

**FILE**

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, January 13, 2011 3:27 PM  
**To:** Docketing  
**Subject:** Docketing10-176-EL-ATA

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 1/13/2011

Re: Antoinette Krupa  
17041 Patridge  
Strongsville, Oh 44136

Docketing Case No.:10-176-EL-ATA

Notes:

I am wondering when a decision will be made for Strongsville "all-electric" home discounts. Since First Energy Solutions took over, our bills have doubled. They also will not provide a budget billing program which puts a great strain on retirees such as myself and my husband. There is a Natural Gas meeting here in Strongsville next week...we might consider converting to gas if nothing is done ... I am sure First Energy will lose many of their customers due to the horrific increase in our bills...

Thank you.

Antoinette Krupa

Per phone conversation with Ms Krupa, States she would like for me to add to her comments, nobody would want to currently buy an all elect home. Adv will do that.

Please docket the attached in the case number above.

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