

**FILE**

Hunter, Donielle

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Friday, November 05, 2010 10:03 AM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 11/5/2010

Re: Elizabeth Bryenton  
1538 Rockland Ave

Rocky River, OH 44116

Docketing Case No.:  
10-176 el-ata

Notes:

From: "[webmaster@puc.state.oh.us](mailto:webmaster@puc.state.oh.us)"  
To: "[ContactThePUCO@puc.state.oh.us](mailto:ContactThePUCO@puc.state.oh.us)"  
Subject: 56333  
Sent: 11/2/2010 5:14:31 PM  
Message:  
WEB ID: 56333 AT:11-02-2010 at 05:14 PM

Related Case Number:

TYPE: comment

NAME: Ms. Elisabeth Bryenton

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items  
. 1538 Rockland Avenue  
. Rocky River, Ohio 44116  
. USA  
list end

PHONE INFORMATION:

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business  
Technician SM Date Processed NOV 05 2010

RECEIVED-DOCKETING DIV  
2311 NOV -5 PM 12:34  
PUCO

list of 3 items

. Home: (440) 895-9525

. Alternative: (no alternative phone provided?)

. Fax: (no fax number provided?)

list end

E-MAIL: [elisabeth@carereports.com](mailto:elisabeth@carereports.com)

INDUSTRY:Electric

ACCOUNT INFORMATION;

list of 5 items

. Company: The Illuminating Company

. Name on account: Elisabeth A. Bryenton

. Service address: 1538 Rockland Avenue

. Service phone: (440) 895-9525

. (no account number provided?)

list end

COMMENT DESCRIPTION:

I would like to request that the AE discount become permanent.

I was shocked that the Illuminating Company was permitted to break their commitment to all electric homeowners.

I have been deeply affected by the increased rates. I struggle to heat and cool my home and to even light it. I have had to cut my food bill in half.

Please make sure that the Illuminating Company must stand by their original commitment to all electric consumers - permanent discounts to all electric homes - forever.

Please protect our interests and reverse this injustice.

Don't permit The Illuminating Co to break it's promise and to cripple the Ohio all-electric consumer any further.

Sincerely,

Elisabeth A. Bryenton Rocky River, OH

Please docket the attached in the case number above.