

**FILE**

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December 15, 2010

Ms. Reneé J. Jenkins  
Director, Office of Administration  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

Re: Case No. 10-2477-GA-ATA  
Case No. 89-8006-GA-TRF

Dear Ms. Jenkins:

Pursuant to the Commission's December 8, 2010 Entry in Case No. 10-2477-GA-ATA, on behalf of The East Ohio Gas Company d/b/a/ Dominion East Ohio ("DEO"), enclosed for filing are four copies of the following tariffs:

- Energy Choice Transportation Service – Residential (First Revised Sheet Nos. ECTS-R 1 – 3)
- Energy Choice Transportation Service – Nonresidential (First Revised Sheet Nos. ECTS-NR 1 – 3)
- Large Volume Energy Choice Transportation Service (Ninth Revised Sheet No. F-LVECTS 1, Eleventh Revised Sheet No. F-LVECTS 2, and Tenth Revised Sheet No. F-LVECTS 3)
- Energy Choice Transportation Service – Low Usage Heat Pilot Program (Third Revised Sheet Nos. F-ECTS-LU 1 – 3)
- Rules and Regulations (Fifth Revised Sheet No. K1, Fourth Revised Sheet No. K3, Fourth Revised Sheet No. K4, and Third Revised Sheet No. K8)
- Table of Contents

These tariffs are effective with bills rendered on or after December 16, 2010. The Commission's December 8, 2010 Entry also approved the withdrawal of Termination of Residential Service (First Revised Sheet No. L-1) and Establishment of Credit for Residential Service (First Revised Sheet No. M-CRE 1), which incorporated the entire contents of Chapters 4901:1-18 and 4901:1-17, O.A.C., respectively. The withdrawal of both tariff sheets is evidenced in the Table of Contents attached hereto.

This is to certify that the images appearing are an accurate and complete reproduction of a case file properly delivered in the regular course of business.  
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• Ms. Reneé J. Jenkins  
December 15, 2010  
Page 2

CARPENTER LIPPS & LELAND LLP

Please file a copy of these tariffs in the above-referenced dockets, and distribute copies of these tariffs to the Rates and Tariffs, Energy and Water Division of the Commission's Utilities Department.

Please call me if there are any questions.

Very truly yours,

A handwritten signature in black ink, appearing to read "Mark A. Whitt", written in a cursive style.

Mark A. Whitt

Enclosures

cc: Ms. Vicki H. Friscie (w/ encls.)

860-005/ 268446

## **Energy Choice Transportation Service - Residential (ECTS-R)**

### **1. Applicability**

Transportation service pursuant to this rate schedule is available to residential Customers throughout East Ohio's service area who use less than 3,000 Mcf per year as determined on an annual basis by East Ohio and:

- a) have purchased or otherwise arranged to receive all of their natural gas requirements from a qualified Supplier that is receiving service under the terms of East Ohio's Energy Choice Pooling Service;
- b) have no arrears of 30 days or more or are current on a payment plan to discharge such arrears for service rendered under this or any other of East Ohio's PUCO-approved rate schedules. Other Customers may begin receiving service pursuant to this rate schedule provided they have not broken a prior payment plan more than once during the preceding 12-month period. Such Customers shall be placed on a new payment plan upon enrollment and must remain current on that plan in order to continue receiving service pursuant to this rate schedule.

### **2. Character of Service**

- 2.1 The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio on a firm basis. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.
- 2.2 In the event the Customer no longer desires, or is no longer eligible, to receive transportation service, the Customer must purchase and receive all of its natural gas requirements from East Ohio pursuant to East Ohio's General Sales Service - Residential or Large Volume General Sales Service rate schedules.

### **3. Measurement of Deliveries**

Delivery Points shall be equipped with monthly gas measurement equipment or real-time electronic gas measurement capability.

### **4. Rates and Charges**

- 4.1 The volumetric charge for each Customer at each Delivery Point served under this rate schedule shall be the charge for commodity service as agreed between the Customer and its natural gas supplier or as determined under an applicable governmental aggregation program. Customers under this rate schedule may receive commodity service at the Standard Choice Offer Commodity Service ("SCO") or Monthly Variable

Rate Commodity Service ("MVR") rates in accordance with the applicability of those rate schedules.

