

FILE

10-176-EL-ATA

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From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 56368  
Sent: 11/3/2010 11:43:06 AM  
Message:  
WEB ID: 56368 AT:11-03-2010 at 11:42 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Mary Hill

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 21349 Timber Oak Court
- Strongsville , Ohio 44149
- USA

PHONE INFORMATION:

- Home: (440) 572-2106
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: rhill2106@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Co. (a First Energy company)
- Name on account: Robert J. Hill
- Service address: 21349 Timber Oak Court,Strongsville, OH 44149
- Service phone: (440) 572-2106
- Account Number: 11 00 26 2648 0 1

COMPLAINT DESCRIPTION:

Please reconsider decision and restore discount rates to my all electric home. The new rates are a hardship. We are retired and live on a fixed income. Our home is our only asset. We will lose 30% - 40% value in our home if these rates are not removed. We were promised when we built our home in 1989 that these rates would be forever, re heating our all electric home. We have just put in two new furnaces and water heater at an expense of over \$11,000. We cannot convert to gas.

Thank you. Robert and Mary Hill

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Technician AM Date Processed 11/8/10

PUCO

RECEIVED-DOCKETING DIV  
6:18 NOV -8 PM 1:00