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November 15, 2010
Via Overnight Delivery

Ms. Renee Jenkins, Commission Secretary
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, Ohio 43215-3793

10-2671-TP-ATA

PUCO

2010 NOV 16 AM 10:26

RECEIVED-DOCKETING DIV

RE: **tw telecom of ohio llc**
Docket No. - 90-9011-CT-TRF
P.U.C.O. Tariff No. 10 Revision

Dear Ms. Jenkins:

Enclosed for filing please find one original and ten (10) copies of the local exchange tariff revision, P.U.C.O. Tariff No. 10, on behalf of **tw telecom of ohio llc** along with the Ohio Telecommunications Application Form for Routine Proceedings. The purpose of this filing is to update and more accurately reflect the Company's Section 2 - Regulations, adding language regarding resold local exchanges services, updating service descriptions, rates and charges, adding a new service and grandfathering a service. No current customers will be affected by any of the changes unless they sign a new contract at which time they will be notified. The company respectfully requests this tariff revision to become effective on December 17, 2010. The following tariff pages are included with this filing:

6 th Revised Page 1	Updates Check Sheet
2 nd Revised Page 3 - 5	Updates Table of Contents
3 rd Revised Page 7	Adds text to Application of Tariff
1 st Revised Pages 10 - 11	Adds and relocates definitions
Original Page 11.1	Adds and relocates definitions
1 st Revised Page 13	Revises Limitations text
1 st Revised Page 22	Deletes Late Payment Charge and Cost of Collection text
1 st Revised Page 25	Relocates, adds text for Service Level Standards for Local Exchange...
Original Page 25.1	Adds text for Service Level Standards for Local Exchange Services
Original Page 25.2	Relocates and adds text for Service Level Standards for Local ...
1 st Revised Page 33	Revises Services for Hearing Impaired section title
1 st Revised Page 41	Adds text to Additional Rules Relating to Resale of Service
4 th Revised Page 47	Revises Service Areas text
1 st Revised Pages 48 - 49	Revises Service Areas text
1 st Revised Page 50	Revises text for General Services Description
1 st Revised Page 51	Adds Standard Business Line Service text
1 st Revised Pages 52 - 53	Deletes Local Operator Services text
2 nd Revised Page 54	Relocates (grandfathers) Custom Calling Features
1 st Revised Pages 55 - 56	Revises Listings description
Original Page 56.1	Relocates Listings text
1 st Revised Pages 57 - 59	Revises Listings description
1 st Revised Page 60	Revises Supplemental Features text
1 st Revised Page 60	Revises Individual Telephone Numbers Service text

It is to certify that the pages appearing are an accurate and complete reproduction of the file document delivered in the regular course of business technician 407 Date Processed 11/16/10

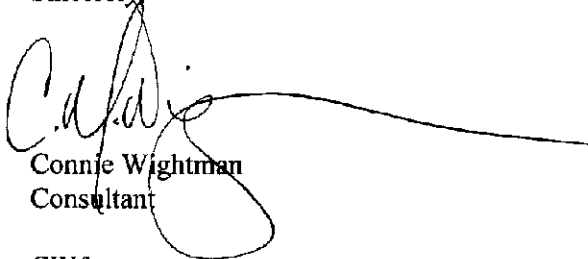
Ms. Renee Jenkins, Commission Secretary
Docketing Division
Public Utilities Commission of Ohio
November 15, 2010

Original Page 60.1	Adds new service Business Line and Terminal Features description
2 nd Revised Page 62	Adds text for Local Operator Service - Cincinnati
1 st Revised Page 63	Relocates rates and charges (grandfathers) for Custom Calling Features
2 nd Revised Page 65	Adds text for Local Operator Service - Columbus
1 st Revised Page 66	Relocates rates and charges (grandfathers) for Custom Calling Features
2 nd Revised Page 68	Adds text for Local Operator Service - Dayton
1 st Revised Page 69	Relocates rates and charges (grandfathers) for Custom Calling Features
Original Page 69.1	Adds maximum rates and charges for Business Lines and Terminal...
1 st Revised Page 71	Revises and text for Local Operator Service - Current - Cincinnati
1 st Revised Page 72	Relocates (grandfathers) current Customer Calling Features rates and charges
1 st Revised Page 72	Revises current Directory Listings rates and charges
1 st Revised Page 72	Revises current Supplemental Features text
1 st Revised Page 72	Revises current Individual Telephone Numbers charge
1 st Revised Page 74	Revises current Local Operator Service text - Columbus
1 st Revised Page 75	Relocates (grandfathers) current Customer Calling Features rates and charges
1 st Revised Page 75	Revises current Directory Listings rates and charges
1 st Revised Page 75	Revises current Supplemental Features text
1 st Revised Page 77	Revises current Local Operator Service text - Dayton
1 st Revised Page 78	Relocates (grandfathers) current Customer Calling Features rates and charges
1 st Revised Page 78	Revises current Directory Listings rates and charges
1 st Revised Page 78	Revises current Supplemental Features text
Original Page 79.1	Adds Business Line and Terminal Features text for current rates and charges
1 st Revised Page 81	Revises and deletes N11 Dialing Service text
Original Pages 83 - 84	Grandfathers Custom Calling Features service

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3002 or via e-mail at cwrightman@tminc.com.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose. Thank you for your assistance.

Sincerely,



Connie Wightman
Consultant

CW/bc

Enclosures

cc: Tammy Chatfield, tw telecom(transmittal only)
file: tw telecom - OH - Local
tms: OH11003

tw telecom of ohio, llc

Exhibit D

Customer Notice and Affidavit

N/A

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS
(Effective: 01/18/2008)

In the Matter of the Application of tw telecom of ohio llc
to file a Local Tariff Revision

TRF Docket No. 90-9011-CT-TRF

Case No. 0 - 2671 - TP - ATA

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) tw telecom of ohio llc

DBA(s) of Registrant(s) _____

Address of Registrant(s) 4625 West 8th Street, Suite 500, Indianapolis, Indiana 46268

Company Web Address www.twtelecom.com

Regulatory Contact Person(s) Connie Wightman

Phone 407-740-8575

Fax 407-740-0613

Regulatory Contact Person's Email Address cwightman@tmnc.com

Contact Person for Annual Report Pamela Sherwood, tw telecom of ohio llc

Phone 317-713-8977

Address (if different from above) _____

Consumer Contact Information Pamela Sherwood, tw telecom of ohio llc

Phone 317-713-8977

Address (if different from above) _____

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input checked="" type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input checked="" type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Procedural				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
CMRS Providers See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	

Other* (explain)

Local Tariff Revision which adds language for resold services, updates definitions, service level standards, text changes to regulations, updates network service descriptions, revises rates and grandfathers a service.

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

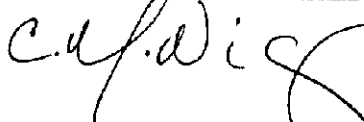
Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, **tw telecom of ohio llc**, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) November 15, 2010 at (Location) Maitland, Florida



*(Signature and Title) _____
Connie Wightman, Consultant to
tw telecom of ohio llc

(Date) November 15, 2010

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Connie Wightman, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) _____

(Date) November 15, 2010

.....*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

tw telecom of ohio, llc

Exhibit A

Existing Affected Tariff Pages

CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION	
Title	Original		31	Original	61	1 st Revised	
1	5 th Revised	*	32	Original	62	1 st Revised	
2	2 nd Revised		33	Original	63	Original	
3	1 st Revised		34	Original	64	Original	
4	1 st Revised		35	Original	65	1 st Revised	
5	1 st Revised		36	Original	66	Original	
6	Original		37	Original	67	Original	
7	1 st Revised		38	Original	68	1 st Revised	
8	Original		39	Original	69	Original	
9	Original		40	Original	70	1 st Revised	
10	Original		41	Original	71	Original	
11	Original		42	Original	72	Original	
12	Original		43	Original	73	1 st Revised	
13	Original		44	Original	74	Original	
14	Original		45	Original	75	Original	
15	Original		45.1	1 st Revised	76	1 st Revised	
16	Original		46	Original	77	Original	
17	Original		47	3 rd Revised	*	78	Original
18	Original		48	Original	79	1 st Revised	
19	Original		49	Original	80	1 st Revised	
20	Original		50	Original	81	Original	
21	Original		51	Original	82	Original	
22	Original		52	Original			
23	Original		53	Original			
24	Original		54	1 st Revised			
25	Original		55	Original			
26	Original		56	Original			
27	Original		57	Original			
28	Original		58	Original			
29	Original		59	Original			
30	Original		60	Original			

Issued: May 28, 2010

Effective: May 28, 2010

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs
4625 W. 86th Street, Suite 500
Indianapolis, IN 42628

OHI1002

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Issued: August 19, 2009

Effective: September 19, 2009

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs
 4625 W.86th Street, Suite 500
 Indianapolis, IN 46228

OHI0904

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APPLICATION OF TARIFF

This Tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate End User communications services over the facilities of **tw telecom of ohio llc** for local services and is currently effective in areas within the following counties:

Brown
Butler
Clermont
Clinton
Delaware
Fayette
Franklin
Greene
Hamilton
Highland
Licking
Madison
Marion
Montgomery
Morrow
Pickaway
Union
Warren

(N)

To the extent facilities are available, the services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, pricing for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

Issued: May 28, 2010

Effective: May 28, 2010

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs
4625 W.86th Street, Suite 500
Indianapolis, IN 46228

OH11002

SECTION 1 – DEFINITIONS, (CONT'D.)