4.2 Each Customer shall be charged a basic monthly charge of \$17.58 per Delivery Point per month.

4.3 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, Demand Side Management Rider, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

## **5. Billing**

East Ohio shall bill for all services provided by East Ohio. Pursuant to a separate Billing Agreement, the Customer's Supplier shall have the option of East Ohio rendering a combined bill for both distribution and commodity service, or the Supplier may bill for commodity service independently. All Customer bills and payments will be handled in accordance with OAC rule 4901:1-29-12 except for 4901:1-29-12(F), for which a waiver was granted.

## **6. Resumption of Service after Interruption**

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this rate schedule, a reconnection payment of \$33.00.

If service is disconnected while receiving service under this rate schedule and the Customer's account has been final billed, the Customer will revert to East Ohio's sales service upon reconnection and the agreement between the Customer and the Supplier will be terminated.

## **7. Disconnection For Non-payment**

Where East Ohio is rendering a combined bill for both distribution and commodity service, non-payment of the bill, including the Supplier gas commodity portion, shall subject Customer to disconnection of service in accordance with rule 9 of Section K – Rules and Regulations of the Company's tariffs.

## **8. Regulations**

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

## 9. Definitions

**Customer** – any individual, governmental, or corporate entity taking transportation service hereunder.

**Day** – a 24-hour period beginning at 10:00 a.m. Eastern Time or other such time as specified by East Ohio.

**Delivery Point** – the billing determinant for the application of Customer charges represented by the meter location at which gas is redelivered to the Customer.

**Energy Choice Pooling Service** – a gas pooling service in which Suppliers can aggregate demand and supplies for redelivery to Customers under East Ohio's Energy Choice Transportation Service and Large Volume Energy Choice Transportation Service rate schedules.

**OAC** – Ohio Administrative Code.

**PUCO** – the Public Utilities Commission of Ohio.

**Supplier** – any entity which has in effect an Energy Choice Pooling Service agreement with East Ohio.

## **Energy Choice Transportation Service – Nonresidential (ECTS-NR)**

### **1. Applicability**

Transportation service pursuant to this rate schedule is available to nonresidential Customers throughout East Ohio's service area who use less than 3,000 Mcf per year as determined on an annual basis by East Ohio and:

- a) have purchased or otherwise arranged to receive all of their natural gas requirements from a qualified Supplier that is receiving service under the terms of East Ohio's Energy Choice Pooling Service;
- b) have no arrears of 30 days or more or are current on a payment plan to discharge such arrears for service rendered under this or any other of East Ohio's PUCO-approved rate schedules. Other Customers may begin receiving service pursuant to this rate schedule provided they have not broken a prior payment plan more than once during the preceding 12-month period. Such Customers shall be placed on a new payment plan upon enrollment and must remain current on that plan in order to continue receiving service pursuant to this rate schedule.

### **2. Character of Service**

- 2.1 The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio on a firm basis. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.
- 2.2 In the event the Customer no longer desires, or is no longer eligible, to receive transportation service, the Customer must purchase and receive all of its natural gas requirements from East Ohio pursuant to East Ohio's General Sales Service - Nonresidential or Large Volume General Sales Service rate schedules.

### **3. Measurement of Deliveries**

Delivery Points shall be equipped with monthly gas measurement equipment or real-time electronic gas measurement capability.

### **4. Rates and Charges**

- 4.1 The volumetric charges for each Customer at each Delivery Point served under this rate schedule shall be the rates set forth below plus the riders, as specified in 4.3, applicable to service rendered under this rate schedule:

- 1) For the first 50 Mcf each month, \$0.378 per Mcf,  
For all over 50 Mcf each month, \$1.198 per Mcf.

- 2) The charge for commodity service as agreed between the Customer and its natural gas supplier or as determined under an applicable governmental aggregation program. Customers under this rate schedule may receive commodity service at the Standard Choice Offer Commodity Service ("SCO") or Monthly Variable Rate Commodity Service ("MVR") rates in accordance with the applicability of those rate schedules.

4.2 Each Customer shall be charged a basic monthly charge of \$20.00 per Delivery Point per month.

4.3 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, Demand Side Management Rider, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

## **5. Billing**

East Ohio shall bill for all services provided by East Ohio. Pursuant to a separate Billing Agreement, the Customer's Supplier shall have the option of East Ohio rendering a combined bill for both distribution and commodity service, or the Supplier may bill for commodity service independently. All Customer bills and payments will be handled in accordance with OAC rule 4901:1-29-12 except for 4901:1-29-12(F), for which a waiver was granted.

