

FILE

10-176-EL-ATA

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 56602
 Sent: 11/13/2010 7:31:16 AM
 Message:
 WEB ID: 56602 AT:11-13-2010 at 07:31 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Sherry Filla

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 15641 Pioneer Road
- Huntsburg , Ohio 44046-9731
- USA

PHONE INFORMATION:

- Home: 440-636-5276
- Alternative: 440-313-4984
- Fax: *(no fax number provided?)*

E-MAIL: sfilla1976@windstream.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: CLEVELAND ILLUMINATING COMPANY
- Name on account: Thomas Filla
- Service address: 15641 Poneer Road Huntsburg, Ohio
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

10-176 WE BUILD ARE HOUSE IN 1994 AND WERE TOLD WE WOULD ALWAYS GET 25% OFF ARE BILL EACH MONTH FOR BUILDING A ALL ELECTRIC HOME ARE BUILDER BILL JOHNSON TALKED US INTO ALL ELECTRIC THIS PROMISE WAS THE SELLING POINT. WE HAD OIL IN ARE OLD HOUSE AND THAT'S WHAT WE WANTED! NOW YOU WANT TO TALK THIS AWAY AND NOW YOUR GOING TO DRAG YOUR FEET FOR HOW LONG DO YOU THINK THE LITTLE PEOPLE ARE GOING TO GO AWAY WE ARE NOT!!!

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
 Technician A. Date Processed 11/18/10

RECEIVED-DOCKETING DIV
 2010 NOV 18 AM 10:42
 PUCO