# **Hunter, Donielle**

From: Sent:

ContactThePUCO@puc.state.oh.us Friday, November 05, 2010 9:35 AM

To: Subject:

Docketing Docketing

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 11/5/2010

Re: Richard Jordan 11430 Twin Mills Ln

Chardon, OH 44024

Docketing Case No.:

10-176el-ata

Notes:

From: "webmaster@puc.state.oh.us" To: "ContactThePUCO@puc.state.oh.us"

Subject: 56358

Sent: 11/3/2010 10:33:33 AM

Message:

WEB ID: 56358 AT:11-03-2010 at 10:33 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Richard Jordan

CONTACT SENDER? Yes

**MAILING ADDRESS:** 

list of 3 items

- . 11430 Twin Mills Lane
- . Chardon, Ohio 44024
- . USA

list end

PHONE INFORMATION:

This is to certify that the smages appearing are an accurate and complete reproduction of a case file locument delivered in the regular course of business Pechnician . Date Processed NOV 0.5 2010 list of 3 items

. Home: 440-479-4847

. Alternative: 440-286-4283

. Fax: 440-286-4283

list end

E-MAIL: rfjind@windstream.net

INDUSTRY: Electric

## ACCOUNT INFORMATION:

## list of 5 items

. Company: Illuminating Company
. Name on account: Richard Jordan
. Service address: PO Box 3638
. Service phone: 800-589-3101

. Account Number: 11 00 27 2730 3 3

list end

#### COMPLAINT DESCRIPTION:

This in reference to Case #10-176 concerning the all electric discount. Please make sure we do not lose this. My house has dropped in value, and if I wanted

to sell it no one would buy it with out the electric discount. We would not have built our home all electric if we only thought that this was temporary.

I know people who are struggling to pay the high bills, and can not even sell if they wanted to. I have attended many of the meeting that you have had

and will be at the Lakeland Comunity meeting this month. We did nothing wrong and this should be corrected as soon as possible. Thanks for listening.

#### Rich Jordan

Please docket the attached in the case number above.