

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, November 08, 2010 4:40 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 11/8/2010

Re: Kathi Mitchell
17216 Wood Acre Trl

Chagrin Falls, OH 44023

Docketing Case No.:10-176

Notes:

Comment on Case # 10-176. When we purchased our home in 1991, we were concerned about purchasing an All Electric home. The home had a geothermal heatpump, a fresh water well, and septic system, and we were concerned that electric would be expensive. However, we were promised a permanent electric discount. This now seems to be a lie. Lets also not forget the misleading mailings sent back when Bainbridge Twp tried to form its own collective when electricity was deregulated. First Energy has misled and lied to All Electric customers for years, has dishonestly taken short cuts in maintenance and have generally manipulated customers to inflate their profits and executive bonuses. We do not trust that they will ever provide us with fairly priced electricity.

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV.
2010 NOV -8 PM 4:42
PUCO

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