

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 56806
Sent: 11/23/2010 7:15:00 AM
Message:
WEB ID: 56806 AT:11-23-2010 at 07:14 AM

Related Case Number: 10-0176

TYPE: comment

NAME: Mrs. JEAN WILLIAMS

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1700 Orkney Rd
- Madison , Ohio 44057
- USA

PHONE INFORMATION:

- Home: 440-428-4589
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jmbbw@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

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Technician SMS Date Processed 11/23/10

COMMENT DESCRIPTION:

I understand that FirstEnergy needs to run a business and that things can change, BUT so many people, including myself, purchased an all electric home because of the discount. It made sound financial sense. A number of years ago I received a letter stating that I could keep my discount as long as I owned my home, but that once I sold it, the discount would disappear. I also participated in the 'off peak' hour program that FE put in place that lowered my bill when I used electricity on off hours so that FE could supply power to large business during the day. So now that they don't have the demand, we as homeowners have to pay the increased price. FE needs to keep their promise. Let me keep my discount until I sell my home. I have already converted my heating to coal so that I can afford to heat my house.