## **6. Resumption of Service after Interruption**

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this rate schedule, a reconnection payment of \$33.00.

If service is disconnected while receiving service under this rate schedule and the Customer's account has been final billed, the Customer will revert to East Ohio's sales service upon reconnection and the agreement between the Customer and the Supplier will be terminated.

## **7. Disconnection For Non-payment**

Where East Ohio is rendering a combined bill for both distribution and commodity service, non-payment of the bill, including the Supplier gas commodity portion, shall subject Customer to disconnection of service in accordance with rule 9 of Section K – Rules and Regulations of the Company's tariffs.

**8. Regulations**

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

**9. Definitions**

**Customer** – any individual, governmental, or corporate entity taking transportation service hereunder.

**Day** – a 24-hour period beginning at 10:00 a.m. Eastern Time or other such time as specified by East Ohio.

**Delivery Point** – the billing determinant for the application of Customer charges represented by the meter location at which gas is redelivered to the Customer.

**Energy Choice Pooling Service** – a gas pooling service in which Suppliers can aggregate demand and supplies for redelivery to Customers under East Ohio's Energy Choice Transportation Service and Large Volume Energy Choice Transportation Service rate schedules.

**OAC** – Ohio Administrative Code.

**PUCO** – the Public Utilities Commission of Ohio.

**Supplier** – any entity which has in effect an Energy Choice Pooling Service agreement with East Ohio.



## **Large Volume Energy Choice Transportation Service (LVECTS)**

### **1. Applicability**

Transportation service pursuant to this rate schedule is available to Customers throughout East Ohio's service area who:

- a) have purchased or otherwise arranged to receive all of their natural gas requirements from a qualified Supplier that is receiving service under the terms of East Ohio's Energy Choice Pooling Service;
- b) have entered into a written contract for service under this rate schedule for a minimum of twelve months if so required by East Ohio; and
- c) have no arrears of 30 days or more or are current on a payment plan to discharge such arrears for service rendered under this or any other of East Ohio's PUCO-approved rate schedules. Other Customers may begin receiving service pursuant to this rate schedule provided they have not broken a prior payment plan more than once during the preceding 12-month period. Such Customers shall be placed on a new payment plan upon enrollment and must remain current on that plan in order to continue receiving service pursuant to this rate schedule.

### **2. Character of Service**

- 2.1 The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio on a firm basis. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.
- 2.2 In the event the Customer no longer desires, or is no longer eligible, to receive transportation service, the Customer must purchase and receive all of its natural gas requirements from East Ohio pursuant to East Ohio's General Sales Service – Residential, General Sales Service – Nonresidential, or Large Volume General Sales Service rate schedules.

### **3. Measurement of Deliveries**

Delivery Points shall be equipped with monthly gas measurement equipment or real-time electronic gas measurement capability.

**4. Rates and Charges**

- 4.1 The volumetric charge for each Customer at each Delivery Point served under this rate schedule shall be the rate set forth below plus the riders, as specified in 4.3, applicable to service rendered under this rate schedule:

For the first	100	Mcf each month,	\$1.250	per Mcf,
For the next	400	Mcf each month,	\$0.970	per Mcf,
For all over	500	Mcf each month,	\$0.820	per Mcf.

- 4.2 In addition to the volumetric charge, each Customer shall be charged a service charge of \$60.00 per Delivery Point per month.
- 4.3 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

**5. Billing**

East Ohio shall bill for all services provided by East Ohio. Pursuant to a separate Billing Agreement, the Customer's Supplier shall have the option of East Ohio rendering a combined bill for both distribution and commodity service, or the Supplier may bill for commodity service independently. All Customer bills and payments will be handled in accordance with OAC rule 4901:1-29-12, except for 4901:1-29-12(F), for which a waiver was granted.

**6. Resumption of Service after Interruption**

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, and the Customer subsequently requests and receives service under East Ohio's General Sales Service – Residential, General Sales Service – Nonresidential, Energy Choice Transportation Service – Residential, or Energy Choice Transportation Service – Nonresidential, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises under East Ohio's Large Volume General Sales Service or this rate schedule during the twelve consecutive months subsequent to the interruption or termination. East Ohio shall not be required to resume service under any rate schedule to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this or any other rate schedule, a reconnection payment of \$60.

