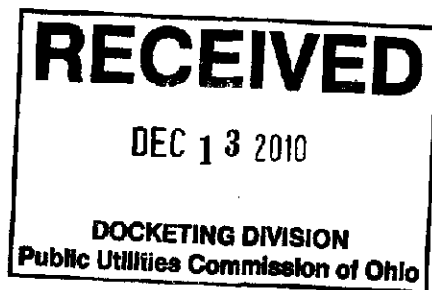


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EXHIBITS FOR
N. RIDGEVILLE HEARING

11-22-10



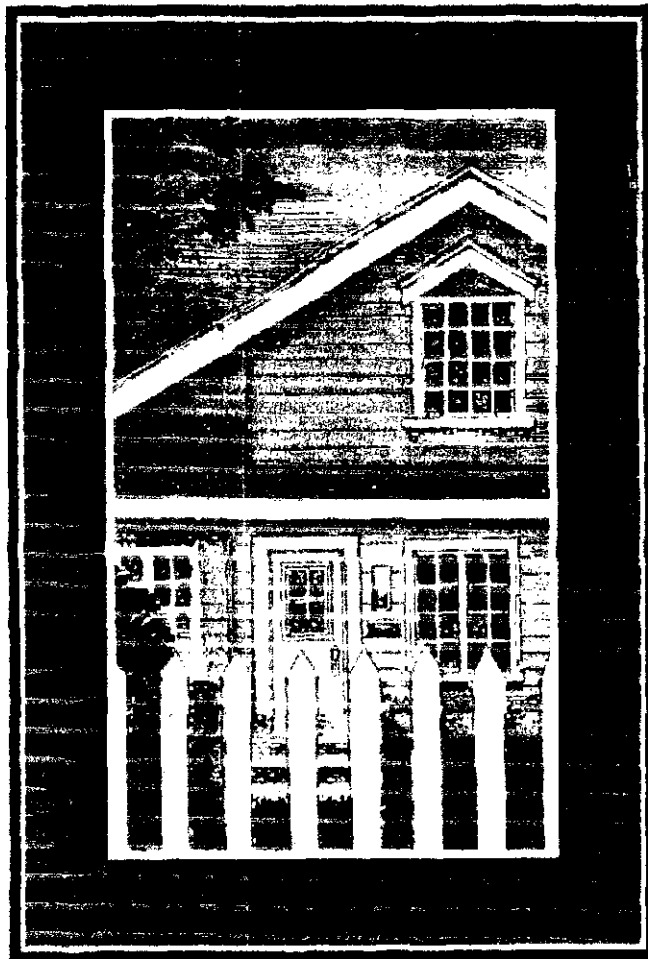
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Technician

Date Processed

DEC 13 2010

ELECTRICAL SERVICE



in your
NEW HOME

HAZEL SFERRY
33025 HIDDEN HOLLOW CT
N. RIDGEVILLE OH
44039

Dear Customer:

We want you to know about the services we provide so you can make informed decisions regarding your use of electricity.

If you have any questions, please stop by our office or give us a call.

The Ohio Edison office that serves you is listed on your electric bill, and in your local phone directory. Our normal business hours are 8 a.m. to 5 p.m., Monday through Friday. For your convenience, the following toll-free numbers can be used 24 hours a day, regardless of where you live in our service area:

We're pleased to have you as a customer, and we look forward to serving you.

The Employees
of Ohio Edison Company

How your electric meter works

light bulb will use in ten hours.

To determine your correct meter reading, read the dials in order, starting from the right and moving to the left. Write down the number from right to left. In most cases, the pointer will be between two numbers on the dial. The correct number is the lower of the two.

You can read your own meter to determine your hourly, daily, weekly or monthly use, or to check an electric bill for accuracy.

You should stand directly in front of your electric meter, with the meter at eye level. You'll notice either four or five round dials on the face of your meter that measure your electricity use (except for a load meter, which could have up to eight dials, as explained later).

Each dial has ten numbers and a pointer like the hand on a clock.

The pointers advance only when electricity is being used. These dials measure the number of kilowatt-hours (KWHs) you use in 1's, 10's, 100's, 1,000's and 10,000's. A KWH is 1,000 watts of electricity used continuously for one hour. For example, one KWH is the amount of electricity one 100-watt

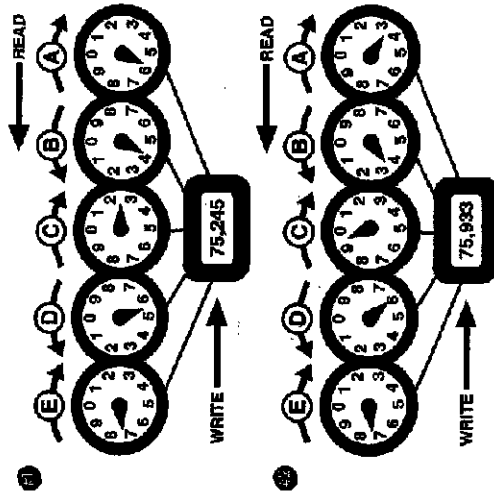
dial ① has not passed zero, the number 6 has not actually been reached on dial ② and the reading on that dial is the next lower number — 5. The reading on dial ③ is 9.

To figure the number of KWHs used during the present month, subtract the last month's meter reading on your most recent bill from the present reading. This will give the KWHs used for the period.

So, if your reading last month was 75,245, and this month it is 75,933, the KWH use is the difference between the two numbers, or 688 kilowatt-hours.

A typical reading is shown below.

When a dial hand appears exactly on a number, as dial ④ in illustration ② below, look at dial ⑤ on the right. If the hand on



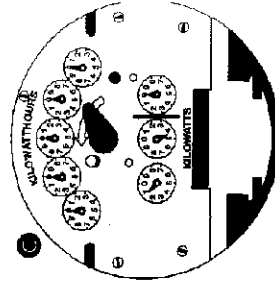
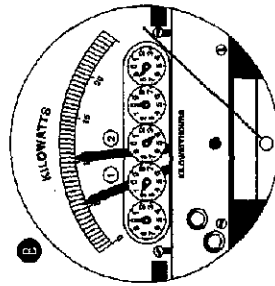
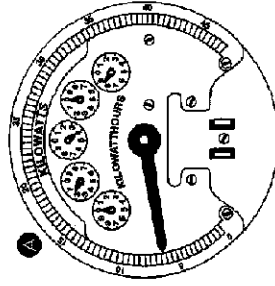
How your load meter works

moves along the KW calibrated scale on the outer rim of the meter face. This needle registers the

highest load since the meter was last read. The load reading in this example is 6 KW.

Load meter ① measures both the highest 30-minute load and the current amount of electricity flowing into the home. The scale on the meter face is calibrated in KW's to measure the two electric loads. The blunt needle with a red tip ① measures the electric load currently being used. The black

needle ② has three dials that measure load. These dials are also read right to left. The black line between the first two dials on the right indicates the decimal point. The load reading in this example is 14.0 KW.



needle ② measures the highest 30-minute electric load registered since the meter was last read. In this example, the load (1) is now 5.5 KW, and the maximum 30-minute load (2) was 10.5 KW. When the meter reads the same each month, the black needle is reset to the red-tipped needle.

Meter ③ has three dials that measure load. These dials are also read right to left. The black line between the first two dials on the right indicates the decimal point. The load reading in this example is 14.0 KW.

Two types of rates

Ohio Edison offers two basic rate options for residential customers. The rate structure a customer is billed under is indicated on the electric bill. The two types of rates are:

STANDARD RATE:

This rate is generally more economical for customers who normally use less than 1,000 kilowatt-hours of electricity each month. It is based only on the total amount of electricity used, not the amount used at one time, so it doesn't require a load meter.

LOAD MANAGEMENT RATE:

The load management rate is designed for customers who normally

use more than 1,000 kilowatt-hours of electricity each month. It is based on measurements of both total consumption of electricity and the greatest amount used at any one time, so it requires a load meter.

The load management rate includes a slightly higher customer charge and a slightly higher charge for the first 250 KWHs to reflect the higher expenses associated with the load meter. But customers who spread out their use of major electric appliances can save money on this rate.

Customers who have major electric appliances — like an electric heating system and an 80-gallon electric water heater — may be eligible for special rate

YOU HAVE A CHOICE

Even though we have selected the more economical rate option based on your particular use, customers on the load management rate still have the option of switching to the standard rate. If you do so, it will remain in effect for at least 12 months.

We analyze customer bills annually and notify customers if a change in their use of electricity has made the other rate option more economical.

Estimated electric bills

Sometimes severe weather conditions, illnesses or other unforeseen problems keep our meter readers from reading all the meters on their routes. When this happens, we have to estimate your electricity use during the billing period, based on your previous electric bills. Any difference in the estimated and actual reading is adjusted when we read your meter the following month.

Payment programs

PREFERRED PAYMENT PLAN

With this plan, available to all residential customers at no charge, you make uniform payments throughout the year. The amount of your monthly payment is based on past billing periods or, if you are a new customer, projected use.

This payment is

reviewed every three months, and your bill will be adjusted if the actual cost of service is lower or higher than the monthly amount estimated.

CHECKLESS PAYMENT PLAN

With the CheckLess Payment

Plan, a copy of your bill is sent to you about ten days before the total amount due is automatically deducted from your checking or savings account. Your electric bill is always paid on time, without the expense of stamps, checks or trips to our office. See the inside of the book for an application.

EXTENDED PAYMENT PLAN

If conditions arise that make it difficult or impossible to pay your electric bill on time, we urge you to contact our credit department. We will try to arrange an Extended Payment Plan

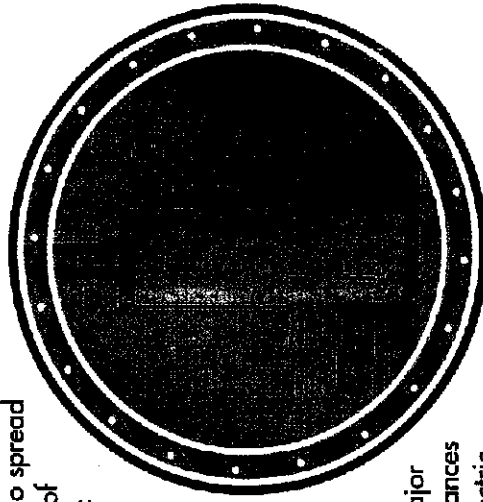
If your meter is inside your home and we cannot enter, we will leave an addressed postcard. Please read your meter and return the card to us by the date shown. You may also call in your meter reading to our customer service office.

that will let you maintain service while making payments on a schedule more suited to your financial situation.

PERCENTAGE OF INCOME PLAN

Customers who need help paying past-due bills may qualify for the Percentage of Income Plan (PIP), which is designed to help customers whose household incomes are at or below 150 percent of the federal poverty level.

Customers are responsible for any unpaid balance under PIP and will have electric service as long as the PIP amount is paid each month.



options. Your local Ohio Edison office has more information on these rate options.



How to read your electric bill

- # How to read your electric bill
- 1. UPPER PORTION OF YOUR BILL** This summarizes the information below. When paying by mail, please return this portion with your payment. When paying in person, please bring the entire bill so we can credit your payment and issue your receipt.

2. ELECTRICITY USED AT This is the address at which electric service is furnished.

3. ACCOUNT NUMBER When contacting us about your electric service or bill, please refer to your account number.

4. OFFICE FOR SERVICE AND INFORMATION This is the Ohio Edison office that serves your area.

5. RATE This is your rate for electric service.

6. SERVICE PERIOD These are the meter reading dates for the current billing period.

7. METER READING These are the previous and current readings taken from your electric meter.

8. TYPE OF READING If we read your meter this month, **ACTUAL** will appear here. If you read your own meter, **CUSTOMER** will appear. If your meter was not read, **ESTIMATE** will be shown.

9. KILOWATT-HOURS USED This is the amount of electricity used between the current and previous meter readings.

10. BILLING LOAD For residential customers served under the load management rate, this is the highest measured 30-minute kilowatt (KW) demand since the last meter reading.

11. PREVIOUS BALANCE, ADJUSTMENTS, PAYMENTS These indicate your previous charges, adjustments and payments for electric service and the balance, if any, as of the date the bill was prepared.

12. LATE PAYMENT CHARGE This shows the late payment charge, if any, as of the date the bill was prepared.

13. PRESENT BILLING This is the total amount you owe for electricity used during the service period. The portion of this amount that reflects fuel costs must be shown separately under PUCO rules.

14. TOTAL AMOUNT DUE This shows the amount you owe for electric service, and the date the bill must be paid to avoid a 1.5 percent late payment fee.

15. SPECIAL MESSAGE In this section we communicate issues that might affect electric customers.

Ohio Edison

274 MEDIAN RD
COLUMBIANA, OH 43085

YOUR NEW METERED SERVICE PLAN WILL BE
\$7.50 MONTHLY INSTEAD OF \$10.00 MONTHLY.
THIS DIFFERENCE WILL BE PAID TO YOU IN
YOUR NEXT BILLYING.

Customer Account
No. 25-00000-1111
Columbiana, OH 43085

1

ACCOUNT TYPE
RESIDENTIAL

ACCOUNT NUMBER
00000000000000000000

DATE OF BILLING 01/01/1998

YOUR NEW METERED SERVICE PLAN WILL BE \$7.50 MONTHLY INSTEAD OF \$10.00 MONTHLY.

STANDARD RESIDENTIAL

DATE OF BILLING 01/01/1998

ACCOUNT NUMBER 00000000000000000000

DATE OF BILLING 01/01/1998

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Home improvement services

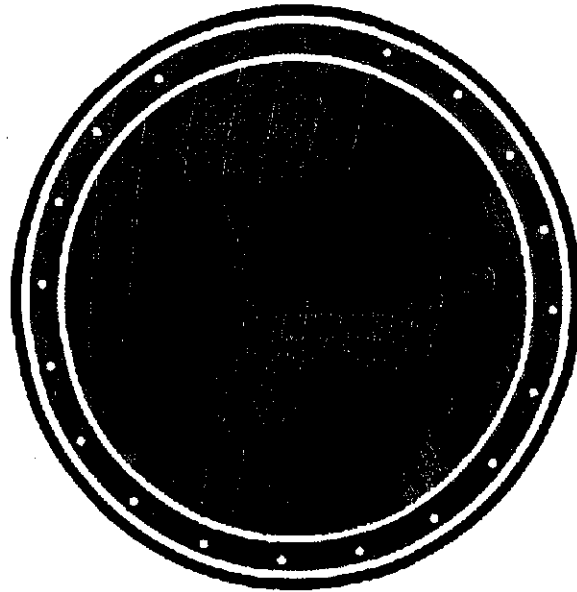
HEATING AND AIR CONDITIONING

When it's time to replace your heating and cooling system, or if you're thinking about adding air conditioning, Ohio Edison can help. Our A+ dealers are ready to assist you with information about

the heating system that's right for your home. When you call an Ohio Edison A+ heating and cooling dealer, you can be sure that you will get the highest quality system service and reliability. Call us for a list of A+ dealers in your area.

WATER HEATING

If your family is growing - or your home is growing - chances are your water-heating needs are growing, too. When you purchase a high-efficiency, 80-gallon electric water heater from Ohio Edison, you'll enjoy low monthly payments and a special water-heating rate that could save you up to 50 percent on monthly operating costs. An 80-gallon electric water heater has twice the capacity of the average fossil-fuel tank and costs about the same to operate as natural gas, and less than oil or propane. To find out more, call Ohio Edison.



LANDSCAPE LIGHTING

Landscape and deck lighting can bring a new dimension of beauty and warmth to your home. It can also add safety and security, and extend outdoor recreation time. Ohio Edison offers an exclusive program to install professionally designed outdoor lighting systems for a low monthly cost that can be added to your electric bill.

Choose from a variety of high-quality cast aluminum, brass and composite fixtures in any combination of path, directional and accent lights for a dramatic look after dark. Post lights can be added to any system or installed alone for additional accents. All outdoor lighting systems are designed and installed by professional contractors.



OTHER SERVICES

Whether you're building a new

home or adding on, Ohio Edison can help with special programs for remodeling and new home construction. Our Environmental Good Cents home program can help you build a home that is comfortable and energy efficient, with the right combination of insulation, weatherization and heating, cooling and water heating systems.

Appliance recycling services are available to customers for a fee. If you have a second, working refrigerator that you are not planning to replace, we'll have it picked up and recycled at no charge.

THE ADVICE IS FREE

For information on these and other services, call Ohio Edison at 1-800-505-SAVE.

Assistance programs

PROJECT REACH Ohio Edison's Project Reach program offers on-time financial assistance to low-income and unemployed customers who might lose service because of overdue energy bills. The agencies that determine eligibility and administer the program are The Family Counseling Services of Western Stark County, Inc., and The Salvation Army in all

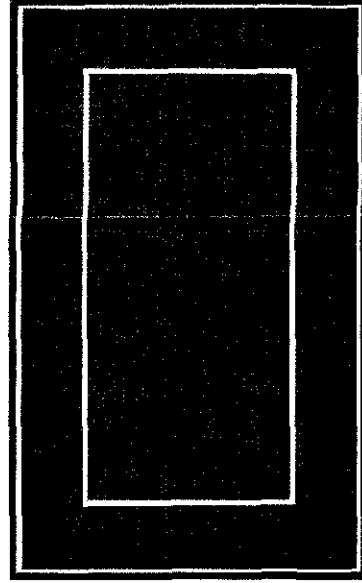
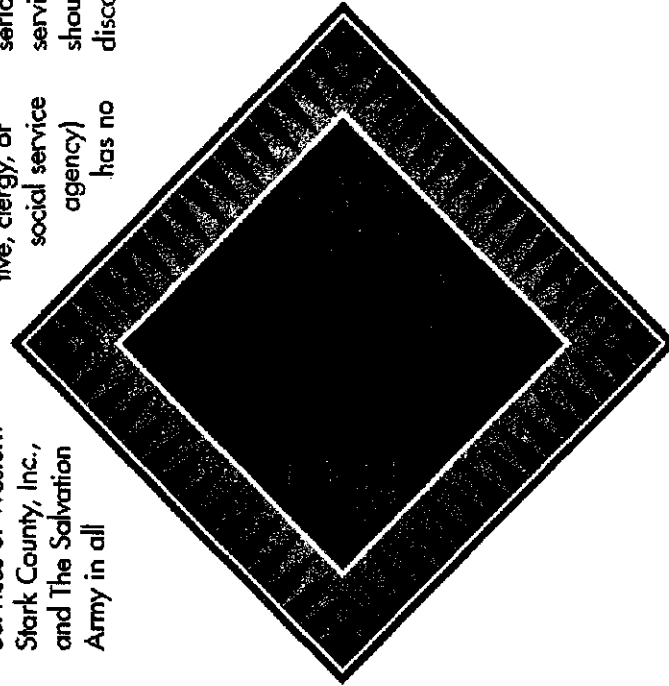
other areas served by Ohio Edison.

THIRD PARTY NOTIFICATION With Ohio Edison's Third Party Notification Program, customers can select a third party who will be notified, along with the customer, before service is disconnected. The third party (a friend, relative, clergy, or social service agency) has no

obligation to pay the overdue bill, but can remind the customer of pending disconnection and help in making arrangements for payment.

MEDICAL

CERTIFICATION With Ohio Edison's Medical Certification program, any licensed physician can certify that, for serious health reasons, service to a patient should not be disconnected.



CRIMEWATCH PROGRAM Our employees who work from radio-equipped vehicles serve as extra eyes and ears for local police departments by using their two-way radios to report crimes and suspicious activities they might see as they work.

Ohio Edison vehicles participating in the program are clearly marked with the CrimeWatch decal to remind residents, especially children, that they can get help.

Our employees visit local elementary schools and groups for elderly customers to make sure they know about CrimeWatch. A slide presentation and handouts, tailored to each group, help them understand that our employees can assist if they're in trouble. Information is also provided on home and personal safety.

CRITICAL

CUSTOMERS' LIST

Customers who need life-support equipment should contact us. We can discuss appropriate back-up equipment the customer should have to maintain service in the event of an outage. Also, if there is a service interruption, these customers would receive special attention during efforts to restore electric service.

GATEKEEPER

PROGRAM

With the Gatekeeper Program, our meter readers, customer service representatives and other employees receive training to identify elderly people who might need help but are unable to get it for themselves. When we find someone who seems to be in need, we notify a participating social service agency that can help.

Other services we offer

SPEAKERS BUREAU

The Ohio Edison Speakers Bureau is made up of employees who volunteer their time to provide customers with information on a wide range of topics — anything from the operation of a power plant to electrical

technology and personal and home safety.

The services of the Speakers Bureau are free and designed to leave time afterward to answer questions.

EDUCATIONAL RESOURCES We have a wide selection of videotapes, literature, grants and other educational resources available to schools and community groups.

Using electricity wisely - and safely

help you get more value from your electric service.

Ohio Edison offers a variety of publications to help customers make

The proper selection, use and care of your electric appliances can

informed decisions regarding the efficient use of electricity. We also have information on using this invisible servant safely. Just give us a call or stop by our office for more information.

What should you do if the power goes out?

This cuts off all electricity while you replace the fuse.

(4) Using a flashlight, check the fuses until

you see one or more that has a broken metal strip. Replace it with a new one that is the proper size. (5) Return the main switch and the circuit should be ready again.

A circuit breaker does the same job as a fuse, but works a little differently. When the circuit becomes overloaded or some other problem occurs, the breaker switch automatically flips to the "off" position. When this happens, electricity cannot flow through the circuit.

First, see if your neighbors' lights are out. If they are, then the cause is probably outside your home. In that case, we would appreciate a call to restore service as soon as possible.

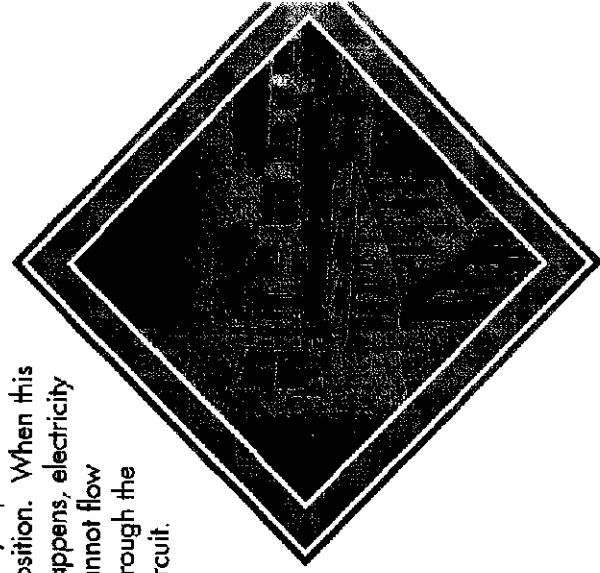
If your neighbors' lights are on, the problem could be a blown fuse or a tripped circuit breaker in your home. They're in the service panel, usually located in the basement, attached garage or somewhere near your electric meter.

If one of your fuses has blown:

- (1) Disconnect the lamps and appliances that were in use when the circuit went out.
- (2) Be sure your hands and the floor are dry.
- (3) Flip the main switch in your service panel.

Before you reset the circuit, check the equipment to determine what caused the disruption. Here are some possible troublemakers: defective lamp or appliance, overloaded motor, faulty lamp socket or fixture, worn-out or frayed appliance cord or extension cord, or too many appliances or lamps on one outlet.

After you've corrected the problem, move the switch first to the full "off" position and then back to the "on" setting. If trouble with the fuses or circuit breakers persists, call an electrical contractor. Substitute remedies can be hazardous.

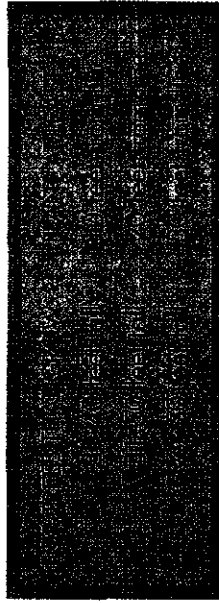
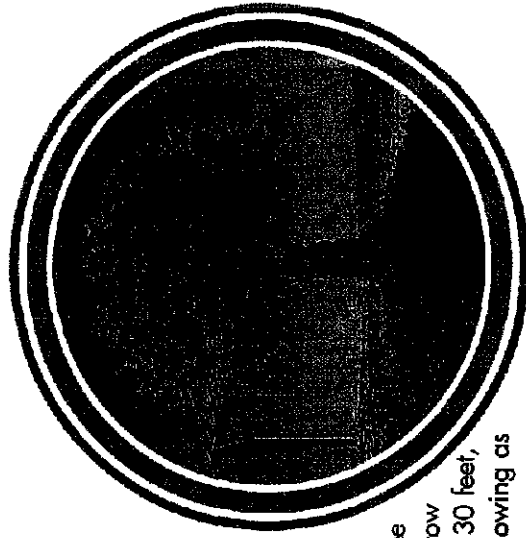


Planting trees near power lines

Customers can help us control tree trimming, by a major expense, by carefully considering the proper selection and positioning of trees near power lines. Trees that will not grow over 30 feet tall are preferable for planting near

power lines.

If you select a tree that will grow taller than 30 feet, use the following as a guide:



Voltage fluctuations

Slight changes in voltage levels can cause lights to dim or televisions to blink. In your home, a voltage fluctuation can be caused by a major appliance, such as a refrigerator, cycling on and off. Outside your home, lightning, a tree branch touching a power line, or any other momentary dis-

ruption that isn't strong enough to blow a fuse or trip a circuit breaker can cause voltage to fluctuate. The cause of a voltage fluctuation might not even be in your home or on our electric system. Because our system is connected to other electric companies, a disruption to a distant electric system

can affect our customers.

Although our electric system corrects most voltage fluctuations before they get to your home, there are some things you can do:

- When buying new equipment, you can look for features such as battery-backup that maintain data memory and clock function in case there's a voltage fluctuation or service outage.

- Surge protectors absorb some voltage increases. They can be purchased at most electronics stores.

- Personal computer owners can buy a power supply system to maintain power long enough for data to be stored and protected during a disturbance to the regular electric supply.

Employee identification

Every Ohio Edison employee is issued an identification card. Before letting someone into your home, please

ask to see this card to make sure the person is really an Ohio Edison employee.



Call before you dig

No matter where you live, electric, telephone, cable TV, water and sewer lines that serve you might be underground nearby.

Before digging, please give us a call. We'll inspect your property for our underground facilities, and mark their location.

For more information

your electric service, please let us know — we're here to serve you.

We're always interested in our customers' opinions of the company and its services. If you have any comments or questions concerning

Inquiries regarding electric bills, turn on - turn off service, meter readings and other service-related matters can be made in person or

by calling our office. Every effort will be made to satisfactorily and quickly answer your questions or concerns.

We appreciate your business and are pleased to be of service.

THE GEOTHERMAL



A Publication of Ohio Edison Company

BUILDERS RECOMMENDING GEOTHERMAL SPEAK FROM EXPERIENCE...PERSONAL AND PROFESSIONAL

Rootstown builder Bill Billock is sold on Geothermal. Not only do his developments feature Geothermal heating and cooling systems, his own home does, too. "I think Geothermal is the most energy-efficient system on the market today," says Billock.

cooling is certainly a selling point for Forest Glen," Billock says. "Our homeowners have been very happy with the heating, even in the coldest months."

Bill and his wife Linda count themselves among the satisfied customers, too. After two-and-a-half years, they're even more convinced of the system's energy efficiency and reliability. "Our energy bill is very reasonable," says Linda. "It averages

just \$152 a month for 2,800 square feet. And that's the only bill we get!"

Jim Navratil, developer of Daisy Hill Farms in Medina, discovered Geothermal when he attended a seminar by Dr. James Bose, a former professor of engineering at Oklahoma State University, and founder and executive director of the International Ground-Source Heat Pump Association.

Navratil was so enthusiastic about

the system that he installed one in his own home in addition to devoting his entire development to Geothermal.

Now living in their second Geothermal home, Jim and Hildy Navratil couldn't

be happier. They particularly like the comfort and cleanliness. "It is a very constant temperature," says Hildy. "And it's a very warm heat. A lot of people ask if it really heats the house in the wintertime. We found that it does."

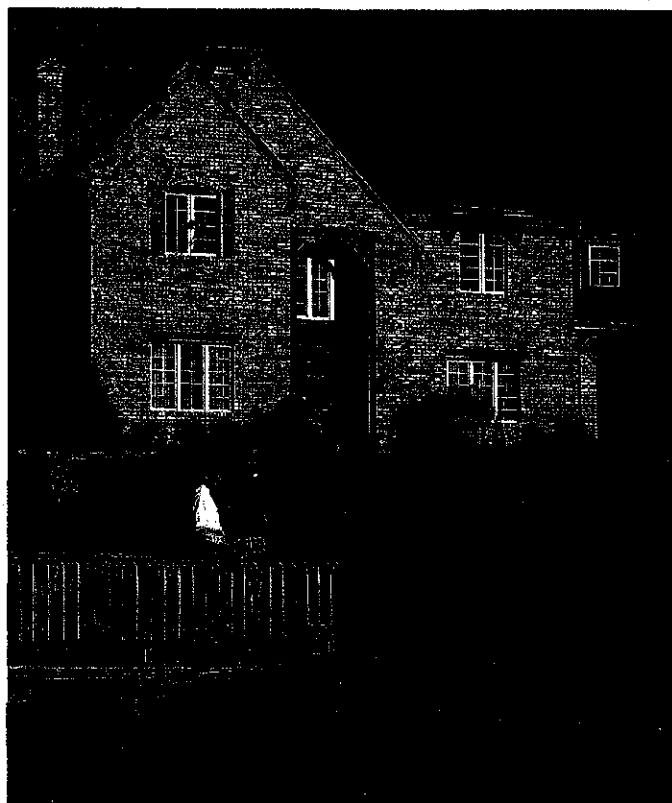
But most of all, they like the savings. "To heat and cool a 4,500 square foot home for an average of \$130 a month is really unbelievable," says Jim. "The system is everything Jim Bose said it would be."

