

FILE

10-176 EL ATA

Jan. 1, 2011

Dear Mr. Lesser,

I am almost 59 years old, and will be retiring soon. I built my all electric home in 1973. I made the decision to build an all electric home based on the promise of a discounted rate that makes it affordable to heat with 100 percent electric. I had no reason to believe the all-electric rate could be significantly increased because it has been in place since the 1960's. I made plans to live the rest of my life "knowing" I could afford my electric bill.

In your work as a Public Utilities Commissioner, please keep in mind that First Energy has three advantages that I don't have. First Energy has money, people, and the capacity to innovate. In a few years I have only my retirement income, my house that is no longer marketable, and myself.

If you fail to hold First Energy accountable for its verbal and written promises, thousands of senior citizens will become financially vulnerable and unable to maintain their independence.

Sincerely,

Colleen Swartz

3043 C.R. 262

Clyde, OH 43410

*Colleen Swartz*

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