

FILE

10-176-EL-ATA

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 56597
Sent: 11/12/2010 10:49:41 PM
Message:
WEB ID: 56597 AT:11-12-2010 at 10:49 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Gayle Santavicca

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 250 DEER DR.
- Chardon , Ohio 44024
- USA

PHONE INFORMATION:

- Home: 4407259274
- Alternative: 0
- Fax: 0

E-MAIL: genegayle@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: ILLUMANATING CO.
- Name on account: Gene Santavicca
- Service address: 250 Deer Chardon,oh
- Service phone: 440-285-2505
- Account Number: 1100 49 531889

COMPLAINT DESCRIPTION:

WE JUST INFORMED ABOUT THE DELAY FOR CASE 10-176. IT'S REALLY WONDERFUL TO KNOW HOW UN-IMPORTANT WE ALL ELECTRIC HOMEOWNERS ARE. WE CAN HARDLY WAIT TO SEE HOW YOU HANDLE THIS FOR US. WHAT A DISSAPOINTMENT THIS WHOLE CASE HAS BEEN. IT SURE HAS OPENED OUR EYES TO HOW THE "SYSTEM" WORKS BEHIND US!!

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Technician Ann Date Processed 11/15/10

RECEIVED-DOCKETING DIV
2010 NOV 15 PM 1:58
PUCO