

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, November 17, 2010 8:50 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 11/17/2010

Re: Susan Madden
21320 Hickory Branch Trl

Strongsville, OH 44149

Docketing Case No.:10-176-EL-ATA

Notes:

Case #10-176 Thank you for allowing cross examination of First Engery's marketing methods. However after watings months for a decision in our favor to be able to question these methods, how can the PUCO only take a few hours to make a decision on First Engery's request??? Seem's like double standards to us.

We were promised a discount forever, please hold First Engery accountable!
Hundreds of Thousands of all electric homes can't be lying.

Thank you,
Robert and Susan Madden

Please docket the attached in the case number above.

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PUCO

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Technician Anna Date Processed 11/18/10