

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of NSCO	)	
International Investment, LLC dba Cross	)	
Key Row,	)	
	)	
Complainant,	)	
	)	Case No. 10-1400-WS-CSS
v.	)	
	)	
Ohio American Water Company,	)	
	)	
Respondent.	)	

ENTRY

The Commission finds:

- (1) On September 21, 2010, NSCO International Investment, LLC dba Cross Key Row (NSCO or complainant), filed a complaint against Ohio American Water Company (Ohio American or respondent) setting forth a number of allegations. First, NSCO states that, although it purchased an apartment complex on November 19, 2009, and requested that a new account be established, the respondent failed to assign a new account and, instead, maintained the account of the predecessor apartment complex owner. The complainant asserts that, although a new account was eventually opened, the respondent has improperly credited payments to the former account and, at the same time, transferred arrearages from the old account. Further, the complainant states that the meter reading done for this account results in charges for water usage that are in an amount that is ten times the actual usage. In light of its stated concerns, the complainant requests the issuance of a stay specific to any applicable shut-offs and the posting of notices of any shut-offs.
- (2) On September 24, 2010, Ohio American filed a letter indicating that it will hold any shut-off related to the complaint in abeyance until the Commission has an opportunity to review the pleadings filed in this matter.

- (3) Pursuant to the attorney examiner's Entry of October 7, 2010, this matter was scheduled for a settlement conference on October 20, 2010.
- (4) On November 15, 2010, counsel for the complainant filed a letter indicating that the complaint has been resolved. Therefore, the complainant requests that the matter be dismissed with prejudice.
- (5) In light of the complainant's representation that this matter has been resolved, the request to dismiss the complaint with prejudice is reasonable and should be granted.

It is, therefore,

ORDERED, That the request to dismiss with prejudice be granted in accordance with Finding (5). It is, further,

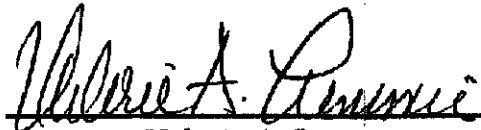
ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

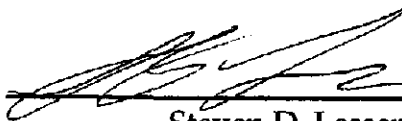


Alan R. Schriber, Chairman

Paul A. Centolella



Valerie A. Lemmie



Steven D. Lesser



Cheryl L. Roberto

JSA/dah

Entered in the Journal **DEC 01 2010**



Renee J. Jenkins  
Secretary