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engaged in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IBL: Integrated Business Line Service.

ICB: Individual Case Basis.

Integrated Business Line Service: Service provided to Customers that allows grouping of rate components to meet a Customer's specific needs.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Nonrecurring Charge ("NRC"): A charge assessed on a one-time basis to initiate, establish or change service.

SECTION 1 – DEFINITIONS, (CONT'D.)

Numbering Plan Area ("NPA"): Area code.

Off-Net: A means for carrying traffic to or from the Customer's premises, where the Company leases Other Company's facilities to deliver traffic to Customer location. (Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.)

On-Net: A means for carrying traffic to or from the Customer's premises, where the Company connects to the MPOP in a Customer building or on a Customer's premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.

Point of Presence ("POP"): A physical point within a LATA at which a telephone company terminates Customer circuits.

Premises: A building or buildings on contiguous property.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Special Construction: Service configurations specifically designed and constructed at a Customer's request.

Traditional Operator Services: Traditional Operator Services are those services provided by the carrier in which the end user has a Customer relationship with the carrier, contracts with the Customer/end user to provide the services, and the Customer/end user pays for the actual processing of the operator assisted calls.

Usage-Based Charges: Charges for minutes or messages traversing over local exchange facilities.

SECTION 2 – REGULATIONS, (CONT'D.)

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff. The Company has the right to limit the manner in which any portion of its telecommunications network ("Network") is used to protect the technical integrity of the Network.
- 2.2.2 The Company reserves the right to discontinue or limit service or impose requirements as required to meet changing regulatory requirements, or when such requirements have a material adverse economic effect on the feasibility of providing service, as determined by the Company in its reasonable judgment, or when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 Service is furnished on the condition that it will be used only for authorized and lawful purposes.
- 2.2.7 The Company will not be in default hereunder for any failure or delay in performance caused by strike or other labor problems, power fluctuations, surges or failures, fire, flood, adverse weather conditions, cable cuts, ordinances, laws, rules, regulations or restrictions, condemnation or exercise of eminent domain rights, war, civil unrest or disorder, terrorism or any other causes beyond the Company's reasonable control ("Force Majeure Event") except as required by Commission rules and regulations.

SECTION 2 - REGULATIONS, (CONT'D.)**2.7 Payment and Credit Regulations, (Cont'd.)****2.7.3 Advance Payments**

The Company may require a Customer to make an advance payment before services and facilities are furnished or where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges (if any) for a period to be determined by the company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

2.7.4 Late Payment Charge and Cost of Collection

A late payment charge of 1.5 percent per month will be applied to charges not paid by the due date. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the Customer is in arrears. Late payment charges will be applied without discrimination.

SECTION 2 - REGULATIONS, (CONT'D.)

2.12 Service Level Standards and Credit Allowance for Interruptions

2.12.1 Service Level Standards for Local Exchange Services

The Company offers the following service level standards for voice services:

Criterion	Definition	Standard
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBmC maximum
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better
Change of RespOrg	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum

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SECTION 2 - REGULATIONS, (CONT'D.)**2.21 Trouble Reporting**

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-800-829-0420 for transport services, or 1-888-245-0608 for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this Tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

2.22 Services to Hearing Impaired**2.22.1 General**

Impaired Customers or impaired members of a Customer's household, upon written application and upon certification of their status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited education institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, nonprofit organizations and governmental agencies, upon written application that they maintain TDD lines for the benefit of the impaired, are eligible to receive discounted message toll services as specified below.

Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the impaired: the evening discount off the intrastate, interexchange, Customer-dialed, station-to-station calls originating 8:00 a.m. to 4:59 p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, Customer-dialed, station-to-station calls originating 5:00 p.m. to 10:59 p.m. Sunday through Friday, and New Year's day, Independence Day, Labor Day, Thanksgiving, and Christmas.

SECTION 2 - REGULATIONS, (CONT'D.)**2.25 Additional Rules Relating to Resale of Service**

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.25.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.
- 2.25.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.25.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.25.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.25.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.
- 2.25.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.

SECTION 4 - SERVICE AREAS

4.1 Exchange Service Areas

Exchange Services are provided (pursuant to Sections 5.1 and 6.1) in limited geographic areas. Exchange Services bearing the following NPA-NXX designations are provided at the following rate centers in each specified metropolitan area.

- A. Cincinnati: Alexandria; Aurora; Bethany-West Chester; Blanchester; Boone; Butlerville; Cincinnati; Clarksville, Clermont; Covington; Hamilton; Harrison; Independence; Lawrenceburg; Lebanon; Little Miami; Martinsville; Mason; Morrow; Newtonsville; Oxford; Shandon; West Harrison; Walton; Williamsburg; Williamstown; Wilmington. (N)
- B. Columbus: Alton; Canal Winchester; Cheshire Center; Columbus; Delaware; Dublin; Gahanna; Grove City; Groveport; Hilliard; Lockbourne; London; New Albany; Pataskala; Plain City; Radnor; Rathbone Reynoldsburg; Westerville; and Worthington.
- C. Dayton: Beavercreek; Brookville; Centerville; Dayton; Englewood; Enon; Fairborn; Franklin; Jamestown; Middletown; Miamisburg/West Carrollton; Monroe; New Carlisle; Mt. Orab; Piqua; Seaman; Springfield; Tipp City; Trenton; Trotwood; Troy; Vandalia; West Milton; Wilmington; and Xenia.
- D. Georgetown: Georgetown, Hamersville, Higginsport, Mt. Orab, Ripley, Russellville, and Sardinia.
- E. Greenfield: Greenfield and Leesburg.
- F. Ripley: Ripley, Aberdeen
- G. Washington Court House: Washington Court House, Bloomingburg, Jeffersonville, Milledgeville, New Holland

Note: Full service versions of the Company's Exchange Services will be provided to Customers at Customer premises located in these areas pursuant to this or the incumbent local exchange carrier's tariff, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the Customer's premises is served by an incumbent local exchange carrier's wire center at which the Company maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

SECTION 4 - SERVICE AREAS, (CONT'D.)**4.2 Calling Areas**

Geographically-defined Local Calling Areas are associated with each Exchange Service provided pursuant to Section 5.1. In addition to the Local Calling Areas listed below, the following exchanges have been aggregated to form local calling zones:

Columbus Metropolitan Exchange Area (CME):

The local calling area of the Columbus Metropolitan Exchange Area (CME) consists of Alton, Canal Winchester, Cheshire Center, Columbus, Dublin, Gahanna, Grove City, Groveport, Harrisburg, Hilliard, Kilbourne, Lockbourne, New Albany, Pataskala, Rathbone, Reynoldsburg, Sunbury-Galena, West Jefferson, Westerville, Worthington.

Cincinnati Metropolitan Exchange Area (CME)

The local calling area of the Cincinnati CME consists of: Batavia, Bethany-West Chester, Bethel, Cherry Grove, Chevot, Clermont, Covedale, Evendale, Fairfield, Glendale, Groesbeck, Hamilton, Hamlet, Hartwell, Hyde Park, Little Miami, Loveland, Madisonville, Miami, Milford, Montgomery, Mt. Healthy, Mt. Washington, Newtonsville, New Richmond, North Greenhills, Northside, Norwood, Price Hill, Reily, Rossmoyne, Saylor Park, Seven Mile, Shandon, St. Bernard, Tobasco, West Chester, West Seventh, Westwood, Williamsburg.

-
- 1 Rates and rate plans for Local Calling Area Calls placed over Company-provided Exchange Access Services are set forth in Section 6.