If service is disconnected while receiving service under this rate schedule and the Customer's account has been final billed, the Customer will revert to East Ohio's sales service upon reconnection and the agreement between the Customer and the Supplier will be terminated.

**7. Disconnection For Nonpayment**

Where East Ohio is rendering a combined bill for both distribution and commodity service, nonpayment of the bill, including the Supplier gas commodity portion, shall subject Customer to disconnection of service in accordance with rule 9 of Section K – Rules and Regulations of the Company's tariffs.

**8. Regulations**

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

**9. Definitions**

**Customer** – any individual, governmental, or corporate entity taking transportation service hereunder.

**Day** – a 24-hour period beginning at 10:00 a.m. Eastern Time or other such time as specified by East Ohio.

**Delivery Point** – the billing determinant for the application of Customer charges represented by the meter location at which gas is redelivered to the Customer.

**Energy Choice Pooling Service** – a gas pooling service in which Suppliers can aggregate demand and supplies for redelivery to Customers under East Ohio's Energy Choice Transportation Service and Large Volume Energy Choice Transportation Service rate schedules.

**OAC** – Ohio Administrative Code.

**PUCO** – the Public Utilities Commission of Ohio.

**Supplier** – any entity which has in effect an Energy Choice Pooling Service agreement with East Ohio.

## **Energy Choice Transportation Service – Low Usage Heat Pilot Program (ECTS-LU)**

### **1. Applicability**

Transportation service pursuant to this rate schedule is available to residential Customers throughout East Ohio's service area with income at or below 175% of the federal poverty level, who do not participate in the Percentage of Income Payment ("PIP") Plan, and who use less than 70 Mcf per year as determined by East Ohio, and:

- a) have purchased or otherwise arranged to receive all of their natural gas requirements from a qualified Supplier that is receiving service under the terms of East Ohio's Energy Choice Pooling Service;
- b) have no arrears of 30 days or more or are current on a payment plan to discharge such arrears for service rendered under this or any other of East Ohio's PUCO-approved rate schedules. Other Customers may begin receiving service pursuant to this rate schedule provided they have not broken a prior payment plan more than once during the preceding 12-month period. Such Customers shall be placed on a new payment plan upon enrollment and must remain current on that plan in order to continue receiving service pursuant to this rate schedule.

### **2. Character of Service**

- 2.1 The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio on a firm basis. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.
- 2.2 In the event the Customer no longer desires, or is no longer eligible, to receive transportation service, the Customer must purchase and receive all of its natural gas requirements from East Ohio pursuant to East Ohio's General Sales Service - Residential or General Sales Service – Low Usage Heat Pilot Program rate schedules.

### **3. Measurement of Deliveries**

Delivery Points shall be equipped with monthly gas measurement equipment or real-time electronic gas measurement capability.

#### **4. Rates and Charges**

**The following charges for this pilot program, limited to 5,000 customers, are effective for bills rendered on or after March 11, 2010, and shall remain in effect until such time as the Commission directs that the program be modified or terminated:**

- 4.1 The charges for each Customer at each Delivery Point served under this rate schedule shall be the rate set forth below plus the discount specified in paragraph 4.2 and riders specified in paragraph 4.3, applicable to service rendered under this rate schedule:

A basic monthly charge per month and volumetric charges per Mcf as set forth on tariff sheets ECTS-R 1 through ECTS-R 3.

- 4.2 Each Customer under this rate schedule shall receive a discount of \$4.00 per month applied as a reduction of the basic monthly charge.
- 4.3 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, Demand Side Management Rider, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

#### **5. Billing**

East Ohio shall bill for all services provided by East Ohio. Pursuant to a separate Billing Agreement, the Customer's Supplier shall have the option of East Ohio rendering a combined bill for both distribution and commodity service, or the Supplier may bill for commodity service independently. All Customer bills and payments will be handled in accordance with OAC rule 4901:1-29-12 except for 4901:1-29-12(F), for which a waiver was granted.

#### **6. Resumption of Service after Interruption**

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this rate schedule, a reconnection payment of \$33.00.

If service is disconnected while receiving service under this rate schedule and the Customer's account has been final billed, the Customer will revert to East Ohio's sales service upon reconnection and the agreement between the Customer and the Supplier will be terminated.

