

**FILE**

RECEIVED-BOOKETING DIV

2011 JAN 18 PM 1:07

Jerol Kennedy  
17186 Wood Acre Trail  
Chagrin Falls, Ohio 44023  
440-543-8927

**PUCO**

January 13, 2011  
Case no.10-0176-EL-ATA

Hello PUCO:

I am the owner of an all electric home which I purchased in 1989. I was told that the all electric home discount was a forever discount. I had no reason to doubt this promise. My home was built to only accommodate electric energy. It is a ranch style with no basement and no duct work. The home was built with specifications for electric heat as part of a sales contract to encourage the all electric home. According to contract law this promise cannot be reneged upon or a breach of contract is committed.

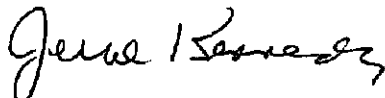
The utility company guaranteed deep discounts in perpetuity when it marketed the all electric home to the public. I am now demanding this contract be kept. I demand the discounts be re-instated and give back the money already paid in overpayment.

My husband and I are in our 80's and live on fixed incomes. We cannot afford these illegal increases. We are going to have to sell our home in the near future and nobody will buy our home with these inflated increases. Other people have already experienced this scenario; one man had a sale of his home imminent and when the potential buyer found out about the shenanigans he backed away from buying. I'm sure there are many such instances.

Thousands of people are affected by this illegal action. We are extremely angry about it and will not vote for anyone that promotes it or allows it to happen.

Please do the right thing and re-instate the all electric home discount as contracted and return the money we already paid that is rightfully ours.

Thank you,



Jerol Kennedy

Cc: Senator Timothy Grendell  
Governor John Kasick  
Senator Dennis Kucinich

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician SMS Date Processed JAN 18 2011