

FILE

Troupe, Tanowa

From: Lloyd Amster [lma313@gmail.com]
Sent: Saturday, January 01, 2011 7:22 PM
To: Docketing
Subject: Case No. 10-176-EL-ATA the All-Electric Home Discount

I would like this complaint to be included in the official case file for Case No. 10-176-EL-ATA.

My provider is FirstEnergy/The Illuminating Company.

I own an all electric home and am writing to support reinstating the discount: Case No. 10-176-EL-ATA.

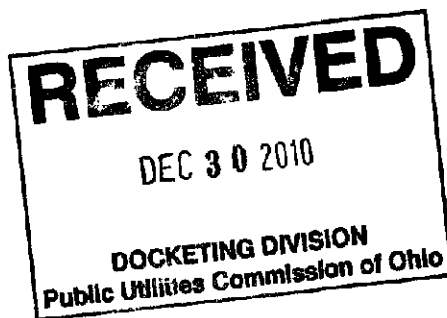
The following need to be done as a permanent solution regarding the all-electric home discount:

1. A permanent, all-electric rate differential on generation and distribution charges for nine months of the year for all-electric heating, load management, and water heating customers that stays with the property upon transfer to a new owner, including homes, apartments, and condos. The rate differential should be equivalent to the pre-2007 declining block structure.
2. The rate differential should be given to EVERY property, even those currently excluded because they were built or converted to all-electric after Jan 1, 2007.
3. Overcharges made by FirstEnergy between May 2009 and May 2010 should be refunded in full.
4. FirstEnergy must NOT raise the rates of other ratepayers, but rather absorb the cost of this program which benefited FirstEnergy for the last 30 years. FirstEnergy made verbal and written promises to owners and builders alike to entice them to go all-electric, and they must not be allowed to break these promises and charge others for their breach of contract!

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

You need to make them permanently re-instate the all electric discount and repay every penny of the money they received by renegeing on contracts and promises they made.

Sincerely,
Lloyd Amster



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