DOCKETING RECEIVED BOCKETING BIV

CASE 10.176-13L- ATA

2010 DEC -2 PM 2: 33

WHEN MY WIKE AND I PURCHASED OUR ALL CHECTRIC HOWE IN 1972 IT WAS EXQUIPARED WITH A DEMAND METER THAT DETERMINED THE RATE FOR KUND USED DURING THE MONTH. WE FOUND THAT THUS METER DETERMINED THE PATE FOR THE WHOLE MONTH RASED ON THE HICHEST & HOUR PEAK RATE DURING THAT TIME FOR EVERY BILLIPA PEAK RATE DURING

I HAD TO CHANGE A DEFECTIVE MAIN BREAKED.

BOX IN THE EIGHTIES AND WHEN THE DOWNEY BET CAME TO RESEAL THE METER, I WAS ADVISED.

THAT I SHOULD NOT HAVE A DEMAND METER BUT A REGULAR METER DUE TO HAVING CLECIPLE.

HEATING. THE METER WHAS CHANGED TO NA.

IN 1996, I WAS INFORMED OF THE PROGRAM
OF CATIONAL HEATING RATE & CONTROLLED WATER
HEATING. I HAD THE 80 GAL WATER HEATER &
CONTROL INSTALLED AND THE PATING CHANGED
TO UB

IN 1998, I WSTALLED MORE ETTICIENT ELECTRIC
HEATING GLEMENTS IN OUR HOME, INCARASED
INSULATION, INSTALLED NOW WINDOWS AND
DOORS AND IN 2004 WAS QUESTIONED BY
FIRST CTUBRES ABOUT THE PROPER DATE SOLUTIONES
DUE THE USAGE PATTERN.

1 SUBMITTED THE INTOCNATION AND THE PARE SCHEDULE GNIPHED.

IN 2007, I HAD TO INSTALL A NEW WATER HEATER. I CONTINUED WITH AN FO GAL BLESTAIC WATER HEATER TO COMPLY WITH THE AGREEMENT WITH FIRST ENERGY I SIGNED IN 1946.

NOW TO SAY IT IS UNFAIR TO HAVE TO LOOME AFTE COMPLYING.

PATE FOR AN ALL ELECTRIC HOME AFTE COMPLYING.

WITH THE FIRST ENERGY'S REQUIREMENTS TO

QUALIFY FOR YHE RATING IS QUITE UP-SETTING.

I SUPPOSE IT IS UNFAIR TO ASSUME THAT
FLEST ENERGY WOULD CONTINUE TO HONOR THAT
AGREEMENT THEY MADE WITH HOME OWERS THAT
COMPLY WITH THEIR REQUIREMENTS FOR A PROCESSAN
THEY ESTABLISHED. THEY SHOULD THE HAZD
TO THEIR AGREEMENT AS WE AGREED WITH THAT

POSISECT FEMLY
NORMORD CHO
LOGNDELL L. HILL
4237 ROCKSARING RD
ANGENNA, ON 44266-8734
380-325-9780



1910 West Market Street Akron, OH 44313 May 9, 1996

Mr. Wendell L. Hill 4232 Rock Spring Ravenna, OH 44266

Dear Mr. Hill:

I am pleased to inform you about Ohio Edison's new high-efficiency 80-gallon electric water heater program. For a limited time, you can purchase a brand new energy-efficient 80-gallon electric water heater for just \$320, completely installed. Plus, with approved credit, you could finance "INTEREST-FREE" the \$320 on your electric bill.

With the new 80-gallon electric water heater, you qualify for the Power Commander, a discounted electric rate. Your annual savings will be \$298 on the Power Commander rate.

I'm sure you will want to take advantage of the lower electric bills by installing the new 80-gallon electric water heater. Enclosed is information on the water heater program and the Power Commander rate.

To order your 80-gallon electric water heater, please call toll free 1-800-338-4328, Monday through Friday, between the hours of 8 a.m. and 9 p.m.

If you have any questions, please call me at 384-4601 or toll free at 1-800-OEDISON, extension 4601.

Sincerely

Julie A. Babbin
Account Representative

eeg Enclosures

P.S. Do you have any Private Outdoor Lighting needs? Let me know!

