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PUCO
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2010 DEC 13 PM 12:50

December 4, 2010

Case # 10-0176-EL-ATA

PUCO

I would like to submit in writing my complaint against the removal of the all-electric rate for all-electric homeowners. I have lived in my 1976 all-electric home for 10 years. Prior to that I live in all electric home for 10 years. The original homeowner told me that there was always an all-electric rate for all electric homes.

Up until April '09 the electric bills were fairly reasonable. When they removed the electric rate my bills would have doubled if I had continued my setting my thermostat the same. For example, in March 2009 I used 14,480 kWh and was billed accordingly at the all-electric rate for \$795.10. It was very cold; we had elderly company staying with us at the time. After they stopped the promised all-electric rate I had to turn the heat down to 62 degrees most days... so that in March of 2010 when I used 7520 KWH I was billed \$759.90. About \$40 less for almost half the electricity, what would my bill have been at the same use?? \$1,400.00??? Luckily we were able to get by much colder without the elderly relatives. If I had not been able to turn down the thermostat I don't know what I would have done.

March 08 11,680 KWH = \$617.80 all electric rate

March 09 14,480 KWH = \$795.10 (highest kwh we have had in 20 years) all electric rate

March 10 7,520 KWH = \$756.90 all electric rate not honored (would it have been \$1,400?) at the same kwh?

Feb 08 10,080 kwh = \$539.79 all electric rate

Feb 09 11,920 kwh = \$659.41 all electric rate

Feb 10 7,040 kwh = \$709.54 not honored

I am getting less for more. This increase was sudden and astronomical. Currently I am wearing outdoor winter boots and a jacket in my kitchen as I write this to keep warm.

One of my concerns is also what happens when I go to sell this house? Who would want to buy a house that must be heated (electric air handlers, electric heat pumps, electric stove/range, electric clothes dryer, electric hot water, etc.) when the subject of utilities comes up and I have to explain it was the house was built all electric because of a promise from the electric company that they decided to stop honoring.

I am hoping you will reapply the all-electric rate to all electric homes as originally promised. I also think they should refund the overpayment of time when they removed the all-electric rate.

Thank you,



Holly Fowler

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