

**FILE**

From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 57332  
 Sent: 12/29/2010 10:53:31 PM  
 Message:  
 WEB ID: 57332 AT:12-29-2010 at 10:53 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Terry Darakis

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5320 Zenobia Road
- Wakeman , Ohio 44889
- USA

PHONE INFORMATION:

- Home: (419) 929-9002
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: tdarakis@ncwcom.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- Name on account: Terry L Darakis
- Service address: 5320 Zenobia Road
- Service phone: 419 929 9002
- Account Number: 11 00 13 2083 6 5

COMPLAINT DESCRIPTION:

I am writing this to protest the withdrawal of the all electric rate that I was enticed into. I converted from propane to geothermal at considerable expense with specific intent because of the rate enticement.

In my opinion, this was a classic "bait and switch" tactic on Ohio Edison's part.

On contacting Ohio Edison to complain, I was told by their agent that they hadn't raised their rates in many years... to which I replied... then what was the purpose of offering an incentive which Edison knew they could not live up to? I felt that it was pure deception on their part.

I WANT THE RATE THAT I WAS PROMISED IF I BECAME AN ALL ELECTRIC HOME.....  
 simple!

Terry Darakis

This is to certify that the images appearing are an  
 accurate and complete reproduction of a case file  
 document delivered in the regular course of business.  
 Technician \_\_\_\_\_ Date Processed \_\_\_\_\_

RECEIVED-DOCKETING DIV  
 2011 JAN -4 PM 3:49  
 PUCO