FORM 498 (REV. 11-90)	AND AND AND AND AND EDISON COMPANY AND
I D NO. 5806704	RESIDENTIAL SERVICE ORTIONAL RATE AGREEMENT
DIVISION URCONO	LOS ON CONTRACTOR OF THE CONTR
Alle Intelle	hereby apply for the following rate offered by Ohio Edison to residential customers.
CHECK ONE:	
[   RATE 108 OPTIONAL CONTROLLE	PWATER HEATING PATE 1906 TELEPONE (A) FRATER 40 CONTROLLED ADD TON RESISTANCE HEATING 194 101
I HATE TIA - OPTIONAL HEATING RA	TENHE PURCHASE AND RELEASE DE HIHRATEVID & CONTROLLED WATER HEATING & ADT ON HEAT DING YEAR
RATE 14A CONTROLLED WATER I	FACONTROLLED WATER HEATING AND ON RESISTANCE HEATING
RATE 148 - CONTROLLED ADD - ON	HEATPUMP
I understand the conditions as outling	ed on the back of this form as they apply to each rate.
CONTROLLED WATER HEATING:	NEW HOME X ELECTRIC UPGRADE CONVERSION GAS
	EXISTING OIL
LOCATION OF RECEIVER BOX:	3、10、10、10、10、10、10、10、10、10、10、10、10、10、
LOCATION OF SAVINGS CENTER:	NEAR SERVICE PANEL SOLOT SKEW THE STANDARD OF MISSELF STANDARD OF
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CUSTOMER NAME	NSTALLED BY AND THE PROPERTY OF THE PROPERTY O
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TELEPHONE: HOME 830 3	
Y Tables	BUSINESS (
CUSTOMER SIGNATURE	COSTULIAN X DATE 600 1 9 CHI THE STORY OF STREET
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OHIO EDISON REPRESENTATIVE	
SAVINGS CENTER SERIAL NO.	19
STATE OF THE NO.	RADIO RECEIVER SERIAL NO.
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OHIO EDISON COMPANY

ENERGY EFFICIENT WATER HEATER INSTALLATION WORK SHEET

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	20117			92	<u>.</u> .	ョグミ
BRAND	MODEL NO.	SERIAL NO.	ELEMENT WATTAGE	CAPACITY (GALLONS)	AGE.	INSTALLED: PRICE
Rheem	816V80D	RO59661680	3000	80		\$320.00
Sential!	CREFR42D	291637	4500	42	38	
ow Flow Showerhead	ds <u>++++++++++++++++++++++++++++++++++++</u>	Total \$				\$ 6
Additional Labor And	Material Required For In	stallation	_			\$
Customer Balance To Be Financed \$320.00			Total installed Cost		\$ 320.00	
At \$ 10.00 per month for 32 months and			Customer Payment		\$ 6	
\$ for 1 month.			Customer Balance Due		\$ 3220	
Wend	O// L. H	4;//		lagax	Hea	tixa
		•		Installi	ng Contract	
4232 Address	ROCK Spr	ring		DO NOT WE	HTE IN TH	IIS SPACE
RAVENT	1a OH (Pielase Print)	44266 Zip				1 4
330) 3	25-978	<u>0</u>				
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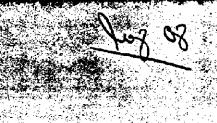
Customer Account Number

