

FILE

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Mrs. Donna Dalferro  
3322 Maple Avenue  
Castalia OH 44824

2011 JAN -5 AM 11:28

PUCO

December 29, 2010

Commissioner Cheryl Roberto  
PUCO  
180 E. Broad St.  
Columbus, OH 43215

Dear Commissioner Roberto,

I am 64 years old, and I built my all-electric home in 1979. I made the decision to live in an all-electric home based on the promise of a discounted rate that makes it affordable to heat and cool with 100% electric. I had no reason to believe the all-electric rate could be significantly increased because it has been in place since the 1960's. I made plans to live the rest of my life in this home "knowing" I could afford my electric bill.

In your work as a Public Utilities Commissioner, please keep in mind that FirstEnergy has three advantages that I don't have. FirstEnergy has money, people and the capacity to innovate. I have myself, my retirement income and my house that is no longer marketable.

If you fail to hold FirstEnergy accountable for its verbal and written promises, thousands of senior citizens will become financially vulnerable and unable to maintain their independence.

Please reconsider your decision to reinstate the discount rate.

Donna J. Dalferro  
3322 Maple Ave.  
Castalia OH 44824

Sincerely yours,

*Donna Dalferro*

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