Mogadore developer Larry Mudd also speaks from experience when talking about Geothermal heating and cooling.

Two years ago his family moved into a 2,800 square-foot home, more than twice the size of their former home. Amazingly, their energy bills only increased slightly. The difference? A Geothermal heating and cooling system instead of a gas furnace and central air-conditioning system that was in his former home.

"We were concerned about the added energy costs to operate a larger home," says Mudd. "With my super-efficient Geothermal system, we didn't need to worry. The cost is surprisingly low." The Mudds also have a water heater as part of their Geothermal system. It provides hot water at a savings of about 50 percent over traditional water heating systems.

Tom Zebrasky, a Youngstown builder and owner of a Geothermal home, has just three words for customers thinking about Geothermal heating and cooling systems: "Just do it." The total energy bill for his home, including



Many new homes, such as this one in Daisy Hill Farms, a James Navratil development, feature energy-efficient Geothermal heating and cooling.

Billock's company, W.E.B. Building and Development, is currently working on Forest Glen Trail, an all-Geothermal community in Portage County. "Geothermal heating and

(Continued)

heating, cooling, water heating, lights, cooking, appliances and other electric equipment, is just \$185 a month for nearly 6,000 square feet. "With a house this size, I was mostly concerned with operating cost," says Zebrasky.

"Geothermal not only provided a low monthly cost, it offered a fast payback period, too."

Granger Willows in Granger Township near Medina, has many things to offer potential home buyers. Beautiful wooded lots. Secluded country living. And a top-of-the-line heating and cooling system. Geothermal.

"With an upscale development like Granger Willows, you don't want to make a mistake when selecting the heating and cooling system," says

John Nell, President of Nell Homes and developer of Granger Willows. "We had total confidence in the system. Enough to make the entire project exclusively Geothermal."

That includes Nell's own home, a 3,500 square-foot, five-bedroom, four-bath home they moved into about a year ago. "We're not conservative energy users," says Paige Nell. "With three kids, I expected our bills to really add up. But we've paid an average of just \$137 a month since moving in. I think our Geothermal system is wonderful."

"We are true believers in Geothermal," adds John. "We recommend it wholeheartedly to anyone."

Builders and home buyers interested in learning more about Geothermal



Loops of plastic pipe buried underground are the secret to Geothermal's efficient operating cost.

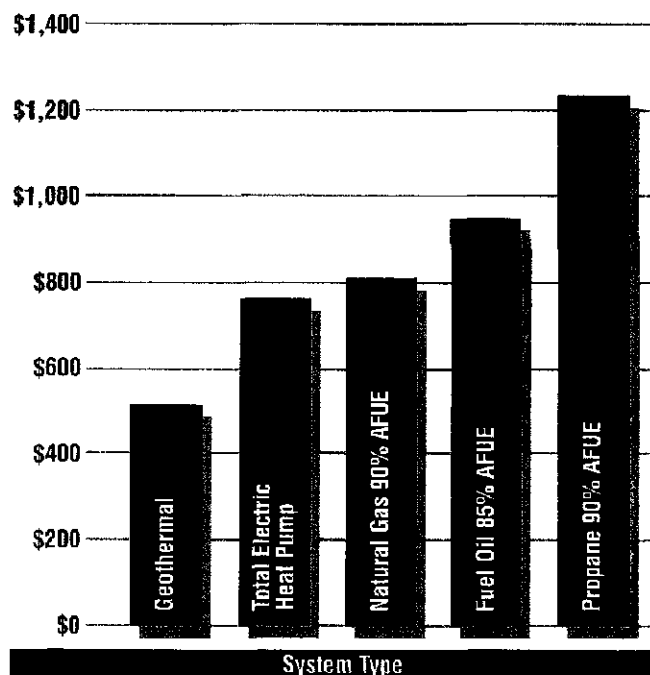
heating and cooling systems should call Ohio Edison at 1-800-505-SAVE. ■

COMPARE GEOTHERMAL

Whether you are considering Geothermal for a brand new home or to replace a system in an existing home, Geothermal will save you money on monthly operating costs. Compared to oil, propane, or even natural gas, Geothermal is the leader in cost savings.

In a New Home

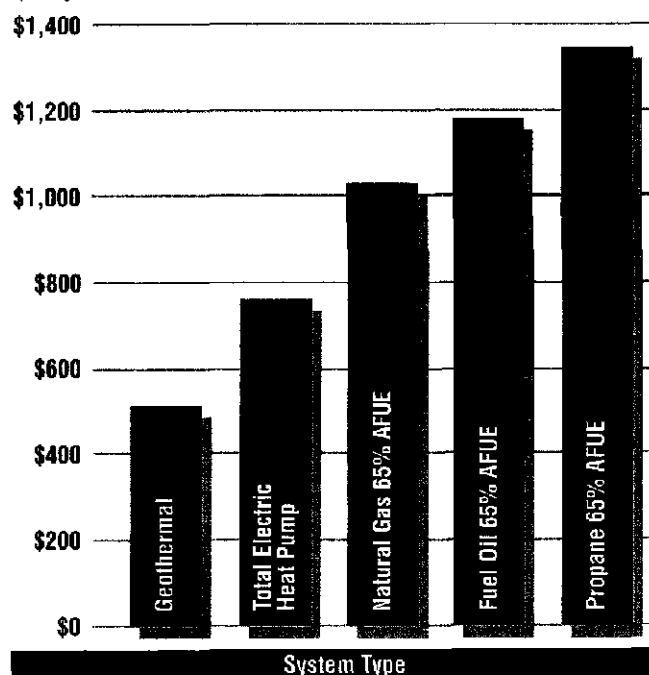
Operating Costs



Annual Heating and Cooling Costs
of Geothermal compared with oil, propane and natural gas heating systems with central air conditioning.

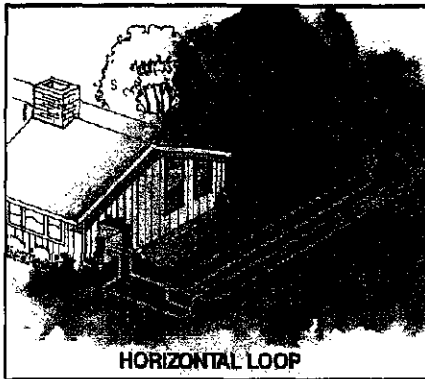
In an Existing Home

Operating Costs



Annual Heating and Cooling Costs
of Geothermal compared with oil, propane and natural gas heating systems with central air conditioning.

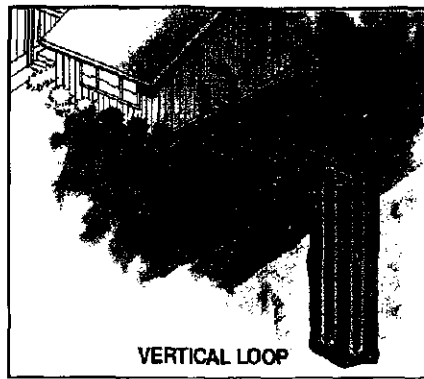
GEOTHERMAL: THE MOST EFFICIENT SYSTEM UNDER THE SUN



Geothermal heating and cooling is the most energy-efficient system available today. By tapping into the natural energy provided by the sun, a Geothermal system can save 30 to 60 percent on annual energy costs. That's 30 to 60 percent less than oil, propane or natural gas. Geothermal systems provide year-round comfort and energy-efficient operation that's clean, quiet and requires no outdoor condenser unit.

Designed to Suit Any Home Site

The majority of today's geothermal installations are closed-loop systems which circulate an antifreeze solution through plastic pipe buried in the ground. The pipe is connected to the indoor unit to form a sealed loop. The system recirculates the solution in pressurized pipe, thus transferring heat. Underground pipes can be arranged horizontally or vertically depending on the availability of land; however, horizontal loop installations are the most common. With this method, the



pipes are installed in trenches approximately five feet deep. The length of the pipe depends on a number of factors, but, as a general rule, 500-600 feet of pipe are needed per ton of system capacity.

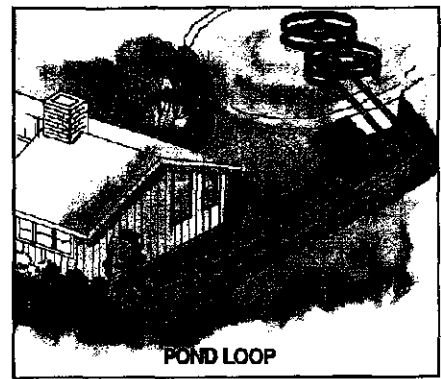
On sites where land is limited, a vertical loop system may be used. Vertical loops are installed in holes bored to about 125 to 150 feet per ton of system capacity. Loops are then added by inserting U-shaped sections of pipe.

Once installed, loops provide very reliable operation. Most manufacturers even warranty the loops for up to 50-years.

Another type of system — the pond loop — can be installed where a pond or lake with a minimum depth of eight feet is available.

The System of Choice for Homeowners

In addition to cost savings, homeowners appreciate the environmental qualities



of Geothermal heating and cooling.

Since they are factory charged and sealed like refrigerators or room air conditioners, no Freon is added on site. And they are more aesthetically appealing because there is no outdoor condenser unit.

Geothermal systems provide the comfort, quality and savings that homeowners have come to expect. Every year, more and more customers in the Ohio Edison service area are discovering the benefits of Geothermal.

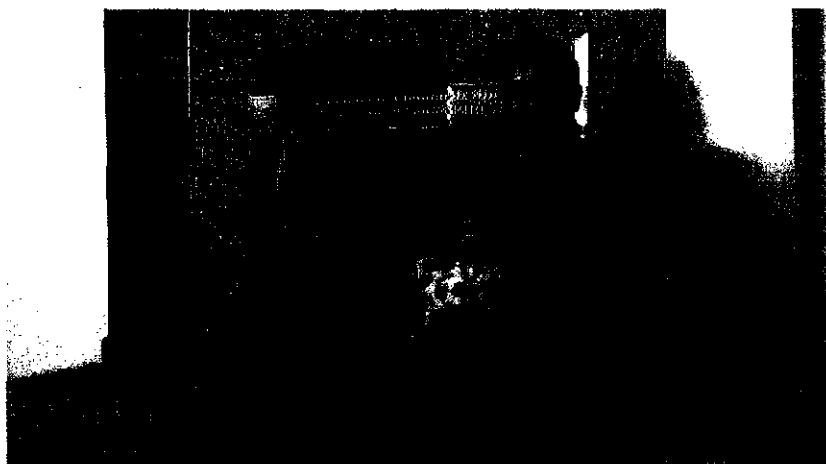
Homeowner satisfaction is just one of the reasons builders are looking to Geothermal systems. For the leading-edge builder, Geothermal heating and cooling is the ultimate in economically smart, high-efficiency heating and cooling. Offering this state-of-the-art energy option distinguishes builders in today's competitive market. ■

CUSTOMERS SPEAK OUT ABOUT GEOTHERMAL

Have Geothermal, Will Travel

Bobby and Shirley Langdon know they are saving money with their Geothermal heating and cooling system. In fact, when they compare the cost of heating and cooling their home with the bills they paid for their old gas furnace and air conditioning, they realized that the savings were substantial.

"Our gas bills came to over \$200 a month...and we were living in a much



Bobby and Shirley Langdon use their savings from Geothermal to fund their summer vacation.

smaller house. The savings that we've accumulated from month to month are enough to pay for our summer vacation," says Shirley.

"I find that the Geothermal system is inexpensive compared to running two systems — electric for cooling and gas for heating," says Bobby.

The Langdons first heard about Geothermal at a local home show in Sandusky. They were interested

in building a new home and thought Geothermal would offer the best comfort and cost savings. "The concept of Geothermal made a lot of sense to me — the idea of using the underground temperature of about 55 degrees and only needing to heat or cool from there," says Bobby.

Now that they've been living in their new home for a while, they're even more convinced that Geothermal is the way to go. "I was really impressed when I first heard about Geothermal," says Bobby.

"After six years of using the system in our home, I'm more impressed than ever."

Custom-Designed Comfort

When Paul and Betty Gipp passed along the family farm to their daughter and her family, they designed their new home from scratch. Betty considered every detail, including how the furniture would be arranged, before they began to build.

In choosing a heating and cooling system for their home, they were just

as diligent. "Betty and I used the pencil pretty hard [estimating the operating cost savings]," says Paul. "This will be the fourth winter and I figure that it will have paid for itself this year."



Paul and Betty Gipp found Geothermal to be the ideal system for their new home.

As a former science teacher, Betty was intrigued by Geothermal from the beginning. "It's environmentally friendly," says Betty. "And this just seemed like a very good way to help conserve our natural resources."



John and Demetria Davis like the comfort of their Geothermal heating and cooling systems.

The Gipp's Geothermal system has exceeded their expectations in many ways. "Geothermal has surprised us... It is a lot less expensive to operate than

we expected," says Paul. "The bills are much less than we anticipated."

"I'd go Geothermal if I had to build a hundred more," says Paul.

Making a Castle a Home

At first glance, John and Demetria Davis's Doylestown home looks like a castle. A beautiful brick-and-stucco design on the outside, it is as comfortable as any home inside, thanks in part to their Geothermal heating and cooling systems.

"We are extremely comfortable in our home," says John. "Even when it's very hot or very cold outside, it's a constant temperature inside."

Though the house is relatively large, the Davises say that there are no drafts, no hot and cold spots. "We had a gas furnace before and there were extreme temperature fluctuations," says John. "We'd have hot air blowing when the furnace kicked on, then a cold draft. With Geothermal we have a nice, constant temperature year round."

Moving from a much smaller home, they were concerned about cost, as well. "We thought the bills would be

quite a bit more [than their old house]," says Demetria. "But they're not."

All around, the Davises have found their Geothermal system to be the perfect choice for their home. "It's just a

sensible way of using Mother Nature and creating a heat and air-conditioning source," says John. ■



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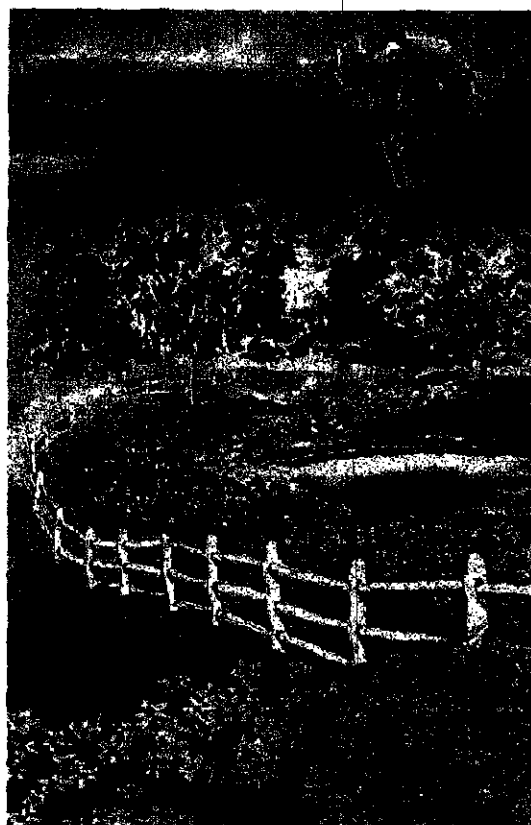


GEO THERMAL

Did you know that every time you step into your backyard, your complete heating and cooling comfort is stored right beneath your feet?

Just five feet below the earth's surface the temperature registers 55 degrees year-round. Discover how the earth's temperature can maximize your comfort throughout the year for less than any other energy source.

Geothermal takes this stored earth energy and uses it to provide the most cost-efficient heating and cooling system available today.



Down To Earth Benefits

- Save up to 60% on heating and cooling. Geothermal offers homeowners the lowest total operating cost over other heating and cooling systems. Your exact savings will depend on your lifestyle and thermostat setting, but savings of 30-60% are typical. By using geothermal you qualify for a [REDACTED] electric rate from [REDACTED] Illuminating Company where you save on [REDACTED] usage.
- Cleanliness. Clean, safe electricity powers geothermal. No gas, oil or propane is burned to produce heat. As a result, no

by-products of the combustion process are introduced into your home.

- Long life. All equipment is underground or inside your home. By avoiding harsh weather extremes, geothermal provides improved performance and a longer life.
- Quiet surroundings. You can relax and entertain outdoors without hearing the compressor run.

- **Healthy and safe home.** Geothermal burns no gas, oil or propane in the home, so there are no hazardous combustion by-products such as carbon monoxide filtering into your air. You can feel confident about the quality of the air your family breathes.
- **Even temperature – consistent comfort.** Geothermal provides evenly distributed heating and cooling. Even temperatures throughout your home provide consistent comfort for you and your family year-round.

Building on the Basics

Geothermal technology has been enriching family comfort for over 40 years. That's because it's driven by common sense. Geothermal takes a step ahead by compressing and intensifying the natural warmth of the earth and transferring it into your home. Geothermal uses a network of underground, liquid-filled pipes to absorb the earth's heat which is then pumped to a compressor in your home where the heat is intensified.

Geothermal is also the most energy-efficient way to give your home central air conditioning. Geothermal has an efficiency rating greater than 50% of federal government standards. While most central air systems are now required to have a Seasonal Energy Efficiency Ratio (SEER) of 10, geothermal typically has a SEER of 15.

Geothermal is also the most efficient way to heat water, since the heat can be easily circulated into your hot water heater during transfer between outdoors and indoors. In fact, during the summer months geothermal water heating can save you up to 50% on your water heating costs.

System Designs

Geothermal offers a variety of application designs. Flexibility makes the clean, efficient comfort of geothermal systems compatible with a diversity of yard types. These closed-loop systems make geothermal a reality for many homeowners.

1. Horizontal Loop – Horizontal applications can be installed in areas as small as 30 feet by 80 feet. Trenches, approximately five feet deep, house the heat absorbing pipes. The amount of pipe needed will depend upon the heat required to meet your desired temperature.

2. Vertical Loop – These applications feature pipes that are installed into holes in the soil. Installing the pipes vertically and joining them with a U-bend pipe on each end enables this design to be utilized in as small as a 10-foot area. The compactness of these applications makes them compatible for most residential lot sizes.

3. Pond Loop – With a pond or lake on your property, plastic pipes can be set in the water to absorb and disperse the heat naturally found there. Generally, a minimum of six feet water depth is required for this application.

Geothermal loop installations are not exposed to weather extremes. Manufacturers guarantee geothermal loops up to 55 years. Properly installed, maintenance is minimal, requiring periodic cleaning and air filter changes.

Make the smart choice – enjoy the clean, safe comfort of geothermal in your home. Call The Illuminating Company at 861-9000 or 1-800-589-3101 outside the Cleveland calling area for current geothermal programs.

**The Illuminating
Company**

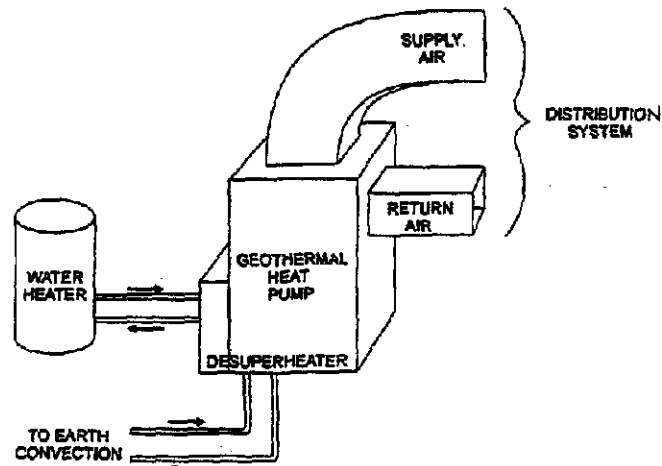
A Centerlor Energy Company

Residential Applications

How Geothermal Heating and Cooling Works

Geothermal Heating and Cooling Systems provide space conditioning — heating, cooling, and humidity control. They may also provide water heating — either to supplement or replace conventional water heaters.

Geothermal Heating and Cooling Systems work by moving heat, rather than by converting chemical energy to heat like in a furnace. Every Geothermal Heating and Cooling System has three major subsystems or parts: a *geothermal heat pump* to move heat between the building and the fluid in the earth connection, a *distribution subsystem* for delivering heating or cooling to



The Ground Source Heat Pump

the building, and an *earth connection* for transferring heat between its fluid and the earth. Each system may also have a *desuperheater* to supplement the building's water heater, or a full-demand water heater to meet all of the building's hot water needs.

Geothermal Heat Pump

The geothermal heat pump is packaged in a single cabinet, and includes the compressor, loop-to-refrigerant heat exchanger, and controls. Systems that distribute heat using ducted air also contain the air handler, duct fan, filter, refrigerant-to-air heat exchanger, and condensate removal system for air conditioning. For home installations, the geothermal heat pump cabinet is usually located in a basement, attic, or closet. In commercial installations, it may be hung above a suspended ceiling or installed as a self-contained console.

Distribution Subsystem

Most residential geothermal systems use conventional ductwork to distribute hot or cold air and to provide humidity control. (A few systems use water-to-water heat pumps with one or more fan-coil units, baseboard radiators, or under-floor circulating pipes.) Properly sized, constructed, and sealed ducts are essential to maintain system efficiency. Ducts must be well insulated and, whenever possible, located inside of the building's thermal envelope (conditioned space).

Earth Connection

Geothermal systems use the earth as a heat source and heat sink. A series of pipes, commonly called a "loop," carry a fluid used to connect the geothermal system's heat pump to the earth. Generally, there are three kinds of earth connections: closed loops, open loops, and standing column wells.

Earth Connection: Closed Loops

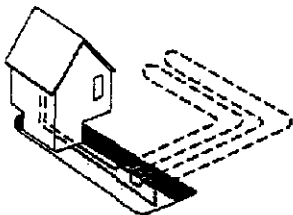
Closed loop systems are becoming the most common. When properly installed, they are economical, efficient, and reliable. Water (or a water and antifreeze solution) is circulated through a continuous buried pipe. The length of the loop piping depends on ground temperature, thermal conductivity of the ground, soil moisture, and system design.

The most commonly used type of pipe in GHP installations is high quality, high density polyethylene. All below-grade connections must be made by heat fusing, which yields connections stronger than the pipe itself. All installations must be purged to remove construction debris, flushed to remove air, and pressure tested before backfilling or grouting.

Proper installation is a key to success. It is critical that the installation prescriptions of the International Ground Source Heat Pump Association (IGSHPA) are followed. Installers should be IGSHPA certified or show equivalent training by manufacturers or other recognized authorities.

Modern geothermal heat pumps work efficiently even with large seasonal swings in the ground loop water temperature. Letting the ground around the loop freeze releases substantial amounts of heat and generally improves the performance of the ground loop. Thus, a mixture of water and antifreeze may sometimes be used to improve performance while protecting the equipment and loop from freezing.

Horizontal closed loop installations are generally most cost-effective for small installations, particularly for new construction where sufficient land area is available. These installations involve burying pipe in trenches dug with back-hoes or chain trenchers. Up to six pipes, usually in parallel connections, are buried in each trench, with minimum separations of a foot between pipes and ten to fifteen feet between trenches. Often "Slinky™" coils — overlapping coils of polyethylene pipe — are used to increase the heat exchange per foot of trench, but require more pipe per ton of capacity. Two-pipe systems may require 200 to 300 feet of trench per ton of nominal heat exchange capacity. The trench length decreases as the number of pipes in the trench increases — or as Slinky™ coil overlap increases.



The Horizontal Closed Loop

A ground loop is only as good as its connection to the ground. Therefore, horizontal installations require careful trench backfilling. The backfill must be free of sharp rocks that could harm the pipe, and the pipe needs maximum contact with the ground. Some installers use large amounts of water to break up soil clumps to assure optimal contact. This procedure reuses the removed soil of the trench. Flowable fill brought to the site in concrete mixers is preferred by some installers. The fill contains sand, fly ash, and a small amount of cement, which offers proper contact and high thermal conductivity that assures a good connection between the loop and the ground.

Vertical closed loops are preferred in many situations. Vertical loops are used where there is not enough land for a horizontal loop or where the soil is too shallow for trenching. Vertical loops also minimize the disturbance to existing landscaping.

For vertical closed loop systems, a U-tube (more rarely, two U-tubes) is installed in a well drilled 100 to 400 feet deep. Because conditions in the ground may vary greatly, loop lengths can range from 130 to 300 feet per ton of heat exchange. Multiple drill holes are required for most installations, where the pipes are generally joined in parallel or series-parallel configurations.

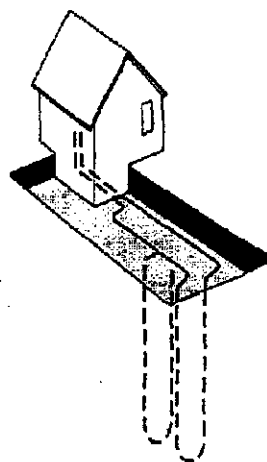
Installation costs depend on geological conditions and local drilling industry experience. In some areas, competition among drillers has led to widespread use of modified water well drilling equipment with bores in the 4" diameter range, and prices are modest. Elsewhere, the combination of minimal competition, difficult drilling conditions, and peculiarities of local environmental regulations (such as requirements for boreholes more than 6" in diameter) has kept costs much higher.

One item of concern is that the vertical borehole may allow downwash of contaminated surface waters into potable water aquifers, or cross contamination among aquifers. Careful backfilling, as prescribed by IGSHPA and local regulations, is important for geothermal installations. Usually, high solids bentonite grout, installed continuously from the bottom of the boreholes, is required and acceptable, but some jurisdictions prefer cement grout under special conditions.

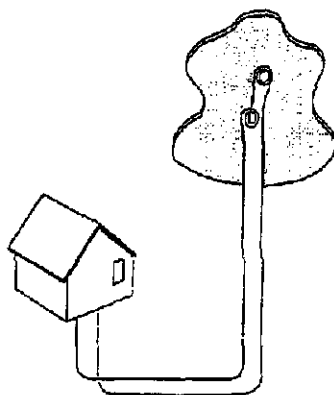
Pond closed loops are a special kind of closed loop system. Where there is a pond or stream that is deep enough and with enough flow, closed loop coils can be placed on the pond bottom. Fluid is pumped just as for a conventional closed loop ground system where conditions are suitable, the economics are very attractive, and no aquatic system impacts have been shown.

Earth Connection: Open Loops

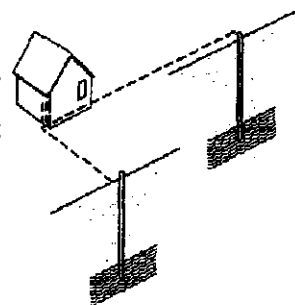
Open loop systems are the simplest. Used successfully for decades, ground water is drawn from an aquifer through one well, passes through the heat pump's heat exchanger, and is discharged to the same aquifer through a second well at a distance from the first. Generally, two to three gallons per minute per ton of capacity are necessary for effective heat exchange. Since the temperature of ground water is nearly constant throughout the year, open loops are a popular option in areas where they are permitted. Open loop systems do have some associated challenges: (1) Some local ground water chemical conditions can lead to fouling the heat pump's heat exchanger. Such situations may require precautions to keep carbon dioxide and other gases in



The Vertical Closed Loop



The Closed Pond Loop



The Open Loop

solution in the water. Other options include the use of cupronickel heat exchangers and heat exchangers that can be cleaned without introducing chemicals into the groundwater. (2) Increasing environmental concerns mean that local officials must be consulted to assure compliance with regulations concerning water use and acceptable water discharge methods. For example, discharge to a sanitary sewer system is rarely acceptable.

Earth Connection: Standing Wells

Standing wells, also called turbulent wells or Energy Wells™, are an established technology in the Northeast and some other areas. Standing wells, which may be as deep as 1500 feet, withdraw water from the bottom of the well, circulate it through the heat pump's heat exchanger, and return it to the top of the water column in the same well. Usually, the well also serves to provide potable water. Careful design assures good heat exchange, which means relatively short loops: some designers claim much less than 100' of well per ton of nominal capacity. Under normal circumstances, the water diverted for building (potable) use is replaced by constant-temperature ground water, which makes the system act like a true open loop system. If the well water temperature goes outside a specified temperature range, water can be "bled" from the system, to allow ground water to restore temperatures to the normal operating range.

Water Heating

Many residential-sized systems installed today are equipped with desuperheaters to provide domestic hot water when the system is providing heat or air conditioning. The desuperheater is a small auxiliary heat exchanger at the compressor outlet. It transfers excess heat from the compressed gas to a water line that circulates water to the house's hot water tank. In summer, when the air conditioning runs frequently, a desuperheater may provide all the hot water needed by a household. It can provide four to eight gallons of hot water per ton of cooling capacity each hour it operates. A desuperheater provides less hot water during the winter, and none during the spring and fall when the system is not operating.

Because the heat pump is so much more efficient than other means of water heating, manufacturers are beginning to offer "triple function," "full condensing," or "full demand" systems that use a separate heat exchanger to meet all of a household hot water needs. These units cost-effectively provide hot water as quickly as any competing system.

