

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, November 17, 2010 5:08 PM
To: Docketing
Subject: Docketing

10-176-EL-ATA

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 11/17/2010

Re: Cheryl Buck
1388 Chapel Rd

Jefferson, OH 44047

RECEIVED-DOCKETING DIV
NOV 18 AM 10:43
PUCO

Docketing Case No.:

Notes:

OH, MY GOSH !!!!!....I HAVE BEEN FIGHTING ALONG WITH MANY OTHER OHIO RESIDENTS FOR ALMOST A YEAR IN REGARD TO OUR "ALL ELECTRIC RATES"....AND IT'S DELAY, AFTER DELAY, AFTER DELAY FROM THE PUCO....THANK GOODNESS THE OCC IS IN THE FIGHT FOR THE "FE" CUSTOMER AND HAS DONE SO ALMOST FROM THE BEGINNING OF 2010....IT TOOK THE PUCO "FIVE MONTHS, MAY I REPEAT, FIVE MONTHS TO MAKE A DECISION FOR THE OCC TO BE ABLE TO INVESTIGATE FIRST ENERGY'S MARKETING PRACTICES AND THEY ONLY HAD A FEW DAYS TO RESPOND....REALLY - AFTER A 5 MONTH WAIT !!!!! BUT, "FE" REQUESTS A CONTINUANCE AND THAT RULING TOOK ONLY "4 HOURS"....THAT IS SO IRRITATING FROM MY POINT OF VIEW....WHO IS THE PUCO WORKING "FOR" ????....WHERE IS THE EQUALITY ????....SOUNDS LIKE THE PUCO HAS A BIAS FOR "FE" AND NOT "THE COMMON MAN/WOMAN"

I WOULD LIKE A PERSONAL, NOT A FORMATTED REPLY WHICH IS ALSO ANNOYING, FROM ANYONE WITH ANY GUTS @ THE PUCO
CHERYL BUCK

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Am J Date Processed 11/18/10