

FILE

Robert D. & Eugenia Brubaker 2
1635 Thistle Ct.
Mansfield, Ohio 44907
November 23, 2010

Public Utilities Commission of Ohio
(Commission)

Hearing Room 11-A

180 East Broad St.

Columbus, Ohio 43215

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INVESTIGATION AND ADJUDICATION
PUBLIC UTILITIES COMMISSION OF OHIO

To Whomever it may concern:

When we were looking into buying our home at this address in the year 1996, one of the incentives to buying this fairly new home (all electric) was that our rates were promised by the electric company to remain the same. We were told this by our realtor whenever we decided to buy this home. Her name is Sandy Thompson who is still a realtor. We were told also by the previous owner, Mike Stevens, that as well. He had purchased the home only about 9 months earlier and was a newly built home. The home was built by (Rumbold) Stevens and Mike Atkinson of Mansfield, Ohio. The Builders were building homes in this allotment and were given the promises of certain rates since they were building all-electric homes. One of the requirements was to install an electric 80 gal. water tank & owners were to always replace a water tank with which was 80 gallons. We have done this as well.

The incentives were that the home was well insulated and would be cheaper in the long run than gas heat. And, too, as we stated that our rates would not go up. Since after many years we noticed that there has been a gradual increase to what is now 6.60¢ per kwh. That has been quite a jump in the 14 years. We try to be very careful in our usage as we are retired people.

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We notified the electric company over the years as we saw the increases on our rates continually going up. Their promises meant nothing & were null and void as far as they were concerned. We were given many "excuses" for why they increased it and without a consideration of what we thought. We were dismayed and still are. Since these "hearings" we read about in our local news paper advertised the meetings in other areas of Ohio were located a distance from us, I thought I'd write you of our concerns instead. The times as well were not convenient for us as well.

I would like to address some of the questions that were in this article.

- (1) Commitments - Yes, we were told upon purchasing our home that we & future owners of our home would have the same rate--remain the same.
 - (2) Yes, I think there should be a difference in rates of elec. & gas.
 - (3) I don't think when promised certain rate that those should change. The only thing maybe would be if a person buys your home & then maybe change the rates.
- "Rate shock" as indicated by the article is a burden to the retirees & even young families. It is depressing in America that people die in their own homes for lack of heat in the winter & heat of summer for lack of air conditioning. It is always the citizens that somehow are burdened with increases and told till they can't afford even the basics in life.

Sincerely,

(Evajian) Mr. & Mrs. Bob Brubaker