

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 56599
Sent: 11/13/2010 6:43:31 AM
Message:
WEB ID: 56599 AT:11-13-2010 at 06:43 AM

10-176-EL-ATA

Related Case Number:

TYPE: complaint

NAME: Mr. Steve Kurcz

CONTACT SENDER ? No

MAILING ADDRESS:

- 5800 Hickory Trail
- North Ridgeville , Ohio 44039
- USA

PHONE INFORMATION:

- Home: 440-353-1701
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: bigmansk@oh.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- *(no account name provided?)*
- Service address: 5800 Hickory Trail
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Case #10 I feel that Ohio Edison should keep giving us our all electric discount! We have keep up on our end and stayed all electric! In the past year I've had both of my heat pumps replaced to try and save money, now losing the all electric discount I will be paying higher electric bills! Why did I spend \$11,000 on two new heat pumps trying to save money?

It is your job to protect us, the tax payers, so please help us!

They make millions of dollars in profits, the discount all electric home get in the winter isn't going to

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Technician Date Processed 11/15/10

RECEIVED-DOCKETING DIV
2010 NOV 15 AM 11:42
PUCO

brake them! Thank you, Steve Kurczi