SECTION 4 - SERVICE AREAS, (CONT'D.)

4.2 Calling Areas, (Cont'd.)

Dayton Metropolitan Exchange Area (DME)

The local calling area of the Dayton Metropolitan Exchange area consists of: Brookville, Cedarville, Clifton, Donnelsville, Englewood, Enon, Farmersville, Franklin, Germantown, Gratis, Jamestown, Lewisburg Liberty, Laura, Medway, Middletown, New Carlisle, New Lebanon, Phillipsburg, Spring Valley, Tipp City, Troy, Trotwood, Trenton, Waynesville, West Alexandria, West Milton, Xenia, Yellow Springs.

4.3 Extended Local Calling

Extended Local Calling (ELC) is a non-Optional plan that provides one way calling to the Dayton Metropolitan Area (exact exchanges listed below in the ELC Exchange section below). ELC is only applicable to Customers in Lebanon and Mason rate centers.

Extended Local Calling ELC Exchanges

Dayton, Beaver Creek, Bellbrook, Centerville, Dayton, Fairborn, Franklin, Monroe, Mainisburg-West Carrolton, Spring Valley, Trenton, and Vandalia.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS

5.1 General Service Description

All services offered in this tariff are subject to Service Order and change charges where the Customer requests new service or changes in existing services, as well as indicated nonrecurring and monthly recurring charges.

These services provide a Customer with the ability to connect its terminal equipment, inside wiring or transmission facilities to the Company's switched network for the origination and reception or telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services.

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon thirty (30) days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may upon notice to the Company terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.2 Standard Business Line Service**

Standard Business Line Service provides a Customer with a single, voice-grade communications channel that can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. Standard Business Line Service may be offered on a Flat rate, per Message rate or on a Measured usage basis. Message and Measured Business Line Service consists of a flat rate monthly component combined with a usage sensitive component.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.3 Operator Services**

Provides for live or automated operator treatment when Customer dials "0". Services include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

Customers may choose the Company as their carrier for intraLATA calls and interLATA calls. They may select providers on a full 2 PIC basis.

MTS calls are billed in one (1) minute increments with an initial billing period of one (1) minute. The total number of minutes will be rounded at end of Billing Period to the nearest minute. Fractional cents will be rounded to nearest cent.

5.3.1 Third Number Billing

Third Number Billing allows the Customer to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

5.3.2 Collect Calling

Collect Calling allows the Customer to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

5.3.3 Calling Card Calls

This service allows the Customer to place a call using a calling card provided by an interexchange carrier with or without the assistance of an operator.

5.3.4 Person to Person

Calls are completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.3 Operator Services, (Cont'd.)

5.3.5 Station to Station

Calls are completed with the assistance of an operator to a particular station. The call may be billed to the called party.

5.3.6 General Assistance

This service allows the Customer to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not allow operator completion of the call.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 [Reserved for Future Use]

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5.5 [Reserved for Future Use]

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5.6 Custom Calling Features (Not all features available in all markets)

5.6.1 Caller ID with Number Delivery

This service permits the Customer to preview the number of an incoming call before the call is answered. Caller ID records the number, date and time of each incoming call. Caller ID requires the use of specialized Customer Premises Equipment (CPE) not provided by the Company. It is the Customer's responsibility to provide the necessary CPE.

5.6.2 Caller ID per Line Blocking

This service automatically prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call. Caller ID per Line Blocking is offered at no charge to the Customer.

5.6.3 Caller ID per Call Blocking

This service prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is necessary to dial an activation code prior to placing the call. Caller ID per Call Blocking is offered at no charge to the Customer.

(M) - Certain material previously found on this page is now located on Page 45.1.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.7 Number Portability**

This service allows a Customer to retain a telephone number assigned by another certified local exchange carrier from whom the Customer previously received service. In compliance with Commission Rules, the Company provides this service at no charge to the Customer.

5.8 Listings**5.8.1 General**

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used in listings as required. A listing may be rejected that is judged to be objectionable.

A name may be repeated in the white pages only when a different address or telephone number is used.

5.8.2 Composition of Listings**A. Name****1. Business Service**

The following names may be included in business service listings

- a. The name of Customer or joint user.
- b. The name of each business enterprise which the Customer or joint user conducts.
- c. The name by which the business of a Customer or joint user is known to the public.
- d. The name of any person associated with the Customer or joint user in the same business.
- e. The name of any person, firm or organization that the Customer or joint user is authorized to represent.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.8 Listings, (Cont'd.)****5.8.2 Composition of Listings, (Cont'd.)****A. Name, (Cont'd.)****1. Business Service, (Cont'd.)**

- f. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing, in the judgment of the Company, is not for advertising purposes. The name of a publication issued periodically by the Customer or joint user.
- g. The name of an inactive business organization in a cross reference listing when authorized by such business or organization.
- h. The name of a member of the Customer's domestic establishment when business service is furnished in the Customer's residence.
- i. The name of a corporation which is the parent or subsidiary of the Customer.
- k. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- l. The name of the Customer to a sharing arrangement.

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.8 Listings, (Cont'd.)****5.8.2 Composition of Listings, (Cont'd.)****B. Designation, (Cont'd.)**

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that Customer or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, the listing may include the designation "study."

C. Address

Each listing may, but does not have to, include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.8 Listings, (Cont'd.)****5.8.3 Types of Listings****A. Main Listings:****1. Main Standard Listing**

A main listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records. The designation in the listing will be provided according to Section 5.9.2.B above.

2. Additional Main Listing

Customers may arrange for an additional main listing. An additional main listing is a main standard listing provided for a non-hunting extra-line or for the first line of each multi-hunt group.

B. Premium Listings**1. Additional Listings**

Customers may arrange for additional listings, similar to the primary listing, at the additional listing rate. Listings may include abbreviated names, that are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

2. Extra Listing Lines

Lines of information acceptable to the Company may be arranged for at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.8 Listings, (Cont'd.)****5.8.3 Types of Listings, (Cont'd.)****B. Premium Listings, (Cont'd.)****4. Alternate Call Listings**

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.

5. Alternate User Listings

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

6. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer to the directory user to another directory listing.

7. Suite Listing

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional directory listing. A Suite Listing may not be purchased as a standalone listing.

C. Move / Change, Late Charge

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.9 Emergency Services Calling Plan**

The Company's Emergency Services Calling Plan provides access (at no additional charge for the call) to emergency services by dialing 0 - or 9-1-1.

Message toll telephone calls, to governmental emergency service agencies, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call is offered at no charge to Customers:

Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

5.10 Supplemental Features

The following features may be purchased for use with the Company's Trunk, PRI and Voice T-1 Services. Features are available as equipment and facilities permit.

5.12.1 Calling Number Delivery

This feature allows the display of the calling party's number on the End User's station equipment.

5.11 Individual Telephone Numbers Service

Customers may order Individual Telephone Numbers Service for use with Inward and Two-Way Trunks and PRI Services. This enables a PBX to route an incoming call directly to an extension number without the need for an attendant. Use of Individual Telephone Numbers Service may require PBX software not provided by the Company. The first telephone number per trunk group is provided at no charge.

The Company will handle requests for large quantities of numbers (i.e., more than 100) on an individual case basis.

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.2 Cincinnati, (Cont'd.)

6.2.2 Operator Service*

Operator Assisted Service Charges Per Call

Customer Dialed Calling Card
 Operator Dialed Calling Card
 Third Number Billing
 Collect Calling
 Person-to-Person
 General Assistance

6.2.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

6.2.4 Maintenance Visit Charges

Duration of time, per technician	<u>Maximum</u>
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

6.2.5 [Reserved for Future Use]

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(M) – Certain material previously found on this page is now located on Page 45.1.

*See Current Retail Price List Page 71 for Rates.

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.2 Cincinnati, (Cont'd.)

6.2.6 Custom Calling Features

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Caller ID (Number Delivery)	\$7.50
Caller ID Per Line Blocking	\$1.67
Caller ID Per Call Blocking	N/C
 <u>Monthly Recurring Charge</u>	 <u>Maximum</u>
Caller ID (Number Delivery)	\$15.00*
Caller ID Per Line Blocking	\$11.10
Caller ID Per Call Blocking	\$15.00*

6.2.7 Directory Listings – Main Standard Listing

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Main Standard Listing - Local	N/C
Main Standard Listing - Foreign	\$5.00
 <u>Nonrecurring Charge</u>	 <u>Maximum</u>
Main Standard Listing - Local	\$15.00
Main Standard Listing - Foreign	\$15.00

6.2.8 Supplemental Features

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Calling Number Delivery	\$200.00
E911 CPN Management*	ICB
 <u>Nonrecurring Charge</u>	 <u>Maximum</u>
Calling Number Delivery	\$200.00
E911 CPN Management*	

6.2.9 Individual Telephone Numbers

	<u>Maximum</u>
Nonrecurring Charge Per Number	\$0.36
Monthly Recurring Charge Per Number	\$0.36

*This charge applies to new Customers as of August 20, 1998.

