system with a new more energy-efficient one, at a cost of \$9,000, which we calculated would pay for itself, based upon our "deal", over approximately the next 8 years.
- * In our first 12 months of use, due to an unexpected increase in our rates during that time, our costs increased from what they would have been, honoring our deal, by approximately 40%! Needless to say, our system may now never live long enough to pay for itself.
- * Had we known of this eventuality, our home would have been a nice warm gas-heated one today.
- * With all due respect, I can't help but think of that old adage: Liars figure, but figures don't lie. This is not about need. It is about greed!
- * A deal is a deal, and Ohio Edison/FirstEnergy needs to live up to it - FULLY!

In closing, when can we look forward to reimbursement of our increased costs, all of them, resulting from this unsavory act? And, when will the "old" rates be re-stored?

Yours truly,



John D. Farschman

RECEIVED-DOCKETED
 JAN 24 PM 3:00
 PUCO

FILE

D-176-EL-ATA

RECEIVED-BOOKING DIV

2011 JAN 24 AM 10:18

~~FILE~~

Dear Paul A. Centolella,

Please, as a Public UTILITIES
Commissioner, hold FirstEnergy
Accountable for Their VERBAL &
WRITTEN promises NOT TO TAKE
Away The "ALL electric" discounted
RATE.

I am 69 yrs old & live
on S.S. I cannot AFFORD to
Pay any higher RATES.

I hope to live The Best
OF my life in my home. Please
Try to help me & THOUSANDS
OF Seniors DO THIS.

Sincerely,
Kay DunBAR
1024 HARBOR
Dr.
Huron, OH 44839

10-176-EL-ATA

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

Re: All Electric Home Discount

Dear PUCO,

As a senior citizen in this ever changing economy, the stressful situations we have been put into, have been devastating. Many things are out of our hands, but the issue of increased electric utility rates by losing the "All Electric Home Discount" is unconscionable.

We were advised by the sales staff here at Columbia Park, a manufactured home community for 55 and older, when we bought our homes, that we will be receiving the "All Electric Home Discount". That discount has been in existence for over four decades. We can not afford to lose it. Many neighbors have had to leave Columbia Park due to uncontrollable financial circumstances.

As seniors we are not part of the greedy generation, we are only attempting to survive as we move forward in our lives since we moved to Columbia Park, sometimes referred to as "God's waiting room".

You have heard many stories over the last ten months or so about this issue. PUCO, please... we need you to consider us in your decision and need to have this "All Electric Home Discount" permanent.

Thank you,

Name Marilyn Verral Date 1/17/2011
Address Columbia Park, 54 Periwinkle Drive
City Olmsted Township State OH Zip 44138

Additional comments I try to keep the heat as low as possible because even now,
the cost is high and up. IF the cost were to go up, I don't know
how I can possibly afford it.
Since we had been told the "All Electric Home Discount" was in place,
we thought it was forever.
Please reconsider how difficult this will be for us seniors.
Thank you,

Marilyn Verral

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JAN 20 2011

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

RECEIVED JAN 13 2011

5015 W. Waterberry Dr
Huron, OH 44839

January 10, 2011

Dear Valerie Lemmie, Paul Centolella, Cheryl Roberto and Steven Lesser,

I am 66 years old and I built my all-electric home in 2001. I made the decision to live in an all electric home based on the promise of a discounted rate that makes it affordable to heat/cool with 100 percent electric. I had never before heated or cooled with this type of heat, but with the promise of the discounted rate for the duration of my ownership of the home, I went ahead with the purchase. I had no reason to believe the all-electric rate could be significantly increased because it has been in place since the 1960's. I made plans to live the rest of my life "knowing" I could afford my electric bill.

In your work as a Public Utilities Commissioner, please keep in mind that FirstEnergy has three advantages that I don't have. FirstEnergy has money, people and the capacity to innovate. I have myself, my retirement income and my house that is no longer marketable.

If you fail to hold FirstEnergy accountable for its verbal and written promises, thousands of senior citizens will become financially vulnerable and unable to maintain their independence. My wife and myself hope that we will be able to continue to afford to live in our home as a result of your decision.