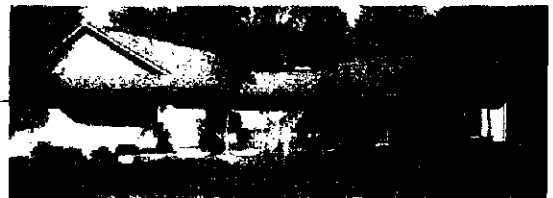
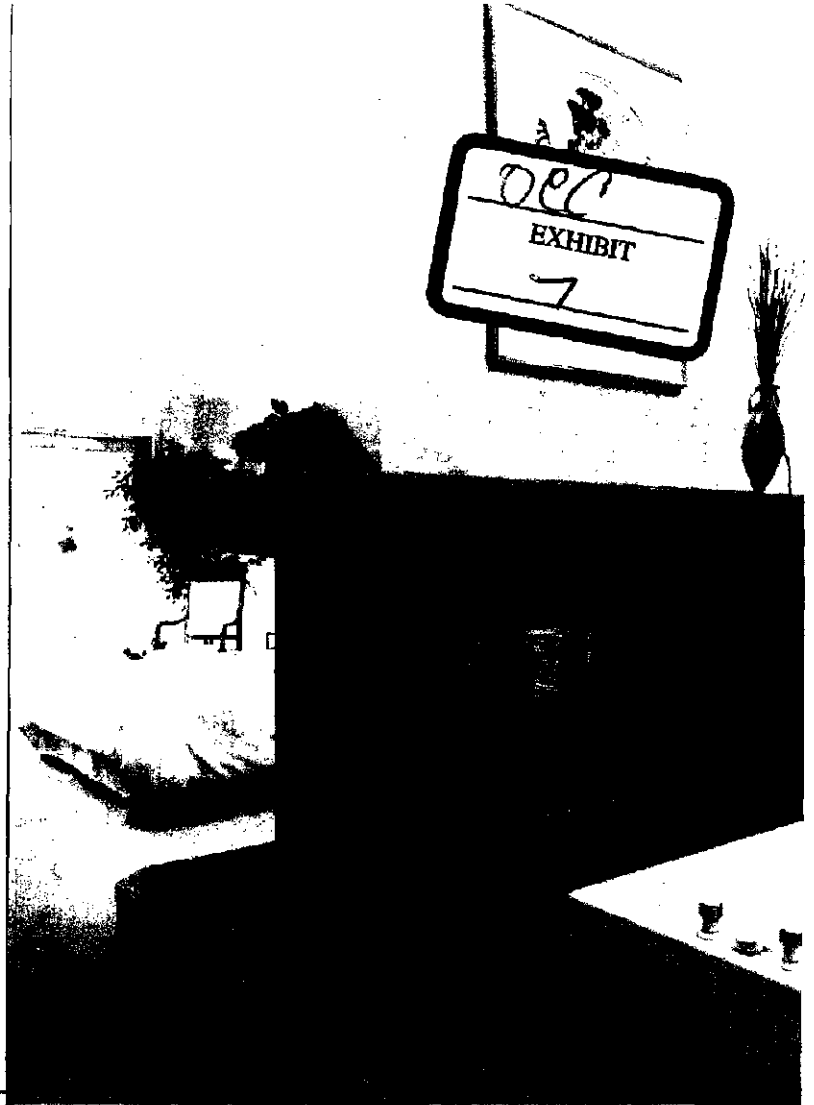
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Bob Schmitt Homes is one of Northern Ohio's leading and most innovative builders. For more than half a century, we've built some of the finest homes



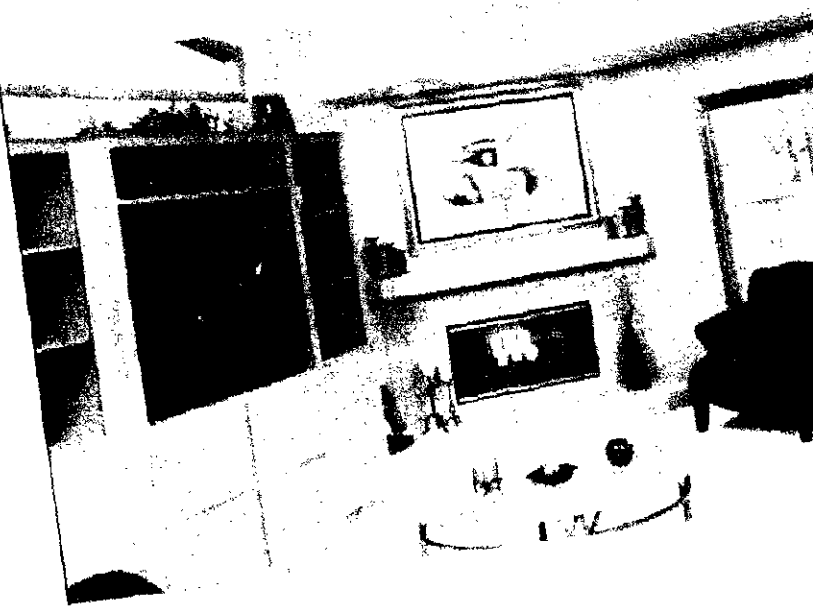
in the area, combining traditional craftsmanship with today's advanced technologies.

From single-family homes to our cluster units, every home is built with unique features and special amenities that suit individual tastes and lifestyles. Every home is guaranteed

for its high-quality materials and superior construction. And, every home is built to be affordable. Such benefits have long been associated with Bob Schmitt Homes.

Maximum Design Flexibility

It has been our experience that single-story homes offer the most design freedom.



we maintain total control to assure the highest quality

unique truss technology, our documented energy efficiency, and a telecommunications infrastructure that ties together video, cable television and Internet access in one integrated network.



Ridgefield also includes a state-of-the art, 9300-sq.-ft. recreation center consisting of a large clubhouse with a service kitchen for social functions;

a health club with a fully equipped exercise room; and a heated, Olympic-sized



swimming pool. In addition, the community has more than 100 acres of landscaped park area. This common area is owned and managed by our residents through the homeowners' association.

Ridgefield is located in North Ridgeville, Ohio, less than 30 minutes southwest of Downtown Cleveland. It is close to major

highways...shopping...and restaurants...and just 15 minutes from Cleveland Hopkins International Airport.

Bob Schmitt's newest community offers everything you're looking for in a home because our architects incorporate your input from the very beginning. You're invited to sit down with one of our staff architects for a free consultation on the design of the new home you've always dreamt about.

To tour Ridgefield, contact Bob Schmitt Homes for an appointment. We hope you'll choose to become part of Northeast Ohio's most exciting new community.



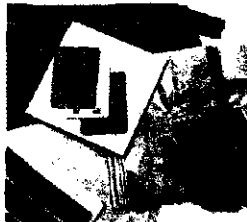


flexibility, safety and cost-efficiency. Because of the way we design a home, there is more than enough room for storage. And the cost efficiency of single-story construction allows for more quality touches and conveniences.

With Bob Schmitt's truss technology, the outside walls—not the interior walls—support the house. That gives you tremendous freedom in the design and layout of your home. Whether your home is 2,000 or 3,000 square feet, you can have the interior in virtually any design pattern you choose.

More Value For Your Money

Expect more of a Bob Schmitt home and get exactly what you get. What some



builders offer as options, come as standard here. We stay abreast of the latest trends and anticipate where lifestyles and technologies are heading. We know



what works and what doesn't, and what home buyers value most.

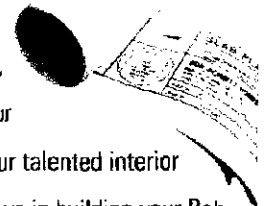


All of these advantages mean that Bob Schmitt homes have high resale values. They are very popular with repeat buyers too, as some of our residents have

owned three, four, even five Bob Schmitt homes. They know that you get more freedom and more value with Bob Schmitt.

On-Site Staff and Crews

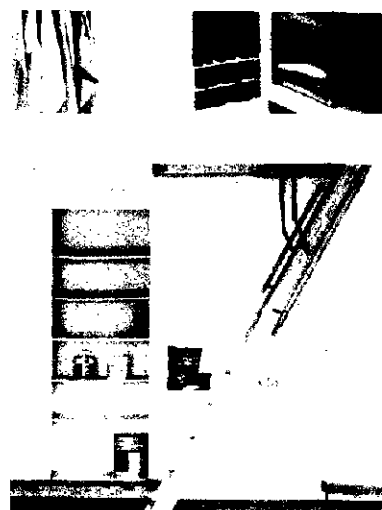
Everyone on staff at Bob Schmitt is personally committed to building the highest-quality homes, because 35 percent of the company is owned by our employees. Our three registered architects and our talented interior designers work closely with our construction crews in building your Bob Schmitt home. This team approach enables us to better control the costs, scheduling and completion of every phase of home-building.



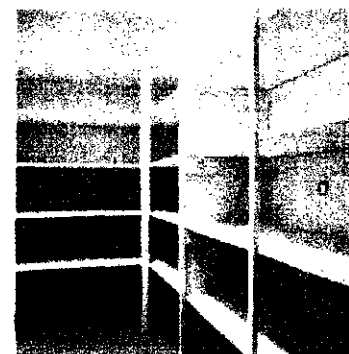
Welcome To Ridgefield

Ridgefield is the newest, largest and most progressive community ever developed by Bob Schmitt Homes. This 500-acre community is comprised of homes that are designed with many exciting, new features...some of which have never been offered before. These include our



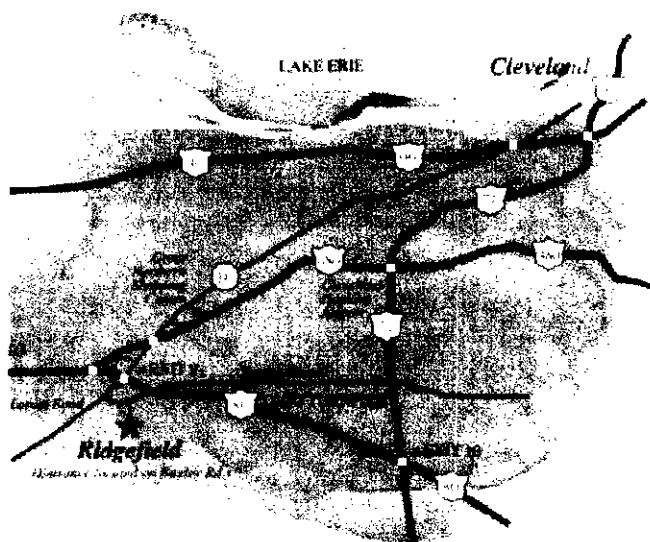
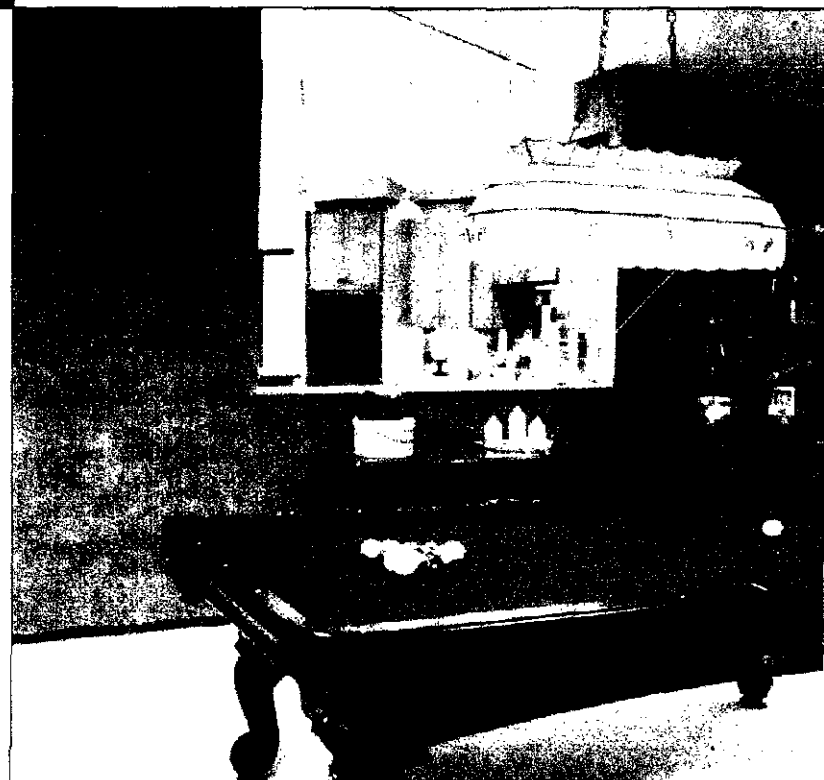


storage!



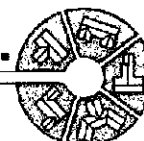
*When we heard about some of the features...the
flexibility...the choices that you could make,
we sold us."*

Mrs. Swafford, First Bob Schmitt Home



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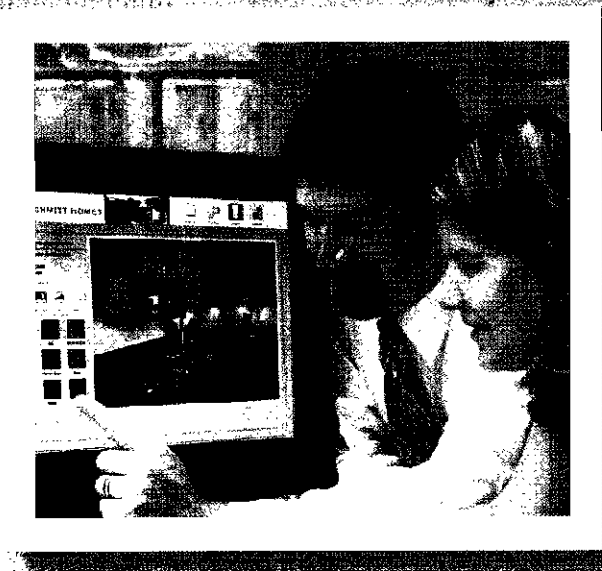
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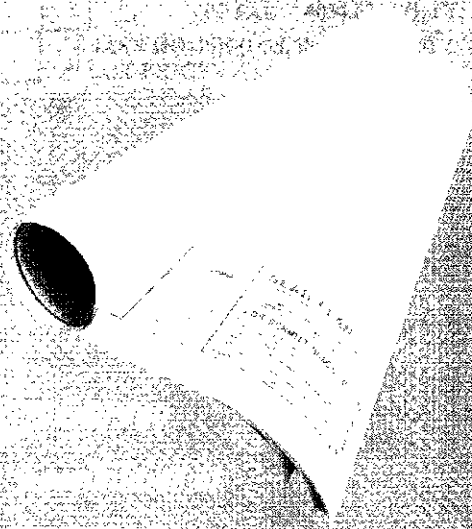
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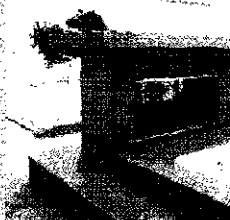
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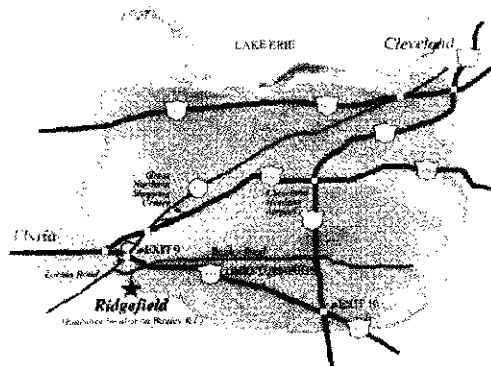


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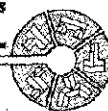


Ridgefield is conveniently located in North Ridgeville, less than 30 minutes from downtown Cleveland. Before you buy a new home, visit Bob Schmitt Homes. Stop by the new Idea Homes or call for an appointment - (440) 748-3855.

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THE GEOTHERMAL



A Publication of Ohio Edison Company

BUILDERS RECOMMENDING GEOTHERMAL SPEAK FROM EXPERIENCE...PERSONAL AND PROFESSIONAL

Rootstown builder Bill Billock is sold on Geothermal. Not only do his developments feature Geothermal heating and cooling systems, his own home does, too. "I think Geothermal is the most energy-efficient system on the market today," says Billock.

cooling is certainly a selling point for Forest Glen," Billock says. "Our homeowners have been very happy with the heating, even in the coldest months."

Bill and his wife Linda count themselves among the satisfied customers, too. After two-and-a-half years, they're even more convinced of the system's energy efficiency and reliability. "Our energy bill is very reasonable," says Linda. "It averages

just \$152 a month for 2,800 square feet. And that's the only bill we get!"

Jim Navratil, developer of Daisy Hill Farms in Medina, discovered Geothermal when he attended a seminar by Dr. James Bose, a former professor of engineering at Oklahoma State University, and founder and executive director of the International Ground-Source Heat Pump Association.

Navratil was so enthusiastic about

the system that he installed one in his own home in addition to devoting his entire development to Geothermal.

Now living in their second Geothermal home, Jim and Hildy Navratil couldn't

be happier. They particularly like the comfort and cleanliness. "It is a very constant temperature," says Hildy. "And it's a very warm heat. A lot of people ask if it really heats the house in the wintertime. We found that it does."

But most of all, they like the savings. "To heat and cool a 4,500 square foot home for an average of \$130 a month is really unbelievable," says Jim. "The system is everything Jim Bose said it would be."

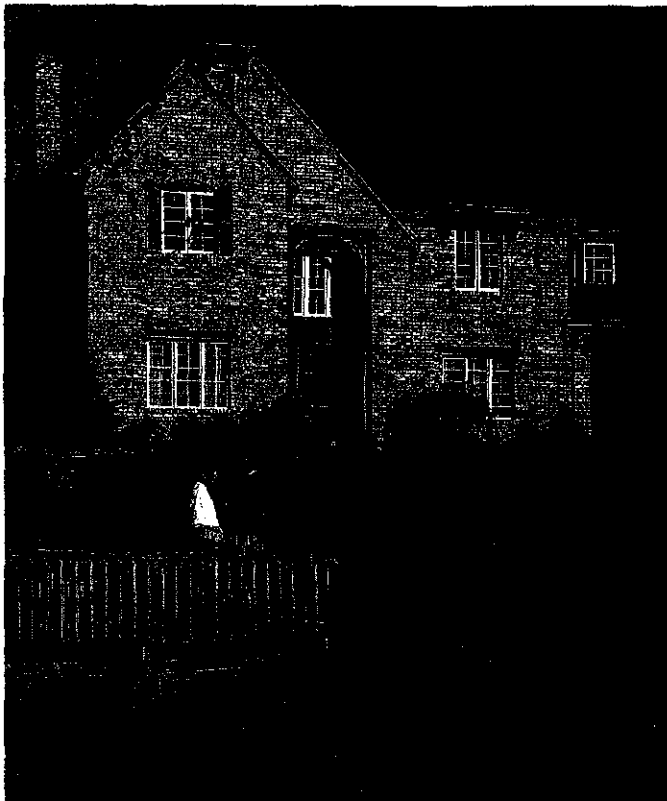
Mogadore developer Larry Mudd also speaks from experience when talking about Geothermal heating and cooling.

Two years ago his family moved into a 2,800 square-foot home, more than twice the size of their former home. Amazingly, their energy bills only increased slightly. The difference? A Geothermal heating and cooling system instead of a gas furnace and central air-conditioning system that was in his former home.

"We were concerned about the added energy costs to operate a larger home," says Mudd. "With my super-efficient Geothermal system, we didn't need to worry. The cost is surprisingly low." The Mudds also have a water heater as part of their Geothermal system. It provides hot water at a savings of about 50 percent over traditional water heating systems.

Tom Zebrasky, a Youngstown builder and owner of a Geothermal home, has just three words for customers thinking about Geothermal heating and cooling systems: "Just do it." The total energy bill for his home, including

(Continued)



Many new homes, such as this one in Daisy Hill Farms, a James Navratil development, feature energy-efficient Geothermal heating and cooling.

Billock's company, W.E.B. Building and Development, is currently working on Forest Glen Trail, an all-Geothermal community in Portage County. "Geothermal heating and

heating, cooling, water heating, lights, cooking, appliances and other electric equipment, is just \$185 a month for nearly 6,000 square feet. "With a house this size, I was mostly concerned with operating cost," says Zebrasky.

"Geothermal not only provided a low monthly cost, it offered a fast payback period, too."

Granger Willows in Granger Township near Medina, has many things to offer potential home buyers. Beautiful wooded lots. Secluded country living. And a top-of-the-line heating and cooling system. Geothermal.

"With an upscale development like Granger Willows, you don't want to make a mistake when selecting the heating and cooling system," says

John Nell, President of Nell Homes and developer of Granger Willows. "We had total confidence in the system. Enough to make the entire project exclusively Geothermal."

That includes Nell's own home, a 3,500 square-foot, five-bedroom, four-bath home they moved into about a year ago. "We're not conservative energy users," says Paige Nell. "With three kids, I expected our bills to really add up. But we've paid an average of just \$137 a month since moving in. I think our Geothermal system is wonderful."

"We are true believers in Geothermal," adds John. "We recommend it wholeheartedly to anyone."

Builders and home buyers interested in learning more about Geothermal



Loops of plastic pipe buried underground are the secret to Geothermal's efficient operating cost.

heating and cooling systems should call Ohio Edison at 1-800-505-SAVE. ■

COMPARE GEOTHERMAL

Whether you are considering Geothermal for a brand new home or to replace a system in an existing home, Geothermal will save you money on monthly operating costs. Compared to oil, propane, or even natural gas, Geothermal is the leader in cost savings.

In a New Home

Operating Costs

\$1,400

\$1,200

\$1,000

\$800

\$600

\$400

\$200

\$0

Geothermal

Total Electric Heat Pump

Natural Gas 90% AFUE

Fuel Oil 85% AFUE

Propane 90% AFUE

System Type

Annual Heating and Cooling Costs
of Geothermal compared with oil, propane and natural gas heating systems with central air conditioning.

In an Existing Home

Operating Costs

\$1,400

\$1,200

\$1,000

\$800

\$600

\$400

\$200

\$0

Geothermal

Total Electric Heat Pump

Natural Gas 65% AFUE

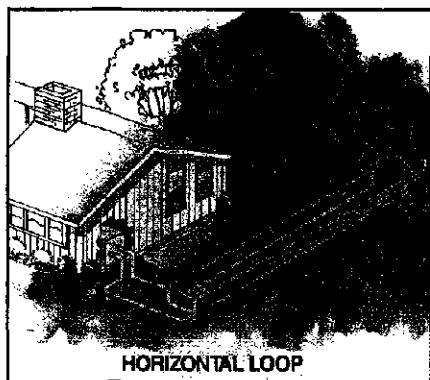
Fuel Oil 65% AFUE

Propane 65% AFUE

System Type

Annual Heating and Cooling Costs
of Geothermal compared with oil, propane and natural gas heating systems with central air conditioning.

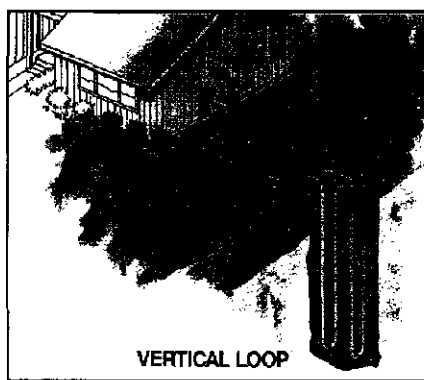
GEOHERMAL: THE MOST EFFICIENT SYSTEM UNDER THE SUN



Geothermal heating and cooling is the most energy-efficient system available today. By tapping into the natural energy provided by the sun, a Geothermal system can save 30 to 60 percent on annual energy costs. That's 30 to 60 percent less than oil, propane or natural gas. Geothermal systems provide year-round comfort and energy-efficient operation that's clean, quiet and requires no outdoor condenser unit.

Designed to Suit Any Home Site

The majority of today's geothermal installations are closed-loop systems which circulate an antifreeze solution through plastic pipe buried in the ground. The pipe is connected to the indoor unit to form a sealed loop. The system recirculates the solution in pressurized pipe, thus transferring heat. Underground pipes can be arranged horizontally or vertically depending on the availability of land; however, horizontal loop installations are the most common. With this method, the



pipes are installed in trenches approximately five feet deep. The length of the pipe depends on a number of factors, but, as a general rule, 500-600 feet of pipe are needed per ton of system capacity.

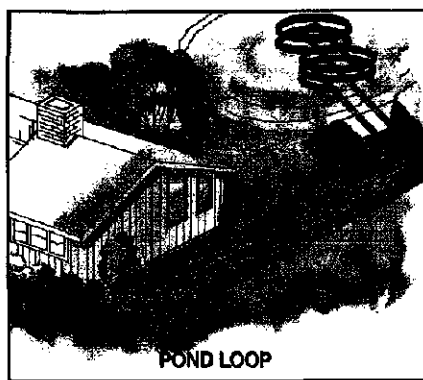
On sites where land is limited, a vertical loop system may be used. Vertical loops are installed in holes bored to about 125 to 150 feet per ton of system capacity. Loops are then added by inserting U-shaped sections of pipe.

Once installed, loops provide very reliable operation. Most manufacturers even warranty the loops for up to 50-years.

Another type of system — the pond loop — can be installed where a pond or lake with a minimum depth of eight feet is available.

The System of Choice for Homeowners

In addition to cost savings, homeowners appreciate the environmental qualities



of Geothermal heating and cooling.

Since they are factory charged and sealed like refrigerators or room air conditioners, no Freon is added on site. And they are more aesthetically appealing because there is no outdoor condenser unit.

Geothermal systems provide the comfort, quality and savings that homeowners have come to expect. Every year, more and more customers in the Ohio Edison service area are discovering the benefits of Geothermal.

Homeowner satisfaction is just one of the reasons builders are looking to Geothermal systems. For the leading-edge builder, Geothermal heating and cooling is the ultimate in economically smart, high-efficiency heating and cooling. Offering this state-of-the-art energy option distinguishes builders in today's competitive market. ■

CUSTOMERS SPEAK OUT ABOUT GEOHERMAL

Have Geothermal, Will Travel

Bobby and Shirley Langdon know they are saving money with their Geothermal heating and cooling system. In fact, when they compare the cost of heating and cooling their home with the bills they paid for their old gas furnace and air conditioning, they realized that the savings were substantial.

"Our gas bills came to over \$200 a month...and we were living in a much



Bobby and Shirley Langdon use their savings from Geothermal to fund their summer vacation.

smaller house. The savings that we've accumulated from month to month are enough to pay for our summer vacation," says Shirley.

"I find that the Geothermal system is inexpensive compared to running two systems — electric for cooling and gas for heating," says Bobby.

The Langdons first heard about Geothermal at a local home show in Sandusky. They were interested

in building a new home and thought Geothermal would offer the best comfort and cost savings. "The concept of Geothermal made a lot of sense to me — the idea of using the underground temperature of about 55 degrees and only needing to heat or cool from there," says Bobby.

Now that they've been living in their new home for a while, they're even more convinced that Geothermal is the way to go. "I was really impressed when I first heard about Geothermal," says Bobby. "After six years of using the system in our home, I'm more impressed than ever."

Custom-Designed Comfort

When Paul and Betty Gipp passed along the family farm to their daughter and her family, they designed their new home from scratch. Betty considered every detail, including how the furniture would be arranged, before they began to build.

In choosing a heating and cooling system for their home, they were just

as diligent. "Betty and I used the pencil pretty hard [estimating the operating cost savings]," says Paul. "This will be the fourth winter and I figure that it will have paid for itself this year."



Paul and Betty Gipp found Geothermal to be the ideal system for their new home.

As a former science teacher, Betty was intrigued by Geothermal from the beginning. "It's environmentally friendly," says Betty. "And this just seemed like a very good way to help conserve our natural resources."



John and Demetria Davis like the comfort of their Geothermal heating and cooling systems.

The Gipp's Geothermal system has exceeded their expectations in many ways. "Geothermal has surprised us... It is a lot less expensive to operate than

we expected," says Paul. "The bills are much less than we anticipated."

"I'd go Geothermal if I had to build a hundred more," says Paul.

Making a Castle a Home

At first glance, John and Demetria Davis's Doylestown home looks like a castle. A beautiful brick-and-stucco design on the outside, it is as comfortable as any home inside, thanks in part to their Geothermal heating and cooling systems.

"We are extremely comfortable in our home," says John. "Even when it's very hot or very cold outside, it's a constant temperature inside."

Though the house is relatively large, the Davises say that there are no drafts, no hot and cold spots. "We had a gas furnace before and there were extreme temperature fluctuations," says John. "We'd have hot air blowing when the furnace kicked on, then a cold draft. With Geothermal we have a nice, constant temperature year round."

Moving from a much smaller home, they were concerned about cost, as well. "We thought the bills would be

quite a bit more [than their old house]," says Demetria. "But they're not."

All around, the Davises have found their Geothermal system to be the perfect choice for their home. "It's just a

sensible way of using Mother Nature and creating a heat and air-conditioning source," says John. ■



OHIOEDISON
The Energy Makers

the quality standards of Bob Schmitt Homes

OCC
EXHIBIT

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Home Exterior

- Professional landscaping in both the front and back yards...for an attractive-looking home and a consistent look throughout the community.
- Extended covered area at entry...to keep guests dry in inclement weather.
- 2' overhang...to protect the siding and prevent leaks in the fascia.
- 18' x 12' concrete patio.
- Continuous soffit/ridge vents...to keep the attic well-ventilated in hot summer months.
- Horizon shingles with a 25-year guarantee...for a long-lasting, top-quality roof.
- Two weatherproof exterior outlets...for easy access to power at the front and rear of your home.
- Two exterior cold water faucets...for water supply to both the front and back yards.