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.3 Columbus, (Cont'd.)

6.3.2 Operator Service*

Operator Assisted Service Charges:

Per Call Charges
Customer Dialed Calling Card
Operator Dialed Calling Card
Third Number Billing
Collect Calling
Person-to-Person
Station-to-Station
General Assistance

6.3.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

6.3.4 Maintenance Visit Charges

Duration of time, per technician	<u>Maximum</u>
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

6.3.5 [Reserved for Future Use]

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(M) – Certain material previously found on this page is now located on Page 45.1.

*See Current Retail Price List Page 74 for Rates.

 SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.3 Columbus, (Cont'd.)

6.3.6 Custom Calling Features

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Caller ID with Number	\$6.60
Caller ID Per Line Blocking	\$1.10
Caller ID Per Call Blocking	N/C
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Caller ID (Number Delivery)	\$15.00
Caller ID Per Line Blocking	\$15.00
Caller ID Per Call Blocking	\$15.00

6.3.7 Directory Listings – Main Standard Listing

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Main Standard Listing - Local	N/C
Main Standard Listing - Foreign	\$5.00
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Main Standard Listing - Local	\$10.00
Main Standard Listing - Foreign	\$10.00

6.3.8 Supplemental Features

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Calling Number Delivery	\$200.00
E911 CPN Management*	
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Calling Number Delivery	\$200.00
E911 CPN Management*	

6.3.9 Individual Telephone Numbers

	<u>Maximum</u>
Nonrecurring Charge Per Number	\$0.39
Monthly Recurring Charge Per Number	\$0.39

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.4 Dayton, (Cont'd.)

6.4.2 Operator Service*

Operator Assisted Service Charges Per Call

Customer Dialed Calling Card
Operator Dialed Calling Card
Third Number Billing
Collect Calling
Person-to-Person
Station-to-Station
General Assistance

6.4.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

6.4.4 Maintenance Visit Charges

Duration of time, per technician	<u>Maximum</u>
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

6.4.5 [Reserved for Future Use]

(M)
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(M)

(M) – Certain material previously found on this page is now located on Page 45.1.

*See Current Retail Price List Page 77 for Rates.

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.4 Dayton, (Cont'd.)

6.4.6 Custom Calling Features

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Caller ID with Number	\$6.60
Caller ID Per Line Blocking	\$1.10
Caller ID Per Call Blocking	N/C
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Caller ID (Number Delivery)	\$15.00
Caller ID Per Line Blocking	\$15.00
Caller ID Per Call Blocking	\$15.00

6.4.7 Directory Listings – Main Standard Listing

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Main Standard Listing - Local	N/C
Main Standard Listing - Foreign	\$5.00
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Main Standard Listing - Local	\$5.00
Main Standard Listing - Foreign	\$5.00

6.4.8 Supplemental Features

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Calling Number Delivery	\$200.00
E911 CPN Management*	
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Calling Number Delivery	\$200.00
E911 CPN Management*	

6.4.9 Individual Telephone Numbers

	<u>Maximum</u>
Nonrecurring Charge Per Number	\$0.39
Monthly Recurring Charge Per Number	\$0.39

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OH10901

SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.1 Cincinnati, (Cont'd.)

7.1.2 Operator Service

Operator Assisted Service Charges Per Call

Customer Dialed Calling Card	\$1.50
Operator Dialed Calling Card	\$1.75
Third Number Billing	\$1.00
Collect Calling	\$2.00
Person-to-Person	\$3.00
General Assistance	\$1.00

7.1.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

7.1.4 Maintenance Visit Charges

Duration of time, per technician	
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.1 Cincinnati, (Cont'd.)

7.1.5 Custom Calling Features

Monthly Recurring Charge

Caller ID (Number Delivery) \$6.50

Caller ID Per Line Blocking \$1.00

Caller ID Per Call Blocking N/C

Nonrecurring Charge

Caller ID (Number Delivery) \$0.00

Caller ID Per Line Blocking N/C

Caller ID Per Call Blocking \$5.85

7.1.6 Directory Listings – Main Standard Listing

Monthly Recurring Charge

Main Standard Listing - Local N/C

Main Standard Listing - Foreign \$4.50

Nonrecurring Charge

Main Standard Listing - Local N/C

Main Standard Listing - Foreign \$11.10

7.1.7 Supplemental Features

Monthly Recurring Charge

Calling Number Delivery \$0.00

E911 CPN Management* ICB

Nonrecurring Charge

Calling Number Delivery \$0.00

E911 CPN Management* ICB

7.1.8 Individual Telephone Numbers

Nonrecurring Charge Per Number \$0.35

Monthly Recurring Charge Per Number \$0.17

SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.2 Columbus, (Cont'd.)

7.2.2 Operator Service

Operator Assisted Service Charges Per Call

Customer Dialed Calling Card	\$1.25
Operator Dialed Calling Card	\$1.95
Third Number Billing	\$2.25
Collect Calling	\$2.50
Person-to-Person	\$3.75
Station-to-Station	\$1.10
General Assistance	\$1.10

7.2.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

7.2.4 Maintenance Visit Charges

Duration of time, per technician	
First one hour	\$175.00
Each additional one-half (2) hour	\$ 87.00

SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.2 Columbus, (Cont'd.)

7.2.5 Custom Calling Features

Monthly Recurring Charge

Caller ID (Number Delivery) \$6.50

Caller ID Per Line Blocking N/C

Caller ID Per Call Blocking \$1.00

Nonrecurring Charge

Caller ID (Number Delivery) \$0.00

Caller ID Per Line Blocking \$0.00

Caller ID Per Call Blocking \$0.00

7.2.6 Directory Listings – Main Standard Listing

Monthly Recurring Charge

Main Standard Listing - Local N/C

Main Standard Listing - Foreign \$2.25

Nonrecurring Charge

Main Standard Listing - Local N/C

Main Standard Listing - Foreign \$5.00

7.2.7 Supplemental Features

Monthly Recurring Charge

Calling Number Delivery \$0.00

E911 CPN Management* ICB

Nonrecurring Charge

Calling Number Delivery \$0.00

E911 CPN Management* ICB

7.2.8 Individual Telephone Numbers

Nonrecurring Charge Per Number \$0.35

Monthly Recurring Charge Per Number \$0.15

SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.3 Dayton, (Cont'd.)

7.3.2 Operator Service

Operator Assisted Service Charges Per Call

Customer Dialed Calling Card	\$1.25
Operator Dialed Calling Card	\$1.95
Third Number Billing	\$2.25
Collect Calling	\$2.50
Person-to-Person	\$3.75
Station-to-Station	\$1.10
General Assistance	\$1.10

7.3.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

7.3.4 Maintenance Visit Charges

Duration of time, per technician	
First one hour	\$175.00
Each additional one-half (2) hour	\$ 87.00

SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.3 Dayton, (Cont'd.)

7.3.5 Custom Calling Features

Monthly Recurring Charge

Caller ID (Number Delivery) \$6.50

Caller ID Per Line Blocking N/C

Caller ID Per Call Blocking N/C

Nonrecurring Charge

Caller ID (Number Delivery) \$0.00

Caller ID Per Line Blocking \$5.00

Caller ID Per Call Blocking \$0.00

7.3.6 Directory Listings – Main Standard Listing

Monthly Recurring Charge

Main Standard Listing - Local N/C

Main Standard Listing - Foreign \$2.25

Nonrecurring Charge

Main Standard Listing - Local N/C

Main Standard Listing - Foreign \$5.00

7.3.7 Supplemental Features

Monthly Recurring Charge

Calling Number Delivery \$0.00

E911 CPN Management* ICB

Nonrecurring Charge

Calling Number Delivery \$0.00

E911 CPN Management* ICB

7.3.8 Individual Telephone Numbers

Nonrecurring Charge Per Number \$0.35

Monthly Recurring Charge Per Number \$0.15

SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)**8.2 N11 Dialing Service**

The Company allows Customers to access N11 services offered by other providers. N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, e.g., individual business lines, trunks, etc. Service is furnished subject to availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

- 1+ Toll Services
- 101XXXX
- Credit Card
- Third-Party Billed
- Collect Calls
- Inmate Service

Operator assisted calls to the N11 Subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 Number to an unaffiliated entity.

