

Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215

FILE

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Re: First Energy Case #10-176-EL-ATA

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NOV 17 AM 8:48

PUCO

Dear Commissioners:

I bought my home @ 6400 Shoreline Blvd Parma, OH 44129 in 1977 because of the Illuminating Code parts of lower rates for all electric homes. I was of the understanding that this "perk" remained w/ the life of the house.

A good selling point in later years! But I just can't believe the Illum. Co. is going back on their word.

It hasn't been all that great, we have had to put up w/ no lights anytime of the day or night for years. No T.V. No portable phones, No microwave usage, no even a range for over 33 years. The Illum. Co. does not reduce our rates for this horrible inconvenience.

I am 85 yrs. old and living on a fixed budget. I cannot afford to pay their rates.

I certainly hope that you, Sir and others like you can help me.

Thank you for all your efforts.

Sincerely,

Jean McSherry

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JOAN D. SKELLY

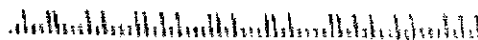
6400 THOREAU DR.

PARMA, OH 44129-6337

(PLEASE FILL IN YOUR ADDRESS)

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180 E. Broad Street
Columbus, Ohio 43215

43215+3793 C032



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