

FILE

10-176-EL-ATA

Dear Mr Steven Leser,

I am 68 years, I bought my all-electric home in 2002. I made the decision to live in an all -electric home based on a promise of a discounted rate that makes it affordable to heat/cool with 100% electric. I had no reason to believe that the all-electric rate could be significantly increased because it has been in place since the 1960's. I made plans to live the rest of my life "knowing" I could afford my electric bill.

In your work as a Public Utilities Commissioner, please keep in mind that First Energy has three advantages that I don't have. First Energy has money, people, and the capacity to innovate. I have myself, my retirement income and my house that is no longer marketable.

If you fail to hold First Energy accountable for its verbal and written promises, thousands of senior citizens will become financially vulnerable and unable to maintain their independence.

Sincerely,

Beverly Matthews

PUCO

2011 JAN -3 PM 2:44

RECEIVED-BOOKING-BIV

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician Ar Date Processed 1/3/11

FILE

10-176-EL-ATA

Dear Cheryl Roberto,

I am 68 years, I bought my all-electric home in 2002. I made the decision to live in an all -electric home based on a promise of a discounted rate that makes it affordable to heat/cool with 100% electric. I had no reason to believe that the all-electric rate could be significantly increased because it has been in place since the 1960's. I made plans to live the rest of my life "knowing" I could afford my electric bill.

In your work as a Public Utilities Commissioner, please keep in mind that First Energy has three advantages that I don't have. First Energy has money, people, and the capacity to innovate. I have myself, my retirement income and my house that is no longer marketable.

If you fail to hold First Energy accountable for its verbal and written promises, thousands of senior citizens will become financially vulnerable and unable to maintain their independence.

Sincerely,

Beverly  
Matthews

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician AND Date Processed 1/3/14

PUCO

2011 JAN -3 PM 2:44

RECEIVED-BOOKING-DM