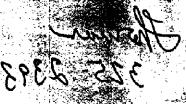
Distribution: Original to: Ohio Edison

Yellow copy to: Customer.
Pink copy to: Installer

1184 123

FORM 343 (REV.8-92) ID NO. 5804760





OHIO EDISON COMPANY

## WATER HEATER PAYMENT AGREEMENT

	i. 7//01/1/1/ A Male (hereinafter Customer)
X	promise to pay Ohio Edison Company (hereinafter the Company) for an (80) gallon water heater, serial number 0596016290, the funds for which were advanced by the Company.
ř	I understand that said payments will be added as an additional charge to the monthly electric bill for account number 2 - 1 2 - 1 1 - 0 1 0 4 0 9 - 1 - 0 1 and will commence with the electric bill following installation of said water heater. Payments will be 60 dollars (\$ 10,000 ) for 32 months and 60 dollars (\$ 60 ) for one month
	for a total of \$ 30.00. In the event that service is discontinued for any reason for the above account, or if I should fail to make said payments for two (2) consecutive billing periods, I understand and agree that any outstanding balance still due and owing for said water heater will become payable immediately upon demand by the Company.
, , , , , , , , , , , , , , , , , , ,	Customer expressly stated that he/she understands and agrees that said water heater is being purchased directly from HAMPILED, INCLUDING, BUT NOT LIMITED TO ANY EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Customer further understands and agrees that the ONLY WARRANTIES ARISING FROM THIS TRANSACTION are those provided by the Seller and the manufacturer of the water heater and that the Company has neither
T T	assumed nor authorized any person to assume for it any other liability in connection with the sale or installation of the above described water heater.  Customer hereby acknowledges and agrees that by advancing such funds for the purpose of the water heater described above, the Company HAS NO LIABILITY for any damages, however incurred, arising from the manufacturer, installation, operation or performance of said water heater and Customer thereby releases the Company from liability arising from this transaction.
X	I have read and fully understand all of the terms and conditions of this Agreement and agree to be bound thereto.  CUSTOMER SIGNATURE  WELLE SHALL  DATE 1-19.96
Y	ADDRESS 4232 Rock Spring CITY ROUND STATE DILLO ZIP 44261  SOCIAL SECURITY NO.
Λ	APPROVAL NO. 4 1196
	White Copy - Customer Accounts Department Canary Copy - Ohio Edison Division File Pink Copy - Customer

July 15, 2004

Account No. 110010339577

Wendell L Hill 4232 Rock Spring Rd Ravenna, OH 44266-8734

Dear Wendell L Hill,

You receive electric service at this address under one of the special rate options offered by your local FirstEnergy utility company. This rate is available to customers who use electricity to heat their homes and/or water. Based on your usage pattern, this rate may no longer apply to your address.

We want to make sure that your account is on the proper rate schedule. To confirm that you are on the proper rate, please contact us within the next 30 days and let us know if you still are using electricity to heat your home and/or water.

Either return the enclosed postage-paid card or call one of our customer service representatives at the toll-free number for your local utility:

Ohio Edison: 1-800-633-4766Penn Power: 1-800-720-3600

• The Illuminating Company: 1-800-589-3101

• Toledo Edison: 1-800-447-3333

You also can go to our Web site — www.firstenergycorp.com — and click on Customer Care, Online Service Requests and then Update Account. Be sure to fill in all your account information and the Energy Usage section before clicking the Submit button.

If after 30 days you have not contacted us, we will change your rate to reflect the fact that, based on your usage pattern, you no longer use electricity to heat your home and/or water.

If you have any questions concerning your current rate, please contact one of our customer service representatives at the number shown above. Thank you for your cooperation. We look forward to continuing to serve you.

Thank you,

Customer Service Center



WENDELL L HILL 4232 ROCK SPRING RD RAVENNA OH 44266 April 07, 2005

Service Address: 4232 ROCK SPRING RD Service City/State/Zip: RAVENNA, OH 44266

Account number:

110010339577

Dear Customer,

To help improve our billing efficiency, we are adjusting our meter reading and billing schedule. As a result, we've changed the dates when your bill is prepared and your payment is due.

The electric account shown above will now be billed on or around the 2nd day of the month - instead of around the 16th of the month, as in the past. The date your payment is due will change accordingly.

Because of this schedule change, your next bill may be based on either more days or fewer days than a regular billing period. After that, your bills will be based on approximately 30 days and will follow the new reading and billing schedule.

If you have any questions concerning your billing schedule or your account, please call us toll-free at 1-800-633-4766 (weekdays, 7:30 a.m. to 7:00 p.m.).

J & J PLUMBING & DRAIN, INC.
Send Payment To: Portage Cty (330) 297-7227
1696 Gorge Park Blvd. Medina Cty (330) 723-3277
Stow, OH 44224 (330) 688-1220
Genum Cty (440) 247-4918

JOB WORK ORDER 30653

(330) 633-6645	Canton (330) 494-1620	DATE OF ORDER				
(330) 864-1700		9-11-07				
CUSTOMER'S ORDER NO. PHONE	MECHANIC	HELPER 6	STARTING DATE			
	125-9780 Sc		G / //			
DILL TO		c	ORDER TAKEN BY	Y		
ADDRESS Wendell H	://					
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4232 Rock SPri			GONTRA	TO		
RAVENDA , O	H. 44266		☐ EXTRA			
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		JOB PHONE	_			
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□ REFERNED BY:		TAX				
PATE COMPLETED WORK ORDERS		TAL AMOUNT	\$1			

I hereby acknowledge the satisfactory completion of the above described work.

Total amount due for above work: or

☐ Total billing to be mailed after completion

of work