Only one seven or 10- digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area.

All requests for N11 Dialing Service must be submitted in writing to the Commission.

tw telecom of ohio, llc

Exhibit B

Proposed Replacement Tariff Pages

CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION	
Title	Original		31	Original		62	2 nd Revised	*
1	6 th Revised	*	32	Original		63	1 st Revised	*
2	2 nd Revised		33	1 st Revised	*	64	Original	
3	2 nd Revised	*	34	Original		65	2 nd Revised	*
4	2 nd Revised	*	35	Original		66	1 st Revised	*
5	2 nd Revised	*	36	Original		67	Original	
6	Original		37	Original		68	2 nd Revised	*
7	3 rd Revised	*	38	Original		69	1 st Revised	*
8	Original		39	Original		69.1	Original	*
9	Original		40	Original		70	1 st Revised	
10	1 st Revised	*	41	1 st Revised	*	71	1 st Revised	*
11	1 st Revised	*	42	Original		72	1 st Revised	*
11.1	Original	*	43	Original		73	1 st Revised	
12	Original		44	Original		74	1 st Revised	*
13	1 st Revised	*	45	Original		75	1 st Revised	*
14	Original		45.1	1 st Revised		76	1 st Revised	
15	Original		46	Original		77	1 st Revised	*
16	Original		47	4 th Revised	*	78	1 st Revised	*
17	Original		48	1 st Revised	*	79	1 st Revised	
18	Original		49	1 st Revised	*	79.1	Original	*
19	Original		50	1 st Revised	*	80	1 st Revised	
20	Original		51	1 st Revised	*	81	1 st Revised	*
21	Original		52	1 st Revised	*	82	Original	
22	1 st Revised	*	53	1 st Revised	*	83	Original	*
23	Original		54	2 nd Revised	*	84	Original	*
24	Original		55	1 st Revised	*			
25	1 st Revised	*	56	1 st Revised	*			
25.1	Original	*	56.1	Original	*			
25.2	Original	*	57	1 st Revised	*			
26	Original		58	1 st Revised	*			
27	Original		59	1 st Revised	*			
28	Original		60	1 st Revised	*			
29	Original		60.1	Original	*			
30	Original		61	1 st Revised				

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APPLICATION OF TARIFF

This Tariff sets forth the facilities based service offerings, rates, terms and conditions applicable to the furnishing of intrastate End User communications services over the facilities of **tw telecom of ohio llc** for local services and is currently effective in areas within the following counties:

(T)

Brown
Butler
Clermont
Clinton
Delaware
Fayette
Franklin
Greene
Hamilton
Highland
Licking
Madison
Marion
Montgomery
Morrow
Pickaway
Union
Warren

To the extent facilities are available, the services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, pricing for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

Resold local services are offered statewide where appropriate resale agreements are in place. The Company concurs in the local calling areas of the corresponding incumbent local exchange carriers.

(T)

(T)

SECTION 1 – DEFINITIONS, (CONT'D.)

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engaged in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Handicapped Person - A person, who is legally blind, visually handicapped or physically handicapped as that term is defined in the Federal Register (Vol. 35 #126 dated June 30, 1970). (N)
(N)

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IBL: Integrated Business Line Service.

ICB: Individual Case Basis.

Integrated Business Line Service: Service provided to Customers that allows grouping of rate components to meet a Customer's specific needs.

IP - Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses. (N)
|
(N)

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

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SECTION 1 – DEFINITIONS, (CONT'D.)

- Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building. (M)
- Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service. |
- Nonrecurring Charge ("NRC"): A charge assessed on a one-time basis to initiate, establish or change service (M)
- Numbering Plan Area ("NPA"): Area code.
- Off-Net: A means for carrying traffic to or from the Customer's premises, where the Company leases Other Company's facilities to deliver traffic to Customer location. (Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.)
- On-Net: A means for carrying traffic to or from the Customer's premises, where the Company connects to the MPOP in a Customer building or on a Customer's premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.
- Point of Presence ("POP"): A physical point within a LATA at which a telephone company terminates Customer circuits.
- Premises: A building or buildings on contiguous property.
- Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.
- Service Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.
- Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.
- Special Construction: Service configurations specifically designed and constructed at a Customer's request.

(M) – Certain material now found on this page was previously located on Page 10.

(M) – Certain material previously found on this page is now located on Page 11.1

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SECTION 1 – DEFINITIONS, (CONT'D.)

TDM – Time Division Multiplex - technique of transmitting multiple digitized data, voice, and video signals simultaneously over one communication media by interleaving pulses representing bits from different channels or time slots.

(N)
|
(N)

Traditional Operator Services: Traditional Operator Services are those services provided by the carrier in which the end user has a Customer relationship with the carrier, contracts with the Customer/end user to provide the services, and the Customer/end user pays for the actual processing of the operator assisted calls.

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Usage-Based Charges: Charges for minutes or messages traversing over local exchange facilities.

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SECTION 2 – REGULATIONS, (CONT'D.)

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff. The Company has the right to limit the manner in which any portion of its telecommunications network ("Network") is used to protect the technical integrity of the Network.
- 2.2.2 The Company reserves the right to discontinue or limit service or impose requirements as required to meet changing regulatory requirements, or when such requirements have a material adverse economic effect on the feasibility of providing service, as determined by the Company in its reasonable judgment, or when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 Service is furnished on the condition that it will be used only for authorized and lawful purposes.
- 2.2.7 The Company will not be in default hereunder for any failure or delay in performance caused by strike or other labor problems, power fluctuations, surges or failures, explosions, fire, flood, adverse weather conditions, cable cuts, ordinances, laws, rules, regulations or restrictions, condemnation or exercise of eminent domain rights, war, civil unrest or disorder, acts of terrorism or any other causes beyond the Company's reasonable control ("Force Majeure Event") except as required by Commission rules and regulations. (T)
(T)

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations, (Cont'd.)

2.7.3 Advance Payments

The Company may require a Customer to make an advance payment before services and facilities are furnished or where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges (if any) for a period to be determined by the company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

2.7.4 Late Payment Charge and Cost of Collection

A late payment charge of 1.5 percent per month will be applied to charges not paid by the due date. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the Customer is in arrears.

(D)

(D)

SECTION 2 - REGULATIONS, (CONT'D.)

2.12 Service Level Standards for Local Exchange Services

2.12.1 IP Based Services

(M) (N)

A. Network Availability

The Company's network availability objective for each calendar month for services provisioned On-Net is 99.99%. The service is unavailable when it is not able to transmit and receive data due to the Company's equipment or network ("service outage"). Upon Customer's request, the Company shall credit Customer's invoice for service outages of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

<u>Per Service Outage</u>	<u>Credit Allowance</u>
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

B. Latency

The Company's on-net services will have an average round-trip transmission of 50 milliseconds ("ms") or less between the Company's designated regional route servers ("Latency"). Latency will be calculated by averaging sample measurements taken during the most recent full calendar month between the Company's designated regional route servers. If the Company fails to meet the network average latency standard, upon Customer's request, credits will be calculated per the table below.

<u>Standard</u>	<u>Credit Allowance</u>
0.00 - 50.00 ms	No Credit
50.01 - 60.00 ms	5%
60.01 - 65.00 ms	10%
65.01 - 70.00 ms	15%
70.01 - 75.00 ms	20%
75.01 - 80.00 ms	35%
80.01 ms or greater	50%

(M) (N)

(M) - Certain material previously found on this page is now located on Page 25.2.

SECTION 2 - REGULATIONS, (CONT'D.)

2.12 Service Level Standards for Local Exchange Services, (Cont'd.)

2.14.1. IP Based Services, (Cont'd.)

C. Packet Delivery

The Company's on-net services will have a packet delivery of at least 99.5%. Packet delivery is determined by averaging sample measurements taken during the most recent full calendar month between the Company's designated route servers. If the Company fails to meet the Packet Delivery Standard, upon Customer's request, credits will be calculated per the table below.

<u>Standard</u>	<u>Credit Allowance</u>
99.5%+	No Credit
99% - 99.4%	5%
98% - 98.9%	10%
97% - 97.9%	15%
96% - 96.9%	20%
95% - 95.9%	35%
Below 95%	50%

(N)

(N)

SECTION 2 - REGULATIONS, (CONT'D.)

