

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 56464  
Sent: 11/6/2010 10:16:42 AM  
Message:  
WEB ID: 56464 AT:11-06-2010 at 10:16 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. kathleen abraham

CONTACT SENDER ? No

MAILING ADDRESS:

- 10930 burlington ridge
- chardon , Ohio ohio
- USA

PHONE INFORMATION:

- Home: (440) 286-3348
- Alternative: (440) 533-5017
- Fax: *(no fax number provided?)*

E-MAIL: oekate@roadrunner.comob

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Illuminating Company
- Name on account: richard abraham
- Service address: 10930 burlington ridge drive
- Service phone: 440-286-3348
- Account Number: 11 00 27 8319 1 3

COMPLAINT DESCRIPTION:

I am referring to case #10-176. I am asking that the all-electric discount that has been applied to my home for the last 21 years be permanently reinstated. We bought this house from the previous owner with the understanding that the all-electric discount was a "forever" discount. We would never have purchased this house had we known that the discount could be repealed. We would have an extremely difficult time selling the house now with no discount and the housing market as it is currently. We are facing retirement in the next few years and the lack of the permanent discount would create a hardship for us. Keep your promise and make the discount PERMANENT.

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Technician SMA Date Processed 11/9/10

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2010 NOV -8 PM 4:42  
PUCO