## **7. Disconnection For Non-Payment**

Where East Ohio is rendering a combined bill for both distribution and commodity service, non-payment of the bill, including the Supplier gas commodity portion, shall subject Customer to disconnection of service in accordance with rule 9 of Section K – Rules and Regulations of the Company's tariffs.

## **8. Regulations**

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

## **9. Definitions**

**Customer** – any individual, governmental, or corporate entity taking transportation service hereunder.

**Day** – a 24-hour period beginning at 10:00 a.m. Eastern Time or other such time as specified by East Ohio.

**Delivery Point** – the billing determinant for the application of Customer charges represented by the meter location at which gas is redelivered to the Customer.

**Energy Choice Pooling Service** – a gas pooling service in which Suppliers can aggregate demand and supplies for redelivery to Customers under East Ohio's Energy Choice Transportation Service and Large Volume Energy Choice Transportation Service rate schedules.

**OAC** – Ohio Administrative Code.

**PUCO** – the Public Utilities Commission of Ohio.

**Supplier** – any entity which has in effect an Energy Choice Pooling Service agreement with East Ohio.

## Rules and Regulations

### SECTION I – SERVICE

1. **Minimum Service Standards.** East Ohio shall comply with the minimum gas service standards for natural gas companies as set forth in Chapter 4901:1-13 of the Ohio Administrative Code, a copy of which may be viewed on the Public Utilities Commission of Ohio's Web site at [www.puco.ohio.gov](http://www.puco.ohio.gov), or obtained from the Public Utilities Commission of Ohio upon request. Where the Public Utilities Commission of Ohio has granted a waiver to East Ohio for any provision of the minimum gas service standards, East Ohio shall comply with the terms of any Order granting such waiver.
2. **Application for Service.** All applications for gas service shall be made to East Ohio. East Ohio may, prior to initiating gas service and at other reasonable times, require the applicant to establish that the applicant is the owner or bona fide lessee of the premise. A proper application for gas service by a non-residential customer shall further include verification that the business, corporation or nonprofit is properly registered with the Ohio Secretary of State as an entity licensed to do business in the State of Ohio and that the name in which the customer's account is to be opened is in the same name as that registered with the Ohio Secretary of State; or, if the non-residential customer is a federally-chartered institution, that it is properly registered with the federal agency having regulatory or supervisory authority over it and that the name in which the customer's account is to be opened is the same name as that registered with the appropriate federal agency.
3. **Security Deposit.** If an applicant for service cannot establish creditworthiness or cannot give a reasonably safe guaranty in an amount sufficient to secure the payment of bills for sixty days' total usage, the proposed customer may be required to deposit with East Ohio an amount sufficient to cover an estimate of the monthly average of the annual consumption by such customer plus 30%, upon which deposit interest at the minimum rate authorized by the Public Utilities Commission of Ohio will be allowed and paid to the customer, provided it remains on deposit for six consecutive months. Security deposits will be billed in three installments to be paid concurrently with the respective monthly bills.  
  
Residential security deposits shall be governed by the "Establishment of Credit for Residential Service" adopted by The Public Utilities Commission of Ohio and contained in Chapter 4901:1-17 of the Ohio Administrative Code. For small commercial customers, security deposits shall be governed by Rule 4901:1-13-08, "Standards specific to the provision of small commercial gas service" of the Ohio Administrative Code.
4. **Service Turn On.** The customer, after making proper application for service, shall notify East Ohio when he desires gas turned on. In no case shall he or his agent or employee turn on the gas. East Ohio may discontinue the supply of gas to premises where persons other than East Ohio's authorized agents or employees have turned on the gas.

