

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 56387
 Sent: 11/3/2010 5:51:01 PM
 Message:
 WEB ID: 56387 AT:11-03-2010 at 05:50 PM

RECEIVED-DOCKETING DIV

2010 NOV -5 AM 9:39

PUCO

Related Case Number:

TYPE: complaint

NAME: Mr. Robert Thayer

10-176-EL-ATA

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 4049 Countryview Ln.
- Rock Creek , Ohio 44084
- USA

PHONE INFORMATION:

- Home: 440-466-0578
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: rmthayer@windstream.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Cleveland Illuminating Co.
- Name on account: Robert L. Thayer
- Service address: 4049 Countryview Lane
- Service phone: 1 440 466 0578
- Account Number: 11 00 28 1792 4 7

COMPLAINT DESCRIPTION:

October's electric bill was approximately \$565. This month was better at \$334, but at that point we had not turned on the heat. We absolutely cannot afford these payments and neither can our neighbors. We are all electric since 1980 because gas is not available here in the neighborhood. We would rather have electric anyway, but all of a sudden we can not afford it. Our electric is not always there either. Sometimes it is because of the weather and sometimes it isn't. We understand that the CEO of the Illuminating Co. is paid over 12 million a year. Why should he be paid that much when we and our fine neighbors are suffering? Please help us. We are all cold. Thank you. The Thayers

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 Technician Jim Date Processed NOV 05 2010