Sincerely,


Douglas Reppert


Nancy Reppert

5015 W. Waterberry Dr
Huron, OH. 44839

January 10, 2011

Dear Valerie Lomnie, Paul Centolella, Cheryl Roberto and Steven Lesser,

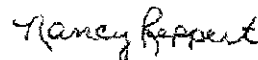
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Huron, OH. 44839

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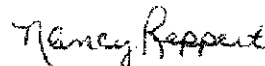
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Nancy Reppert

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

Re: All Electric Home Discount

Dear PUCO,

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You have heard many stories over the last ten months or so about this issue. PUCO, please . . . we need you to consider us in your decision and need to have this "All Electric Home Discount" permanent.

Thank you,

Name EDWARD C. HOOVER Date 1-16-11

Address 43 PERIWINKLE DR

City OMSTED FALLS State OH Zip 44138

Additional comments MY WIFE AND I ARE ON

SOCIAL SECURITY, AND A SMALL PENSION.

WE ARE BARELY MAKING ON WHAT WE GET

IN HELP, PLEASE LET US KEEP THE DISCOUNT

RATE, I AM 74 YRS OLD MY WIFE IS 75 YRS OLD

WE CANNOT AFFORD THE INCREASE

THANK YOU

RECEIVED ED & AD HOOVER

JAN 20 2011

INVESTIGATION AND AUDIT DIVISION

PUBLIC UTILITIES COMMISSION OF OHIO

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

RECEIVED

Re: All Electric Home Discount

JAN 20 2011

Dear PUCO,

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

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Thank you,

Name Dennis & Jeane He Dickman Date 1-14-11
Address 6 Kylie Ct
City Olusted Falls State Ohio Zip 44138

Additional comments Our leaders tell us there is no inflation,
so no raise in S.S. for two years maybe more.
I wonder where they shop or buy gasoline, or autos
or food, clothes, utilities, we have had to sell
our real home and move into a mobile home, we
have learned to buy Goodwill clothing, buy only
sale food items, cut out all recreation like movies
eating out at nice restaurants, we have to take walks
in the park that do not cost us overpriced
gasoline. We keep our heat at 65° and layer our
clothes to stay comfortable, PLEASE SEE OUR NEED
FOR YOUR HELP IN THIS MATTER.

PLEASE AGAIN THANKS FOR
LISTENING.

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

Re: All Electric Home Discount

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Thank you,

Name Jeannette & Ralph Sievert Date January 13-11
Address 42 Periwinkle Dr
City Olmsted Twp State Ohio Zip 44138

Additional comments

I have been retired 30 yrs depend on a
electric home. Please keep the discount
permanent.

Thank you: Ralph C Sievert
During 40th year.

RECEIVED

JAN 20 2011

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

1-14-11
Utility Commission of Ohio
All Electric Home Discount

180 E. Broad Street

Columbus OH

RECEIVED

JAN 20 2011

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

Dear Sirs:

I am a senior and live in a
senior mobile Park. I am on a
fixed income. I am asking for
"The All Electric Home Discount"

If you need to contact me you
can do so @ 216-533-5636 or
@ my home address of
20 Church St
Olmsted Twp OH 44138

Thank you
Angelene Graven

RECEIVED

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

Jan 10 2011

Re: All Electric Home Discount
REGISTRATION AND AUDIT DIVISION
PUBLIC UTILITY COMMISSION OF OHIO

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Thank you.

Name LOUIS J KOTIS JR Date 1-17-2011
Address 40 SYCAMORE DR
City OLMSTED TWP State OH Zip 44138

Additional comments As a senior on Social Security, I
have not had a cost of living increase in
two years. Yet in those two years, my rent
has increased twenty five dollars, my house and car
insurance and my supplemental health insurance
have all gone up. I need the all electric
home discount just to survive. Because of
my health condition, I also have incurred additional
electric expenses due to an oxygen concentrator
running 24 hours a day. Please do not
let these electric companies back out of their
commitment to us. Thank You.

Lou Kotis

RECEIVED

JAN 19 2011

12/28/2010

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

Subject.-

Electric Producers GUARANTEES!

Dear Commissioners Schriber, Lemmie, Cantoella, Roberto and Lesser:

My age is 73 years old. I bought my home new in 1974, it was and still is "ALL ELECTRIC." One of the reasons for my purchase in my opinion, was location in Vermilion, Ohio and the modern all electric housing! In addition, at that time our electric supplier was selling the fact that we will always have our special "ALL ELECTRIC" rate! This guarantee was not just to yours truly, but guaranteed to all newly built "ALL ELECTRIC" homes.

Now there is danger that this guarantee will be broken, for no other reason than greed!

