

FILE

EL-176-EL-ATA

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2011 JAN 14 AM 11:45

PUCO

ATTN: PUCO COMMISSIONERS

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I AM 67 YRS OLD, MY ALL ELECTRIC HOME WAS BUILT IN '70. JUST LIKE ALL OTHER ELECTRIC HOME OWNERS I WAS MADE THE SAME PROMISES. WHAT I HAVE LEARNED OVER THE YEARS IS TO DOCUMENT IT'S ASHAME THAT YOU HAVE TO DOCUMENT EVERY THING WHEN DEALING @ COMPANYS TO PROTECT ONESELF. I NET 17,000 A/YR, IN 2009 I HAD AN ELECTRIC B.I.N. OF 511.00 - I KEEP MY THERMS @ 60° NEVER USE ANY 2 APPLIANCES @ ANY TIME - ~~WASH~~ WEAR HEAVY CLOTHS, KEEP MY WINDOWS COVERED ETC. RIGHT THING. I HOPE PUCO HAS A CONSCIOUS AND DO THE

(Sue Maczuga)

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