

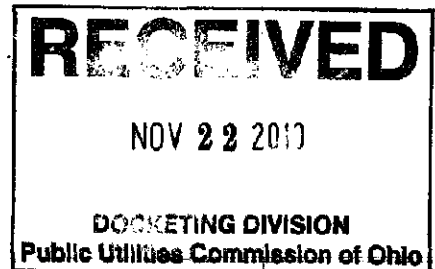
**FILE**

BERNARD RARDIN

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Case # 10-176-EL-ATA  
Docketing Division  
180 E. Broad St.  
Columbus, Ohio 43215

19 November 2010



To Whom It May Concern;

We moved into a new, residential condominium in October 2009. The units are furnished with an electric furnace, water heater, and kitchen appliances. Our electric service is provided by Ohio Edison, A FirstEnergy Company.

In December 2009, we were informed that we could save on our bills by choosing a "Certified Retail Service Provider" for the generation and transmission cost which might be less than Ohio Edison's rate. The only option offered is FirstEnergy Solutions Corporation. Their rate was lower, so we exercised the option. As a result of making this choice, our bills are divided into two parts: 1) Ohio Edison, A FirstEnergy Company, bills approximately 46% and FirstEnergy Solutions Corporation bills approximately 54% of the total bill.

This past October 2010, we inquired at Ohio Edison, who issues the bills, about the possibility of setting up the "Equal Payment Plan" that they offer in an effort to "soften" the high bills during the winter months. We found that FirstEnergy Solutions does NOT offer "The Equal Payment Plan". Therefore 46% of our bill could be set up on an equal payment plan but 54% of our bill could not. In order to take advantage of the "Equal Payment Plan", we could drop FirstEnergy Solutions and pay the higher rate for generation and transmission cost to Ohio Edison, A FirstEnergy Company.

At our former residence, we used natural gas for our heating and cooking, via The East Ohio Gas Co. Several suppliers were offered for competitive shopping. 100% of the bills were sent by East Ohio which also gave customers an opportunity to set up "budget billing" on the entire amount.

My reason for this letter is to question the efforts made by the PUCO on behalf of electric consumers to be able to take advantage of an "Equal Payment Plan" similar to the plans offered to natural gas users?

Respectfully,

A handwritten signature in dark ink, appearing to read "Bernard W. Rardin". The signature is written in a cursive, somewhat stylized script.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician SMB Date Processed 11/23/10