9. **Company's Right to Disconnect Service.** East Ohio shall have the right to disconnect service and/or remove from the premises of any customer the meter and any other property belonging to East Ohio for any of the following reasons or purposes:
- a) Refusing access to its equipment for reading, testing, repairs or other purposes.
  - b) When providing service is in conflict or incompatible with any order of the PUCO, court of law, state of Ohio laws, federal government, or any of these Rules and Regulations.
  - c) Non-payment of bills for gas within the net payment period for such bills, including nonpayment of security deposits applied to delinquent bills as a condition for continued service.
  - d) When customer has moved from the service location.
  - e) Use of gas in a manner detrimental to the service to other customers.
  - f) Fraudulent representation or practice.
  - g) Whenever deemed necessary by East Ohio for the safety or integrity of the gas system or the customer's premise, including, but not limited to, situations in which a customer's houeline leak cannot be isolated to an individual appliance location drop.
  - h) Whenever there has been theft or vandalism, including, but not limited to, damage to the gas service meter, metering equipment, or the associated property was damaged, interfered with, displaced, bypassed or otherwise tampered with by a customer, consumer, or other person.
  - i) A person not authorized by East Ohio has reconnected service.
  - j) For good cause shown.

Disconnection of service to residential consumers or customers pursuant to Rule 9, subparagraph (a) of these Rules and Regulations shall include, but not be limited to, circumstances where despite its reasonable efforts to do so, East Ohio has been unable to obtain an actual meter reading at least once within any twelve-month period. "Actual meter reading" shall be as defined in Rule 18 of these Rules and Regulations. The reconnection of service after disconnection pursuant to Rule 9, subparagraph (a) of the Rules and Regulations shall be subject to prior payment of a fee of \$33.00 for the disconnection and reconnection costs. Payment of the designated deposit shall also be required in conjunction with a reconnection when service has been disconnected for the nonpayment of bills, where there has been a fraudulent misrepresentation or practice, whenever there is evidence of tampering or theft, or when a person not authorized by East Ohio has reconnected service. Security deposits will be billed in three installments to be paid concurrently with the respective monthly bills.

Disconnection of service to residential consumers or customers shall be governed by the "Termination of Residential Service" adopted by The Public Utilities Commission of Ohio and contained in Chapter 4901:1-18 of the Ohio Administrative Code, except for areas where the Public Utilities Commission of Ohio has granted a waiver to East Ohio for any provision of these rules. For small commercial customers, disconnection of service shall be governed by Rule 4901:1-13-08, "Standards specific to the provision of small commercial gas service" of the Ohio Administrative Code.



**SECTION II – METERING & BILLING**

10. **Pressure Regulators, Gas Meters and Tampering.** The gas meter and any pressure regulator to be installed on a service line and connected with East Ohio's distribution system will be furnished by East Ohio and will remain its property, and the Company shall have the right to replace them as the Company may deem necessary. When a customer is served from the Company's field or gathering lines, the customer shall install and maintain, at his expense, a suitable regulator or regulators for reducing the pressure. The regulator or regulators shall be installed in the manner required by the Company. If any meter or regulator, or the pipes, fittings or connections used in supplying gas to such meter or regulator, is tampered with by a customer, his agent or employee, East Ohio may remove such meter or regulator and may discontinue the supply of gas to such customer until payment has been made for all unregistered gas, in an amount estimated by East Ohio, and for all damage to East Ohio's property, or, at East Ohio's option, it may discontinue gas service permanently to such customer.
11. **Meter Location.** The Company shall determine the location of the meter. When changes in a building or arrangements therein render the meter inaccessible or exposed to hazards, the Company may require the customer, at the customer's expense, to relocate the meter setting together with any portion of the customer's service line necessary to accomplish such relocation.
12. **Meter Connections.** The owner or customer shall not permit anyone who is not an authorized agent of the Company to connect or disconnect the Company's meters, regulators or gauges or in any way alter or interfere with the Company's meters, regulators or gauges.
13. **Bill Due Date.** The due date for each bill for gas shall be no earlier than fourteen (14) days after the date of its mailing or electronic delivery to the customer.
14. **Charge on Delinquent Bills.** Each monthly bill shall be due and payable within fourteen (14) days from the date of its mailing or electronic delivery. If not paid in full by the time the next bill is generated, a late payment charge of 1 1/2% may be imposed at the next bill date on all past due balances on the customer's account.

Late payment charges will not be assessed to customers participating in the PIPP Plus program, which replaces the former Percentage Income Payment Plan ("PIPP"), or the Graduate PIPP Plus program, which replaces the former PIPP arrearage crediting program. Late payment charges will not be assessed to customers participating in a short-term payment plan or the budget billing plan provided they make the minimum payment required under the plan by the bill due date. If the required payment under a short-term payment plan or budget billing plan is paid late, the late payment charge will be applied only to amounts due but not paid under the payment plan.