I now live in retirement on a fixed income! Raising ELECTRIC RATES for myself and others is simply not acceptable. It is unfair, and perhaps illegal, to change rules that were implemented at the time we purchased our ALL ELECTRIC property. Changes in ownership of electric suppliers should not be an issue, simply because any new owner definitely would be aware of all past agreements, at the time of their purchase!

Do not change the rule and raise rates. You will be penalizing Senior Citizens!

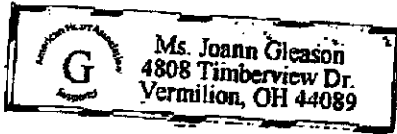
Sincerely

Benjamin D. Gleason

CC

✓
Senator Brown, Senator Voinovich, Incoming Senator Portman.
Rep. Kaptur Incoming Governor Kasich

*Senator
Please force the utilities to honor their
promises!
Thank
Ben Gleason*



12/28/2010

Electric Producers GUARANTEES!

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Sincerely
JoAnn Gleason

CC ✓

Senator Brown, Senator Voinovich, Incoming Senator Portman.
Rep. Kaptur Incoming Governor Kasich

*MR Brown
Please help your seniors!*

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

re: All Electric Home Discount

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Thank you,

Name Mr & Mrs Raymond Hacker Date Jan 16, 2011
Address 116 Church Street
City OHIO TOWNSHIP State OH Zip 44138

Additional comments We are dealing with dementia, stroke, medical
problems, etc - just meet our bills now. We do not go anywhere, trips, etc.
After a lifetime working hard, here we are in golden years. Struggle to
keep our heads above water. We bought our "All Electric" home in 1966
so to have clean energy. Well -
Please keep the discount.

Carol & Ray Hacker

RECEIVED

JAN 20 2011

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

Re: All Electric Home Discount

Dear PUCO,

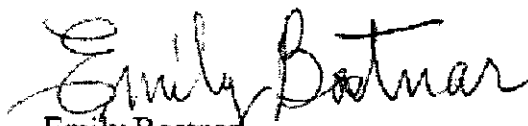
As a senior citizen in this ever-changing economy, the stressful situations we find ourselves in have been devastating. Many matters are out of our hands, but of all of them, the issue of increased electric utility rates by losing the "All Electric Home Discount" will be the most harmful and is the most unconscionable.

When we moved into Columbia Park, a manufactured home community for those 55 and older, we were advised by the sales staff that we would be receiving the "All Electric Home Discount". This discount has been in existence for over 4 decades and we cannot afford to lose it. Many of our neighbors have already had to leave Columbia Park due to uncontrollable financial circumstances and losing this discount will force the hand of many more of us.

As Seniors, we are not part of the materialistic generation - we are only attempting to survive comfortably as we move forward in our lives.

You have heard many stories over the last 10 months or so regarding this issue. PUCO, please.... We need you to consider us in your decision and we need to have this "All Electric Home Discount" made permanent.

Thank you for your consideration.


Emily Bostnar
7 Festival Drive
Olmsted Township, OH 44138

RECEIVED

JAN 20 2011

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 57635
 Sent: 1/19/2011 8:06:52 PM
 Message:
 WEB ID: 57635 AT:01-19-2011 at 08:06 PM

Related Case Number:

TYPE: comment

NAME: Ms. Christine Broomfield

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 31265 Kimerly Drive
- Bay Village , Ohio 44140
- USA

PHONE INFORMATION:

- Home: 440-835-3153
- Alternative: 440-823-9034
- Fax: *(no fax number provided?)*

E-MAIL: cbroomfield@wowway.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Christine Broomfield
- Service address: 31265 Kimerly Drive Bay Village, Ohio 44140
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

I have owned an all-electric home for 26 years. I was the third owner of the home and do not know what consideration was offered the original owner as far as discounted rates. However, I attended 2 of the public meetings held in 2010 to refute the contention of First Energy Corp that the all-electric rate discount should be rescinded. My January and February 2010 electric bills totaled over \$1200.00! Please know that I am 58 years old, I live alone, I keep my heat in the winter at no more than 63 degrees and use as few appliances as possible. I am a recent retiree and have to work part-time to supplement my pension. I have 2 children in their 20s who do not live at home, so they do not use any electricity, obviously. I would like the PUCO to be more consumer-advocate oriented. Please fight for Ohio citizens like myself who find themselves financially shocked with winter electric bills. This simply cannot continue! I do want to sell my home in the next 2 years and am frightened that the absurd electric bills for my all-electric home will deter buyers from even considering my home to buy. Please ensure that the all-electric home discount rate will continue. I suggest that summer electric rates for ALL electric consumers be increased (air conditioning costs) to absorb the increase in electric use that occurs during the winter by all-electric homeowners. Thanks. Christine Broomfield

