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7090 County Road 175  
Bellevue, Ohio 44811

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December 30, 2010

PUCO

Paul A. Cenooella  
PUCO  
180 East Broad Street  
Columbus, Ohio 43215

Dear Mr. Cenooella,

I am 64 years old and built my all-electric home in 1980 using an open-system geothermal heating and cooling system. Since that time I was denied the tax credit because I was told the water temperature was not warm enough. It was suggested later on that we purchase demand meters to control our load rate and we followed through with that idea. A few years later Ohio Edison discontinued the use of the demand meters.

I made the decision to live in an all-electric home based on the promise of a discounted rate that makes it affordable to heat/cool with 100 percent electric. I had no reason to believe the all-electric rate could be significantly increased because it has been in place since the 1960's. I made plans to live the rest of my life "knowing" I could afford my electric bill.

In your work as a Public Utilities Commissioner, please keep in mind that FirstEnergy has money, people and the capacity to innovate. I have myself, my retirement income and my house that is no longer marketable.

If you fail to hold FirstEnergy accountable for its verbal and written promises, thousands of senior citizens in Ohio will become financially vulnerable and unable to maintain their independence.

Sincerely,

*Keith W. Collier*  
Keith W. Collier

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