2.12 Service Level Standards for Local Exchange Services, (Cont'd.)

2.14.2. TDM Based Services

The Company offers the following service level standards for voice services:

Criterion	Definition	Standard
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBmC maximum
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better
Change of RespOrg	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum

(M) - Certain material now found on this page was previously located on Page 25.

SECTION 2 - REGULATIONS, (CONT'D.)

2.21 Trouble Reporting

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-800-829-0420 for transport services, or 1-888-245-0608 for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this Tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

2.22 Services for Hearing Impaired

(T)

2.22.1 General

Impaired Customers or impaired members of a Customer's household, upon written application and upon certification of their status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited education institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, nonprofit organizations and governmental agencies, upon written application that they maintain TDD lines for the benefit of the impaired, are eligible to receive discounted message toll services as specified below.

Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the impaired: the evening discount off the intrastate, interexchange, Customer-dialed, station-to-station calls originating 8:00 a.m. to 4:59 p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, Customer-dialed, station-to-station calls originating 5:00 p.m. to 10:59 p.m. Sunday through Friday, and New Year's day, Independence Day, Labor Day, Thanksgiving, and Christmas.

SECTION 2 - REGULATIONS, (CONT'D.)

2.25 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.25.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.
- 2.25.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI* (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software. (T)
- 2.25.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.25.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.25.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.
- 2.25.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.

*PS/ALI software cannot be used with Converged Voice Services. (N)

SECTION 4 - SERVICE AREAS

4.1 Facilities Based Local Exchange Service Areas (T)

Facilities Based Local Exchange Services are provided (pursuant to Sections 5.1 and 6.1) in limited geographic areas. Exchange Services bearing the following NPA-NXX designations are provided at the following rate centers in each specified metropolitan area. (T)

- A. Cincinnati: Alexandria; Aurora; Bethany-West Chester; Blanchester; Boone; Butlerville; Cincinnati; Clarksville; Clermont; Covington; Hamilton; Harrison; Independence; Lawrenceburg; Lebanon; Little Miami; Martinsville; Mason; Morrow; Newtonsville; Oxford; Shandon; West Harrison; Walton; Williamsburg; Williamstown; Wilmington.
- B. Columbus: Alton; Canal Winchester; Cheshire Center; Columbus; Delaware; Dublin; Gahanna; Grove City; Groveport; Hilliard; Lockbourne; London; New Albany; Pataskala; Plain City; Radnor; Rathbone Reynoldsburg; Westerville; and Worthington.
- C. Dayton: Beavercreek; Brookville; Centerville; Dayton; Englewood; Enon; Fairborn; Franklin; Jamestown; Middletown; Miamisburg/West Carrollton; Monroe; New Carlisle; Mt. Orab; Piqua; Seaman; Springfield; Tipp City; Trenton; Trotwood; Troy; Vandalia; West Milton; Wilmington; and Xenia.
- D. Georgetown: Georgetown, Hamersville, Higginsport, Mt. Orab, Ripley, Russellville, and Sardinia.
- E. Greenfield: Greenfield and Leesburg.
- F. Ripley: Ripley, Aberdeen
- G. Washington Court House: Washington Court House, Bloomingburg, Jeffersonville, Milledgeville, New Holland

Note: Full service versions of the Company's Exchange Services will be provided to Customers at Customer premises located in these areas pursuant to this or the incumbent local exchange carrier's tariff, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the Customer's premises is served by an incumbent local exchange carrier's wire center at which the Company maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

SECTION 4 - SERVICE AREAS, (CONT'D.)

4.2 Facilities Based Calling Areas

(T)

Geographically-defined Facilities Based Local Calling Areas are associated with each Exchange Service provided pursuant to Section 5.1. In addition to the Local Calling Areas listed below, the following exchanges have been aggregated to form local calling zones:

(T)

Columbus Metropolitan Exchange Area (CME):

The local calling area of the Columbus Metropolitan Exchange Area (CME) consists of Alton, Canal Winchester, Cheshire Center, Columbus, Dublin, Gahanna, Grove City, Groveport, Harrisburg, Hilliard, Kilbourne, Lockbourne, New Albany, Pataskala, Rathbone, Reynoldsburg, Sunbury-Galena, West Jefferson, Westerville, Worthington.

Cincinnati Metropolitan Exchange Area (CME)

The local calling area of the Cincinnati CME consists of: Batavia, Bethany-West Chester, Bethel, Cherry Grove, Chevot, Clermont, Covedale, Evendale, Fairfield, Glendale, Groesbeck, Hamilton, Hamlet, Hartwell, Hyde Park, Little Miami, Loveland, Madisonville, Miami, Milford, Montgomery, Mt. Healthy, Mt. Washington, Newtonsville, New Richmond, North Greenhills, Northside, Norwood, Price Hill, Reily, Rossmoyne, Saylor Park, Seven Mile, Shandon, St. Bernard, Tobasco, West Chester, West Seventh, Westwood, Williamsburg.

1 Rates and rate plans for Local Calling Area Calls placed over Company-provided Exchange Access Services are set forth in Section 6.

SECTION 4 - SERVICE AREAS, (CONT'D.)

4.2 Facilities Based Calling Areas, (Cont'd.)

(T)

Dayton Metropolitan Exchange Area (DME)

The local calling area of the Dayton Metropolitan Exchange area consists of: Brookville, Cedarville, Clifton, Donnelville, Englewood, Enon, Farmersville, Franklin, Germantown, Gratis, Jamestown, Lewisburg Liberty, Laura, Medway, Middletown, New Carlisle, New Lebanon, Phillipsburg, Spring Valley, Tipp City, Troy, Trotwood, Trenton, Waynesville, West Alexandria, West Milton, Xenia, Yellow Springs.

4.3 Extended Local Calling

Extended Local Calling (ELC) is a non-Optional plan that provides one way calling to the Dayton Metropolitan Area (exact exchanges listed below in the ELC Exchange section below). ELC is only applicable to Customers in Lebanon and Mason rate centers.

Extended Local Calling ELC Exchanges

Dayton, Beaver Creek, Bellbrook, Centerville, Dayton, Fairborn, Franklin, Monroe, Mainisburg-West Carrolton, Spring Valley, Trenton, and Vandalia.

4.4 Resold Local Exchanges Service Areas

Resold local exchange services are available statewide where appropriate resale agreements are in place. The Company concurs in the local calling areas of the corresponding incumbent local exchange carriers.

(N)

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(N)

SECTION 5 - NETWORK SERVICES DESCRIPTIONS

5.1 General Service Description

All services offered in this tariff are subject to service order and change charges where the Customer requests new service or changes in existing services, as well as indicated nonrecurring and monthly recurring charges.

(T)

These services provide a Customer with the ability to connect its terminal equipment, inside wiring or transmission facilities to the Company's switched network for the origination and reception or telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods.

(T)

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(T)

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon thirty (30) days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may upon notice to the Company terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply. If during a contract period the Company brings a Customer's service onto the Company network, pricing for the original configuration shall continue to apply for the duration of the contract period.

(T)

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(T)

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.2 Standard Business Line Service

Standard Business Line Service provides a Customer with a single, voice-grade communications channel that can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. Standard Business Line Service may be offered on a Flat rate, per Message rate or on a Measured usage basis. Message and Measured Business Line Service consists of a flat rate monthly component combined with a usage sensitive component.

The Business Line Services Customer is also eligible to purchase the Premium Feature Package as defined in the Company's Ohio Pricing Guide No. 4, Section 5.3.3.

(N)
(N)

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.3 Local Operator Services

Local and intraLATA toll calls may be completed or billed with the live or mechanical assistance of the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local and intraLATA toll calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call.

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Indianapolis, IN 46228

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

[Reserved for Future Use]

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 [Reserved for Future Use]

5.5 [Reserved for Future Use]

5.6 [Reserved for Future Use]

(M)

(M)

(M) - Certain material previously found on this page is now located on Page 83.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.7 Number Portability

This service allows a Customer to retain a telephone number assigned by another certified local exchange carrier from whom the Customer previously received service. In compliance with Commission Rules, the Company provides this service at no charge to the Customer.

5.8 Listings

5.8.1 General

The Company does not own or control directory publishing in the service area, but does offer Customer listings in local directories through external agreements. In some areas premium listings as described below may not be available. The Customer will be advised of the listing options available when service is requested. No liability of any nature whatsoever shall attach to the Company or to any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions or delays of the Company or its agents or employees in handling directory listings or listings in any directory assistance database.

