

FILE

2

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us  
Sent: Monday, November 15, 2010 5:05 PM  
To: Docketing  
Subject: Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 11/15/2010

Re: Mark Bressler  
10726 Gate Post

Strongsville, OH 44149

Docketing Case No.: 10-176-EL-ATA

Notes:

To: [ohcommission@firstenergycorp.com](mailto:ohcommission@firstenergycorp.com)  
CC:  
BCC:  
Subject: Initial Complaint. Case: MBRE102910G1

PUBLIC UTILITIES COMMISSION OF OHIO

Initial Submission of a Consumer Complaint  
Please respond within 10 business days

CUSTOMER: Mark Bressler  
COMPANY:  
ADDRESS: 10726 Gate Post

Strongsville, OH 44149

SERVICE ADDRESS: 10726 Gate Post, Strongsville OH, 44149, Cuyahoga  
CASE ID: MBRE102910G1  
AIQ:

NIQ: (440) 572-0128  
CBR:

RECEIVED-DOCKETING DIV  
2010 NOV 16 AM 9:03  
PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician Ann Date Processed 11/16/10

**DESCRIPTION OF ISSUE/CONCERN:**

My wife and I attended the PUCO hearing last evening (10/27/10) and wanted to echo the comments that were voiced. We have lived in our house for 21 years and have received the all electric discount rate that is now under consideration of being removed. We do what we can to conserve electricity including recently replacing our heat pump and air handler at a cost of over \$5K. One of our biggest concerns is the potential for a substantial decrease in the value of our home and the related difficulty we would encounter if the discount is discontinued. Please work on our behalf to protect our best interests. Thank you.

Kelly Mabra  
Compliance Investigator  
Investigation and Audit Division

614-995-2008 Fax

Please docket the attached in the case number above.