FILE

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 56332
Sent: 11/2/2010 5:06:46 PM
Message:
WEB ID: 56332 AT:11-02-2010 at 05:06 PM

10-176-EL-ATA

Related Case Number:

TYPE: complaint

NAME: Mr. Gerald Hawk

CONTACT SENDER ? No

MAILING ADDRESS:

- 10802 Gate Post Road
- Strongsville , Ohio 44149
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: hawkjg2003@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: 1st Energy
- Name on account: Gerald Hawk
- Service address: 10802 Gate Post Rd. Strongsville, Ohio 44149
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Case 10-176 My wife & I attended the Strongsville P.U.C.O. hearing & heard many stories of hardships & the broken promises made by the electric company. We bought our home 10 years ago and were given the discounted rate, does that not tell you the discount stayed with the home? Our home is 35 years old and we are the third owner.. The electric company, because of deregulation found they could sell power out of state and could make a fortune at our expense. We have invested in energy saving equipment for our home as it has been needed. We have even bought the kind of light bulbs they wanted to sell us at inflated rates, plus then they wanted to charge us for electricity we didn't use. PUCO even ok'd that.