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used. A listing may be rejected if it is judged to be advertising or judged to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

5.8.2 Composition of Listings

A. Name

1. Business Service

The following names may be included in business service listings

- a. The name of Customer or joint user.
- b. The name of each business enterprise which the Customer or joint user conducts.

(M) - Certain material previously found on this page is now located on Page 56.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.2 Composition of Listings, (Cont'd.)

A. Name, (Cont'd.)

1. Business Service, (Cont'd.)

- c. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted. (M)
(T)
- d. [Reserved for Future Use] (T)
(D)
- e. The name of any person, firm or organization which the Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user. (T)(M)
- f. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing is not for advertising purposes.
- g. The name of a publication issued periodically by the Customer or joint user.
- h. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
- i. The name of a member of the Customer's domestic establishment when business service is furnished in the Customer's residence.
- j. The name of a corporation which is the parent or subsidiary of the Customer. (T)
- k. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- l. The name of the Customer to a sharing arrangement.

(M) - Material now found on this page was previously located on Page 55.

(M) - Certain material previously found on this page is now located on Page 56.1.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.2 Composition of Listings, (Cont'd.)

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

(M)

(M)

(M) - Material now found on this page was previously located on Page 56.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.2 Composition of Listings, (Cont'd.)

B. Designation, (Cont'd.)

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that Customer or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church.

(T)
(D)
(D)

The Company, at its own discretion, may require the Customer to provide official documentation, such as a state issued business license, to support their requested name, address and/or telephone number when the Company believes the Customer is attempting to secure preferential directory listings.

(N)
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(N)

C. Address

Each residence or non-profit listing may, but does not have to, include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

(T)

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

(M) - Certain material previously found on this page is now located on Page 58.

(M)

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.2 Composition of Listings, (Cont'd.)

B. Designation, (Cont'd.)

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

(M)
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(M)

5.8.3 Types of Listings

A. Main Listings:

1. Main Standard Listing - A Main Standard Listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records. The designation in the listing will be provided according to Section 5.8.2.B above. (T)
2. Additional Main Listing - Customers may arrange for an Additional Main Listing. An Additional Main Listing is a Main Standard Listing provided for a non-hunting extra-line or for the first line of each multi-hunt group. (T)
3. CD-ROM White Pages listing - Customers may purchase a CD-ROM version of the white pages listing. (N)

(T)
|
(T)

(N)
(N)

B. Premium Listings

1. Additional Listings - Customers may arrange for Additional Listings, similar to the Main Standard Listing, at the additional listing rate. Listings may include abbreviated names, names that are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above Additional Listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position. (T)

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(T)

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.8 Listings, (Cont'd.)

5.8.3 Types of Listings, (Cont'd.)

B. Premium Listings, (Cont'd.)

2. Extra Listing Lines - Lines of information acceptable to the Company may be arranged for at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service. (M)
| (M)
3. Alternate Call Listings - Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption. (T)

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.
4. Alternate User Listings - An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number. (T)
5. Cross Reference Listings - A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer to the directory user to another directory listing. (T)
7. Suite Listing - A Suite Listing allows the Customer to add its office or suite number to a Main or Additional directory listing. A Suite Listing may not be purchased as a standalone listing. (T)

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(D)

(M) - Material now found on this page was previously located on Page 58.

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.9 Emergency Services Calling Plan

The Company's Emergency Services Calling Plan provides access (at no additional charge for the call) to emergency services by dialing 0 - or 9-1-1.

Message toll telephone calls, to governmental emergency service agencies, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call is offered at no charge to Customers:

Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

5.10 Supplemental Features

The following features may be purchased for use with the Company's Trunk, PRI and Voice T-1 Services. Features are available as equipment and facilities permit.

5.10.1 Calling Number Delivery

(T)

This feature allows the display of the calling party's number on the End User's station equipment.

5.11 Individual Telephone Numbers Service

5.11 Description of Service

(T)

Customers may purchase individual telephone numbers for use with Inward and Two-Way Trunks. The first telephone number per trunk group is provided at no charge.

The Company will consider requests for large quantities of numbers on an individual case basis.

(T)

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.12 Business Line and Terminal Features

(N)

5.12.1 Description

A. Caller ID

1. Calling Number Delivery

This Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

2. Caller ID Blocking - Per Line and Per Call

This feature allows the calling party to block display of its name and number on the called party's station equipment.

(N)

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.2 Cincinnati, (Cont'd.)

6.2.2 Local Operator Service* (T)

Rates and Charges (T)

Customer Dialed Calling Card

Operator Dialed Calling Card

Third Number Billed (T)

Collect Call (T)

Person-to-Person

All Other Operator Assistance (T)

6.2.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

6.2.4 Maintenance Visit Charges

Duration of time, per technician

Maximum

First one hour

\$175.00

Each additional one-half (1/2) hour

\$ 87.00

6.2.5 [Reserved for Future Use]

*See Current Retail Price List Page 71 for Rates.

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.2 Cincinnati, (Cont'd.)

6.2.6 [Reserved for Future Use]

(M)

6.2.7 Directory Listings – Main Standard Listing

(M)

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Main Standard Listing - Local	N/C
Main Standard Listing - Foreign	\$5.00
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Main Standard Listing - Local	\$15.00
Main Standard Listing - Foreign	\$15.00

6.2.8 Supplemental Features

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Calling Number Delivery	\$200.00
E911 CPN Management*	ICB
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Calling Number Delivery	\$200.00
E911 CPN Management*	

6.2.9 Individual Telephone Numbers

	<u>Maximum</u>
Nonrecurring Charge Per Number	\$0.36
Monthly Recurring Charge Per Number	\$0.36

*This charge applies to new Customers as of August 20, 1998.

(M) - Certain material previously found on this page is now located on Page 83.

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.3 Columbus, (Cont'd.)

6.3.2 Local Operator Service* (T)

Rates and Charges (T)

Customer Dialed Calling Card

Operator Dialed Calling Card

Third Number Billed (T)

Collect Call (T)

Person-to-Person

Station-to-Station

All Other Operator Assistance (T)

6.3.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

6.3.4 Maintenance Visit Charges

Duration of time, per technician	<u>Maximum</u>
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

6.3.5 [Reserved for Future Use]

*See Current Retail Price List Page 74 for Rates.

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.3 Columbus, (Cont'd.)

6.3.6 [Reserved for Future Use]

(M)

(M)

6.3.7 Directory Listings – Main Standard Listing

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Main Standard Listing - Local	N/C
Main Standard Listing - Foreign	\$5.00
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Main Standard Listing - Local	\$10.00
Main Standard Listing - Foreign	\$10.00

6.3.8 Supplemental Features

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Calling Number Delivery	\$200.00
E911 CPN Management*	
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Calling Number Delivery	\$200.00
E911 CPN Management*	

6.3.9 Individual Telephone Numbers

	<u>Maximum</u>
Nonrecurring Charge Per Number	\$0.39
Monthly Recurring Charge Per Number	\$0.39

*This charge applies to new Customers as of August 20, 1998.

(T)

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SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.4 Dayton, (Cont'd.)

6.4.2	Local Operator Service*	(T)
	Rates and Charges	(T)
	Customer Dialed Calling Card	
	Operator Dialed Calling Card	
	Third Number Billed	(T)
	Collect Call	(T)
	Person-to-Person	
	Station-to-Station	
	All Other Operator Assistance	(T)

6.4.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

6.4.4 Maintenance Visit Charges

Duration of time, per technician	<u>Maximum</u>
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

6.4.5 [Reserved for Future Use]

*See Current Retail Price List Page 77 for Rates.

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.4 Dayton, (Cont'd.)

6.4.6 [Reserved for Future Use]

(M)

(M)

6.4.7 Directory Listings – Main Standard Listing

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Main Standard Listing - Local	N/C
Main Standard Listing - Foreign	\$5.00
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Main Standard Listing - Local	\$5.00
Main Standard Listing - Foreign	\$5.00

6.4.8 Supplemental Features

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Calling Number Delivery	\$200.00
E911 CPN Management*	
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Calling Number Delivery	\$200.00
E911 CPN Management*	

6.4.9 Individual Telephone Numbers

	<u>Maximum</u>
Nonrecurring Charge Per Number	\$0.39
Monthly Recurring Charge Per Number	\$0.39

*This charge applies to new Customers as of August 20, 1998.

(T)

(M) – Certain material previously found on this page is now located on Page 83.

SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

6.5 Business Line and Terminal Features – All markets where available

(N)

6.5 Maximum Rates and Charges

<u>Feature</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Caller ID - Calling Number Delivery	\$7.50	\$15.00
Caller ID Blocking – Per Line	\$1.67	\$11.10
Caller ID Blocking – Per Call	N/C	N/C

(N)

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SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.1 Cincinnati, (Cont'd.)

7.1.2 Local Operator Service (T)

Rates and Charges (T)

Customer Dialed Calling Card	\$1.50	
Operator Dialed Calling Card	\$1.75	
Third Number Billed	\$1.00	(T)
Collect Call	\$2.00	(T)
Person-to-Person	\$3.00	
All Other Operator Assistance	\$1.00	(T)

7.1.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

7.1.4 Maintenance Visit Charges

Duration of time, per technician	
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.1 Cincinnati, (Cont'd.)

7.1.5 [Reserved for Future Use]

(M)

(M)

7.1.6 Directory Listings – Main Standard Listing

Monthly Recurring Charge

Main Standard Listing - Local

\$N/C

Main Standard Listing - Foreign

\$5.00 (I)

Nonrecurring Charge

Main Standard Listing - Local

N/C

Main Standard Listing - Foreign

\$10.00 (R)

7.1.7 Supplemental Features

Monthly Recurring Charge

Calling Number Delivery

\$0.00

E911 CPN Management

ICB

(T)

Nonrecurring Charge

Calling Number Delivery

\$0.00

E911 CPN Management

ICB

(T)

7.1.8 Individual Telephone Numbers

Nonrecurring Charge Per Number

\$0.35

Monthly Recurring Charge Per Number

\$0.15 (R)

(M) – Certain material previously found on this page is now located on Page 84.

SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.2 Columbus, (Cont'd.)

7.2.2 Local Operator Service (T)

Rates and Charges (T)

Customer Dialed Calling Card	\$1.25	
Operator Dialed Calling Card	\$1.95	
Third Number Billed	\$2.25	(T)
Collect Call	\$2.50	(T)
Person-to-Person	\$3.75	
Station-to-Station	\$1.10	
All Other Operator Assistance	\$1.10	(T)

7.2.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

7.2.4 Maintenance Visit Charges

Duration of time, per technician	
First one hour	\$175.00
Each additional one-half (2) hour	\$ 87.00

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SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.2 Columbus, (Cont'd.)

7.2.5 [Reserved for Future Use]

(M)

(M)

7.2.6 Directory Listings – Main Standard Listing

Monthly Recurring Charge

Main Standard Listing - Local

N/C

Main Standard Listing - Foreign

\$5.00 (I)

Nonrecurring Charge

Main Standard Listing - Local

N/C

Main Standard Listing - Foreign

\$10.00 (I)

7.2.7 Supplemental Features

Monthly Recurring Charge

Calling Number Delivery

\$0.00

E911 CPN Management

ICB

(T)

Nonrecurring Charge

Calling Number Delivery

\$0.00

E911 CPN Management

ICB

(T)

7.2.8 Individual Telephone Numbers

Nonrecurring Charge Per Number

\$0.35

Monthly Recurring Charge Per Number

\$0.15

(M) – Certain material previously found on this page is now located on Page 84.

SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.3 Dayton, (Cont'd.)

7.3.2 Operator Service (T)

Rates and Charges (T)

Customer Dialed Calling Card	\$1.25	
Operator Dialed Calling Card	\$1.95	
Third Number Billed	\$2.25	(T)
Collect Call	\$2.50	(T)
Person-to-Person	\$3.75	
Station-to-Station	\$1.10	
All Other Operator Assistance	\$1.10	(T)

7.3.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

7.3.4 Maintenance Visit Charges

Duration of time, per technician	
First one hour	\$175.00
Each additional one-half (2) hour	\$ 87.00

SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.3 Dayton, (Cont'd.)

7.3.5 [Reserved for Future Use] Custom Calling Features

(M)

(M)

7.3.6 Directory Listings – Main Standard Listing

Monthly Recurring Charge

Main Standard Listing - Local

N/C

Main Standard Listing - Foreign

\$5.00 (I)

Nonrecurring Charge

Main Standard Listing - Local

N/C

Main Standard Listing - Foreign

\$10.00 (I)

7.3.7 Supplemental Features

Monthly Recurring Charge

Calling Number Delivery

\$0.00

E911 CPN Management

ICB

(T)

Nonrecurring Charge

Calling Number Delivery

\$0.00

E911 CPN Management

ICB

(T)

7.3.8 Individual Telephone Numbers

Nonrecurring Charge Per Number

\$0.35

Monthly Recurring Charge Per Number

\$0.15

(M) – Certain material previously found on this page is now located on Page 84.

SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

7.5 Business Line and Terminal Features – All markets where available.

(N)

The following features are available to new Customers as of December 17, 2010 at no charge.

Features

Caller ID - Calling Number Delivery

Caller ID Blocking – Per Line

Caller ID Blocking – Per Call

(N)

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.2 N11 Dialing Service

N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, e.g., individual business lines, trunks, etc. Service is furnished subject to availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

- I+ Toll Services
- 101XXXX
- Credit Card
- Third-Party Billed
- Collect Calls
- Inmate Service

Operator assisted calls to the N11 Subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 Number to an unaffiliated entity.

All requests for N11 Dialing Service must be submitted in writing to the Commission.

(D)

(D)

(D)

SECTION 9 – GRANDFATHERED SERVICES

9.1 Custom Calling Features (Not all features available in all markets) (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 17, 2010. (T)
(T)

9.1.1 Caller ID with Number Delivery - This service permits the Customer to preview the number of an incoming call before the call is answered. Caller ID records the number, date and time of each incoming call. Caller ID requires the use of specialized Customer Premises Equipment (CPE) not provided by the Company. It is the Customer's responsibility to provide the necessary CPE. (M)

9.1.2 Caller ID per Line Blocking - This service automatically prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call. Caller ID per Line Blocking is offered at no charge to the Customer.

9.1.3 Caller ID per Call Blocking - This service prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is necessary to dial an activation code prior to placing the call. Caller ID per Call Blocking is offered at no charge to the Customer.

9.1.4 Maximum Rates and Charges

A. Cincinnati

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Caller ID (Number Delivery)	\$7.50
Caller ID Per Line Blocking	\$1.67
Caller ID Per Call Blocking	N/C
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Caller ID (Number Delivery)	\$15.00
Caller ID Per Line Blocking	\$11.10
Caller ID Per Call Blocking	\$15.00

(T)

B. Columbus, Dayton

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Caller ID with Number	\$6.60
Caller ID Per Line Blocking	\$1.10
Caller ID Per Call Blocking	N/C
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Caller ID (Number Delivery)	\$15.00
Caller ID Per Line Blocking	\$15.00
Caller ID Per Call Blocking	\$15.00

(T)

(M)

(M) - Material now found on this page was previously located on Pages 54, 63, 66, 69.

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SECTION 9 – GRANDFATHERED SERVICES, (CONT'D.)

9.1 Custom Calling Features, (Cont'd.)

(M)

9.1.5 Current Rates and Charges

A. Cincinnati	
<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Caller ID (Number Delivery)	\$6.50
Caller ID Per Line Blocking	\$1.00
Caller ID Per Call Blocking	N/C
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Caller ID (Number Delivery)	\$0.00
Caller ID Per Line Blocking	N/C
Caller ID Per Call Blocking	\$5.85
B. Columbus	
<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Caller ID with Number	\$6.50
Caller ID Per Line Blocking	N/C
Caller ID Per Call Blocking	\$1.00
<u>Nonrecurring Charge</u>	<u>Maximum</u>
Caller ID (Number Delivery)	\$0.00
Caller ID Per Line Blocking	\$0.00
Caller ID Per Call Blocking	\$0.00
C. Dayton	
<u>Monthly Recurring Charge</u>	
Caller ID (Number Delivery)	\$6.50
Caller ID Per Line Blocking	N/C
Caller ID Per Call Blocking	N/C
<u>Nonrecurring Charge</u>	
Caller ID (Number Delivery)	\$0.00
Caller ID Per Line Blocking	\$5.00
Caller ID Per Call Blocking	\$0.00

(M)

(M) - Material now found on this page was previously located on Pages 72, 75, 78.

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Exhibit C

Narrative Summarizing All Changes Proposed in the Application

The purpose of this filing is to update and more accurately reflect the Company's Section 2 - Regulations, adding language regarding resold local exchanges services, updating service descriptions, rates and charges, adding a new service and grandfathering a service. No current customers will be affected by these changes unless they sign a new contract at which time they will be notified.