Garage and Driveway

- Minimum 22' x 22' garage...gives you enough space for two cars and ample storage.
- 18' wide concrete driveway...provides plenty of space for two cars, with enough room to exit both cars onto concrete instead of grass.
- Top-of-the-line insulated steel garage door...for lower energy bills.
- Automatic garage door with two remotes.
- Pegboard paneling in garage...for aesthetics, convenience and tool storage.
- Insulated garage walls and ceiling...for greater energy efficiency and comfort.
- Disappearing stairs for attic access above the garage, along with floored attic space...for extra storage that is out-of-view.
- Floor drain...to drain off winter's ice and snow.
- Hot and cold water to the garage...for year-round use, so you can wash your car during inclement weather.

Living Room

- Wood-burning fireplace.
- Textured brush-and-stomp painted ceiling...for maximum durability and longevity.
- Plush carpeting in the living area and hallways.
- Generous allowance for hard-surface floors in kitchen, baths and utility room...to give you the look and style you want.
- Interior flush doors, base moldings and casings all stained the same as the cabinets...for a consistent woodwork appearance throughout your home.
- Lever-style locksets on interior doors...for security that also allows easy operation.
- Custom-designed, built and stained cabinetry with 42" upper cabinets...provides ample storage, convenience and a consistent look throughout the home.
- Built-in closet drawer unit and double rods in all closets...for even more storage.
- Silent interior light switches...easy-touch operation.

Kitchen

- Extra-large kitchens complete with custom-made cabinetry and high-quality wallcoverings...for maximum convenience combined with individual tastes.

Bathrooms

- From Master bedrooms to children's bedrooms, your input determines the size locations and amenities.
- Custom cabinetry and large closets...for storage and convenience.

Bathroom

- Fiberglass tub/shower enclosure...easy to clean and maintain.
- Scald-guard with volume-controlled valves in all tubs and showers...prevent burns caused by toilet flushes.
- Many different options also available, from luxurious space with sunken tubs and fireplaces to smaller half-baths throughout the home...to meet your lifestyle requirements.

Utility Room

- 40" cabinets above the laundry tub and washer/dryer space...for extra storage and convenience.
- Fiberglass laundry tub-in-a-cabinet...for still more space-saving storage and convenience.
- Lever shut-off valve for washing machine hoses...depressurizes hoses while you are away.
- Floor drain in mechanical closet...drains water in the unlikely event of a hot water tank leak.

Exterior Walls

- Exterior walls use R-19 composite value insulation.
- 1" of Styrofoam on the exterior walls.
- Blown insulation in the ceiling is R30; R30 batt insulation on cathedral ceilings.
- 3" of Styrofoam at the perimeter of the slab.
- Injected foam at all openings, around windows and doors; behind all electrical outlets on exterior walls.
- High-quality casement windows with a positive-locking device to insure a very tight seal and reduced infiltration.

Energy Efficiency

- Because we track and analyze energy use in our communities, we have proof that our all-electric homes offer the most efficient use of energy. Average energy use for a Bob Schmitt home is about \$130 per month. Let us prove it to you.
- American Standard Heat Pump...for maximum heating and cooling benefits throughout the year.
- Manifold distribution system for water...eliminates pressure drop across the water system to prevent scalding and discomfort. Also labeled for ease-of-use to isolate individual fixtures for easy repair.

Home Automation and Security

- All Ridgely homes are "smart" homes that are wired for the future. We tie together phone, Internet, video, entertainment and security systems into one package.

At Bob Schmitt Homes

- At Bob Schmitt, we look for every opportunity to reduce the time you spend

Listed below are various items that are "STANDARD" with every Bob Schmitt Home.
Please feel free to compare these items to any other builder of your choice.

BOB SCHMITT HOMES, INC.

Builder "A"

Builder "B"

<input checked="" type="checkbox"/> YES	Custom Designed Floor Plan	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	Professional Interior Designer	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	Structured Wiring For Cable & Telephone	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	Professional Landscaping (Front & Back)	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	Garage Door Opener w/2 Remotes	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	Wallpaper in Kitchen & Baths	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	Disappearing Stairs in Garage	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	Hot & Cold Water to Garage	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	Built-In Closet Drawer Units	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	40" Cabinets Above Washer/Dryer	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	16' Insulated Steel Garage Door	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	Insulated & Painted Garage Walls / Ceilings	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	Floor Drain in Garage	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	18' Wide Concrete Driveway	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> YES	12' X 18' Concrete Patio	<input type="checkbox"/>	<input type="checkbox"/>



This list has been prepared to assist you as a new owner of a Bob Schmitt home. Use this sheet as your check list of move-in responsibilities.

We will also notify the utility companies to read the meters and send us final bills as of your occupancy date.

- One (1) week to ten (10) days before occupancy, you must go to the City Hall, 7307 Avon Belden Road, to fill out forms and to leave a \$30.00 deposit. City Hall office hours are Monday through Friday from 8 a.m. to 4:30 p.m.***

Trash pick-up varies according to location. Ridgely area gets picked up on Tuesdays. City Hall can provide you with collection information (day, name of company providing service and cost, etc.) when you fill out the required forms. It is requested that refuse be placed at the curb by 6 a.m.

- To establish service, contact First Energy at the number listed above. Inform them that you have an all electric home and the size of your hot water tank. This qualifies you for the "optional heating rate".***

- You must make all arrangements for telephone service at least two (2) weeks before occupancy. Be sure to inform them that this is new construction in the North Eaton exchange of North Ridgeville, Ohio. Also, ask for the "Cleveland Metro Extended Local Calling Plan" for discounted rates to the Cleveland area. They also need to know what long distance carrier you want to use.***

There will be an installation charge plus a charge for Verizon to establish the phone line at a box beside the garage, next to the electric meter. Verizon does not need to get into the house to do this.

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2/25/10

Gas Mcf to Electric Kwh

Electric \$ to Kwh

Total Kwh to \$

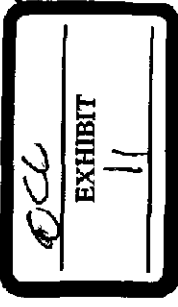
	Gas Amount	Price per Mcf	Gas needed to make 1 Kwh		
			Mcf	3.3 cubic feet **	Gas in Kw hours
Cleveland Electric	\$ 111	\$ 7.21	15.40	0.0033	4,665
	\$ 72	\$ 4.13	17.43	0.0033	5,283
Ohio Edison	\$ 111	\$ 7.21	15.40	0.0033	4,665
	\$ 72	\$ 4.13	17.43	0.0033	5,283
Toledo Edison	\$ 72	\$ 4.13	17.43	0.0033	5,283

Electric Amount	Cost per Kwh	Kwh used	Total Kwh's	Cost per Kwh	Monthly Bills
\$ 97	\$ 0.108	898	5,563	\$ 0.108	\$ 600.85
\$ 97	\$ 0.108	898	6,181	\$ 0.108	\$ 667.55
\$ 87	\$ 0.108	806	5,471	\$ 0.108	\$ 590.85
\$ 87	\$ 0.108	806	6,088	\$ 0.108	\$ 657.55
\$ 90	\$ 0.108	833	6,116	\$ 0.108	\$ 660.55

Total Kwh's	Cost per Kwh	Discount Needed	Total Gas & Electric Bill	We would pay only	
				0.037 Per Kwh	0.027 Per Kwh
5,563	\$ 0.108	\$ (0.07)	\$ 208	\$	
6,181	\$ 0.108	\$ (0.08)	\$ 169	\$	
5,471	\$ 0.108	\$ (0.07)	\$ 198	\$	0.036 Per Kwh
6,088	\$ 0.108	\$ (0.08)	\$ 159	\$	0.026 Per Kwh
6,116	\$ 0.108	\$ (0.08)	\$ 162	\$	0.026 Per Kwh
Average Electric Cost			\$ 0.108		

Data in boxes comes from Ohio
Consumer Council - "Comparison of
Total Energy Bills at January 2010
Rates" chart

** Department of Energy estimates that 1kWh of
electricity is worth 3.3 cubic feet of natural gas
in terms of generating heat.



PUCO Public Hearing on All-Electric Rate Discount

November 22, 2010

I thank you for the opportunity to speak again to the PUCO members. I said again because I made a presentation before on behalf of the All-electric home owner on March 13, 2008 at the hearing held at the Frank Lausche Building in Cleveland. I was seeking your consideration to maintain the All-electric rates for all the electric facilities that have been promised special rates by the power companies. I will not repeat that presentation again, but I have included a copy of the outline with the package I have given to you tonight. Exhibit A.

Unfortunately at that hearing the all-electric homeowner voices were not heard for the continuing of the discounted rates. I would like to believe that this was not the PUCO's reaction to our request, but a problem with a small representation of all-electric voice not being heard. The hearing was dominated by most ever school district in the area and many small business groups pleading their case to maintain their discounts as well. I believe that at this time both the schools and small businesses have received some form of concession from the PUCO and First Energy to continue with discounted rates.

So I am here again trying to ask that you hear and grant our request for a permanent discounted electric rate for all-electric facilities. We obviously do not have a large group or lobbyist to have our voices heard. But you have or will have heard tonight from this group on their feelings and need for the PUCO to represent us in the case against First Energy. New increased rates will be a serious hardship on the all-electric facilities, homes and to the property values of their facilities. Many of these homes are owned by senior citizens and resale values are very important.

First Energy and Contractors

To support this request, I have provide several documents that I hope will convince you to fight in our behalf.

1. A document titled “ The Neighborhood Builders”
This should help you understand the features of our all-electric homes and the technology that was built into the homes. The booklet was printed in 2002 and represents the latest features and all-electric energy designs that went into the construction of the homes. These designs were made around the lower electric rates promised by the power companies, because the power companies sales volumes were lower in the heating season than in summer when air conditioning demands were high. They gave the discounted rate to better utilize their facilities and increase their sales of power during this off peak period. The technology that is featured here was not called “Going Green” at the time, but that is what these features represented. We purchased our all-electric home in 2003 based on these forward thinking items and knowing the power companies were backing these contractors. I have highlighted the areas in the documents for you to find easily.

2. The second document “Make Plans” emphasizes the all-electric design and the low monthly cost of utility bills and state-of-the art construction. You will also note that the outside Olympic swimming pool is heated using geothermal heat pumps. Again thinking and designing “Green” much with the help of the power company’s interest in the entire community of homes.

3. The document titled “The Quality Standards of Bob Schmitt Homes”
This document shows the futuristic thinking in designs that even

includes the installation of fiber optic cable for future technology advancements and applications. Again the homes are well insulated to accommodate the all-electric energy. All of this was based on the First Energy commitment to discounted electric rates to sell more power especially during the winter.

4. The final document, exhibit B, "Move-in Checklist" are the written instructions that was given to all the homeowners. The document very clearly identify the instructions we were to follow when contacting First Energy to establish service that qualifies us for the optional heating rates. Our discounted rate must be continued because the power company has maneuvered their programs to establish a monopoly over the all-electric homes and facilities.

First Energy and Consumers

I think we need to review the history of First Energy actions of the past and how they continue to try to extract more money from the consumers. This to allow for their inefficiencies, perks and expensive management, like paying the CEO \$13 million /year.

Let's look at their request for rate increases:

1. The establishment of a separate company - First Energy Solutions - to get around the PUCO rate controls.

2. Giving out "free" light bulbs to consumers, a \$5.00 value then charging \$18.00. With this free gift we were expected to pay for the energy that we didn't use as a result of using the bulbs.

3. First Energy requested rate increases under the title of ESP or "Electric Security Plan" and increased the cost of the program from \$300 million to \$390 million. Was that to cover cost or added perks? Why does the non-profit Cleveland Clinic need \$70 million donation? Look at how the Clinic is spending money these days.

4. How First Energy is telling the PUCO that to grant the all-electric rate discounts you have 6 options, that have other consumers pick up the tab? I would suggest the PUCO and First Energy first look at the "earmark" items in the ESP program, the company waste, perks, cost reduction programs and productivity.

Summary and Conclusions

To conclude, I ask that The PUCO step back and review these facts and grant our request for a permanent rate discount as the power company had promised and that was built into our homes and businesses.

1. The school and small businesses have received special rates during the new rate implementation.
2. First Energy supported contractors to design communities and all electric facilities with discounted rates.
3. First Energy continuous effort to create a monopoly in the supply of electric power.
4. Exhibit B confirms an agreement between First Energy special rates and the construction of all-electric facilities.

Many of these home owners are seniors citizens that need your support and help to restore the discount program and protect the home values in the future.

Thank you

L. R. Skulina

A handwritten signature in cursive script, appearing to read "L R Skulina".

Notes for the PUCO Hearing at 1:30 PM, March 13, 2008

Frank J. Lausche State Office Building
615 W. Superior Ave.
Cleveland Ohio

Subject: First Energy seeking rate increase.

Points for discussion:

1. History of electric rates especially for ALL electric homes
 - A. Subsidized Geothermal heating systems
 - B. Fixed rate freeze for all electric homes
 - C. Cancelled rate freeze early - home resale values?
 - D. Grandfathered through 2008 - what next?
2. First Energy moved ownership of power plants
 - A. Wholly owned Unregulated subsidiary
 - B. Record profits 2007 = \$1.31 BILLION
 - C. President & CEO compensation in 2007 = \$12.75 MILLION or \$6,131 per hour salary
3. Quality of Service
 - A. January 24 & 25 2008 power loss 18 hours - cold but not weather related
 - B. Sheryl Harris PD report 8 hours (2/28/08 article)
 - C. Perry plant reactor head corrosion story !
4. Problems
 - A. Focus on profits and not efficient operations
 - B. History shows attempt to create captive market (Monopoly)
 - C. Projection greater profits without regulations
 - D. Earning should come from productivity from operations
Better management and cost reduction capital investments
 - E. Stock growth 39.5% in one year - why!
5. Rate schedules for consumers, captive market and industry
 - A. Limit rate increases by percentages of inflation increase
 - B. Cap earning as they were under the old regulation -
This forced the utilities to reinvest and better maintain equipment and services.
 - C. Solar energy reported savings of 3.5 cents per KWH

OCC
EXHIBIT
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FAST FACTS ON OUR DISCOUNT ELECTRIC RATES

WHY WE OFFER DIFFERENT RATES

You might think that all residential customers in The Illuminating Company's service area receive the same basic rate each month, no matter how much electricity they use. This is not necessarily true.

Customers can be placed on a "standard" residential rate or be placed on one of several "discount" rates depending upon:

- * How they heat and cool their home
- * How they heat the water in their home
- * How and when they use their electricity

Residential customers use about 500 kilowatthours per month. The more electric appliances you add to your home, the higher the monthly use of electricity.

Basically, customers who use electricity in a higher-than-average volume can get electricity at a less expensive kilowatthour rate. Unlike many commercial products, electricity can't be stored for later use. It is produced on demand. The excess power that we generate can be sold at a lower price. So the more electricity you use, the less your cost will be for each kilowatthour.

The Public Utilities Commission of Ohio approves the rates that The Illuminating Company offers to our customers. The following is an explanation of our discount rate schedule.

YOU MAY QUALIFY FOR A DISCOUNT RATE

WATER HEATING: This discount rate applies to any home that has an electric water heater as the sole source of water heating. Customers can receive significant savings on their total monthly energy bills by using an electric water heater discount rate.

There are a few requirements to qualify for this discount. The electric water heater must be 40 gallons or higher capacity, insulated to R-10 or higher and be warranted for at least five years. This rate represents on average an 18% discount compared to the standard residential rate.

SPACE HEATING: You qualify for this discount rate when the sole heating source of your home is electric. This could be an electric furnace, heat pump, baseboard, electric boiler or radiant panels.

Again, you're saving on your total monthly energy bills because you're getting electricity at a discount rate over using fossil fuel, like gas, oil or propane to heat your home. This space heating rate is in effect between October 1 and May 31.

ALL-ELECTRIC: Customers are placed on this year-round rate when the sole source of space heating and water heating is electric. This rate combines the winter discount of the space heating rate with the summer discount of the water heating rate.

Once again, you save money since you're getting electricity at a discount rate rather than using gas, oil or propane to heat your home and water. And because of the summer discount, cooling costs are also less.

HEAT & COOL PUMP: You'll receive a significant discount on your cooling and heating when you install the Heat & Cool Pump onto a gas, oil or propane furnace. A separate electric meter records only the electricity used by the Heat & Cool Pump. This usage is then billed to you at a discount rate--in the summer for cooling; in the spring/winter and fall for heating.

Although not as attractive as the all-electric rate, the Heat & Cool Pump rate will save you money compared to using regular central air for cooling and gas, oil or propane for heating.

LOAD MANAGEMENT OPTION: If you're using more than 750 kilowatthours per month, you can save money with our Load Management Option. One option allows you to lower your kilowatthour cost by spreading the use of major electric appliances throughout the day rather than operating them all at the same time. The other option offers lower rates if you operate most of your appliances evenings or weekends.

The Load Management Option can be used in conjunction with any of the above discount rates except for the Heat & Cool Pump rate. Using Load Management plus a special discount rate, you can see substantial reductions in your monthly electric bill.

The Illuminating Company has a special brochure about Load Management. Call us at 1-800-589-2222 if you want this free brochure or have questions about our discount rates.

The Illuminating Company **The Energy Makers.**

A Centerior Energy Company

NAME

ADDRESS

DATE

March 11, 1995

DATE	Ridgewood - R.E. 28 x 66	- CREDIT	+ DEBIT
	PRICE OF HOME (ACCESSORIES INCLUDED)		
	10 1/2 x 22 Patio Awning		
	12 1/2 x 25 Carport Awning		
	12 1/2 x 8 Patio Partner		
	3 ton Heat Pump		
	Hutches - Dampers		
	Dry Wall thru out		\$81,000.00
	CHANGES REQUESTED:		
	Bay Window - Family Room Ed.		228.00
	Whirlpool Tub		672.00
	Wall Fireplace - L.R.		1880.00
	10 - 6 Panel doors @ 36.00 each		360.00
	2 additional Skylight 2x2		342.00
	2 additional Skylight 2x2		342.00
	2 additional Skylight 2x2		342.00
	Laundry Tub w/ Cabinet		168.00
	Perimeter Heat		276.00
	1/2 Bath option off U.R.		516.00
	Omit Carpeting 34 1/2 x 66	900.00	
	Omit Range, Ref. & Dishwasher	1484.00	
	5' extra Concrete		75.00
	2 27.00 124.00 2 Patio & 1 Carport Skylight		322.00
	10 x 20 Wood Deck		2200.00
	10 x 20 Room Enclosure 2 doors		4715.00
	12 1/2 x 15 additional P. Partner		1800.00
	12 1/2 x 15 additional Carport		1908.00
			2112.00

CLASSIC SECTIONAL STANDARD FEATURES

INTERIOR

Painted Drywall Throughout
Vaulted Ceiling Throughout
Continental III Drape Package
"NP" Jute Backed Carpet with Pad — Living Room, Dining Room, Family Room, Hall, All Bedrooms and #1 Bath
Tiled Entry Foyer
Residential Ceiling Throughout
7-1/2' Ceiling Height at Sidewall
Metal Passage Door Knobs
#177 Hanging Dinette Light
Glass Light Shades
Residential Door Casing

KITCHEN

Raised Panel Maple Cabinet Doors and Drawers
Solid Maple Cabinet Stiles
Finished Overhead Cabinets with Backs
Deluxe Brass Cabinet Pulls
Deluxe Roller Guide Drawer System
Refrigerator Overhead Cabinet
Spice Rack
Center and Bottom Shelves — All Cabinets
Eating Bar — Most Models
Deep Stainless Steel Kitchen Sink
Light over Sink with Separate Switch
High Pressure Laminated Countertops
Deluxe (20 mil) Double Wear Layer Vinyl Floor Covering
Brass Crown Moulding — Kitchen Overhead Cabinets
Recept with Ground Fault Interrupter

APPLIANCES

Power Range Hood with Light
30 Gallon Electric Water Heater
14.4 Cu. Ft. 2-Door Refrigerator
Atmospheric Gas Furnace
Ventilaire IV Ventilation System

BATHS

One-Piece Fiberglass Tub/Shower #1 Bath (Deluxe Tub with Separate Shower Selected Models)
One-Piece Fiberglass Tub/Shower — #2 Bath
Shower Curtain and Rod — All Full Baths
Bath Window Drape
Mirror over Vanity
Floor to Ceiling Linen Cabinet — Most Models #1 Bath
Bottom Shelf in Bath Vanity
Porcelain Stool, Tank and Lid
Receptacle with Ground Fault Interrupter
Ceiling Fan — All Baths
White Bath Cabinets

BEDROOMS

Color Coordinated Drapes
Family Styled Wardrobes with Vented Wire Shelving
Ceiling Lights — All Bedrooms
Smoke Detector in Sleeping Areas
Egress Window — Each Bedroom
Switch Light in Walk-in Wardrobes

UTILITIES

Utility Room with Washer/Dryer Area and Freezer Space — Most Models
100 AMP Breaker Entrance Service with Conduit through Floor
Gas Black Piping with Valve at Furnace and Range
Beauty Ring Seals — All Plumbing Lines
Copper Plumbing Fittings
Copper Wiring Throughout — Fully Grounded
Class "A" Lined Furnace and Water Heater Closet
Wire and Plumb for Washer
Wire and Vent for Dryer

INSULATION

Fiberglass Insulated Heat Duct
(Saves up to 18% Energy Costs)
*R-25 Blown Ceiling Insulation with Vapor Barrier
*R-19 Fiberglass Insulation in Walls
*R-19 Fiberglass Insulation in Floors

EXTERIOR

House Type Front and Rear Door with Storm
Porch Lights at all Exterior Doors
10" Side and 12" End Overhangs
Vinyl Lap Siding with Structural Sheathing
10" Shutters Front and Door Side
Carefree Low E Windows
Metal Drip Edge — Entire House
Exterior Receptacle with Ground Fault Interrupter

CONSTRUCTION

Basement Type Steel I-Beam Frame
Detachable Hitch
2"x6" Floor Joist 16" O.C.
2"x6" Sidewall Studs 16" O.C.
42" Truss Type Rafters
Self-Sealing Shingles
HUD Seal

* The higher the R-value, the greater the insulating power.

WARNING: FLOOR PLANS, SKETCHES, AND DRAWINGS AS SHOWN ARE PROMOTIONAL ILLUSTRATIONS AND ALL DIMENSIONS ARE APPROXIMATE. EXACT MEASUREMENTS FROM WORKING DRAWINGS ARE AVAILABLE UPON REQUEST FOR VERIFICATION OF ROOM SIZES, STANDARD OR OPTIONAL FEATURES, AND OTHER PRECISE DETERMINATIONS. FOUNDATION DRAWINGS MUST CONFORM TO SPECIFIC MODELS AND ARE AVAILABLE ON REQUEST. PORCH AREAS MUST BE OUTSIDE THE BASEMENT PERIMETER AND PROPER DRAINAGE AND AIR CIRCULATION MUST BE MAINTAINED UNDER ALL PORCH AREAS. FOR SPECIFIC DETAILS SEE YOUR HOUSING CONSULTANT.

SPECIFICATIONS AND MATERIALS VARY BY SERIES, AND ARE SUBJECT TO CHANGE WITHOUT NOTICE DUE TO AN ONGOING PRODUCT IMPROVEMENT PROGRAM — SEE YOUR HOUSING CONSULTANT TO VERIFY STANDARD EQUIPMENT OF SPECIFIC MODELS.

BAY WINDOWS AND PORCH WALLS ARE BUILT WITH 2x4 FRAMING WHEN 6" SIDEWALLS ARE SPECIFIED.

CERTAIN COMPONENTS OF THE RUNNING GEAR MAY BE RECYCLED.

SCHULT HOMES CORPORATION • P.O. BOX 151 • MIDDLEBURY, INDIANA 46540 • PHONE (219) 825-5881

OCC 13
OCC
EXHIBIT
13

BOB SCHMITT HOMES, INC.

EXTRA ITEMS LIST

BASIC DWELLING: 2570sq.ft @ 31.33/sq.ft. \$ 80,518.00

BASIC PARCEL: 15,500.00

SUB-TOTAL OF DWELLING AND PARCEL OF LAND: 96,018.00

EXTRAS:

1. (2) Pocket Doors	240.00
2. Decking	1,632.00
3. Landscaping (over std.)	2,500.00
4. Breakfront	976.00
5. Desk	265.00
6. Extra Linen Closet	310.00
7. Extra Kitchen Ctr.	942.00
8. Corner Cab.	180.00
9. Stained Woodwork	500.00
10. Shower	380.00
11. Water Heater (over std.)	210.00
12. 2nd Lav. Sink	450.00
13. 1/2 Bath	1,300.00
14. Split Plumbing	385.00
15. Garage Door Opener	300.00
16. Lighting over Allowance	1,500.00
17. Colored Appliances	30.00
18. Demand Meter	600.00
19. Hot Water to Garage	90.00

TOTAL EXTRAS: \$ 12,790.00

TOTAL OF DWELLING AND PARCEL OF LAND: \$108,808.00

The above "Extra Items" have been authorized by us this date and are to be included in the house at the cost shown. Payment in full will be made at the time of Title Transfer or within thirty (30) days of invoice date.

Date: 3/11/86

Thomas M. Spehar
Thomas M. Spehar

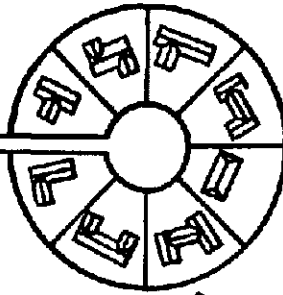
Date: 3/11/86

Shirley E. Spehar
Shirley E. Spehar

Sublot No. 7239

BOB SCHMITT HOMES, INC.

10766 GATE POST ROAD
STRONGSVILLE, OHIO 44136
TELEPHONE 216-238-8915
MAILING ADDRESS: P.O. BOX 8916



Welcome to a Bob Schmitt Home and Neighborhood:

Our custom designs and material selection latitude requires quite a lot of coordination between you and our production people. Several staff people perform this job. You will be working with them in the various stages of the selection process and in closing the transaction just before move in.

These people are:

Ed Schmitt, President - Architect

- Over all design
- Landscaping
- Sales

Denise Thornton - Interior Design Coordinator- Interior design and material selection

- Exterior Material Selection
- Electrical Layout
- PayGrow Closings
- Service and move-in training

William F. Mahoney - Attorney

- Legal
- Conventional Closings

The Sales Department and specifically your sales representative will be able to handle many routine questions and assist you wherever possible during the time of construction.

Accompanying this letter are a number of informational and policy statements in respect to various phases of construction.

It will be our pleasure to serve you and we look forward to a long and happy relationship. Our reputation and our objective is to build you a home and neighborhood that you will enjoy in every way and which will be a profitable investment.

Sincerely,

BOB SCHMITT HOMES, INC.

Edward A. Schmitt
EAS/11

Enclosures

GENERAL PROCEDURE AND INFORMATION

In order to give you a better overall view of the events that will be taking place, there follows a brief description of the information which will be needed and a general order of events which will take place.

DESIGN PROCESS

You will be contacted by the architect and an appointment time set for you to meet and go over the design of your house. Depending on the type of design involved, it may require more than one session.

Usually at the first meeting with the design coordinator, the exterior materials will be selected as follows:

exterior siding
roofing material
front door selection

"Rough-in" selections will also be discussed. Plumbing fixtures must be selected early as the tub and shower units are set in the house before the inside partitions are complete. Rooms that will have paneling must be designated as the exterior doors and windows and electrical outlets must be set to accommodate the extra thickness of wood. Any floors that will have quarry tile or parquet flooring must be determined as exterior doors must be set to accommodate this extra thickness.

Our homes qualify for the "All Electric Heating" rate. This rate is only available to homes built to CEI energy efficiency standards which we are substantially above. The "All Electric" rate is lower than the "General Residential" rate. CEI is now offering a "Load Management Option" rate which can further reduce electric bills on our homes. In order to profit from the "Load Management" rate, a home must be equipped with a load controller. We are installing these units in our new homes at a cost of \$600. On existing homes the cost is \$750. This device electronically prioritizes and juggles your larger loads like the hot water heater, supplemental heat, dryer etc. so that the power demand is kept at a minimum. This could save from \$150 to \$300 per year beyond our present favorable rates. More information on the load control device itself, its cost and benefits are available on request at this office.

The first set of working drawings will be prepared and construction of the house will begin.

LATER SELECTION PROCESS

The design coordinator will also present the interior selections available. These include:

floor coverings
wall coverings
counter tops

cabinets
interior paint and stain
appliances

The electrical layout of the house will be discussed and appropriate fixtures will be chosen.

If you have purchased a cluster unit, your first meeting will be with the design coordinator because the exterior selections are fixed as a part of the group design.

A second or third meeting with the interior design coordinator may be necessary to finalize your selections. After these selections are made, the second set of working drawings is prepared so that materials may be ordered and specific finishing details completed.

you are making your purchase by means of our Bob Schmitt Homes, Inc. "PayGrow" financing plan, please contact the Design Coordinator approximately two weeks prior to move in to arrange for an appointment to sign your Closing Papers. Shortly before final completion of your home your closing statement and any addendum documents will be prepared for your "close" appointment. During this "close" presentation the remaining downpayment funds, and any additional expenses to cover extra items, as detailed on the addendum sheets, will be required.

Since monthly payments are due on the first day of each month, if you are taking occupancy on a date other than the first day of the month but not later than the fifteenth day of the month, a proration (in accordance with Bob Schmitt Homes Contract for Installment Purchase) will be made covering the date of occupancy through the end of the month to determine the amount due. This amount will be required at the closing.