RECEIVED

Public Utility Commission of Ohio
180 Broad Street
Columbus, OH 43215

JAN 20 2011

Re: All Electric Home Discount

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

Dear PUCO,

As a senior citizen in this ever changing economy, the stressful situations we have been put into, have been devastating. Many things are out of our hands, but the issue of increased electric utility rates by losing the "All Electric Home Discount" is unconscionable.

We were advised by the sales staff here at Columbia Park, a manufactured home community for 55 and older, when we bought our homes, that we will be receiving the "All Electric Home Discount". That discount has been in existence for over four decades. We can not afford to lose it. Many neighbors have had to leave Columbia Park due to uncontrollable financial circumstances.

As seniors we are not part of the greedy generation, we are only attempting to survive as we move forward in our lives since we moved to Columbia Park, sometimes referred to as "God's waiting room".

You have heard many stories over the last ten months or so about this issue. PUCO, please . . . we need you to consider us in your decision and need to have this "All Electric Home Discount" permanent.

Thank you,

Name Margaret M. O'Neil Date Jan. 17-2011
Address 8 Jessica Lane
City Obertown Township State Ohio Zip 44138

Additional comments

The Fast Facts sheet - was a copy of mine - given to Norbert Got at Strongsville Meeting - I have the "Original" as do many of Columbia Park neighbors.

The copy of Cost Card - was sent in Feb-1998 - My husband passed away Aug. 17-1997
We had HIGH BUDGET BILLS He didn't care for Electric Heat. I wrote back. (Husband died)
I pray that all will be taken care of - Someone - must keep their WORD PUCO.

I thank you

FAST FACTS ON OUR DISCOUNT ELECTRIC RATES

WHY WE OFFER DIFFERENT RATES

You might think that all residential customers in The Illuminating Company's service area receive the same basic rate each month, no matter how much electricity they use. This is not necessarily true.

Customers can be placed on a "standard" residential rate or be placed on one of several "discount" rates depending upon:

- * How they heat and cool their home
- * How they heat the water in their home
- * How and when they use their electricity

Residential customers use about 500 kilowatthours per month. The more electric appliances you add to your home, the higher the monthly use of electricity.

Basically, customers who use electricity in a higher-than-average volume can get electricity at a less expensive kilowatthour rate. Unlike many commercial products, electricity can't be stored for later use. It is produced on demand. The excess power that we generate can be sold at a lower price. So the more electricity you use, the less your cost will be for each kilowatthour.

The Public Utilities Commission of Ohio approves the rates that The Illuminating Company offers to our customers. The following is an explanation of our discount rate schedule.

YOU MAY QUALIFY FOR A DISCOUNT RATE

*Received - Before
October 1 - 1992
when we moved in.*

WATER HEATING: This discount rate applies to any home that has an electric water heater as the sole source of water heating. Customers can receive significant savings on their total monthly energy bills by using an electric water heater discount rate.

There are a few requirements to qualify for this discount. The electric water heater must be 40 gallons or higher capacity, insulated to R-10 or higher and be warranted for at least five years. This rate represents on average an 18% discount compared to the standard residential rate.

SPACE HEATING: You qualify for this discount rate when the sole heating source of your home is electric. This could be an electric furnace, heat pump, baseboard, electric boiler or radiant panels.

Again, you're saving on your total monthly energy bills because you're getting electricity at a discount rate over using fossil fuel, like gas, oil or propane to heat your home. This space heating rate is in effect between October 1 and May 31.

ALL-ELECTRIC: Customers are placed on this year-round rate when the sole source of space heating and water heating is electric. This rate combines the winter discount of the space heating rate with the summer discount of the water heating rate.

Once again, you save money since you're getting electricity at a discount rate rather than using gas, oil or propane to heat your home and water. And because of the summer discount, cooling costs are also less.

HEAT & COOL PUMP: You'll receive a significant discount on your cooling and heating when you install the Heat & Cool Pump onto a gas, oil or propane furnace. A separate electric meter records only the electricity used by the Heat & Cool Pump. This usage is then billed to you at a discount rate—in the summer for cooling; in the spring, winter and fall for heating.