

FILE

10-176-EL-ATA

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 56620
 Sent: 11/13/2010 4:18:38 PM
 Message:
 WEB ID: 56620 AT:11-13-2010 at 04:18 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Lorraine Centrone

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 13920 Olde Orchard Road
- Strongsville , Ohio 44136
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: Lorraine.Centrone@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Lorraine M. Centrone
- Service address: 13920 Olde Orchard Road
- *(no service phone number provided?)*
- Account Number: 110049248674

COMPLAINT DESCRIPTION:

I am very concerned about the fact that PUCO took 5 months to rule on a decision to allow the OCC access to First Energy's documentation and employees regarding their marketing practices for all electric consumers. It appears that PUCO is slanted towards First Energy and is not acting in the best interest of the all electric consumer. It took PUCO only a few hours to rule on a First Energy continuance, yet it took 5 months to rule on the OCC proposal for more transparency. The all electric consumers deserve better representation by PUCO. There needs to be a resolution on this matter. Further delays are not in the best interest of the consumer. First Energy had more than ample time and resources to prepare their documentation and testimony. I am urging the commission to rule in favor of the permanent electric discount for the all electric consumer and stop delaying the resolution process.

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