If you are taking occupancy on a date other than the first day of the month but later than the fifteenth day of the month, a proration (in accordance with Bob Schmitt Homes Contract for Installment Purchase) will be made covering the date of occupancy through the end of the month to determine the amount due. This amount, plus the next following month's payment of interest and taxes will be required at the closing. For "PayGrow" buyers, a copy of your insurance will also be required before the close presentation can be completed. This can be accomplished by instructing your insurance agent to forward a copy of this information to Bob Schmitt Homes, Inc., P. O. Box 8916, Strongsville, Ohio 44136.

INSURANCE COVERAGE

Bob Schmitt Homes has your home insured under a "Builders Risk" policy while it is under construction. This policy is invalid upon occupancy. Therefore, you must purchase an insurance policy which becomes effective on your occupancy date. If you move any personal belongings in prior to effecting insurance coverage, our insurance will NOT cover any loss.

If you are purchasing a cluster home, insurance on the building (not the contents) is provided through a master policy with your cluster Association. The payment of this premium is handled through our office until the homeowners association is formed and operating. The insurance premium is part of your association fee.

In a cluster home it is your responsibility to obtain insurance other than that covered by the association policy. Usually this consists of contents and liability insurance.

Should you wish, you may place your insurance coverage through PRIOR AND ASSOCIATES INSURANCE AGENCY, INC. Their phone number is 572-0909. There are several advantages to placing your insurance through this agency. The most important is because many other Bob Schmitt Homes homeowners have placed their insurance through this agency. In case of a possible claim you would have a substantial advantage since the insurer's business volume makes each claim a much more important issue than would be the case otherwise. For homeowners who have purchased their home under the "PayGrow" plan, another advantage is that you may pay for this coverage monthly by sending it along with your house payment. ("PayGrow" buyers, please refer to the Insurance Options Letter included with your Contract for further information.) Conventional buyers, please contact Prior & Associates at the above stated phone number for further information.

MOVE-IN RESPONSIBILITIES

We will notify the utility companies to read the meters and send us final bills as of your occupancy date. You should call them and have your name placed in their records as of the occupancy date. For homes in Strongsville: Cleveland Electric and Illuminating Co. is 861-9000. Be sure to remind CEI that your billing should receive the energy discount because it is for an all electric house insulated above their standards. City of Cleveland,

Bill for: THOMAS SPEHAR
10798 MEADOW TRL
STRONGSVILLE OH 44149

OCC 14


2010

Billing Period: Oct 02 to Oct 29, 2010 for 28 days
Next Reading Date: On or about Nov 30, 2010
Bill Based On: Actual Meter Reading
Equal Payment Plan

Residential Service

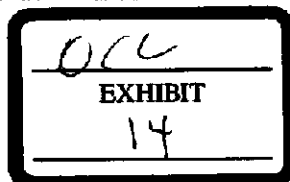
Account Summary		Amount Due
Your previous bill was	247.00	0.00
Total payments/adjustments	-247.00	
Balance at billing on November 01, 2010	0.00	
Current Basic Charges		
The Illuminating Company - Payment Plan Amount	138.00	220.91
NOPEC-FirstEnergy Solutions Corp. - Consumption	82.91	
Total Current Charges	220.91	
Total owed by Nov 15, 2010		\$220.91
As a Checkless customer - Total charges of \$220.91 will be deducted from your account on Nov 15, 2010		

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.
You are legally responsible for a \$183.05 actual account balance.

General Information		
	Bill issued by: The Illuminating Company PO Box 3638 Akron OH 44309-3638	Customer Service 1-800-589-3101 24-Hour Emergency/Outage Reporting 1-888-544-4877 Payment Options 1-800-686-9901 visit us on-line at www.firstenergycorp.com
	Certified Retail Electric Service Provider: NOPEC-FirstEnergy Solutions Corp. 341 White Pond Drive Bldg B3 Akron OH 44320	For Information About Your Alternate Electric Supplier 1-888-254-9227

Price to Compare Message	
Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov .	
Residential Service - 1410003679	6.86 cents per kWh

See other pages for additional information and telephone numbers



Account Number: 110026963824

*****AUTO**S-DIGIT 44149
00025460 01 AV 0.332
THOMAS SPEHAR
10798 MEADOW TRL
STRONGSVILLE OH
44149-2155

Checkless Customer \$220.91 will be deducted from your account on November 15, 2010 - DO NOT PAY

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638



Definitions

Actual Reading - A reading we take from your electric meter

Bypassable Generation and Transmission Related Component -

Charges associated with the costs for purchased power and to deliver the power through the transmission system. These are the charges that a customer would avoid for that billing period if the customer switched to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges paid by all customers to recover previously incurred costs.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - A charge (including taxes) for moving electricity over electric distribution lines to your home or business. Formerly, Delivery Charge.

Due Date - The date the bill must be paid by to avoid a late payment charge.

Economic Development Component - Charges paid by all customers to recover costs related to economic development support.

Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you

would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.

Kilowatt (KW) - 1,000 watts of electricity.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - A certified retail electric service provider's price for generation and transmission must be lower than your price to compare for you to save money with that provider.

Residential Distribution Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all usage over 500 kWh during the winter billing period.

Residential Generation Credit - A credit for customers billed on a qualifying rate (as of 4/30/09), applied to all billing period usage during the winter billing period.

Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Important Information

Questions or Complaints

To receive information about your Illuminating Company bill, various charges, rate schedules or for a written explanation of the Price to Compare:

Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890

Call Customer Services: 1-800-589-3101

(Monday - Friday, 8:00 a.m. - 6:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-440-238-5262

Your account number: 11 00 26 9638 2 4

Your premise number: 1410003679

For Your Protection

All of our employees wear Photo I.D. badges.

Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickccc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive your payment and your check will not be returned from your financial institution. If you have questions about this program, or if you do not wish to participate, call 1-866-283-8081.

Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. To learn more about The Illuminating Company's customer services, visit our Web site at www.firstenergycorp.com.



Messages

Don't miss the enclosed brochure on Co-Op. Return the application form to sign-up for the program and help your neighbors.

Charges from The Illuminating Company this billing period

 When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0801364074 1410003679 - Residential Service - CE-RSD

Customer Charge	4.00
Distribution Related Component	63.09
Transition Charge	13.00
Cost Recovery Charges	5.45
Residential Distribution Credit	-12.89
Residential Generation Credit	-67.24

Total Charges \$ 5.41

Charges from NOPEC-FirstEnergy Solutions Corp. this billing period

 Call NOPEC-FirstEnergy Solutions Corp. at 1-888-254-9227 with questions on these charges.

Account Number: 108515299 Rate: FESNP-G960

Basic Charges

Basic Charge	1,258 KWH	x 0.065906 per KWH	82.91
--------------	-----------	--------------------	-------

Total Charges \$ 82.91

Detail Payment and Adjustment Information

Date	Reference	Amount
Payments:		
10/18/10		-247.00
Total Payments		<u>-247.00</u>
Total Payments and Adjustments		-\$247.00

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
The Illuminating Company	247.00	-247.00	138.00	138.00
NOPEC-FirstEnergy Solutions Corp.	0.00	0.00	82.91	82.91
Total	247.00	-247.00	220.91	220.91

Equal Payment Plan (EPP) Budget Billing Summary

Billing Period	# Days	Due Date	Actual Charges		EPP Amount	
			Dist	Supply	Dist	Supply
12/03/09 01/04/10	33	01/19/10	142.25	0.00	190.00	0.00
01/05/10 02/03/10	30	02/22/10	598.18	0.00	190.00	0.00
02/04/10 03/04/10	29	04/19/10	260.76	0.00	190.00	0.00
03/05/10 04/02/10	29	04/19/10	199.45	0.00	215.00	0.00
04/03/10 05/03/10	31	05/18/10	104.39	0.00	215.00	0.00
05/04/10 06/02/10	30	06/17/10	102.84	0.00	215.00	0.00
06/03/10 07/01/10	29	07/16/10	203.50	0.00	215.00	0.00
07/02/10 08/02/10	32	08/17/10	276.24	0.00	215.00	0.00
08/03/10 09/01/10	30	09/16/10	218.85	0.00	215.00	0.00
09/02/10 10/01/10	30	10/18/10	95.27	0.00	247.00	0.00
New Supplier						
10/02/10 10/29/10	28	11/15/10	5.41	0.00	138.00	0.00
Totals			2,207.14		2,245.00	

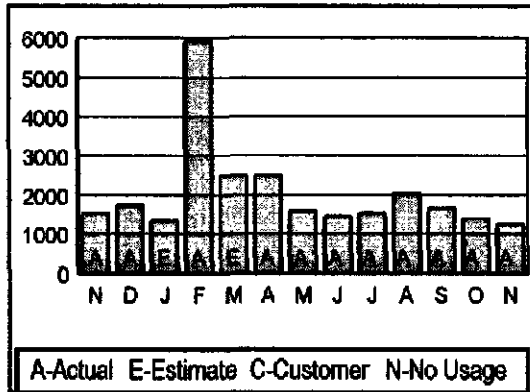
Difference Between Actual Charges and EPP Amount	-37.86
Unpaid EPP Amount	138.00
EPP Account Balance	100.14

Your actual account balance with The Illuminating Company is 100.14.

Meter Reading Information**Residential Service**

Meter Number 5503066
 Present KWH Reading (Actual) 79,500
 Previous KWH Reading (Actual) 78,242
 Kilowatt Hours Used 1,258



Usage Information**Usage Comparison****Historical Usage Information**

Nov 09	1,520	May 10	1,574
Dec 09	1,733	Jun 10	1,436
Jan 10	1,343	Jul 10	1,517
Feb 10	5,912	Aug 10	2,053
Mar 10	2,494	Sep 10	1,659
Apr 10	2,494	Oct 10	1,393
		Nov 10	1,258

	Oct 09	Oct 10
Average Daily Use (KWH)	52	45
Average Daily Temperature	51	55
Days in Billing Period	29	28
Last 12 Months Use (KWH)		24,866
Average Monthly Use (KWH)		2,072

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The Public Utilities Commission of Ohio has approved changes to the Company's Net Energy Metering Rider. Customers with on-site generation fueled by solar, wind, biomass, landfill gas or hydropower, or use a micro turbine or a fuel cell may request net metering as described in this rider, Sheet No. 93 of our tariff. Customers adding generating equipment connected to their home or business wiring must comply with the technical specifications referred to in Sheet No. 95 of our tariff, Interconnection Service. Copies of both of these tariff documents are available from our website at www.FirstEnergyCorp.com and by calling 1-800-589-3101.

As part of our Ohio Renewable Energy Credits (REC) Program, we'll be entering into agreements with residential customers to purchase RECs generated from customers' approved renewable energy projects, such as solar and wind projects. For more information, check the inserts in next month's bill or visit firstenergycorp.com and search on "Ohio Residential REC."

 When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges**Customer Number: 0801364074 1410003679 - Residential Service - CE-RSF**

Customer Charge	4.00
Distribution Related Component	75.04
Transition Charge	13.45
Cost Recovery Charges	3.25
Bypassable Generation and Transmission Related Component	78.45
Residential Distribution Credit	-17.34
Total Charges	\$ 156.85

Date	Reference	Amount
Payments:		
10/20/09		-179.00
Total Payments		-179.00
Total Payments and Adjustments		-\$179.00

Billing Period	# Days	Due Date	Actual Charges		EPP Amount	
			Dist	Supply	Dist	Supply
12/06/08 01/07/09	33	01/22/09	231.35	0.00	172.00	0.00
01/08/09 02/04/09	28	02/19/09	257.80	0.00	172.00	0.00
02/05/09 03/05/09	29	03/20/09	204.04	0.00	172.00	0.00
03/06/09 04/03/09	29	04/20/09	142.92	0.00	172.00	0.00
04/04/09 05/06/09	33	05/21/09	147.43	0.00	172.00	0.00
05/07/09 06/05/09	30	06/22/09	120.25	0.00	172.00	0.00
06/06/09 07/07/09	32	07/22/09	216.42	0.00	211.00	0.00
07/08/09 08/04/09	28	08/19/09	177.25	0.00	211.00	0.00
08/05/09 09/02/09	29	09/17/09	201.76	0.00	211.00	0.00
09/03/09 10/05/09	33	10/20/09	159.48	0.00	179.00	0.00
10/06/09 11/03/09	29	11/18/09	156.85	0.00	179.00	0.00
Totals			2,015.55		2,023.00	

Difference Between Actual Charges and EPP Amount	-7.45
Unpaid EPP Amount	179.00
EPP Account Balance	171.55

Your actual account balance with The Illuminating Company is 171.55.

THOMAS SPEHAR

Account Number: 11 00 28 9838 2 4

Invoice Number: 90391894190

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Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential All Electric Load - 1410003679

1.8 cents per kWh

This is your last bill of the current budget season. The Amount Due on this bill is the amount that will bring your account balance to zero before the new budget season begins.

Starting next month, your Equal Payment Plan amount due will be \$172.00. During the budget season, this amount will be reviewed quarterly and adjusted if necessary.

Best wishes for a joyous holiday season from all of us at The Illuminating Company.



When contacting an Alternate Electric Supplier, please provide the customer numbers below.

Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0801364074 1410003679 - Residential All Electric Load - CE-RS72F

Customer Charge	4.53
Delivery Charge	69.53
Transition Charge	45.48
Generation Related Component	51.84
Transmission Related Component	8.24

Total Charges	\$ 179.62
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Date	Reference	Amount
Payments:		
11/20/08		-162.00
Total Payments		-162.00
Total Payments and Adjustments		-162.00

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Definitions

Actual Reading - A reading we take from your electric meter.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Delivery Charge - Charge for moving electricity over electric distribution lines to your home or business.

Due Date - The date the bill must be paid by to avoid a late payment charge.

Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access the Web site listed below.

Generation Credit For Shopping - The credit you receive on your bill when you choose an alternate electric supplier.

Generation-Related Component - Charges associated with the production of electricity.

Kilovolt Amperes (KVA) - Volts times amperes divided by 1000. Actual measured power used for circuit sizing.

Kilowatt (KW) - 1,000 watts of electricity.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Late Payment Charge - A late charge added to the overdue amount if you do not pay your bill by the due date.

Price to Compare (PTC) - The PTC for generation and transmission is an estimate based on an average for your rate category. Your PTC may be higher or lower depending on your usage and seasonal rate variances. PTC will appear monthly on your electric bill.

Transition Charge - This charge provides for the recovery of a portion of the investment made in the electric system prior to deregulation and costs incurred related to the transition to full electric generation competition.

Transmission-Related Component - The amount the utility or supplier charges for operating and maintaining the electric transmission system.

Important Information

Questions or Complaints

To receive information about your Illuminating Company various charges, rate schedules or for a written explanation of the Price to Compare:

Write: The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890

Call Customer Services: 1-800-589-3101
(Monday - Friday, 7:30 a.m. - 7:00 p.m.)

Visit our Web site: www.firstenergycorp.com

You may be asked to provide:

Your phone number: 1-440-238-5262

Your account number: 11 00 26 9638 2 4

Your premise number: 1410003679

For Your Protection

All of our employees wear Photo I.D. badges.

Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

bill,

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric supplier and/or The Illuminating Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free), or for TDD/TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickooc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8:00 a.m. and 5:00 p.m.

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Residential All Electric Load - 1410003679

1.8 cents per kWh

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Best wishes for a joyous holiday season from all of us at The Illuminating Company.



When contacting an Alternate Electric Supplier, please provide the customer numbers below.

Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0801364074 1410003679 - Residential All Electric Load - CE-RS72F

Customer Charge	4.53
Delivery Charge	69.53
Transition Charge	45.48
Generation Related Component	51.84
Transmission Related Component	8.24

Total Charges	\$ 179.62
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Date	Reference	Amount
Payments:		
11/20/08		-162.00
Total Payments		-162.00
Total Payments and Adjustments		-\$162.00

Testimony of Avon Lake City Councilman – Public Utilities Chairman David Kos, 32901 Redwood Boulevard, Avon Lake, OH 44012; 440-930-7737; November 22, 2010

Members of the PUCO, first I would like to thank you for scheduling this hearing today in North Ridgeville. I am aware that this location was not on the initial meeting/site list. I thank you all for your consideration by adjusting your schedule and allowing all of us to be heard.

My name is David Kos. I am the Ward 4 City Councilman in Avon Lake. I also serve as the city's Public Utilities Committee Chairman. Over the last year, I have talked with dozens of Avon Lake residents who will be severely harmed should their all electric discount not be continued. The city of Avon Lake and our tax base relies heavily on our many neighborhoods and our residents. There are approximately 300 all electric homes in Avon Lake.

Of particular note is the neighborhood known as "The Landings". The overwhelming majority of the homes and small businesses in the Landings are all electric users. These folks have been First Energy's best and most loyal customers. However, last winter, when you all approved dropping the discounts, these residents and small business owners saw their costs jump from \$150-\$200 a month to in many cases, \$500-\$700 or more per month.

It is obscene and immoral to allow for that type of rate increase during this country's worst economic crisis since the Great Depression.

How many middle class homeowners and small business owners can survive such a drastic and extreme increase? I received calls from residents who literally were going to sleep with coats and gloves on because they could not afford to heat their homes. I received calls from stay at home mothers who worried how they could raise their small children during one of the cruelest and coldest winters in years. These residents were desperate. I will never forget the pain in their voices as they told me the shock and disbelief when they opened their electric bills.

I do however want to thank the PUCO and the Governor's office for recognizing the severity of the crisis last winter. You all did the right thing by basically reinstating the discounts through this winter as you study the situation. Thank you for that consideration. And please during your deliberations on the matter keep the following in mind:

These residents are trapped in their homes. Sure they can move, but who is going to buy their home? Would any of us buy a \$200K home that has \$800 electric bills? What about the small business owners, who will undoubtedly have to drastically raise prices on their products and then eventually go out of business? If this rate is not reinstituted, permanently, Avon Lake will suffer a major blow to our community. Foreclosers will rise, businesses will shutter. Property values surrounding these homes will plummet. We will have a gaping hole of a ghost town in the middle of the city.

Those that remain in their homes and somehow manage to pay the bills will see hundreds of dollars less to spend in the community. Our shops, restaurants, and small businesses will drastically feel the effect. With less income in the community the burden will shift to those residents of non all electric homes. The rest of us will feel the pinch as many more homes will become vacant, providing less money flowing through the community.

This situation does not just affect all electric homes. This affects all Avon Lake residents. This affects all Ohioans.

Regardless of who is to blame, whether its First Energy, the original contractors and builders, or the homeowners, we must not allow such a spike to happen again. I respectfully ask the PUCO to do honorable thing. I ask the PUCO to look beyond the initial issue of whether to discount or not, and see the potential calamity that would ensue if the discounts are permanently discontinued.

I urge to PUCO to look at the many elected state officials such as the Governor, our Congressional representatives, many State Senators and our State Representatives. But most of all listen to those of us on the front lines. Listen to the Mayors, the council members, who interact with these folks on a daily basis. We are pleading with you and urging you to do the right thing. The right thing is to extend the discount for these hardworking and honorable citizens. Please, do the right thing. Do the honorable thing.

Respectfully submitted,



David Kos
Avon Lake City Council
Ward 4
Public Utilities Chairman
440-930-7737

My name is Rita Lockhart. I reside at 8724 Timber Edge Drive, N. Ridgeville, OH 44039, in Ridgefield, a 500 acre, 700 home all-electric planned development in Lorain County.

I was born and grew up here in Lorain County. I have degrees from Miami University and the University of Dayton. I worked in Hamilton and Montgomery Counties and at Wright-Patterson Air Force Base in Dayton before moving out of state. I have always been proud of my home state and wanted to move back here when we retired.

My husband and I moved to our present home, our retirement home, in February 2009 from out-of-state. Even though we have lived in California, Colorado, Louisiana, Texas, Wyoming and overseas, we never previously had an all-electric home. After discovering that our desired home was all-electric and before making an offer on this home, we did what most diligent and prudent buyers of the most expensive investment of their lives would do--we requested a detailed accounting of the cost of electricity at this home.

Attached is a copy of a Detailed Statement of Account prepared by Ohio Edison for the former owner of our home for the period 4/10/07 to 4/08/08. Also attached is an e-mail from the realtor for the sellers of this house to our realtor listing the amount of electric bills for the months of September, October, and November 2008. None of these bills exceeded \$300.00/month and most were far less than that amount. We were not told and the statement prepared by Ohio Edison did not indicate that this statement reflected an all-electric discount rate which Ohio Edison and First Energy had unilaterally and arbitrarily discontinued and that we as new buyers would not receive this all-electric discount rate.

We were shocked to receive a bill for the period December 4, 2009 to January 4, 2010 in the amount of \$571.76--almost double any previous bill, and more than double the average of previous bills, but for comparable or lesser usage of electricity. See attached copy.

To summarize:

ALL-ELECTRIC DISCOUNT RATE

12/07-1/08	4,095 Kwh used	Cost--\$227.70
1/08-2/08	4,552 Kwh used	Cost--\$262.66
2/08-3/08	5,303 Kwh used	Cost--\$298.47

NON ALL-ELECTRIC RATE

12/04/09- 1/04/10	4,787 Kwh	Cost--\$571.76
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We are retired. This is our retirement home. On a fixed income, we are unable to pay these rates. We would not have purchased this home if we had known that the electric provider had discontinued the all-electric discount rate, that we would not receive an all-electric discount rate, and that the cost to operate this home would be extraordinarily high.

In May, the all-electric discount rate on this previously discounted rate home was temporarily re-instated for eleven (11) days. We understand that we will continue to receive this discounted rate this winter through May 2011. However, we need to continue to receive this discounted rate.

There is no alternative source of heat in most of this 700 unit planned development. There are no gas lines. Even if gas lines are installed, my home and the homes of my neighbors do not have furnaces and hot water tanks compatible with gas. The cost to install compatible gas equipment will easily exceed \$10,000 per home.

We have investigated adding solar panels to our home. The cost is high and benefit is estimated at only providing a minor reduction in our energy costs. Northern Ohio with cloudy skies and winter snows is not an ideal location for extensive solar use.

In the 70s, Ohio Edison, a subsidiary of First Energy, wanted to compete with natural gas and sell more electricity in the winter so they induced builders to build all-electric homes by paying them financial incentives to build all-electric. Builders were required to install certain electric energy using systems like 80 gallon water tanks and electric heat pumps. In exchange, home buyers were given an all-electric discount rate. A contract was formed. Benefits flowed to both parties--the electric company and the all-electric homeowner. The electric company sold more electricity and all-electric homeowners received a discounted rate.

Now, First Energy has the ability to sell its excess electricity out-of-state, so they no longer find it advantageous to continue the all-electric discount rate. Builders built all-electric homes and homeowners bought all-electric homes based upon the concept of a mutually beneficial contract. Ohio Edison, First Energy, and the Illuminating Company now want to unilaterally break their contract by discontinuing the all-electric discount.

My husband and I would not have bought this property had we known that we would have such high utility bills, because the home is all-electric. Likewise, current owners of all-electric properties will not be able to sell those properties for their fair market value, when buyers can buy a comparable gas heated home with reasonable utility bills. Property values on our all-electric homes will drop, perhaps 30-40%. This loss in property value will significantly lower the tax revenue base in our communities and on a state level. Thus, revenues for public services and schools will drop significantly. In these tough financial times, we need to do everything possible to keep utility costs down and home prices stable so Ohioans can prosper.

The all-electric rate needs to be PERMANENTLY reinstated and run with the property (be passed to future owners of these properties).

Thomas Alva Edison, a native son of Northern Ohio, was one of America's greatest inventors obtaining 1,093 patents during his lifetime. We all know that Thomas Edison invented the lightbulb. He also designed and built factories that made many of his products, including plants to produce electricity. Because of Thomas Edison we have heat, light, and power. But Ohio Edison, a namesake company, is attempting to leave me sitting in the dark and the cold.



DETAILED STATEMENT OF ACCOUNT

Customer Name:

FRANK SWIDERSKY

Account Number:

Service Address:

8724 TIMBER EDGE DR
NORTH RIDGEVILLE OH 44039

04/10/07	KWH	2,482	30	32	Act	188.18	-188.25	0.00
06/06/07	KWH	62,787				188.18		188.18
08/14/07	KWH	64,585	33	63	Act	188.27	-188.19	0.00
10/02/07	KWH	64,388	30	66	Act	188.36	-187.37	0.00
12/21/07	KWH	64,316	33	68	Act	218.42	-184.89	0.00
02/19/08	KWH	62,981	30	66	Act	181.12	-218.42	0.00
04/07/08	KWH	71,043	28	68	Act	111.28	-181.12	0.00
06/05/08	KWH	72,081	30	64	Act	118.00	-111.28	0.00
08/02/08	KWH	76,005	33	101	Act	182.86	-118.00	0.00
10/01/08	KWH	80,087	33	128	Act	227.70	-182.86	0.00
12/01/08	KWH	84,849	36	167	Act	262.86	-227.70	0.00
02/01/09	KWH	89,852	30	177	Act	268.47	-262.86	0.00
04/01/09	KWH	93,443	28	120	Act	278.58	-268.47	0.00
06/01/09	KWH						-278.58	0.00

EXHIBIT

Page 11/22/10

Yahoo! My Yahoo! Mail News

What's New? My Home Page

Hi, Dave! Sign Out Sign Mail Print

YAHOO! MAIL
Classic

Search

WEB SEARCH

Mail | **Contacts** | Calendar | Notepad

What's New? | Mobile Mail | Options

Check Mail

Compose

Search Mail

Search the Web

See Your
Credit Score - 80

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Mark as Unread | Print

Folders [Add - Edit]

Inbox (1)

Drafts (34)

Sent

Spam (1)

Trash

[Empty]

[Empty]

My Folders [Hide]

brochure

family folder

picture

rapp addresses

Search Shortcuts

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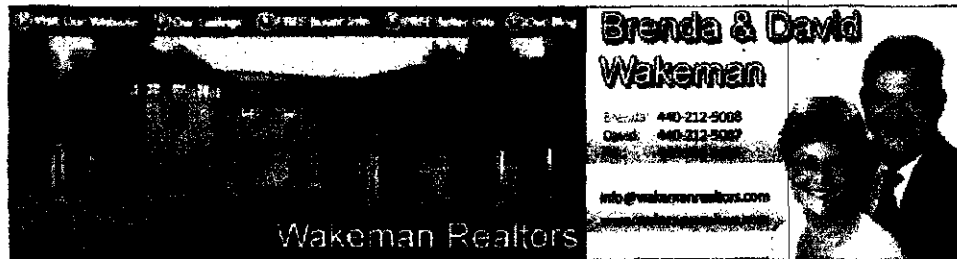
ADVERTISEMENT

Delete Reply Forward Spam Move...

8724 Timber Edge / Ohio Edison

From: "Brenda Wakeman" <brenda@wakemanrealtors.com>

To: drapo147@yahoo.com



Can't see any images? View them | Get special pictures and more like

Good Afternoon Dave,

I've spoken with the Seller and he is going to be calling Ohio Edison to see about getting an updated 'Detailed Statement of Account' from April 2008 up to the present time. I'm told it took a couple of days for them to get the initial statement so I don't know how long it will take to get this updated one. In the mean time, the Seller provided me with the last 3 bills he has, covering the September, October and November usage...those bills were \$86.44, \$108.43 and \$180.84. Please remember that there is only one person living there right now so I don't know if this information helps your Buyers or not. The original statement provided was covering usage for 3 adults...one being a teenager with a couple of loads of laundry and running the dishwasher every day.

Very good. I hope this helps! Please don't hesitate to call with any other questions.

Respectfully,

Brenda Wakeman
RE/MAX Classic
440-212-5008 Cell
440-793-2035 Fax
www.wakemanrealtors.com

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Select Message Encoding

Exp: 11/08/08

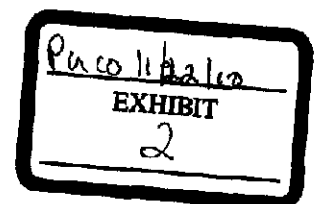
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January 05, 2010

Account Number: 11 00 63 5510 5 2

Page 1 of 3
E05



Bill for: RITA LOCKHART
8724 TIMBER EDGE DR
NORTH RIDGEVILLE OH 44039

Billing Period: Dec 04 to Jan 04, 2010 for 32 days
Next Reading Date: On or about Feb 01, 2010
Bill Based On: Actual Meter Reading

Residential Service

Your previous bill was	249.44	
Total payments/adjustments	-249.44	
Balance at billing on January 05, 2010	0.00	0.00
Current Basic Charges		
Ohio Edison - Consumption		571.76
Total Due by Jan 15, 2010 - Please pay this amount		571.76

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

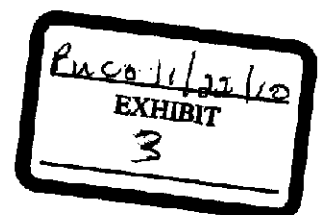
	Bill issued by: Ohio Edison PO Box 3637 Akron OH 44309-3637		Customer Service 24-Hour Emergency/Outage Reporting Payment Options visit us on-line at www.firstenergycorp.com	1-800-633-4766 1-888-544-4877 1-800-686-3421
---	--	---	---	--

Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0001526495

6.51 cents per kWh

Ed. \$571.76
1/8/10
C# 3623





When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

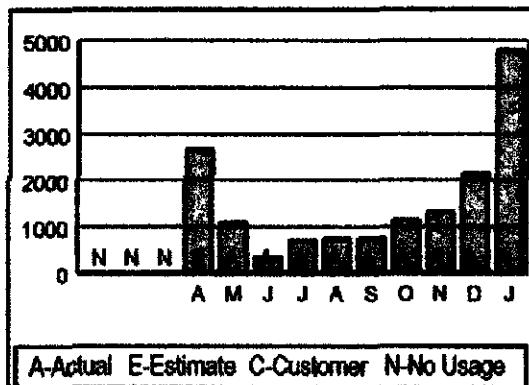
Customer Number: 0802259286 0001526495 - Residential Service - OE-RSF

Customer Charge	4.00
Distribution Related Component	252.77
Cost Recovery Charges	3.26
Bypassable Generation and Transmission Related Component	311.73
Total Charges	\$ 571.76

Date	Reference	Amount
Payments:		
12/10/09		-249.44
Total Payments		-249.44
Total Payments and Adjustments		-249.44

Residential Service

Meter Number	681702449
Present KWH Reading (Actual)	35,562
Previous KWH Reading (Actual)	30,775
Kilowatt Hours Used	4,787

Usage Comparison**Historical Usage Information**

Apr 09	2,662	Oct 09	1,139
May 09	1,084	Nov 09	1,312
Jun 09	348	Dec 09	2,140
Jul 09	711	Jan 10	4,787
Aug 09	752		
Sep 09	757		

Average Daily Use (KWH)
Average Daily Temperature
Days in Billing Period
Last 10 Months Use (KWH)
Average Monthly Use (KWH)

Jan 10
150
27
32
15,692
1,569

FAST FACTS ON OUR DISCOUNT ELECTRIC RATES

WHY WE OFFER DIFFERENT RATES

~ You might think that all residential customers in The Illuminating Company's service area receive the same basic rate each month, no matter how much electricity they use. This is not necessarily true.

