

FILE

2

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 04, 2011 4:08 PM
To: Docketing
Subject: Docketing

10-176-EL-ATA

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/4/2011

Re: Susan Williams
7275 Case Rd

North Ridgeville, OH 44039

Docketing Case No.:
10-176 el-ata

PUCO

2011 JAN -5 PM 1:48

RECEIVED - DOCKETING DIV

Notes:

From: "webmaster@puc.state.oh.us"

To: "ContactThePUCO@puc.state.oh.us"

Subject: 56628

Sent: 11/14/2010 10:05:56 AM

Message:

WEB ID: 56628 AT:11-14-2010 at 10:05 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Susan Williams

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items

. 7275 case road

. north ridgeville , Ohio 44039

. USA

list end

PHONE INFORMATION:

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
technician Ann Date Processed 1/5/11

list of 3 items

. Home: 440-610-0378

. Alternative: 440-365-0790

. Fax: (no fax number provided?)

list end

E-MAIL: bmrebuild@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

. Company: The Illuminating Co

. Name on account: Susan Williams

. Service address: 7275 case road

. Service phone: 440-610-0378

. (no account number provided?)

list end

COMPLAINT DESCRIPTION:

Case #10-176 Why do you have to delay this process? This is extremely frustrating for all homeowners who have "all electric homes". We have been in our house for 17+ years and have never come across such an outburst. The discount rates being rescinded is so unfair. How do you go from paying \$200-\$300 a month up to \$700-\$800-\$900 a month. Could you personally afford that.? I didn't think so - so why don't you just answer the questions that are being asked for you. At least have some respect for the people you are taking all this money from.

Please docket the attached in the case number above.