28. **Appliances.** The customer shall install and maintain all appliances, at the customer's expense.
29. **Inspections of Altered Piping.** It shall be the duty of the customer to notify the Company promptly of any additions, changes, alterations, remodeling or reconstruction affecting gas piping on the customer's premises.
30. **Extension of Distribution Mains.** East Ohio will extend its distribution mains for the furnishing of natural gas on any dedicated street or highway without cost to the residential customer whenever at least one such customer on an average of each 100 additional feet of pipe in the street or highway in which the extension is to be run shall first agree to take a supply of gas at the applicable rate, measurement to be taken from the end of the nearest distribution main that has the capacity to serve the customer(s). Upon application for a service extension of main in excess of an average of 100 feet for each applicant for such service, East Ohio may enter into an extension agreement with the applicant or applicants providing for a deposit with East Ohio of a sum deemed adequate by East Ohio to cover the cost to be incurred by it for the excess of the extension over the average of 100 feet for each applicant to be served. Each applicant shall have the option of making such payment in the form of a one-time deposit or a monthly payment to be billed to the applicant and/or subsequent customer(s) at the same premises for a period of seven years or until the cost of the mainline extension is included in East Ohio's rates and charges for service, whichever comes first. If the applicant chooses to make the payment in the form of a one-time deposit, such deposit shall be refunded within a period of 10 years from the date of the agreement at a rate per each additional residential customer thereafter connected with said extension, equivalent to the rate per 100 feet deposited, the total amount refunded not to exceed the amount deposited. No refund shall be made after 10 years from the date of the extension agreement and such deposit shall, after such period, become the property of East Ohio. Extension deposits shall bear no interest. East Ohio shall apply the preceding terms for extension of distribution mains to home builders and residential developers on the basis of anticipated residential customers, and, as a result, the deposit installment payment and refund provisions are not applicable in such instances. Extensions of street and highway mains shall at all times be the property of East Ohio. Mainline extensions that are not installed in road right of way, or adjacent thereto, will be made only if the following guidelines are met:
- a) A minimum 20 foot legally described easement or blanket right of way is made and granted, provided, however, that all gas mainlines with a maximum allowable operating pressure at or above 100 psi must have a minimum 30 foot easement.
  - b) Free and clear access to the gas mainline is maintained with no structures permitted on the easement.

East Ohio shall not be required to lay any service lines across paved streets or highways. East Ohio shall not be required to make any extensions of its mains or to lay any service lines during the months of December, January, February and March of any year.

**TABLE OF CONTENTS**

<b><u>Title</u></b>	<b><u>Page</u></b>
List of Communities Served	Sheet Nos. 1 – 4
Rate Schedules	
General Sales Service – Residential	GSS-R 1 – 2
General Sales Service – Non-Residential	GSS-NR 1 – 2
Large Volume General Sales Service	F-LVGSS 1 – 2
Energy Choice Transportation Service - Residential	ECTS-R 1 – 3
Energy Choice Transportation Service – Non-Residential	ECTS-NR 1 – 3
Large Volume Energy Choice Transportation Service	F-LVECTS 1 - 3
General Transportation Service	F-GTS 1 – 3
Transportation Service for Schools	F-TSS 1 – 3
Daily Transportation Service	F-DTS 1 – 3
Firm Storage Service	F-FSS 1 – 4
Standby Service	SS 1 – 2
General Sales Service – Low Usage Heat Pilot Program	GSS-LU 1 – 2
Energy Choice Transportation Service – Low Usage Heat Pilot Program	ECTS-LU 1 – 3
Riders and Charges	
Standard Service Offer	B-SSO 1
Percentage Income Payment Plan	F-PIP 1
Uncollectible Expense Rider	F-UER 1
Gross Receipts Tax and Excise Tax Riders	F-GRTR 1
Transportation Migration Rider – Part A	Sheet No. 1
Transportation Migration Rider – Part B	Sheet No. 2
Transportation Surcredit Rider	SCR 1
AMR Cost Recovery Charge	AMR 1
Pipeline Infrastructure Replacement Cost Recovery Charge	PIR 1
Demand Side Management Rider	DSM 1
Rules and Regulations	K1 – 9
General Terms and Conditions of Transportation Service	F-GT&C 1 - 15
General Terms and Conditions of Energy Choice Pooling Service	F-ECPS 1 - 66