~ Customers can be placed on a "standard" residential rate or be placed on one of several "discount" rates depending upon:

- * How they heat and cool their home
- * How they heat the water in their home
- * How and when they use their electricity

Residential customers use about 500 kilowatthours per month. The more electric appliances you add to your home, the higher the monthly use of electricity.

Basically, customers who use electricity in a higher-than-average volume can get electricity at a less expensive kilowatthour rate. Unlike many commercial products, electricity can't be stored for later use. It is produced on demand. The excess power that we generate can be sold at a lower price. So the more electricity you use, the less your cost will be for each kilowatthour.

~ The Public Utilities Commission of Ohio approves the rates that The Illuminating Company offers to our customers. The following is an explanation of our discount rate schedule.

YOU MAY QUALIFY FOR A DISCOUNT RATE

~ **WATER HEATING:** This discount rate applies to any home that has an electric water heater as the sole source of water heating. Customers can receive significant savings on their total monthly energy bills by using an electric water heater discount rate.

~ There are a few requirements to qualify for this discount. The electric water heater must be 40 gallons or higher capacity, insulated to R-10 or higher and be warranted for at least five years. This rate represents on average an 18% discount compared to the standard residential rate.

SPACE HEATING: You qualify for this discount rate when the sole heating source of your home is electric. This could be an electric furnace, heat pump, baseboard, electric boiler or radiant panels.

Again, you're saving on your total monthly energy bills because you're getting electricity at a discount rate over using fossil fuel, like gas, oil or propane to heat your home. This space heating rate is in effect between October 1 and May 31.

~ **ALL-ELECTRIC:** Customers are placed on this year-round rate when the sole source of space heating and water heating is electric. This rate combines the winter discount of the space heating rate with the summer discount of the water heating rate.

~ Once again, you save money since you're getting electricity at a discount rate rather than using gas, oil or propane to heat your home and water. And because of the summer discount, cooling costs are also less.

~ **HEAT & COOL PUMP:** You'll receive a significant discount on your cooling and heating when you install the Heat & Cool Pump onto a gas, oil or propane furnace. A separate electric meter records only the electricity used by the Heat & Cool Pump. This usage is then billed to you at a discount rate—in the summer for cooling; in the spring/winter and fall for heating.

Although not as attractive as the all-electric rate, the Heat & Cool Pump rate will save you money compared to using regular central air for cooling and gas, oil or propane for heating.

LOAD MANAGEMENT OPTION: If you're using more than 750 kilowatthours per month, you can save money with our Load Management Option. One option allows you to lower your kilowatthour cost by spreading the use of major electric appliances throughout the day rather than operating them all at the same time. The other option offers lower rates if you operate most of your appliances evenings or weekends.

The Load Management Option can be used in conjunction with any of the above discount rates except for the Heat & Cool Pump rate. Using Load Management plus a special discount rate, you can see substantial reductions in your monthly electric bill.

The Illuminating Company has a special brochure about Load Management. Call us at 1-800-589-2222 if you want this free brochure or have questions about our discount rates.

The Illuminating Company **The Energy Makers.**

A Centerior Energy Company

COLUMBIA PARK WORK SHEET

NAME _____

DATE

March 11, 1995

ADDRESS _____

DATE	Ridgewood - R.E. 28 x 66	- CREDIT	+ DEBIT
	PRICE OF HOME (ACCESSORIES INCLUDED)	CERTIFICATE OF TITLE	48,913.00
①	10 1/2 x 22 Patio Awning	① 116.00 PER FT	2,518.00
②	12 1/2 x 25 Carport Awning	② 132.00 PER FT	3,300.00
③	12 1/2 x 8 Patio Partner	③ 120.00 PER FT	960.00
④	3 ton Heat Pump		3500.00
⑤	Hutless - Downspouts		200.00
⑥	Dry Wall then out	59,425.00 34	81,000.00
	CHANGES REQUESTED:		
	Bay Window - Family Room & L.R.		228.00
	W. Pool Tub		672.00
	Wall Fireplace - L.R.		1880.00
	10 - 6 Panel doors @ 36.00 each		360.00
	2 additional Skylights 2x2		343.00
	2 additional Skylights 2x4		
	Laundry Tub & Cabinet		168.00
	Perimeter Work		276.00
	1/2 Bath option off U.R.		516.00
	Omit Carpeting 34 1/2 x 11 1/2	900.00	
	Omit Range, Ref. & Dishwasher	1484.00	
	5' extra Concrete		75.00
	2 Gates & 1 Carport Skylight		322.00
	10 x 20 Wood Deck		2200.00
	10 x 20 Room Enclosure 2 doors		4715.00
	12 1/2 x 15 additional P. Partner		1800.00
	12 1/2 x 15 additional Carport		1908.00
			2112.00

CLASSIC SECTIONAL STANDARD FEATURES

INTERIOR

Painted Drywall Throughout
Vaulted Ceiling Throughout
Continental III Drape Package
"NP" Jute Backed Carpet with Pad — Living Room, Dining Room, Family Room, Hall, All Bedrooms and #1 Bath
Tiled Entry Foyer
Residential Ceiling Throughout
7-1/2' Ceiling Height at Sidewall
Metal Passage Door Knobs
#177 Hanging Dinette Light
Glass Light Shades
Residential Door Casing

KITCHEN

Raised Panel Maple Cabinet Doors and Drawers
Solid Maple Cabinet Stiles
Finished Overhead Cabinets with Backs
Deluxe Brass Cabinet Pulls
Deluxe Roller Guide Drawer System
Refrigerator Overhead Cabinet
Spice Rack
Center and Bottom Shelves — All Cabinets
Eating Bar — Most Models
Deep Stainless Steel Kitchen Sink
Light over Sink with Separate Switch
High Pressure Laminated Countertops
Deluxe (20 mil) Double Wear Layer Vinyl Floor Covering
Brass Crown Moulding — Kitchen Overhead Cabinets
Recept with Ground Fault Interrupter

APPLIANCES

Standard 30" Free Standing Gas Range
Power Range Hood with Light
14.4 Cu. Ft. 2-Door Refrigerator
Atmospheric Gas Furnace
Ventilaire IV Ventilation System

BATHS

One-Piece Fiberglass Tub/Shower #1 Bath (Deluxe Tub with Separate Shower Selected Models)
One-Piece Fiberglass Tub/Shower — #2 Bath
Shower Curtain and Rod — All Full Baths
Bath Window Drape
Mirror over Vanity
Floor to Ceiling Linen Cabinet — Most Models #1 Bath
Bottom Shelf in Bath Vanity
Porcelain Stool, Tank and Lid
Receptacle with Ground Fault Interrupter
Ceiling Fan — All Baths
White Bath Cabinets

BEDROOMS

Color Coordinated Drapes
Family Styled Wardrobes with Vented Wire Shelving
Ceiling Lights — All Bedrooms
Smoke Detector in Sleeping Areas
Egress Window — Each Bedroom
Switch Light in Walk-in Wardrobes

UTILITIES

Utility Room with Washer/Dryer Area and Freezer Space — Most Models
100 AMP Breaker Entrance Service with Conduit through Floor
Gas Black Piping with Valve at Furnace and Range
Beauty Ring Seals — All Plumbing Lines
Copper Plumbing Fittings
Copper Wiring Throughout — Fully Grounded
Class "A" Lined Furnace and Water Heater Closet
Wire and Plumb for Washer
Wire and Vent for Dryer

INSULATION

Fiberglass Insulated Heat Duct
(Saves up to 18% Energy Costs)
*R-25 Blown Ceiling Insulation with Vapor Barrier
*R-19 Fiberglass Insulation in Walls
*R-19 Fiberglass Insulation in Floors

EXTERIOR

House Type Front and Rear Door with Storm
Porch Lights at all Exterior Doors
10" Side and 12" End Overhangs
Vinyl Lap Siding with Structural Sheathing
10" Shutters Front and Door Side
Carefree Low E Windows
Metal Drip Edge — Entire House
Exterior Receptacle with Ground Fault Interrupter

CONSTRUCTION

Basement Type Steel I-Beam Frame
Detachable Hitch
2"x6" Floor Joist 16" O.C.
2"x6" Sidewall Studs 16" O.C.
42" Truss Type Rafters
Self-Sealing Shingles
HUD Seal

* The higher the R-value, the greater the insulating power.

WARNING: FLOOR PLANS, SKETCHES, AND DRAWINGS AS SHOWN ARE PROMOTIONAL ILLUSTRATIONS AND ALL DIMENSIONS ARE APPROXIMATE. EXACT MEASUREMENTS FROM WORKING DRAWINGS ARE AVAILABLE UPON REQUEST FOR VERIFICATION OF ROOM SIZES, STANDARD OR OPTIONAL FEATURES, AND OTHER PRECISE DETERMINATIONS. FOUNDATION DRAWINGS MUST CONFORM TO SPECIFIC MODELS AND ARE AVAILABLE ON REQUEST. PORCH AREAS MUST BE OUTSIDE THE BASEMENT PERIMETER AND PROPER DRAINAGE AND AIR CIRCULATION MUST BE MAINTAINED UNDER ALL PORCH AREAS. FOR SPECIFIC DETAILS SEE YOUR HOUSING CONSULTANT.

SPECIFICATIONS AND MATERIALS VARY BY SERIES, AND ARE SUBJECT TO CHANGE WITHOUT NOTICE DUE TO AN ONGOING PRODUCT IMPROVEMENT PROGRAM — SEE YOUR HOUSING CONSULTANT TO VERIFY STANDARD EQUIPMENT OF SPECIFIC MODELS.

BAY WINDOWS AND PORCH WALLS ARE BUILT WITH 2x4 FRAMING WHEN 6" SIDEWALLS ARE SPECIFIED.

CERTAIN COMPONENTS OF THE RUNNING GEAR MAY BE RECYCLED.

SCHULT HOMES CORPORATION • P.O. BOX 151 • MIDDLEBURY, INDIANA 46540 • PHONE (219) 825-5881

11/22/2010

Linda Jankura
21325 Timber Oak Court
Strongsville, Ohio 44149
(440) 572-0958 telephone
(440) 884-5021 Fax

The Public Utilities Commission of Ohio
Testimony For Case Number 10-176-EL-ATA

Good Evening;

Thank you for allowing me to speak here tonight and thank you even more for making the decision to reconsider this issue again in greater detail. My husband has been very active testifying on this subject both in Columbus and at several meetings in our home town of Strongsville. I have attended some of these meetings with him and listened to concerned parties speak about their individual situations as they pertain to FirstEnergy's attempted elimination of the all-electric discount rate.

First, let me state that my individual electric bills have more than doubled when our promised all-electric discount rate was taken away with our highest bill nearly reaching \$800.00. Let me also state that in building our current all electric home, that we have lived in for 20 plus years, both the builder and our electric company representatives assured us that our new home would receive their special all-electric discount rate as had our prior three all-electric homes. They also assured us that our rates would be comparable to and most likely become less than the combination gas/electric homes as the supply of natural gas diminishes. **It was never even intimated by them that this discount could ever be taken away at any point in the future.**

My husband and I own an optical business which has been operating for fifty plus years. In that time we have seen many changes brought about by government concern for protecting the interests of our customers and its citizens. Please bear with me while I make a correlation between our business and the issue we face here tonight. I would like to read to you a small section from the Advanced Beneficiary Notice that our company as well as other optical retailers are required to provide to anyone receiving glasses, after cataract surgery that will be submitted to Medicare for payment. I quote! "Medicare probably will not pay the following: (We must list each individual item with its cost). Medicare only pays for services it deems "reasonable and necessary". If Medicare determines that a service is not "reasonable and necessary" under Medicare program standards, Medicare will deny payment. Medicare is likely to deny payment for the above listed items as not reasonable and necessary. **The purpose of this form is to help you make an informed choice about whether or not you want to receive these items or services, knowing that you might have to pay for them yourself.** Before you make a decision about your options, you should read this entire notice carefully." I will stop quoting the form here as it goes on in much greater length and in much greater detail saying the same things over and over again. This form must be generated for, read with or to, checked in appropriate places and signed by, copied and given to every person purchasing glasses under the Medicare program. In addition we have to keep a copy in our records for proof of its existence. If a patient wants a simple tint

added to their glasses costing \$15.00, the government requires this extensive notification be given to avoid any unexpected financial outcome to its enrollees. Similar types of required disclosures and notifications are required throughout many other areas of the business community today. It is obvious that our government wants business today to go to great lengths to inform their customers to the various risks involved with the purchase of a product or service and clearly places that burden to inform on the supplier.

I ask you one simple rhetorical question here tonight. Where was our electric company's disclosure notice (either written or verbal) to us warning of the potential pitfalls of building an all-electric home? Where FirstEnergy's form was whose purpose was to help us make an informed choice about whether or not we wanted to receive their items or services, knowing that in the future we may be paying double for such services as our promised discounts were yanked out from under us? I have listened to you ask us to provide written documents promising the all-electric discount rate to us was forever and I understand that such a document was entered into evidence at the Strongsville hearing. What I haven't heard is you asking FirstEnergy for their written disclosure documents showing us being told by them that our promised discount was not forever? If the government requires such a complete disclosure by suppliers over a tint in a pair of glasses, should we not have expected at the time of building our homes a disclosure that this special discount could be taken away from us at any time? Did not our energy supplier have a similar burden of disclosure to help us make an informed choice? After all, a pair of glasses cost a couple hundred dollars, the elimination of our all-electric discount rate will cost us thousands of dollars in increased utility bills and hundreds of thousands of dollars in decreased home values and tax revenue to our cities. I imagine that no such documents exist or ever existed. **Why Not?** When promised the all-electric discount rate in exchange for building all-electric homes, it was never the intention of our energy company to take those discounts away. I repeat it was never their intention so no such disclosures to us were necessary or given either written or verbal. The alternative possible explanation for absence of disclosure documents, finds our energy company at best practicing bait and switch tactics or if their non-disclosure was intentional, possibly outright illegal in their practices.

There is not a doubt in my mind that I and the others here tonight had an implied contract, a promise, a forty year long contract and promise, with our electric company that was to last as long as the homes we built lasted. The Public Utilities Commission of Ohio needs to set this situation right. Our largest retirement asset needs to be safeguarded and restored by your decision to permanently reinstate the all-electric discount rate forever. Further this rate needs to be tied to the homes that we have made all-electric and the cost of the reinstatement of this discount rate born by FirstEnergy and not it's other non all-electric customers. **We call upon The Public Utilities Commission of Ohio to make FirstEnergy live up to their original promises.**

Thank You

My name is Jane Pfaff. I live at 33125 Tanager Ct. in Bob Schmitt's development of Ridgefield in North Ridgeville. We built our all-electric home and moved in in August of 2005. There was only one option of electricity at that time. We built with the understanding from Schmitt builders that electric heat with the discount would be available while we lived in our home, and when we would sell it.

My husband of 22 years died unexpectedly April 30, of this year. Though he had a legal Will & Trust, his family of five children chose to sue me. It is still not completely resolved and I have had no income except Soc. Security since his death. I did not use my AC this summer and I am very selective about using heat thus far this Fall. But Winter is coming.

I am terrified that if the AE discount is not reinstated I will be forced to choose which bills I will be able to pay, because my electric bill will be so high.

I strongly ask that the PUCO reinstate the AE discount, and ensure that this discount pass onto the person to whom I sell my home.

Thank you for your attention.

My name is Rita Lockhart. I reside at 8724 Timber Edge Drive, N. Ridgeville, OH 44039, in Ridgefield, a 500 acre, 700 home all-electric planned development in Lorain County.

I was born and grew up here in Lorain County. I have degrees from Miami University and the University of Dayton. I worked in Hamilton and Montgomery Counties and at Wright-Patterson Air Force Base in Dayton before moving out of state. I have always been proud of my home state and wanted to move back here when we retired.

My husband and I moved to our present home, our retirement home, in February 2009 from out-of-state. Even though we have lived in California, Colorado, Louisiana, Texas, Wyoming and overseas, we never previously had an all-electric home. After discovering that our desired home was all-electric and before making an offer on this home, we did what most diligent and prudent buyers of the most expensive investment of their lives would do--we requested a detailed accounting of the cost of electricity at this home.

Attached is a copy of a Detailed Statement of Account prepared by Ohio Edison for the former owner of our home for the period 4/10/07 to 4/08/08. Also attached is an e-mail from the realtor for the sellers of this house to our realtor listing the amount of electric bills for the months of September, October, and November 2008. None of these bills exceeded \$300.00/month and most were far less than that amount. We were not told and the statement prepared by Ohio Edison did not indicate that this statement reflected an all-electric discount rate which Ohio Edison and First Energy had unilaterally and arbitrarily discontinued and that we as new buyers would not receive this all-electric discount rate.

We were shocked to receive a bill for the period December 4, 2009 to January 4, 2010 in the amount of \$571.76--almost double any previous bill, and more than double the average of previous bills, but for comparable or lesser usage of electricity. See attached copy.

To summarize:

ALL-ELECTRIC DISCOUNT RATE

12/07-1/08	4,095 Kwh used	Cost--\$227.70
1/08-2/08	4,552 Kwh used	Cost--\$262.66
2/08-3/08	5,303 Kwh used	Cost--\$298.47

NON ALL-ELECTRIC RATE

12/04/09- 1/04/10	4,787 Kwh	Cost--\$571.76
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We are retired. This is our retirement home. On a fixed income, we are unable to pay these rates. We would not have purchased this home if we had known that the electric provider had discontinued the all-electric discount rate, that we would not receive an all-electric discount rate, and that the cost to operate this home would be extraordinarily high.

In May, the all-electric discount rate on this previously discounted rate home was temporarily re-instated for eleven (11) days. We understand that we will continue to receive this discounted rate this winter through May 2011. However, we need to continue to receive this discounted rate.

There is no alternative source of heat in most of this 700 unit planned development. There are no gas lines. Even if gas lines are installed, my home and the homes of my neighbors do not have furnaces and hot water tanks compatible with gas. The cost to install compatible gas equipment will easily exceed \$10,000 per home.

We have investigated adding solar panels to our home. The cost is high and benefit is estimated at only providing a minor reduction in our energy costs. Northern Ohio with cloudy skies and winter snows is not an ideal location for extensive solar use.

In the 70s, Ohio Edison, a subsidiary of First Energy, wanted to compete with natural gas and sell more electricity in the winter so they induced builders to build all-electric homes by paying them financial incentives to build all-electric. Builders were required to install certain electric energy using systems like 80 gallon water tanks and electric heat pumps. In exchange, home buyers were given an all-electric discount rate. A contract was formed. Benefits flowed to both parties--the electric company and the all-electric homeowner. The electric company sold more electricity and all-electric homeowners received a discounted rate.

Now, First Energy has the ability to sell its excess electricity out-of-state, so they no longer find it advantageous to continue the all-electric discount rate. Builders built all-electric homes and homeowners bought all-electric homes based upon the concept of a mutually beneficial contract. Ohio Edison, First Energy, and the Illuminating Company now want to unilaterally break their contract by discontinuing the all-electric discount.

My husband and I would not have bought this property had we known that we would have such high utility bills, because the home is all-electric. Likewise, current owners of all-electric properties will not be able to sell those properties for their fair market value, when buyers can buy a comparable gas heated home with reasonable utility bills. Property values on our all-electric homes will drop, perhaps 30-40%. This loss in property value will significantly lower the tax revenue base in our communities and on a state level. Thus, revenues for public services and schools will drop significantly. In these tough financial times, we need to do everything possible to keep utility costs down and home prices stable so Ohioans can prosper.

The all-electric rate needs to be PERMANENTLY reinstated and run with the property (be passed to future owners of these properties).

Thomas Alva Edison, a native son of Northern Ohio, was one of America's greatest inventors obtaining 1,093 patents during his lifetime. We all know that Thomas Edison invented the lightbulb. He also designed and built factories that made many of his products, including plants to produce electricity. Because of Thomas Edison we have heat, light, and power. But Ohio Edison, a namesake company, is attempting to leave me sitting in the dark and the cold.



DETAILED STATEMENT OF ACCOUNT

Customer Name: FRANK SWIDERSKY
Service Address: 8724 TIMBER EDGE DR
NORTH RIDGEVILLE OH 44039

Account Number: [REDACTED]

09/10/07	KWH	02,707	2,492	30	52	Aug	153.16	153.16	06/22/07	-109.25	0.00
09/11/07	KWH	04,813	1,806	32	52	Aug	152.37	152.37	06/22/07	-153.19	0.00
09/12/07	KWH	04,366	1,803	30	50	Aug	156.59	156.59	07/03/07	-132.37	0.00
09/13/07	KWH	04,316	1,939	33	56	Aug	216.42	216.42	08/09/07	-194.99	0.00
09/14/07	KWH	05,367	1,546	30	50	Aug	161.12	161.12	08/09/07	-218.42	0.00
09/15/07	KWH	71,047	1,038	26	56	Aug	111.29	111.29	10/22/07	-181.12	0.00
09/16/07	KWH	72,851	1,634	30	54	Aug	116.00	116.00	11/20/07	-111.29	0.00
09/17/07	KWH	76,005	3,321	33	101	Aug	152.55	152.55	12/26/07	-115.00	0.00
09/18/07	KWH	80,087	4,095	32	126	Aug	227.70	227.70	01/23/08	-182.65	0.00
09/19/07	KWH	84,849	4,552	29	157	Aug	252.65	252.65	02/21/08	-227.70	0.00
09/20/07	KWH	88,982	5,808	30	177	Aug	288.47	288.47	03/02/08	-282.65	0.00
09/21/07	KWH	93,443	5,490	29	120	Aug	215.36	215.36	04/09/08	-288.47	0.00

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8724 Timber Edge / Ohio Edison

Monday, December 22, 2008 6:02 PM

[Inbox \(1\)](#)

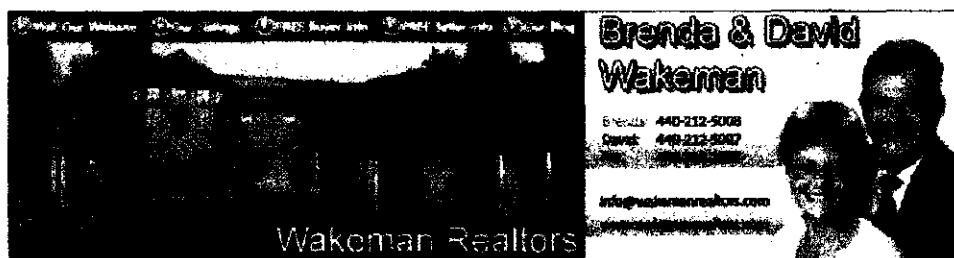
From: "Brenda Wakeman" <brenda@wakemanrealtors.com>

[Drafts \(34\)](#)

To: drap2147@yahoo.com

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Good Afternoon Dave,

I've spoken with the Seller and he is going to be calling Ohio Edison to see about getting an updated 'Detailed Statement of Account' from April 2008 up to the present time. I'm told it took a couple of days for them to get the initial statement so I don't know how long it will take to get this updated one. In the mean time, the Seller provided me with the last 3 bills he has, covering the September, October and November usage...those bills were \$86.44, \$108.43 and \$180.84. Please remember that there is only one person living there right now so I don't know if this information helps your Buyers or not. The original statement provided was covering usage for 3 adults...one being a teenager with a couple of loads of laundry and running the dishwasher every day.

Very good. I hope this helps! Please don't hesitate to call with any other questions.

Respectfully,

Brenda Wakeman
RE/MAX Classic
440-212-5008 Cell
440-793-2035 Fax
www.wakemanrealtors.com

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January 05, 2010

Account Number: 11 00 63 5510 5 2

Page 1 of 3
E05



Bill for: RITA LOCKHART
8724 TIMBER EDGE DR
NORTH RIDGEVILLE OH 44039

Billing Period: Dec 04 to Jan 04, 2010 for 32 days
Next Reading Date: On or about Feb 01, 2010
Bill Based On: Actual Meter Reading

Residential Service

Your previous bill was	249.44	
Total payments/adjustments	-249.44	
Balance at billing on January 05, 2010	0.00	0.00
Current Basic Charges		
Ohio Edison - Consumption		571.76
Total Due by Jan 15, 2010 - Please pay this amount		571.76

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

	Bill issued by: Ohio Edison PO Box 3637 Akron OH 44309-3637		Customer Service 24-Hour Emergency/Outage Reporting Payment Options visit us on-line at www.firstenergycorp.com	1-800-633-4766 1-888-544-4877 1-800-686-3421
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Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov.

Residential Service - 0001528495

6.51 cents per kWh

Ed. \$571.76
1/8/10
C# 3623



When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.
Call Ohio Edison at 1-800-633-4766 with questions on these charges.

Basic Charges

Customer Number: 0802259286 0001526495 - Residential Service - OE-RSF

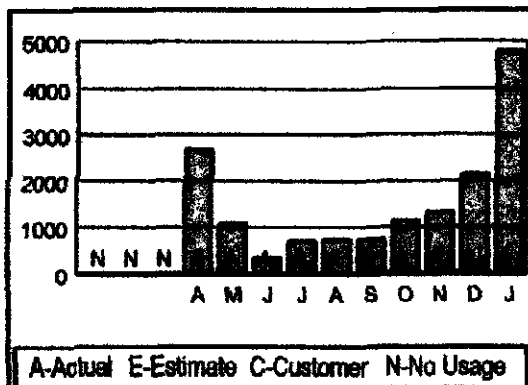
Customer Charge	4.00
Distribution Related Component	252.77
Cost Recovery Charges	3.28
Bypassable Generation and Transmission Related Component	311.73

Total Charges **\$ 571.76**

Date	Reference	Amount
Payments:		
12/10/09		-249.44
Total Payments		-249.44
Total Payments and Adjustments		-249.44

Residential Service

Meter Number	681702449
Present KWH Reading (Actual)	35,562
Previous KWH Reading (Actual)	30,775
Kilowatt Hours Used	4,787

Usage Comparison**Historical Usage Information**

Apr 09	2,662	Oct 09	1,139
May 09	1,084	Nov 09	1,312
Jun 09	348	Dec 09	2,140
Jul 09	711	Jan 10	4,787
Aug 09	752		
Sep 09	757		

Average Daily Use (KWH)
Average Daily Temperature
Days in Billing Period
Last 10 Months Use (KWH)
Average Monthly Use (KWH)

Jan 10
150
27
32
15,692
1,569

Public Hearing PUCO at North Ridgeville on 11/22/2010

Testimony of: Edward J. Bueche / 32362 Birchwood Lane / Avon Lake / Ohio / 44012

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MARK LAMMON – PREPARED STATEMENT
November 22, 2010
North Ridgeville Hearing

Good evening, my name is Mark Lammon and I'm the Special Projects Manager for the Downtown Cleveland Alliance, a group representing property owners, businesses, and over 10,000 downtown residents, of which over one-third are effected by the proposed elimination of the all-electric rate.

In the 1980's and early 1990's, when the first of many downtown housing projects were being built, First Energy heavily marketed to developers to make their buildings all-electric. First Energy promised the rate would continue, and even a provided incentive to some properties to market the benefits of all electric living. By 2010, 1,221 residential apartments and condos have been built using all electric utilities, and another 1,207 units use a combination of systems that use electricity to produce heat or air-conditioning, that's 3,750 downtown residents, people, affected by the all-electric rate. Now First Energy has decided not to honor their original deal, leaving many downtown residential buildings at a major competitive disadvantage.

These buildings, which are historic, cannot be retrofitted to natural gas or any other type of heat source without completely gutting them and starting over from scratch. Not only is this impossible, it's economically irresponsible, and would be a step in the wrong direction for the redevelopment of Northeast Ohio's core.

Almost 300 all-electric apartments are on the verge of becoming for-sale condominiums. If the all-electric rate ceases to continue, none of these units will be marketable and current owners who may need to move will no longer be able to sell their investment and property values will drop, meaning less funding for schools, the City of Cleveland, and county. Buildings, some having over a hundred units, will no longer be an affordable option for downtown residents and will go vacant. In order to prevent this, the all-electric rate must continue for the life of these residential buildings, and the rate must stay with the unit no matter when the resident moved in, and must be transferable in the case of for-sale units.

