

FILE

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10-176-EC-ATA

5212 Hillcrest Drive  
Castalia, OH 44824

December 29, 2010

PUCO

Steven Lesser  
PUCO  
180 East Broad Street  
Columbus, OH 43215

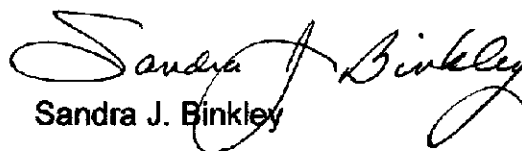
Dear Mr. Schriber,

I am 59 years old, and I built my all-electric home in 1976. I made the decision to live in an all-electric home based on the promise of a discounted rate that makes it affordable to heat/cool with 100 percent electric. I had no reason to believe the all-electric rate could be significantly increased because it has been in place since the 1960's. I made plans to live the rest of my life "knowing" I could afford my electric bill.

In your work as a Public Utilities Commissioner, please keep in mind that FirstEnergy has three advantages that I don't have. First Energy has money, people and the capacity to innovate. I have myself, my retirement income and my house that is no longer marketable.

If you fail to hold FirstEnergy accountable for its verbal and written promises, the needs of senior citizens will become financially vulnerable and unable to maintain independence.

Sincerely,

  
Sandra J. Binkley

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