

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 56814
Sent: 11/23/2010 12:30:54 PM
Message:
WEB ID: 56814 AT:11-23-2010 at 12:30 PM

10-176-EL-ATA

Related Case Number:

TYPE: complaint

NAME: Mr. James Hudak

CONTACT SENDER ? No

MAILING ADDRESS:

- 5681 Cardinal Drive
- Mentor , Ohio 44060
- USA

PHONE INFORMATION:

- Home: 440 257-6772
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jim.hudak@vgsjob.org

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- Name on account: James Hudak
- Service address: 5681 Cardinal Drive Mentor Ohio 44060
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Case #10-0176-EL-ATA

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician DM Date Processed NOV 29 2010

I built my first All electric home in 1979 in Diamond Ohio because it was advertised that an all electric homes would receive a discounted rate. Even with the discounted rates I could not afford the high bills in the winter. I purchased an energy saving computer to control the demand thus your position that the discounted rates would not provide an incentive to conserve energy does not hold water! That cost me \$3,000! Since then I moved to Mentor, Ohio and purchased another all electric home with the full understanding that I would continue to receive the discounted electric rate. My average monthly bill is \$300.00 and when the rates were adjusted last December my bill was \$900.00!!!!. No one can absorb

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2010 NOV 29 PM 12:05
PUCO

that Type of increase and should not with the the agreement we have being in an all electric home. Stand by your committment and legal obligations. Had I knowned this agreement would be compromised I would have not purchased an all electric home. I will never be able to sell my home with the increase, my property value will certantly decrease and the bottom line is it not aforadable when I retire in 4 years! An all gas home with solar energy may be the future.