Fundamentally, this is a greater issue than just an electric rate. For years, the State of Ohio has been bleeding out population, or at the very least suffering from stagnant growth. Young people graduating from college are moving away and settling in other states contributing to the Ohio's brain drain. The one area in the state that continues to grow and attract young educated professional talent is our urban centers. These people are the future, and they offer hope to Cleveland and Ohio. By eliminating the all-electric rate, we are effectively telling these people to move away. Downtown residents want to live in an urban environment, and when their apartment or condo becomes too costly to live in because their electric bill has doubled, they are not going to move to the suburbs, they're going to leave for New York, Chicago, San Francisco, and Portland. We can't grow new business and attract entrepreneurs if we don't have areas where they want to live, work, and play.

This isn't just about an electric rate; it's about the future of Ohio.

Thank you for this opportunity.

My name is Dave Kennett, and I have an all-electric home here in Mills Creek.

I like my all-electric home, and I believe electricity is the preferred method of energy distribution. It can be created by burning anything - or even by burning nothing, and I don't think it's ever exploded.

For years electric companies promoted all-electric homes, both to builders and buyers, and gave a quantity discount to those high-volume customers - a pretty common business practice. Now it seems they would prefer we switch to gas - likely to be relatively inexpensive, at least for awhile. I don't get it! I can only guess it's a bait-and-switch scheme, since it would cost us a bit to change over, and take some time.

I would encourage the PUCO to do their own thinking, get their own numbers, and do their own arithmetic.

Years ago I attended a tongue-in-cheek slide presentation by a large company. It proved --- PROVED that black was white - and this was to a bunch of engineers! I suspect you may be getting the same presentation.

Thank you.

David Kennett
5603 White Oak Way
North Ridgeville, OH 44039
440-327-8624

CARL SILSKI

32876 Woodhaven Circle

N. Ridgeville, OH

TESTIMONY BEFORE THE PUCO, MONDAY, NOVEMBER 22, 2010

LADIES AND GENTLEMEN:

IN MANY YEARS PAST, THE PERCEPTION OF ALL-ELECTRIC HOMES WAS THAT THEY WERE THE MOST EXPENSIVE HOMES TO HEAT. CONSUMERS TENDED TO AVOID THEM EVEN THOUGH ELECTRIC UTILITY COMPANIES PROMOTED THEM AS A CLEAN FORM OF LIVING.

WITH THE ADVENT OF THE HEAT PUMP, THESE HOMES WERE THEN PROMOTED AS A FORM OF "AFFORDABLE", CLEAN LIVING. THESE HEAT PUMPS, HOWEVER, STILL HAD A REPUTATION OF "COOL" HEAT – CONTRARY TO "WARM" HEAT FOUND WITH GAS AND OIL HEATING SYSTEMS.

CONTEMPLATING RETIREMENT UNDER A FIXED-INCOME SCENARIO, I PURCHASED MY ALL-ELECTRIC HOME IN 2005. I WAS TO BECOME ITS 2ND OWNER. THIS HOME HAD A GEOTHERMAL HEATING SYSTEM AND WAS MORE EXPENSIVE THAN THOSE HEATED WITH TRADITIONAL HEAT PUMPS. I, HOWEVER, WAS WILLING TO PAY A "PREMIUM" FOR THIS HEATING SYSTEM BECAUSE I FELT THAT IT SUPPORTED THE NEW SPIRIT OF OUR NATION TO SUPPORT "GREEN ENERGY" INITIATIVES THAT TOOK ADVANTAGE OF EARTH'S NATURAL RESOURCES.

THE ORIGINAL OWNER ASSURED ME THAT HIS "ALL-ELECTRIC" DISCOUNT WOULD BE PASSED ON TO SUCCESSIVE BUYERS. THIS WAS CONFIRMED BY MY REAL ESTATE AGENT. WHEN I PHONED OHIO EDISON, THEY ASSURED ME I WOULD CONTINUE TO RECEIVE THIS DISCOUNT SINCE IT WAS ASSOCIATED WITH MY PARTICULAR CLASS OF HOME AND ITS HEATING SYSTEM. SO, I PURCHASED MY HOME. I WAS VERY EXCITED ABOUT IT AND ITS "GREEN-FRIENDLY" HEATING SYSTEM.

EVEN THOUGH I "PUT UP" WITH MY NEW FORM OF "COOL – SOMETIMES UNCOMFORTABLY COOL" HEATING SYSTEM, I MAINTAIN MY INDOOR WINTER TEMPERATURE AT 68 DEGREES TO CONSERVE ON COSTS. DURING THE FIRST 4 YEARS OF MY HOMEOWNERSHIP, I FELT MY HEATING BILLS WERE REASONABLE. HOWEVER, LAST YEAR WHEN THE DISCOUNT WAS ELIMINATED, MY AVERAGE BILL INCREASED OVER 30% WHEN COMPARED TO MY PREVIOUS 4 YEARS.

NOW, LIVING DURING TIMES OF GROWING FISCAL CONSERVATISM AND RISING LOCAL TAXES, INCREASING HEALTH COSTS, AND LITTLE OR NO COST OF LIVING INCREASES FOR PEOPLE ON FIXED PENSIONS, I FEAR MY HOME MAY EVENTUALLY BECOME UNAFFORDABLE. ELIMINATING THE DISCOUNT WORSTENS AN ALREADY BLEAK SITUATION. I FEAR THAT MY HOME WILL NO LONGER BECOME ATTRACTIVE TO SOMEONE WANTING TO BUY IT. I FEAR ITS VALUE WILL DECREASE IN AN EVEN WORSENING HOUSING MARKET. I FEAR THE TAX BASE OF OUR COMMUNITY WILL DECREASE.

LADIES AND GENTLEMEN, IT IS IMPERATIVE THAT OUR ALL-ELECTRIC DISCOUNTS BE GRANDFATHERED AND MAINTAINED FOREVER AND TRANSFERABLE TO FUTURE OWNERS. MOST OF US HAVE NO OTHER HEATING OPTIONS WITHOUT MAJOR, COSTLY UTILITY INFRASTRUCTURE IMPROVEMENTS WHICH ARE REALLY

NOT EVEN ECONOMICALLY FEASIBLE. I LIVE IN A NEIGHBORHOOD WHERE ELECTRICITY IS THE ONLY INFRASTRUCTURE OPTION AVAILABLE. WITHOUT PERMANENTLY CONTINUING OUR DISCOUNT, I FEAR OUR HOMES WILL LOSE MARKET VALUE AND BE HARDER TO SELL. OUR HOMES ARE GENERALLY OUR ONLY MAJOR ASSET – THE VALUE OF WHICH WE CANNOT ALLOW TO ERODE.

1.

*Shirley Apetow Jonkers
10798 Meadows Lane
Strongsville, Ohio 44149*

We purchased our Bob Schmitt cluster home 24 years ago after visiting our niece in the cluster home she purchased on Meadow Trail in the Strongsville development of Meadowood. At that time, the street was only about 1/3rd developed. We fell in love with the cluster home concept but were concerned about the "all electric" utilities. From what we had heard, all electric homes were very expensive to maintain. Our home in North Royalton had a combination of gas and electric.

Our niece said her electric bills were comparable to what she had paid in her previous home when she had both gas and electric. We visited Bob Schmitt's "visitor center" and spoke with his brother, Ed. Ed explained that when Meadowood was planned, they met with officials from the Illuminating Company who determined Bob Schmitt homes qualified for their "All Electric Heating" rate. This rate is only available to homes built to CEI energy efficiency standards which Schmitt homes were substantially above. The "All Electric" rate is lower than the "General Residential" rate. CEI was offering a "Load Management Option" rate which would further reduce electric bills on our homes. In order to profit from the "Load Management" rate, a home must be equipped with a load controller. Bob Schmitt homes was installing these units for \$600.00 in new homes being built and on existing homes for a cost of \$750.00. This device electronically prioritizes and juggles larger loads like the hot water heater, supplemental heat, dryer, etc. so the power demand is kept at a

minimum. This could save from \$150 to \$300 per year beyond the favorable rates explained above.

Bob Schmitt homes also reminded us to make sure prior to moving in that CEI was aware that our billing should receive the energy discount because our all electric homes were insulated above CEI's standards. Our home was purchased in 1986 and met all the requirements listed above.

During the 24 years my husband and I lived in our home, we enjoyed the cluster home concept. My husband was on disability those years and suffered from emphysema so the one floor concept was ideal for us. Unfortunately, Tom passed away on January 10, 2001. I had retired after 43 years in banking and had enough income to exist although the my resources were depleted during the past few years due to the stock market fiasco. My electrical payments were set up to be estimated on a monthly basis so I would know exactly how much would be deducted monthly.

In 2008, the estimated payment was \$160.00 monthly. In 2009, it rose to \$173.36, not an unreasonable increase and one that was affordable. However, in 2010, the estimated payment rose to \$220.91, which is a substantial increase and will create a hardship. However, even more disturbing is there is an accumulated balance of \$952.28, which would

have to be paid if I ever sold my home, which under the circumstances is highly unlikely.

I feel that now I am living in a nice home but one I may not be able to afford but cannot sell because of the "all electric" stigma hanging over it. Also, there is no way for me or anyone in Meadowood to convert to gas since there are no gas lines leading to our subdivision.

My neighbors next door put in a new furnace and heat pump this summer. I don't know how much it cost but at our homeowners meeting last week, she confided to me that she was so worried about not having enough money to see them through the coming years. At our ages, we should not have to be concerned with rising electric costs that had been addressed prior to purchasing our homes but are now looking at electric charges that will negatively affect our way of living.

I am 78 years old and my main source of income is social security plus a small income from my Mary Kay business. I am enclosing copies of my Illuminating statements for March 6, 2009 and March 5, 2010 showing an increase of \$16.64, which isn't excessive but I am concerned on the reverse side of the 2010 statement the actual Usage Comparison chart shows a huge increase in usage. From that, I can only conclude that I am not getting the discount originally promised. If the discount is no longer available, there is absolutely no way I can stay in my home but even worse, how will I EVER be able to sell it. Selling it is not what I want or can even afford. I thank CKAP for their efforts on our behalf. They are working endlessly to help us get the discount restored. I can only pray that there efforts will be successful.

Sincerely,

Shirley Spehar Yonkers

Shirley Spehar Yonkers

10798 Meadow Trail

Strongsville, OH 44149

MARK LAMMON – PREPARED STATEMENT
November 22, 2010
North Ridgeville Hearing

Good evening, my name is Mark Lammon and I'm the Special Projects Manager for the Downtown Cleveland Alliance, a group representing property owners, businesses, and over 10,000 downtown residents, of which over one-third are effected by the proposed elimination of the all-electric rate.

In the 1980's and early 1990's, when the first of many downtown housing projects were being built, First Energy heavily marketed to developers to make their buildings all-electric. First Energy promised the rate would continue, and even a provided incentive to some properties to market the benefits of all electric living. By 2010, 1,221 residential apartments and condos have been built using all electric utilities, and another 1,207 units use a combination of systems that use electricity to produce heat or air-conditioning, that's 3,750 downtown residents, people, affected by the all-electric rate. Now First Energy has decided not to honor their original deal, leaving many downtown residential buildings at a major competitive disadvantage.

These buildings, which are historic, cannot be retrofitted to natural gas or any other type of heat source without completely gutting them and starting over from scratch. Not only is this impossible, it's economically irresponsible, and would be a step in the wrong direction for the redevelopment of Northeast Ohio's core.

Almost 300 all-electric apartments are on the verge of becoming for-sale condominiums. If the all-electric rate ceases to continue, none of these units will be marketable and current owners who may need to move will no longer be able to sell their investment and property values will drop, meaning less funding for schools, the City of Cleveland, and county. Buildings, some having over a hundred units, will no longer be an affordable option for downtown residents and will go vacant. In order to prevent this, the all-electric rate must continue for the life of these residential buildings, and the rate must stay with the unit no matter when the resident moved in, and must be transferable in the case of for-sale units.

Fundamentally, this is a greater issue than just an electric rate. For years, the State of Ohio has been bleeding out population, or at the very least suffering from stagnant growth. Young people graduating from college are moving away and settling in other states contributing to the Ohio's brain drain. The one area in the state that continues to grow and attract young educated professional talent is our urban centers. These people are the future, and they offer hope to Cleveland and Ohio. By eliminating the all-electric rate, we are effectively telling these people to move away. Downtown residents want to live in an urban environment, and when their apartment or condo becomes too costly to live in because their electric bill has doubled, they are not going to move to the suburbs, they're going to leave for New York, Chicago, San Francisco, and Portland. We can't grow new business and attract entrepreneurs if we don't have areas where they want to live, work, and play.

This isn't just about an electric rate; it's about the future of Ohio.

When we bought our all-electric home in October 2003 it was on the premise, make that the implied contract, that the all-electric discount would be permanent.

If First Energy is allowed to walk away from this contract, it will do irreparable harm to those living in our community. You see, based on the promise of a permanently discounted electric rate, gas lines were not installed in our neighborhood. So, with no ready energy alternative we will be forced to pay much higher rates than we had planned.

As has been stated previously, the loss of the permanent discount will reduce the value of all electric homes by 30% and make them increasingly difficult to sell.

Through its marketing to builders and by extension homebuyers, First Energy was allowed to gain a monopolistic advantage in terms of supplying energy. To change the pricing strategy now is nothing but a classic bait and switch tactic.

We look at the PUCO as a public entity whose primary mission is to protect the utility consumer in Ohio. If the PUCO allows First Energy to step away from the heavily marketed all-electric discount arrangement, it will be failing in its duty to the public. Specifically, I suggest the following:

All current all electric homes, without ready access to natural gas supply lines, should retain, on a permanent basis the all-electric rate differential/discount for nine months of the year for generation and distribution. The rate differential should be equivalent to the pre-2007 "declining rate" structure.

Finally, as to the suggestion that retaining the discount will cause other electric users to pay more. This is not a zero sum game. The PUCO should police the electric rates of other users as vigilantly as ever. First Energy should not be allowed to use the continuation of the all-electric discount as a justification to raise rates. First Energy concocted the all-electric discount strategy. They need to live with the results and not permitted to pass this expense on to other customers.

This is a defining moment for the PUCO. Either you stand-up for the consumers in Ohio or you become a tool of the utilities you are supposed to regulate.

MARK & KAREN GRIFFITHS
33137 HAWKS NEST CT.
NO. RIDGEVILLE 44039

PUCO Public Hearing on All Electric Rates, North Ridgeville, November 22, 2010

Testimony by Frans H. Jager in case # 10-0176 - EL - ATA

Good evening! My name is Frans Jager and I reside at 8748⁸ Timber Edge Drive in North Ridgeville.

My home is in the RidgeField development, which is a residential development that has no access to a natural gas supply system and is, therefore, dependent on electric power supply for home heating, water heating and cooking purposes.

I have lived in my current residence for over nine years.

I am 66 years old and my wife and I built our 2,400 sq ft home in 2001. We were attracted by the energy efficiency of the Bob Schmitt Homes and we had two separate heat pumps installed to separately control the temperature in our living and sleeping quarters. Energy efficiency was very much on our mind when we built the house. We built it with an eye on nearing retirement. That retirement is now imminent and going forward my wife and I will have to live off our life's savings and social security. It is a discomforting prospect to think that our power supplier, Ohio Edison, is now intent on abandoning its practice of offering a special and reduced rate for owners of an all electric home like ours.

I am providing testimony here today to state clearly to the Public Utilities Commission that it would be derelict in its duties to the Ohio Public if it were to allow Ohio Edison and other First Energy companies to discontinue the rate privilege heretofore extended to the occupants of all electric homes in their market.

Our monthly usage ranges from a low of 1500 KWH to a high of 5500 KWH. Of course, the lows occur in the Spring and the Fall and the peak usage always occurs in the Winter months. Our average monthly use is 2,752 KWH.

~~For very similar usage,~~ Our electric bill for December 2008 through February 2009 was \$1,076.64.

For the same three month period, a year later, when Ohio Edison had rescinded its special all electric rate the bill was \$1,289.16 representing an increase of 20%. *for virtually the same usage.*

A year from now we will be living off a fixed retirement income and we shudder to think about the effect on our budget if you, the PUCO, let First Energy's decision to discontinue its all electric rates stand.

Bad as that will be for us and for all of our fellow residents of RidgeField, it pales in comparison by the harm that will be done to the value of our properties, if you, the PUCO, do not deny First Energy's request to discontinue its special rate for all electric homes.

As it is, as a result of the depressed housing market, the appraised value of our home is already significantly below our original investment. If First Energy's position is allowed to stand, it will not only

lose significant more value, it will become virtually unsellable. For us, and, I assume, for many other residents of RidgeField our home is a significant part of the assets we have available to fund our retirement. It would be unconscionable in my mind if the PUCO, which is supposed to protect the public interest in the citizens' interaction with the utilities, were to allow the highway robbery that First Energy is about to commit.

Have you already realized what this staggering loss of asset value of the homes in RidgeField and other all electric home developments in Ohio would do to the tax revenue our communities would have available to fund schools and other public services?

I am not a lawyer, or - yes I am, but I got my law degree more than 40 years ago at the Erasmus University in Rotterdam, The Netherlands so that hardly counts- but you don't have to be a lawyer to understand that First Energy created an implicit contract, call it a covenant, when it convinced Bob Schmitt Homes to create in the mid nineties a large new residential development in North Ridgeville that would depend entirely on electric supply of energy by First Energy. In RidgeField we have no options. There are no natural gas feeder lines and therefore both Bob Schmitt Homes and First Energy knew that the viability of RidgeField would be dependent on First Energy continuing the practice of offering a special reduced rate for all electric homes.

There is a good reason why Bob Schmitt Homes in the instructions to its buyers included the following statement:

"FIRST ENERGY (Electric) To establish service, contact First Energy at the number listed above. Inform them that you have an all electric home and the size of your hot water tank (at least 80 gallons). This qualifies you for the "optional heating rate".

No doubt, this is a reference to the all electric rate and no doubt that Bob Schmitt would not give these instructions to its buyers if they would not have been assured of the continuance of the all electric rates which were in effect for the first buyers of homes in RidgeField and, thereafter, without interruption until First Energy got cute in late 2009 and broke its covenant with its all electric customers.

Members of the PUCO, you have it in your power to stop First Energy in its tracks in its attempt to break its covenant with its all electric customers and I expect from you that you will utilize this power and put a permanent injunction on First Energy's malicious intent to harm the very customers they so ardently courted when First Energy was intent on selling more electric power.

I further expect from you as public servants that you make sure that all electric rates will be transferable to any successor occupants of my current residence and all other Ohio residences that are all electric homes.

If, as you are duty bound to do, you carefully consider all the facts in this case and the implications of elimination of the all electric home discount, you can in good faith and conscience not come to any other conclusion than that First Energy's malicious and ruinous decision cannot be allowed to stand.

I count on you doing the right thing!

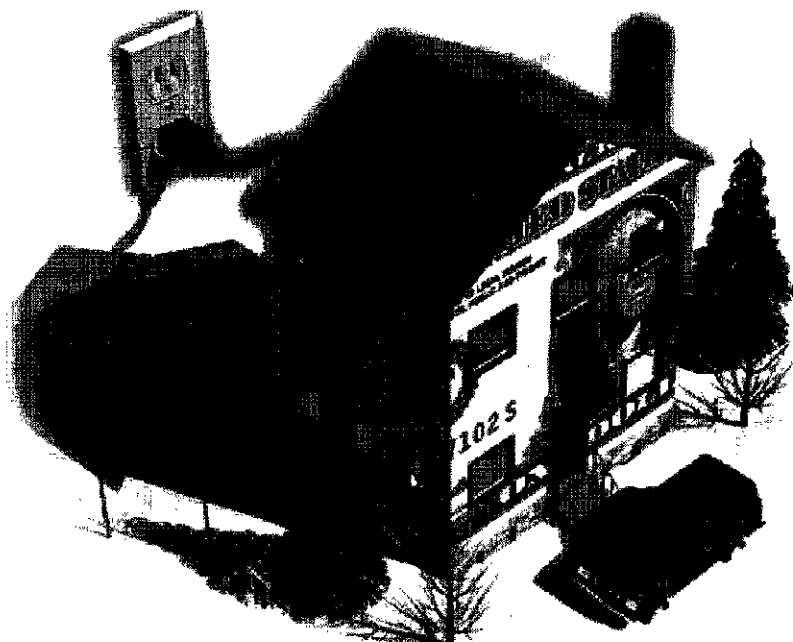


Everything Cleveland

PUCO admits it made a mistake when it allowed FirstEnergy to hike bills for owners of all-electric homes

By John Funk, The Plain Dealer

February 18, 2010, 5:52PM



[View full sizePlain Dealer file](#)

For more information

Testimony by Ohio Consumers' Counsel (PDF)

Comparison of total energy bills (PDF)

Previous coverage

Feb. 16, 2010: Customers sue FirstEnergy Corp. over increase in rates for electric heating

Feb. 13, 2010: FirstEnergy customers with all-electric homes to get discounts partially restored after Strickland intervenes

Feb. 8, 2010: Snow threat delays hearing on all-electric heating bills

Jan. 16, 2010: Heating costs soar for thousands of FirstEnergy Corp. customers with all-electric heat.

Dec. 2, 2009: NOPEC residential customers to get a 6% discount

Oct. 6, 2009: Natural gas heating bills to be about 15% less this winter in Midwest

Aug. 1, 2008: FirstEnergy seeks rate increase, but bills could fall next year

March 2, 2006: Electric homes' cheap cost to end

Ohio utility regulators have admitted they made a mistake when they allowed FirstEnergy Corp. to increase bills for owners of all-electric homes.

In testimony to an Ohio House committee this week, an administrator for the Public Utilities Commission of Ohio said skyrocketing bills that hit more than 100,000 consumers this winter were an "unintended consequence" of a new FirstEnergy rate plan.

That plan called for eliminating most of the deep discounts FirstEnergy had offered to all-electric homes in marketing campaigns for more than 30 years.

When questioned by lawmakers, Steven Lesser, chief of staff for the PUCO, said he and other analysts "did not see it coming," referring to the sharp increases in monthly bills.

Lesser explained that the agency's analysis of the effect on consumers focused on the "typical" FirstEnergy residential customer, one who uses about 750 kilowatt-hours per month. The owner of an all-electric home may use up to 4,000 kilowatt-hours.

Ohio Consumers' Counsel Janine Migden-Ostrander did not oppose the PUCO decision to eliminate most of the discounts for all-electric homes. She is out of the state and did not attend the hearing Wednesday, called by Elyria Democrat Matt Lundy, chairman of the Ohio House Consumer Affairs and Economic Protection Committee.

In written testimony to the committee, Migden-Ostrander said she argued for the gradual elimination of the discounts, not exactly what FirstEnergy did, though the company did include some credits this year that it thought would soften the effect.

Migden-Ostrander's position has been that other residential rate payers were subsidizing the all-electric rates in the form of slightly higher rates. And she has argued that consumers paying both an electric bill and gas bill actually face a combined energy bill that is higher.

In her written testimony, Migden-Ostrander included a fresh analysis of gas and electric bills of homeowners who heat with gas and those who heat with electricity. She used rates charged by Dominion, Columbia and FirstEnergy's companies.

The analysis assumes the typical home heated by gas used 10,000 cubic feet of gas (10 Mcf or 100 Ccf) and 750 kilowatt-hours for lighting and appliances. She assumes the average all-electric home used 1,800 kilowatt-hours of power and no gas.

The conclusion: The all-electric customer of the Illuminating Co. paid \$192 a month while the home heated by gas paid a total between \$169 and \$208, depending on whether Dominion or Columbia served them.

That conclusion clashes with the all-electric homeowners who have called the Plain Dealer and shown up at hearing. They say they are paying between \$300 and \$900. They report that their bills have risen by 60 percent to 100 percent.

Lesser was appearing at hearings in Lake and Ashtabula counties Thursday answering direct questions from the public at hearings convened by state Rep. Lorraine M. Fende, a Willowick Democrat, and state Rep. Deborah Newcomb, a Democrat from Conneaut.

Republican state Sens. Tom Patton of Strongsville and Timothy Grendell of Chesterland will have a public meeting at 7 p.m. Monday in Strongsville, at the city's community center, 18100 Royalton Road, to hear from consumers with all-electric homes.

The two are considering legislation that would have lawmakers intervene and order the PUCO to reinstate the old rates. They cite a U.S. Supreme Court case that would allow such a move. Grendell has filed a lawsuit suit on behalf of the all-electrics seeking reinstatement of the old rates.

Gov. Ted Strickland on Friday ordered the PUCO to revisit the rate issue and work out some sort of relief for FirstEnergy customers.

The company after hours last Friday filed a proposal with the PUCO restoring about 80 percent of the old low rate for now, but then removing it slowly over the next eight years. By the winter of 2017-18, the all-electric customers would pay roughly what other consumers pay per kilowatt-hour.

The PUCO is still analyzing the proposal. There have been no objections or comments filed with the agency about the proposal.

1. A permanent, all-electric rate differential on generation and distribution charges for nine months of the year for all-electric heating, load management, and water heating customers that stays with the property upon transfer to a new owner, including homes, apartments, and condos. The rate differential should be equivalent to the pre-2007 declining block structure.
2. The rate differential should be given to EVERY property, even those currently excluded because they were built or converted to all-electric after Jan 1, 2007.
3. Overcharges made by FirstEnergy between May 2009 and May 2010 should be refunded in full.
4. FirstEnergy must NOT raise the rates of other ratepayers, but rather absorb the cost of this program which benefited FirstEnergy for the last 30 years. FirstEnergy made verbal and written promises to owners and builders alike to entice them to go all-electric, and they must not be allowed to break these promises and charge others for their breach of contract!

Testimony of Avon Lake City Councilman – Public Utilities Chairman David Kos, 32901 Redwood Boulevard, Avon Lake, OH 44012; 440-930-7737; November 22, 2010

Members of the PUCO, first I would like to thank you for scheduling this hearing today in North Ridgeville. I am aware that this location was not on the initial meeting/site list. I thank you all for your consideration by adjusting your schedule and allowing all of us to be heard.

My name is David Kos. I am the Ward 4 City Councilman in Avon Lake. I also serve as the city's Public Utilities Committee Chairman. Over the last year, I have talked with dozens of Avon Lake residents who will be severely harmed should their all electric discount not be continued. The city of Avon Lake and our tax base relies heavily on our many neighborhoods and our residents. There are approximately 300 all electric homes in Avon Lake.

Of particular note is the neighborhood known as "The Landings". The overwhelming majority of the homes and small businesses in the Landings are all electric users. These folks have been First Energy's best and most loyal customers. However, last winter, when you all approved dropping the discounts, these residents and small business owners saw their costs jump from \$150-\$200 a month to in many cases, \$500-\$700 or more per month.

It is obscene and immoral to allow for that type of rate increase during this country's worst economic crisis since the Great Depression.

How many middle class homeowners and small business owners can survive such a drastic and extreme increase? I received calls from residents who literally were going to sleep with coats and gloves on because they could not afford to heat their homes. I received calls from stay at home mothers who worried how they could raise their small children during one of the cruelest and coldest winters in years. These residents were desperate. I will never forget the pain in their voices as they told me the shock and disbelief when they opened their electric bills.

I do however want to thank the PUCO and the Governor's office for recognizing the severity of the crisis last winter. You all did the right thing by basically reinstating the discounts through this winter as you study the situation. Thank you for that consideration. And please during your deliberations on the matter keep the following in mind:

These residents are trapped in their homes. Sure they can move, but who is going to buy their home? Would any of us buy a \$200K home that has \$800 electric bills? What about the small business owners, who will undoubtedly have to drastically raise prices on their products and then eventually go out of business? If this rate is not reinstated, permanently, Avon Lake will suffer a major blow to our community. Foreclosers will rise, businesses will shutter. Property values surrounding these homes will plummet. We will have a gaping hole of a ghost town in the middle of the city.

Those that remain in their homes and somehow manage to pay the bills will see hundreds of dollars less to spend in the community. Our shops, restaurants, and small businesses will drastically feel the effect. With less income in the community the burden will shift to those residents of non all electric homes. The rest of us will feel the pinch as many more homes will become vacant, providing less money flowing through the community.

This situation does not just affect all electric homes. This affects all Avon Lake residents. This affects all Ohioans.

Regardless of who is to blame, whether its First Energy, the original contractors and builders, or the homeowners, we must not allow such a spike to happen again. I respectfully ask the PUCO to do honorable thing. I ask the PUCO to look beyond the initial issue of whether to discount or not, and see the potential calamity that would ensue if the discounts are permanently discontinued.

I urge to PUCO to look at the many elected state officials such as the Governor, our Congressional representatives, many State Senators and our State Representatives. But most of all listen to those of us on the front lines. Listen to the Mayors, the council members, who interact with these folks on a daily basis. We are pleading with you and urging you to do the right thing. The right thing is to extend the discount for these hardworking and honorable citizens. Please, do the right thing. Do the honorable thing.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'D. Kos', written over the typed name.

David Kos
Avon Lake City Council
Ward 4
Public Utilities Chairman
440-930-7737

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Respectfully submitted,

A handwritten signature in dark ink, appearing to read 'D. Kos', is written over the typed name 'David Kos'.

David Kos
Avon Lake City Council
Ward 4
Public Utilities Chairman
440-930-7737

November 22, 2010

I want to express my concerns about how the imposed and predicted future Tariff Rates will impact the bills on my all-electric home.

