

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 56752
Sent: 11/19/2010 6:23:26 PM
Message:
WEB ID: 56752 AT:11-19-2010 at 06:23 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Bonnie Wooley

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 7001 Stocking Rd
- Madison , Ohio 44057
- USA

PHONE INFORMATION:

- Home: 440-298-1701
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: Wooleydbje@windstream.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Bonnie M. Wooley
- Service address: 7001 Stocking Rd Madison, OH 44057
- Service phone: 1-800-589-3101
- Account Number: 110035378360

COMPLAINT DESCRIPTION:

Regarding Case 10-176. I wanted to register a complaint regarding the fact that it took five months for the PUCO to make a decision regarding the OCC's proposal but less than four hours to make a ruling on First Energy's motion. Please do not delay this any longer. There are many all electric homeowners going through tough economic times and this uncertainty does not help. Thank You.

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Technician SJS Date Processed 11/23/10

RECEIVED-DOCKETING DIV
2010 NOV 23 PM 2:55
PUCO