INTRODUCTION

I am a 75 year old retired Electrical Engineer who worked for 39 years in Plant Engineering departments of Union Carbide Corp. Before retiring in 2000, my wife and I planned our retirement near family members in northeast Ohio, and choose Bob Schmitt Homes to build us a custom designed, ranch style, one-floor home in the Ridgefield Development of North Ridgeville, Ohio. We were impressed by their all-electric design featuring energy efficient heat pumps for heating and air conditioning. Although we knew that it usually cost more to heat a home with electricity, we knew that Bob Schmitt Homes took advantage of a low discounted cost of electricity from Ohio Edison Co. and we calculated that the electric utility cost in our all-electric home would be slightly less than the cost of gas and electricity in our older North Olmsted home. We **ASSUMED** that the low discounted cost of electricity would continue in the future.

IMPACT INVESTIGATION

From 2000 through 2008 we received electric bills with an average yearly Rate of approximately \$ 0.07 per KWH. During 2009 new Tariffs went into effect and the average yearly Rate became \$ 0.09 per KWH. When I called the Ohio Edison Customer Service Representative to obtain details to calculate future bills I was told that:

- Bill calculation was complicated with more than 20 Rates and Riders.
- Approximate Rates for comparison could be calculated by simply dividing the Cost by the KWH.
- 2010 Rates would be \$ 0.12/KWH during June, July & August and \$ 0.09 during the other months.

With this information I prepared the attached spreadsheet for my home that shows:

- "Actual" data from 2008; the last full year using the all-electric home discounted Rate.
- "Actual" data from 2009; when the Tariff Rate was raised.
- "Calculated" 2010 Costs using Rates supplied by Ohio Edison and the 2008 KWH, for comparison.
- "Calculated" 2012 Costs when the Rates are predicted to be "the same as other customers".

To check that my data represented the 570 Ridgefield residents with all-electric homes, I reviewed their "actual" data and discussed my conclusions with four of my neighbors. They agreed closely.

CONCLUSION

1 - With the "NEW" Rates already in effect, my 2010 bills will total \$ 524 more than my 2008 bill with the "OLD" discounted Rate. **THIS IS A 27 % INCREASE!**

2 - With the Rate "PREDICTED" to be "the same as other customers" my 2012 bills will total \$ 1,191 more than my 2008 bill with the "OLD" discounted Rate. **THIS IS A 62 % INCREASE!**

APPEAL

I realize that Ohio Edison, a First Energy Company, is entitled to make a profit for its stock holders, but hope that this won't be at the expense of those home owners who believed they were making a wise decision by buying all-electric homes a few years ago. Please consider carefully the existing and predicted Rates.

Respectfully,

Charles C. Nagy

8765 Mosswood Circle
North Ridgeville, Ohio 44039

P 1/22/10
EXHIBIT
17

ELECTRICITY () AND COST
2762 Sq. Ft. all electric, single family residence

2008										2009										calculated data									
(actual data)					(actual data)					(actual data)					Residential Service-OE-RSF					2010					2012				
Days	KWH	Cost	\$/KWH	cents per kWh	Days	KWH	Cost	\$/KWH	cents per kWh	Days	KWH	Cost	\$/KWH	cents per kWh	Days	KWH	Cost	\$/KWH	cents per kWh	Days	KWH	Cost	\$/KWH	cents per kWh	Days	KWH	Cost	\$/KWH	cents per kWh
Optional Heating-OE-RS11BF					Optional Heating-OE-RS11BF/RS					Optional Heating-OE-RS11BF/RS					Residential Service-OE-RSF					Residential Service-OE-RSF					Residential Service-OE-RSF				
Jan.	29	3,827	228	0.0596	4.0	30	4,688	325	0.0693	4.00	30	4,688	325	0.0693	4.00	29	3,827	0.09	344	0.12	459			29	3,827	0.09	344	0.12	459
Feb.	30	4,263	249	0.0584	4.0	29	3,552	275	0.0774	4.00	29	3,552	275	0.0774	4.00	30	4,263	0.09	384	0.12	512			30	4,263	0.09	384	0.12	512
Mar.	29	2,779	181	0.0651	4.0	29	1,645	147	0.0894	5.70	29	1,645	147	0.0894	5.70	29	2,779	0.09	250	0.12	333			29	2,779	0.09	250	0.12	333
Apr.	28	1,343	111	0.0826	4.0	31	1,289	123	0.0954	5.70	31	1,289	123	0.0954	5.70	28	1,343	0.09	121	0.12	161			28	1,343	0.09	121	0.12	161
change to Residential Service-OE-RS11BF/RS					change to Residential Service-OE-RS11BF/RS					change to Residential Service-OE-RS11BF/RS					change to Residential Service-OE-RS11BF/RS					change to Residential Service-OE-RS11BF/RS					change to Residential Service-OE-RS11BF/RS				
May	32	1,221	105	0.0859	4.0	30	998	112	0.1122	7.45	30	998	112	0.1122	7.45	32	1,221	0.09	110	0.12	146			32	1,221	0.09	110	0.12	146
change to Residential Service-OE-RSF					change to Residential Service-OE-RSF					change to Residential Service-OE-RSF					change to Residential Service-OE-RSF					change to Residential Service-OE-RSF					change to Residential Service-OE-RSF				
June	30	1,094	120	0.1097	4.0	29	974	117	0.1201	7.39	29	974	117	0.1201	7.39	30	1,094	0.12	131	0.12	131			30	1,094	0.12	131	0.12	131
July	33	1,480	171	0.1155	4.0	32	1,064	129	0.1212	7.49	32	1,064	129	0.1212	7.49	33	1,480	0.12	178	0.12	178			33	1,480	0.12	178	0.12	178
Aug.	30	956	102	0.1067	4.0	29	1,114	134	0.1202	7.43	29	1,114	134	0.1202	7.43	30	956	0.12	115	0.12	115			30	956	0.12	115	0.12	115
Sept.	32	1,051	113	0.1075	4.0	30	916	91	0.0993	5.34	30	916	91	0.0993	5.34	32	1,051	0.09	95	0.12	126			32	1,051	0.09	95	0.12	126
Oct.	29	1,329	112	0.0842	4.0	33	1,588	145	0.0976	4.91	33	1,588	145	0.0976	4.91	29	1,329	0.09	120	0.12	159			29	1,329	0.09	120	0.12	159
Nov.	29	2,514	170	0.0576	4.0	30	1,712	155	0.0905	4.87	30	1,712	155	0.0905	4.87	29	2,514	0.09	226	0.12	302			29	2,514	0.09	226	0.12	302
Dec.	33	3,950	243	0.0615	4.0	32	3,805	333	0.0875	4.86	32	3,805	333	0.0875	4.86	33	3,950	0.09	355	0.12	474			33	3,950	0.09	355	0.12	474
Totals		25,807		\$0.0738			23,345		\$0.0894			23,345		\$0.0894			25,807	\$0.094		\$0.12									
Column	1	2	3	4	5	6	7	8	9	10						11	12	13	14	15	16								
Notes				1	10				2	10						3	3	4	5 & 6	7	8 & 9								
Notes:																													
1 - 2008 has OE-RS11BF tariff for All-Electric homes.																													
2 - 2009 has OE-RS11BF/RS tariff for All-Electric homes and OE-RSF tariff for Residential Service.																													
3 - Days and KWH data were copied from columns 1 & 2 from 2008.																													
4 - 2010 was calculated using 2008 KWH and OE-RSF tariff for Residential Service supplied by a Ohio Edison Customer Service Representative on 2/11/10.																													
5 - 2010 Cost shown in column 14 were calculated by multiplying column 12 KWH by column 13 tariffs.																													
6 - 2010 Total calculated Cost of \$2,429 in column 14 is \$ 524 (27 %) larger than 2008 Total Cost of \$1,905 in column 3.																													
7 - 2012 uses expected OE-RSF tariffs in column 15 that are "the same as other customers".																													
8 - 2012 Cost shown in column 16 were calculated by multiplying column 12 KWH by column 15 tariffs.																													
9 - 2012 Total calculated Cost of \$ 3,096 in column 16 is \$ 1,191 (62 %) larger than 2008 Total Cost of \$ 1,905 in column 3.																													
10 - "Cents per kWh" shown in columns 5 and 10 were provided on Ohio Edison bills for "Apples to Apples" comparison.																													



November 22, 2010

PUCO Public Hearing
North Ridgeville Community Center,
5490 Mills Creek Ln
North Ridgeville, Ohio 44039

ie: All Electric Home Discount

My name is Frank Pojman, I live in Columbia Park Manufactured Home Community in Olmsted Township with 1,096 available home sites and President of the Columbia Park Homeowners/Tenants Association. I'm representing members of our Association who are residents, many of whom are here tonite, who own our homes, but rent the land we live on. Columbia Park is a 55 plus community with most residents living on Social Security. After being retired, many have had to find jobs to pay for utilities, doctors, medication, food and other bills. We even had to start a food bank, to help take care of our own.

We thank you, the Public Utility Commission again for attempting to stay on top of the FirstEnergy rate increases. We are not against FirstEnergy making a profit because that is what business is all about. What we are against, is the fact of making a profit at the expense of the quality of life for the senior population as well as others living in an all electric world. Some of our homeowners have had electric bills in excess of \$800.

We in Columbia Park, like many others who bought all electric homes, were told when we bought our homes, that we will be getting the "All Electric Home Discount". We appreciate the discount and need to keep it's status as it has been for many decades. The announcement that FirstEnergy will carry the discount through the end of winter of 2011 heating season has been just a smoke screen hoping that we will forget about it. How about the added cost of electricity during the cooling season? We can't forget also, many seniors are encouraged by their doctors, to remain cool for their health and need to use their A/C. This is not just a heating issue, it's a year round issue.

Many of our homeowners have been trying to keep up with ever increasing rents in Columbia Park close to \$200.00/month since our landlords from New York purchased it. Many have and many are on the brink of walking away from their homes being unable to afford to live in Columbia Park. Losing the All Electric Home Discount is devastating to all and will force many more to throw their keys on the table and walk away.

We need to make sure that with your help, the help of Ohio Consumers' Council, our political leaders, Congressman Kucinich on the Federal level, and my State Representative Matt Patten, who is here tonite and has stayed at the forefront of this issue will make sure that the deal that was made decades ago stays that way. FirstEnergy, please give us back what we had, permanently. I like the word, "grandfathered" as you put it, about four years ago.

Thank you again for this great opportunity. We need you to make the correct decision to protect the citizens of the State of Ohio that will be faced with the devastation of unconscionable increases in electric rates. Give us back our "All Electric Home Discount" permanently.

Frank Pojman, President
Columbia Park Homeowners/Tenants Association
87 Periwinkle Drive
Olmsted Township, Ohio 44138

**Representing Members of A Manufactured Home Community
For Persons Fifty-Five and Over**

PUCO Testimony
By State Rep. Matt Lundy

FIRST I WANT TO START BY THANKING THE PUCO FOR HOLDING THIS PUBLIC HEARING HERE IN LORAIN COUNTY. I KNOW THAT MYSELF AND MANY OTHER ELECTED LEADERS MADE THE REQUEST FOR A LOCAL HEARING.

THE ALL-ELECTRIC CONSUMERS I REPRESENT FEEL MISLEAD AND BETRAYED BY FIRST ENERGY. THEY ALSO HAVE LOST CONFIDENCE IN THE COMMISSION FOLLOWING YOUR DECISION THAT RESULTED IN THEIR WINTER HEATING BILLS INCREASING DRAMATICALLY.

AS CHAIRMAN OF THE CONSUMER PROTECTION COMMITTEE^{APPROX. 6 ECONOMIC} IN COLUMBUS, I CALLED FOR PUBLIC HEARINGS IN COLUMBUS TO SHED LIGHT ON HOW FIRST ENERGY'S PROGRAM WAS GREATLY HARMING ALL-ELECTRIC CONSUMERS."

WE HEARD FROM RESIDENTS WHO WERE JUST BARELY HANGING ON TO PAY THEIR HEATING BILLS, SOME AS HIGH AS \$800-\$1,000 A MONTH. HOMEOWNERS TOLD US HOW THE SELLERS, REAL ESTATE AGENTS, AND BUILDER REPRESENTATIVES TOLD THEM NOT TO BE CONCERNED ABOUT BUYING OR BUILDING AN ALL-ELECTRIC HOME. THEY WERE ASSURED BY THOSE WHO HAD DIRECT CONTACT WITH THE UTILITY THAT THEY WOULD CONTINUE TO BE ELIGIBLE FOR THE DISCOUNT PROGRAM.

WE ALSO HEARD FROM BUILDERS WHO RECEIVED INCENTIVE CHECKS FROM THE UTILITY TO BUILD ALL-ELECTRIC HOMES. THESE BUSINESSES ALSO FEEL MISLEAD. THEY ALSO HAVE UNBUILT LOTS WITH LITTLE BUILDING POTENTIAL BECAUSE OF THIS ISSUE.

HOMEOWNERS NOW LIVE IN HOMES WITH LITTLE OR NO RESALE VALUE BECAUSE OF THE UNCERTAIN FUTURE AND FEAR OF WHAT WILL HAPPEN TO ALL ELECTRIC RATES. OHIO'S HOUSING MARKET, BUILDING INDUSTRY AND REAL ESTATE MARKET IS SUFFERING ENOUGH WITHOUT MAKING MATTERS WORSE.

WE HAVE SENT THE TESTIMONY AND INFORMATION SHARED WITH OUR COMMITTEE TO YOU AT THE PUCO. WE URGE YOU TO REVIEW ALL OF THE INFORMATION BEFORE MAKING A DECISION.

GOVERNOR STRICKLAND WAS RIGHT TO INTERVENE AND TO URGE THAT THE ORIGINAL DISCOUNT BE RESTORED. AS GOVERNOR STRICKLAND POINTED OUT, AND I DON'T THINK YOU'LL FIND MUCH DISAGREEMENT FROM CONSUMERS, FIRST ENERGY WAS ONLY FOCUSED ON ITS BOTTOM LINE.

ALL-ELECTRIC CONSUMERS HAVE LOST ALL TRUST IN FIRST ENERGY AND HAVE LOST CONFIDENCE IN THE PUCO SYSTEM.

BASED UPON TESTIMONY PRESENTED IN COLUMBUS, AND CONVERSATIONS WITH RESIDENTS HERE IN MY DISTRICT, PROMISES WERE MADE AND THOSE PROMISES WERE BROKEN.

I AM REQUESTING THAT YOU CONTINUE TO VIGOROUSLY LOOK FOR ALL RECORDS AND TALK TO CURRENT AND FORMER EMPLOYEES OF THE COMPANY ABOUT HOW PROMISES WERE MADE OVER THE PAST THIRTY YEARS TO CONSUMERS.

I BELIEVE YOU WILL FIND THAT PROMISES WERE MADE AND THOSE PROMISES ARE NOW BROKEN. AS A RESULT, I WOULD URGE THAT YOU CONSIDER A DECISION CALLING FOR THE FOLLOWING:

1. MAKE THE ALL-ELECTRIC DISCOUNT PERMANENT.
2. MAKE PERMANENT THAT THE DISCOUNT STAYS WITH THE PROPERTY
3. BRING THOSE WHO CONVERTED TO ALL-ELECTRIC HOME OWNERSHIP AFTER JANUARY OF 2007, INTO THE DISCOUNT PROGRAM AS WELL.
4. REQUIRE THE UTILITY TO ABSORB THE COST AND NOT PERMIT THE UTILITY TO PASS THE COST ONTO OTHER CONSUMERS OR BUSINESSES. CONSUMERS BELIEVE, AND I AGREE, THAT WHEN THEY ARE MISLED BY ANY BUSINESS, THERE MUST BE CONSEQUENCES.
5. FINALLY, EXHAUST ANY AND ALL LEGAL MEANS TO REQUIRE THE UTILITY TO REIMBURSE CONSUMERS THE MONEY IT MADE DURING THE ~~RATE~~ SPIKES IN 1995. CONSUMERS BELIEVE THEY WERE VICTIMS OF WHAT APPEARED TO BE AN EFFORT BY THE UTILITY TO GRAB SOME QUICK CASH.

IT IS MY HOPE THAT THE PUBLIC UTILITIES COMMISSION WILL DEMONSTRATE WHY "PUBLIC" IS IN YOUR NAME AND RENDER A DECISION THAT IS FAIR AND REASONABLE FOR THE PUBLIC,... IN THIS CASE THE CONSUMERS OF ALL-ELECTRIC HOMES. THANK YOU

November 22, 2010

PUCO

Attn: Docketing Division
180 E. Broad Street
Columbus, OH 43215

RE: 10-176-EL-ATA

Dear Members of the PUCO:

My name is Jennifer Fenderbosch. As a Councilwoman with the City of Avon Lake, I am a member of the Public Utilities Committee, Public Services Committee, Safety Committee, Chair the Environmental Committee, Facilitate the Renewable Energy Taskforce and am the Council representative on the Planning Commission.

In Avon Lake there are between 300 - 500 homes that were built all electric during the time of the gas embargo when First Energy approached developers with marketing incentives to build all electric homes that were to have discounted electrical rates. As you know those discounts were abruptly ended December 2009. There was a temporary reprieve this past spring. What we need today is a permanent solution not only for all the all electric home owners, regardless of when the home was built; but for the rest of the rate payers and for the utility. As my testimony will show, I am in favor of decoupling to bring about a permanent solution.

The following issues are all parts of the puzzle that need considered when finding a solution:

- 1) The PUCO does not calculate rate increment add-ons together (generation + distribution + transmission); thus, they stated at the consumer Affairs and Economic Protection Committee of the Ohio House of Representatives that they were not aware that residents were going to experience a 109% to 300% increase in rates from December 2009 to January 2010. These rates in dollars grew from a low of \$160 to over \$900 in one month. It came as a total surprise to the PUCO that residents were being charged the price of another mortgage to heat their homes. There were residents that were not able to pay these electric bills in full; thus, they made partial payments in January, 2010.

Because they paid partial bills, their February bills arrived with information about programs for *Low Income Families*. These residents did not qualify for these programs because they are **middle class Americans**. Their discretionary funds were already stretched and limited PRIOR to the electric rate increase. There should be no surprises to the PUCO. The public and the utility depends on the PUCO to be fair and just and to perform thorough research.

2) While I was waiting to testify before the Consumer Affairs and Economic Protection Committee of the Ohio House of Representatives, I heard in testimony that the PUCO typically grants the utility 80% of the rate increase they request. I prefer that the PUCO as experts in the field thoroughly research the request including the impact that the consumer and the utility will have as a result of the request. If outside non-partial consultants need contracted, then contract them so that real solutions to real problems can be achieved.

3) First Energy was not able to meet the goals set forth in SB221 for Renewable Energy Generation. Instead of being penalized, the PUCO forgave their noncompliance. If the State of Ohio is going to be serious in encouraging Renewable Energy Generation and advancement in Ohio, then they should not back away from the goals set. Instead, the PUCO should assist the Energy Industry in meeting the mandate.

4) Infrastructure... As an elected official, I along with my other Council members, receive complaints from residents regarding the reliability of electricity to our residents and businesses. It is an aging infrastructure that needs better maintenance and replacement of equipment. Those residents who live in older areas of our community that have over head distribution lines complain of brown outs and power outages with every shift of wind. Located on the shores of Lake Erie we experience both prevailing wind from the SW and convection wind on and off the lake that at times challenge the aging infrastructure. Many residents who have their power lines underground complain of outages when it rains suggesting that those lines too, need more maintenance or replacement. The Public Utilities Committee of Avon Lake's City Council has held meetings on this topic.

5) National Security... We need a dependable electrical generation, transmission, and distribution system. Our Homeland Security

depends on it as do first responders, hospitals, communications, banking industry, food storage and preparation businesses, manufacturing industry, businesses, and residents.

6) Profit.... Yes, First Energy and other Electrical Utilities need to make a profit so they can provide for a dependable and reliable system that secures our safety and one that is well maintained to prevent outages, brown outs, power spikes, and failures. They need to make a profit in order to further advance research and development.

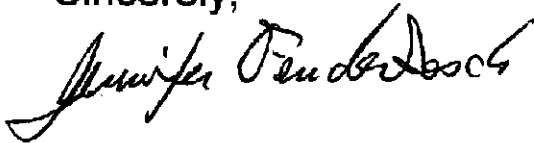
7) Decoupling is a concept that provides a solution. By separating the profit needed to be a dependable, secure, reliable, well maintained entity that is able to advance research and development from the tariffs, the PUCO would be able to realign the financial structure of electric utilities in Ohio. It would permit the PUCO to do away with all tariffs and to start over. Presently, the "loss profit" calculations have the same effect as compound interest. The deficit keeps multiplying and home owners will never catch up. What is owed as a loss profit in year one is "one"; year two it is year one plus year two; year three it is year one, year two, plus year three, etc. The PUCO must get away from the "loss profit" concept and adopt Decoupling.

All electric homes would be provided with their own tariff that identifies the meter as an all electric property. The rate would be frozen and transfer with the property and not be identified by the owner. By decoupling, other rate payers would not need to absorb any losses. The rate payer would be whole as well as the utility. With Decoupling a dollar or two is added to the every rate payer's invoice to fund a third party for the sole purpose of teaching rate payers to conserve through energy audits and implementation of energy efficiency improvements. The real profit comes to utilities from large manufacturing plants that would enjoy a better bottom line with a reduced energy cost that would afford them the ability to expand which in the long term would bring higher profitability to the electric utility. All through this process the utility's profit is guaranteed along with lower rates for the electric users.

Decoupling is a concept successfully used on the east coast, Texas, and the west coast. It is a concept the OCC and First Energy are exploring.

Members of the PUCO, I beseech you to adopt a permanent solution
· to electrical energy rates in Ohio by adopting Decoupling with a Third
· Party Conservation component. Insist that along with Decoupling that
· the accelerated payment that all electric home customers paid this
year is returned to the rate payers.

Sincerely,

A handwritten signature in black ink, reading "Jennifer Fenderbosch". The signature is written in a cursive, flowing style.

Jennifer Fenderbosch
Councilwoman City of Avon Lake
150 Avon Belden Road
Avon Lake, OH 44012
440-933-4644

My name is Teryl Bishop and I am a retiree from FirstEnergy. I worked 16 years in the marketing of electric heat to Ohio Edison residential customers throughout NE Ohio. Prior to joining Ohio Edison I owned a Heating & Air Conditioning company in Springfield Ohio. Following my sale of the company, Ohio Edison hired me to assist, from a dealer standpoint, in the development and implementation of a heat pump and water heater marketing program. This became their A+ (alternative plus) program. This program promoted and provided incentives for the installation of electric heating and water heating equipment.

Within a couple of years I had been promoted to the position of Supervisor Residential Marketing for the Youngstown Division of Ohio Edison. There I had 12 sales representatives on my staff working with builders, HVAC and plumbing dealers and our customers on the sales and installation of electric heating and water heating systems.

One of the major obstacles to our success was the skepticism by dealers and customers that the special electric rates being offered with this program would be eliminated, leaving them with high bills and unhappy customers. To counter this we assured them that if the special rate was ever eliminated, or replaced by a different rate that they could remain on that special rate until they decided to change to a different rate, or when there was a change in account (i.e.; they moved). This 'grandfathering' was a normal and customary option whenever rates were changed. To my knowledge, historically there were no rates eliminated without grandfathering existing customers.

Additionally, as part of our representatives' responsibilities was to check with those grandfathered customers periodically to see if there was a better rate available to them. This was not unique to my Division and was identical to all other Ohio Edison Residential Marketing areas.

Recently FirstEnergy (apparently with the blessings of the PUCO) eliminated the special rates afforded to those customers who had chosen electricity to heat their homes. There are tens of thousands of customers impacted by this decision resulting in hundreds of thousands of dollars in increased heating costs monthly going directly to FirstEnergy without any additional expense to them or benefit to the customer. This is an incredible move by FirstEnergy that profits them by hundreds of thousands of dollars every month, all taken from already burdened Ohio consumers.

I am extremely distressed by the action that allowed this to take place. It makes me, and my representatives guilty of lying to our past customers, abandoning the trust and confidence they placed in us.

If you would like to follow up on this with me you may contact me at the following.

Teryl Bishop
3760 Turnberry Drive
Medina, Ohio 44256
330.304.2021 cell

also #3 David Kos
#4 Avon Lake
Council
#11 Matt Lundy
State Rep

PUCO Hearing

11/22/10

Witness Sign In

10-176-EL-UNC

N. Ridgeville

1. BRYAN WATERS

2. Courtwoman Jennifer Fenderbasch - Avon Lake

3. Rita Lockhart 8724 Timber Edge Dr, N. Ridgeville OH 44039

4. LINDA JANKURA - 21325 TIMBER OAK CT. STANWOODVILLE

5. Jane Plaff 33125 TANAGER CT. N.R. 44039

6. Tom SWEENEY 32725 Schaner Ct Avon Lake

7. HAZEL SFERRY 33025 HIDDEN HOLLOW CT N. RIDGEVILLE OH 44039

8. ~~Brian Kerner~~ 32815 ~~Redwood~~ ~~Dr~~ Avon Lake OH 44012

9. BRIAN KURZ 32589 SPINNAKER DR. AVON LAKE, OH 44012

10. Frans Jager 8748 Timber Edge Dr. N. Ridgeville OH 44039

11. EDWARD BLECHE 92362 BIRCHWOOD LN AVON LAKE OH 44012

12. Mark Lammon, 50 Public Sq, Ste 825, Cleveland, OH 44113

submitted
written 13. Carolyn Knipper 107 Timberlane Dr, Elyria, Ohio 44035

14. LEONARD SKULINA 8997 TIMBER EDGES DR. N. RIDGEVILLE, OH 44039

15. Eileen Campo 32686 Greenwood Dr. Avon Lake

16. NERO FOX 86 CREEKSIDE TRL OLUSTER TWP

17. TERYL BISHOP 3760 Turnberry Dr Medina OH 44256

18. Fred R. HICKOK 33146 Eagles Glen Ct North Ridgeville

19. MARK GRIFFITHS 33137 Hawks Nest Ct North Ridgeville

20

21

22

23

24

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26

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Reporter waiting hand

Break at
7:50?

9:00
Break?

maybe
to soon
given
list



CASE NO.: 10.0176-EL-ATA
LOCATION: N. Ridgeville.

[illegible]



PUBLIC HEARING SIGN-IN SHEET

COMPANY: First Energy CASE NO.: 10-00176-EL-ATA
DATE: 11-22-10 LOCATION: N. Ridgeville

①

If you would like to provide testimony,
please **PRINT** your name and address below.

No.	NAME	ADDRESS
37	REX STUBBS	33026 HIDDEN HOLLOW CT #4039
38	JOE STEAM	32652 WALKER RD AVON LAKE OH 44002
39	Condace Bohm	32540 Bluffstone Circle
40	TOM PALUSCZAK	6792 ANTHONY PARMA Parma HT.
41	DICK KENNEY	5270 NORTH BANTON RD N.R.
42	WANDA ADAMIAN	11119 SHELTON, N. RIDGEVILLE, OH
43	MARIE KAY	8766 GALEWOOD DR. N.R.
44	DAVE THOMSON	32613 MILLWOOD C/A
45	CHARLES H. SLOAN	3705 FINE HOLLOW N.R.
46	JEAN GALLAGHER	78 LANDINGS WAY AVON LAKE
47	JON NATHAN	5793 HICKORY TRAIL N. Ridgeville
48	Jules B. Rewald	550 FORESTVIEW Rd Bay Village, OH
49	DENNIS BOOSE	6405 DENISE DR. N. RIDGEVILLE
50	BO	



PUBLIC HEARING SIGN-IN SHEET

COMPANY: _____ CASE NO.: 10-176-EL-ATA
DATE: 11-22-10 LOCATION: _____

If you would like to provide testimony,
please PRINT your name and address below.

No.	NAME	ADDRESS
20	FRANK POLMAN	87 PERIWINKLE DR. OLMPSTED TWP. OH.
21	SHIRLEY YONKERS	10798 MEADOW TR. STRONGSVILLE, OH 44149
22	DONALD KVASZAK	8733 MOSSWOOD CIR. KIDDERLINE 44039
23	MARTIN T. FARSON	2500 ST RD #128 CLEVELAND OH 44123
24	Charles Nagy	8765 Mosswood Cir N. Ridgeville OH 44139
25	CARL JERRY SILSKI	32876 WOODHAVEN CR. 44039 N. RIDGEVILLE
26	Jim Cuzzon	7365 Glenview Ln OLMPSTED TWP OH 44138
27	DAVID KOS AVON LAKE COUNCIL	32901 Redwood AVON LAKE
28	Jerry Canterbury	32554 Northwood CT NR
29	DAVID KENNETH	5603 White Oak Way, NR
30	ANNA SHARKOZY	9 OAK DRIVE OLMPSTED TWP 44138
31	DORIS THOMAS	15 OAK DR.
32	MATT LUNDY STARS Pop.	338 OLIVE ST. ELYRIA, OH 44035
33	Robert Lavesky	9630 Reed Rd. Columbia Sta. OH. 44028 44053
34	Ed O'CONNOR	6315 Squirrel Nest dr. Lorain Ohio
35	CHRISTOPHER GUTE	21 Edgewater Sq Lakewood, Ohio 44107
36	DAVID LYNN	7135V Sun Briar Ln W.L. 44110
37	BILL CHORBA	9001 LONGBROOK DR. N. RIDGEVILLE, OH 44109
38	JEROME JAMES	5052 MANCHESTER CIR N. R. RIDGEVILLE 44139